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ICT Team Leader - Canberra Deep Space Communication Complex

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Date: 14-Dec-2022

Location: Canberra, ACT, AU

Company: CSIRO

Acknowledgement of Country

CSIRO acknowledges the Traditional Owners of the land, sea and waters, of the areas that we live and work on across Australia. We acknowledge their continuing connection to their culture and pay our respects to their Elders past and present. [View our vision towards reconciliation](#)

The Opportunity

- **Lead the team's contribution to IT Services and Data Networks in collaboration with NASA's Jet Propulsion Laboratory**
- **Contribute your multi-disciplinary ICT expertise to facilitate a diverse range of IT services**
- **Lead a friendly, motivated team in a beautiful rural setting at the CDSCC**

CSIRO's Space and Astronomy business unit (S&A), provides facilities from Australia and around the world to explore our solar system and beyond. S&A's Canberra Deep Space Communication Complex (CDSCC) supports ground-based spacecraft telecommunications as part of NASA's Deep Space Network (DSN). Currently supporting over 40 missions, CDSCC ensures that the critical science obtained by robotic spacecraft throughout the solar system is communicated back to Earth. CDSCC has played major roles in NASA's highest profile missions, including Voyager I and II, Cassini, New Horizons, Artemis 1, Mars Science Laboratory (Curiosity) and the James Webb Space telescope (JWST).

Leading the Information and Communication Technology (ICT) Team at the CDSCC, you will provide and facilitate support in a diverse range of IT services; hardware, intranet and network infrastructure, IT security and all ground telecommunications for the CDSCC as part of the DSN. The support consists of network administration, including system design and maintenance of IT and networking systems, help desk, policy development and intranet. As the ICT Team Leader, you will join the ICT Group within the Operations and Engineering Section (OES). ICT implements and maintains the Flight Data Network which is developed by the customer (JPL) with input from the ICT group. You will also be responsible for ensuring the reliability of site public address, internal and external voice communication, radio system and structured cabling, and you will assist in maintaining the physical security system.

Your duties will be focussed in the following key areas:

- **Leadership and management:** Manage work and professional development of ICT team members; planning, scheduling, budgeting, reporting, technical writing, auditing.
- **ICT systems support:** Develop ICT strategy and system architecture, lead multi-disciplined staff, liaise with customers, direct and coordinate complex technical projects, develop and implement procedures and system documentation, ensure compliance, provide out-of-hours emergency support.
- **General:** Work collaboratively and communicate appropriately with clients and team colleagues, adhere to HSE procedures, diversity initiatives and zero harm goals.

Location: Tidbinbilla – Canberra Deep Space Communication Complex (CDSCC), ACT

Salary: AU\$118,289 - AU\$142,732 pa (pro-rata for part-time) + up to 15.4% superannuation

Eligible for Tracking Station Allowance and fleet transport to & from site, within Canberra region

Tenure: Indefinite - 9-day fortnight, either full-time or part-time (minimum 0.8 FTE)

Reference: 90889

To be considered you will need:

- A degree in an IT related field or equivalent experience.
- Experience managing ICT systems, assets and budgets, including service reporting.
- Leadership experience in a similar ICT service delivery customer-focused environment.
- The ability to read, analyse and interpret professional journals, technical publications and reports, and procedure manuals.
- The ability to foster teamwork and develop effective working relationships.
- Self-motivation with a commitment to providing quality and timely.
- The ability to exercise sound judgement and act on initiative particularly when under operational pressure and with minimal direction.
- A current Australia Class 'C' driver's licence (or equivalent).

To see the full list of criteria for this role, please view the **Position Details**

Eligibility

- Applications are open to Australian Citizens who are able to meet the US Export Administration Regulation requirements (eligibility to be determined).
- The successful applicant will be required to obtain and provide a National Police Clearance or equivalent, and may be subject to other security/medical/character requirements.

Flexible Working Arrangements

We work flexibly at CSIRO, offering a range of options for how, when and where you work.

Diversity and Inclusion

We are working hard to recruit people representing the diversity across our society, and ensure that all our people feel supported to do their best work and feel empowered to let their ideas flourish.

About CSIRO

At CSIRO Australia's national science agency, we solve the greatest challenges through innovative science and technology. We put the safety and wellbeing of our people above all else and earn trust everywhere because we only deal in facts. We collaborate widely and generously and deliver solutions with real impact.

Join us and start creating tomorrow today!

How to Apply

Please apply online and provide a CV and cover letter outlining your motivations for applying and your suitability for the role, paying particular attention to the requirements outlined in the **Position Details**.

Applications Close

Sunday 15 January, 2023 (11pm AEDT)

We reserve the right to withdraw this ad prior to the closing date.

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