

Dedicated Development Center

Dedicated Development Center:

The Dedicated Development Center will be an extension of the Customer's software engineering facility. This model incorporates a pool of specialized, multi-disciplinary resources that are organized and managed by Jenesys to meet the Customer's explicit business objectives. At the dedicated center, we go to extra lengths to simulate processes to exacting standards as per Customer's requirements.

Our JDDC (Jenesys Dedicated Development Center) is integrated with the Customer's existing processes so that it fully supports design, development, QA, version control, backup and recovery. Besides this, power back-ups, network & system security, security of IT and communication infrastructure and IPR protection mechanisms of Customer's products, projects and technologies are also taken care of. Under this model, the customer pays for pre-developed products, materials, process set-ups and all resources deployed under a yearly contract. Billing of resources at the contracted rate and of other actual expenses (as approved by the customer), is done on a monthly basis.

Customers opting for the Dedicated Center Model realize the following benefits:

- Long term software development outsourcing strategy, with quick start and future ramp ups
- Leveraging JDDC and its project management, progress tracking and transparent process capabilities for a remotely managed software development facility that matches your quality and security standards.
- A dedicated development team trained on your line of business, systems and processes that is managed by Jenesys under its employment rules, thereby freeing your organization from permanent employee related commitments.
- An infrastructure facility dedicated to your projects, with dedicated high-speed communication equipment and a completely secure environment setup, including IP protection mechanisms
- Complete flexibility of operations including changes in specifications at any time, since the facility is under your control.
- Each JDDC is customized to client requirements and we provide flexible options for security levels, isolation levels and management oversight
- Our Dedicated Development Centers come with standard features - workstations for team members, office automation tools, Jenesys proprietary Quality Processes, physical security vide access cards, network security vide Firewalls and backup of files and data
- A number of other customized features are also provided, based upon specific needs of our clients. Clients can virtually do a "Mix and Match" to create their own DDC that are completely customized and tailored to their business requirements



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Specific features include:

- Separate physical space for team members not accessible to others
- Dedicated development and database servers
- Dedicated file and print servers
- Different data backup levels
- Separate logical network
- Separate disaster recovery process
- VPN or IPLC connectivity

Dedicated Development Centers can use Jenesys' proven ISO 9001:2000 methodology and processes, or utilize client-provided methodology and processes. We also offer a customized solution where we tailor our processes to the clients' needs. Periodic status and other reports covering metrics data are provided to the client for monitoring and decision-making.

Dedicated Development Centers, depending on the nature of work being performed, typically operate with a Service Level Agreement (SLAs) in place. These SLAs are periodically reviewed and revised, if needed to ensure adequate compliance with changing business requirements.

Jenesys has developed a number of tools for easy manageability of DDCs. We set up an extranet for each client and through the extranet, provide visibility into the current status of ongoing projects. We also have an in-house defect tracking tool and a knowledgebase that can be used by the client as well as the team members

Jenesys also provides the flexi-resourcing option allowing Customer to ramp up and ramp down the teams within defined parameters. The result is flexibility for our clients in managing team sizes when the work is cyclic in nature

Through JDDC project management and collaboration tools, we ensure that Customer stakeholders remain knowledgeable of all components of the project. Additionally, the nature of a dedicated team allows the client to work with the same software engineers and developers over a longer period of time, mitigating knowledge loss and increasing productivity