Lillian Chow

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lillianchow.github.io

EDUCATION

The Ohio State University	**May 2021**
Bachelor of Science, Management Information Systems	3.4/4.0
Rewriting the Code Fellow	**June 2020 – Present**
Summit Country Day School	**June 2017**
Girls Who Code	**June 2016 – August 2016**

WORK EXPERIENCE

Bank Of America

Technology Analyst Intern | Global Technology and Operations   **June 2020 – Present**

- Utilized R to perform sentimental data analysis on financial text data compared to stock data
- Performed data scraping and cleaning through Excel for Data Literacy Project
- Participated in Environmental and Social Governance project partnership with The Red Cross

#BUILTBYGIRLS

Ambassador | University Ambassador   **June 2020 – Present**

- Work as an ambassador promoting women in technology through WAVE mentorship program
- Work with #BUILTBYGIRLS to promote and bring awareness to conferences for women and minorities in tech

Google LLC

Information Technology Intern | Technical Intern   **May 2019 – August 2019**

- Part of XTechs team responsible for supporting Google's executives' (VP and above) IT needs
- Member of onboarding team; onboarded 2,000+ new employees
- Use Google's BigQuery and SQL programming for data analysis and process improvement
- Wrote and proposed business plans for implementing changes to increase efficiency for executive support

The Ohio State University

Student Desktop Support Specialist| Office of the Chief Information Officer   **January 2019 – Present**

- Part of asset management team, tracking and managing assets for any device coming through the university

University Ambassador| Office of Student Life   **August 2019 – Present**

- Give campus tours to prospective students and families
- Assist in University wide events as well as events for potential incoming students

Student Research Assistant | Wei Xu, College of Engineering   **May 2018 – June 2019**

- Worked with professor Wei Xu in researching the intersection of *machine learning*, *natural language processing*, and *social media*
- Helped annotate text data to use for learning semantics from large data sets for natural language understanding

Student Technician| School of Arts and Sciences   **September 2017 – September 2018**

- Aided faculty, staff, and graduate students in the School of Arts and Sciences resolve technical issues

The Kroger Co.

Vendor Management Intern | Business Effectiveness   **August 2018 – December 2018**

- Collaborated with Kroger vendors and improved the efficiency of invoicing process
- Aided in planning Kroger TechExpo, working with technology vendors as part of the Kroger Ignite! team
- Coordinated with local high schools and universities on recruiting and career events
- Worked on internal app written in *JavaScript*, utilizing *Ionic* and *Cordova* frameworks

The Procter & Gamble Company

INTERalliance Intern | Employee Care   **June 2017 – August 2017**

- Helped with the movement of 9,000 knowledge articles from Sharepoint 2007 to ServiceNow
- Worked with Panaya testing tool and oversaw test management of new site
- Mapped requirements to test cases, and created test cases
- Organized service project for 80+ children as part of Take Your Child to Work Day

CLUBS & INVOLVEMENT

The Association of Computing and Machinery – Women's Chapter	**August 2017 – Present**
Vice President, May 2019 – Present	
Alpha Phi Omega Service Fraternity	**January 2019 – Present**
Active member, Pledge Class Service Chair	