

Christian MacArthur

IT professional

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Technical Skills

Network

- Python
- IP networking
- Windows and Linux Servers
- Technical Support
- Troubleshooting
- Network virtualization

Software

- JavaScript ES6, TypeScript
- React Js, React Native
- Node Js, Express Js
- Git, GitHub
- MongoDB, MySQL
- Test Driven Development
- ASP Pages and Visual Basic

Design

- Web design (UI/UX)
- Visual Composition
- Figma e photoshop
- Photography and editing

Soft Skills

- Problem solving
- Creativity
- Customer Service
- Communication
- Teamwork

Languages

- English (Fluent)
- Portuguese (Native)

Objective

Highly skilled IT professional with experience in project management, system administration, technical support, and information security. Demonstrates advanced skills in networking, servers, virtualization, and IT infrastructure.

Experience

IT, Developer and Designer – Clubnet, Moztel

September, 2022 – current

- Assisted in the configuration and maintenance of network infrastructure, including switches and routers, ensuring smooth network operations.
- Provided technical support to end-users and colleagues, troubleshooting and resolving software and hardware issues in a timely manner.
- Developed new software features and maintained complex software applications, resulting in a 30% increase in user engagement and satisfaction.
- Implemented and maintained network security protocols, resulting in a 25% reduction in cybersecurity incidents.

Education

Instituto Superior de Transportes e Comunicação 2019 – 2022

- Bachelor's in Computer and Telecommunications Engineering.

Palo Alto 2020

- Certificate in Cybersecurity Foundation.

Station X 2021

- Certificate in Complete Ethical Hacking.

Udemy 2022

- Certificate in React JS Development.

Projects

- **EasyOrder** – Cross-platform system that enables easier and faster ordering in restaurants. Built using React Js and Mongo js
- **NeoHacking** – Front-end of an e-learning platform for Ethical Hacking using React and Next Framework.
- **Networking Tool** – Network testing and analysis tool using the react Library.
- **MyClubNet** – Web Dashboard that shows the customer's information and real-time network usage, with ASP.net and Visual Basic