

Christoph Rieger

Permanent Resident of Canada. IT Professional with over 10 years of experience in the Healthcare, Financial, and Smart Building industry.

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RELEVANT EXPERIENCE

Shopify, REMOTE — *Solutions Architect*

Apr 2022 - May 2023

Helping Shopify merchants succeed on social and e-commerce platforms

Contributing and delivering a shared commerce strategy for strategic partnerships

Supporting partner engineering teams navigate the Shopify product landscape and technology stack

ThoughtWire, REMOTE — *Solutions Architect*

Jan 2021 - Apr 2022

Solution design and architecture for healthcare and smart building projects

Ownership of technical discovery workshops

Leading technical pre-sales and security assessments

ThoughtWire, Toronto, ON — *Technical Support Lead*

Dec 2019 - Dec 2020

Cross-team coordination on technical delivery of projects

Leading teams during the discovery, delivery, and support lifecycle

Management and mentorship of junior team members and students

ThoughtWire, Toronto, ON — *Technical Support Specialist*

Nov 2018 - Dec 2019

Process automation on Unix and AWS-based platforms

Database management

Application Support incl. 24/7 on-call support

CONTAX Inc., Charlottetown, PE — *Consultant*

Mar 2018 - Aug 2018

SAP consulting for US healthcare clients

EDI integrations for SAP-based trading partners

Data Integrity validation

SKILLS

Solution Architecture

Cloud (Azure, AWS)

Problem-Solving

Partnerships & Stakeholder
Management

APIs Integration Protocols (REST,
GraphQL, SOAP, BACnet, Telnet,
SQL)

Programming (Python, HTML, CSS,
JavaScript)

Certifications

ITIL Foundation Certificate 2017

IELTS General Training - Score 8.0
2017

AWARDS

2. Place - DNUG University Awards

Awarded for an outstanding
Bachelor Thesis on Mobile Device
Management

LANGUAGES

English (Full Professional)

German (Native)

OEDIV KG, Bielefeld, Germany — *Unix Systemadministrator*

Oct 2016 - Oct 2017

Linux and Unix platform support with a strong focus on SAP

Process and deployment automation

Change management and knowledge base creation

Gap Year - Working Holiday, Canada

Sep 2015 - Sep 2016

One year of international experience via the Canadian 'Working Holiday' - program.

Fiducia & GAD IT AG, Karlsruhe, Germany — *System Engineer*

Oct 2012 - Mar 2015

Managing key infrastructure components for nationwide ATM and banking Transactions

Process automation and platform improvements

Change and project management incl. on-call support

EDUCATION

**Baden-Wuerttemberg Cooperative State University, Karlsruhe
Germany — *Bachelor of Science***

Sep 2009 - Oct 2012

Co-op University Program

Major: Applied Computer Science

BrainStation, Toronto — *Data Science*

Apr 2019 - Jul 2019

Part-Time Certificate Course

Focus: Data pipelines and visualization using Python, Pandas, Matplotlib

BrainStation, Toronto — *Machine Learning*

Jul 2020 - Oct 2020

Part-Time Certificate Course

Focus: Natural Language Processing (NLP) using the Python and the Twitter API

References Available Upon Request