Sep 25, 17 8:36	00_WronglyConnected	Page 1/1	Sep 25, 17 8:36 00_WronglyConnected.output	Page 1/1
bye			I am the ovation insurance bot: how can I help you? Goodbye and see you soon!	

Sep 25, 17 8:36	01_AcceptFirst	Page 1/1	Sep 25, 17 13:24	01_AcceptFirst.output	Page 1/1
	ephone call with my agent.	i age i/i	I am the ovation insura	ance bot: how can I help you?	r age 1/1
Okay			The earliest available 's in about 3 hours	ance bot: how can I help you? slot would be today at half past 5 in the you today at half past 5 in the afternoon nd goodbye.	afternoon. That
			So the agent will call t 3 hours. Thank you as	you today at half past 5 in the afternoon nd goodbye.	. That's in abou

Sep 25, 17 8:36	02_AcceptSecond	Dogo 4/4	Con 25 17 12:21	02_AcceptSecond.output	Page 1/1
Hi, I want to have a teleph		Page 1/1	Sep 25, 17 13:24		Page 1/1
No way Okay	one carr with my agent.		The earliest available 's in about 3 hours Do you prefer to schedu So the agent will call t 3 hours. Thank you ar	ance bot: how can I help you? slot would be today at half past 5 in the ale the appointment in the morning or in th you today at half past 5 in the afternoon. and goodbye.	afternoon. That the afternoon? That's in abou

					1 Tillited by
Sep 25, 17 8:36	03_PostponeToTomorrow	Page 1/1	Sep 25, 17 13:24	03_PostponeToTomorrow.output	Page 1/1
Hi, I want to have an a No, but how about tomor Okay	appointment. rrow.		I am the ovation ins The earliest availab 's in about 3 hours	surance bot: how can I help you? ble slot would be today at half past 5 in the afternoon. w about today at half past 5 in the afternoon. The and goodbye.	ternoon. That
			Ok, let me see Ho	ow about today at half past 5 in the afternoon.	That's in abo
			So the agent will ca t 3 hours. Thank you	all you today at half past 5 in the afternoon. To and goodbye.	nat's in abou

II. I want to have an appoinment. No, today does not work for me, but how about tomorrow. Okay I am the ovation insurance bot: how can I help you? The earliest availables slot would be today at half past 5 in the afternoon. That's in about 3 hours Ok have seen. How about today at half past 5 in the afternoon. That's in about 3 hours. Thank you and goodbye.

Sep 25, 17 8:36	05_NextMonday	Page 1/1	Sep 25, 17 13:24	05_NextMonday.output	Page 1/1
Hi, I want to have an ap	opointment. out how about next monday.		The earliest available	rance bot: how can I help you? e slot would be today at half past 5 in the	afternoon. That
in the afternoon okay			's in about 3 hours Ok, let me see How	about Monday the second of October at 1 o'	clock in the aft
			ernoon? Ok, let me see How	about Monday the second of October at 1 o'	clock in the aft
			ernoon?	you Monday the second of October at 1 o'c	
			Thoon, Thank you and g	loomye.	
1			1		

Sep 25, 17 8:36	06 NextWednesday	Page 1/1	Sep 25, 17 13:24	06 NextWednesday.output	Page 1
Sep 25, 17 8:36 Hi, I want to have an app to, that doesn't work, but not not not not not not not not not no	O6_NextWednesday Dointment. It how about next Wednesday.	Page 1/1	's in about 3 hours Ok, let me see Do y the afternoon?	O6_NextWednesday.output cance bot: how can I help you? s slot would be today at half past 5 in the you prefer to schedule the appointment in t about tomorrow at 12 o'clock in the mornin you tomorrow at 12 o'clock in the morning	he morning or

Sep 25, 17 8:36	07_ConcreteDate	Page 1/1	Sep 25, 17 13:24	07_ConcreteDate.output	Page 1/1
Sep 25, 17 8:36 Please schedule an appoint OK	O7_ConcreteDate ment on 26th of september. Thank you.	Page 1/1	Sep 25, 17 13:24 I am the ovation insuration of the see The experiment of the see The experiment of the agent will call the second of t	O7_ConcreteDate.output ance bot: how can I help you? earliest available slot would be today at half n about 3 hours you today at half past 5 in the afternoon. The nd goodbye.	Page 1/1 E past 5 in t
Manufact Contact of 25, 2017			Concrete Date output		0/45

Sep 25, 17 8:36	09_MultipleDays	Page 1/1	Sep 25, 17 13:24	09_	MultipleDays.output	Page 1/1
Hi, I want to have an appointm No, I can only Wednesday and F morning okay	nent.		I am the ovation: The earliest avail 's in about 3 hour	insurance bot: ho lable slot would rs	w can I help you? be today at half past 5 i schedule the appointment	n the afternoon. That
Okay			the afternoon?		the 29th of September at	
			ning?	call you Friday	the 29th of September at	
Monday September 25, 2017		00 MultipleDays 00	Multiple Days autout			10/15

Con 25 17 0:26	10_Repeat	Dogo 1/1
Sep 25, 17 8:36	IU_IVEhear	Page 1/1
Appointment Repeat No Please repeat again I do not understand. Cou In the afternoon, please On monday, please Okay		

Sep 25, 17 13:24 **10_Repeat.output** Page 1/1

I am the ovation insurance bot: how can I help you?

The earliest available slot would be today at half past 5 in the afternoon. That 's in about 3 hours

Sure: The earliest available slot would be today at half past 5 in the afternoon . That's in about 3 hours

Do you prefer to schedule the appointment in the morning or in the afternoon? Sure: Do you prefer to schedule the appointment in the morning or in the afternoon?

Sure: Do you prefer to schedule the appointment in the morning or in the afterno on?

Ok, let me see... Which day of the week would you prefer?

Ok, let me see... How about Monday the second of October at 1 o'clock in the aft ernoon?

So the agent will call you Monday the second of October at 1 o'clock in the afte rnoon. Thank you and goodbye.

Sep 25, 17 8:36	11_BeforeAfter	Page 1/1	Sep 25, 17 13:24	11_BeforeAfter.output	Page 1/1
No Appointment i can not after 5 o'clock I can before 15 o'clock I dont like before 7 o'clock			I am the ovation insur So, how could I help y The earliest available 's in about 3 hours Ok, let me see Ther Ok, let me see Ther Ok, let me see Ther	rance bot: how can I help you? ou?. slot would be today at half past 5 in the re are no more free appointments slots left. re are no more free appointments slots left. re are no more free appointments slots left.	afternoon. That

Sep 25, 17 8:36	12_WednesdayNextWeek	Page 1/1	Sep 25, 17 13:24	12_WednesdayNextWeek.output	Page 1/1
I WOULD LIKE IT NEXT WEEK (WEDNESDAY		I am the ovation	insurance bot: how can I help you? The earliest available slot would be tomorrow at 5	o'clock in
			the afternoon	The carries available bloc would be comorrow at 5	o crock in

	3_suit Page 1/1	Sep 25, 17 13:24	13_suit.output	Page 1/1
make an appointment This appointment doesn't suit me at all Okay	J	I am the ovation insura The earliest available 's in about 3 hours	ance bot: how can I help you? slot would be today at half past 5 in the ale the appointment in the morning or in you today at half past 5 in the afternoomd goodbye.	e afternoon. That
Monday September 25, 2017	13 suit 13	Quit output		14/15

					Printed by
Sep 25, 17 8:36	14_NotInTheAfternoon	Page 1/1	Sep 25, 17 13:24	14_NotInTheAfternoon.output	Page 1/1
Hi, I want to have an appoinment. No, I cannot come in the afternoon Okay			I am the ovation insu The earliest availabl 's in about 3 hours	rance bot: how can I help you? e slot would be today at half past 5 in the aft about Thursday the 28th of September at 9 o'cl	ernoon. That
1			Ok, let me see How orning?	about Thursday the 28th of September at 9 o'cl	ock in the m
			So the agent will cal rning. Thank you and	l you Thursday the 28th of September at 9 o'clo goodbye.	ck in the mo