

## PERSONAL CONTACT INFORMATION

Tel **503.298.8385**

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**GSA SCHEDULE 70 LCAT: XX**

## EDUCATION

Toward AS, Pre-Medical Studies, Hutchinson Community College, Hutchinson, KS, 2010

MOS 68W Qualification, U.S. Army Medical Center of Excellence, San Antonio, TX, 2010

AS, Pre-Medical Studies, Kaplan University, Online, 2014

## DRUPAL MEMBERSHIPS | OPEN SOURCE

Drupal.org: [chri5tia](#) | Member since 2015

GitHub: [chri5tia](#) | Member since 2016

Drupal Answers (StackExchange): [Christia](#) | Member since 2016

## KEY QUALIFICATIONS

- Drupal 7/8/9 front and backend development, updates and migration
- Navigating and working in each layer of LAMP stack
- CiviCRM upgrading, integration and administration
- E-commerce and fundraising platform implementation
- Working in distributed/cloud hosting environment and other sysops
- Communicating technical concepts to a variety of audiences
- Application and Cloud hosting technical support and administration

## EXPERIENCE

**Engineer/Developer; VA.gov; CivicActions, Inc., Portland, OR; 06/04/2022 to Present.** Collaborate with a fleet of engineers, designers, and product managers from multiple agencies and the Department of Veterans Affairs to support a portfolio of content-driven products on VA.gov. Using agile methodologies, local development workflow with git and Docker tools, peer programming and code reviews, design, communicating design decisions on content models, update or extend Drupal modules, views and configurations. Optimize editor experience for enterprise Drupal sites with 1000+ editors. Lead discussions and documentation of editor workflows, permissions architecture, navigation, and other systems. Write and update ticket user stories, acceptance criteria, implementation notes, risks/assumptions.

REFERENCE: Elizabeth Raley

Tel: 720.292.0296

eMail: [Elizabeth.Raley@civicactions.com](mailto:Elizabeth.Raley@civicactions.com)

## **Support Engineer, Acquia, Portland, OR; 07/22/2019 - 05/27/2022**

Front-line support to resolve customer issues with Drupal application errors, best practices, config and dev strategy, application extension and debugging. Managed cloud hosting issues and questions regarding performance, memory allocation and PHP procs, traffic, caching, varnish, nginx, DNS, SSL certs, gluster, cron, code repo, system tasks and services, etc. integration of Acquia proprietary software. Deployment of customer solr configsets and VCLs. Writing, editing, updating or reviewing documentation on Drupal application best practices and Acquia cloud platform recommendations and more. Training support engineers, leading group solves/swarms, coordinating with DevOps, product and other teams

REFERENCE: JJ Ark

Tel: 503.374.0075

eMail: jj.ark@acquia.com

## **FosterClub, Inc., Seaside, OR; 03/06/2012-10-01-2018**

Worked with executive director and communications manager to rebuild organization's website from the ground up, utilizing Drupal and CiviCRM with custom responsive themes and features; over 100,000 national members..Played the role of project manager and developer, performing all back-end and front-end development and operations, utilizing custom and contribution modules and standard APIs according to mockups and specifications, participated in brainstorming and planning. Developed website features such as online training platform, user-contributed resource directory, exclusive membership portal, content-sharing partner project mini-site capabilities, Q&A forum, multi-user blogging, donation and membership capture, peer-to-peer fundraising platform, e-commerce solution, chatbot and spam protection. Planned and performed migration of existing data including content, user accounts, CRM mailings and data from previous websites; systemized and oversaw post-migration clean up for thousands of pieces of content. Maintained security implementations, monitoring and timely responses. Performed updates and version upgrades to CiviCRM and extensions, CMS platform and plugins, server operating system, and scripting and command languages. Configure and manage Debian VPS hosting server for test and production sites. Integrated Google Suite of tools and email, Toggl, and other internal tools program-wide. Administered technical training and support to personnel in the use of integrated CRM features and website's administrative UI; performed end-user support, trained and oversaw small helpdesk team; domain-based user email accounts and MX records.

REFERENCE: Celeste Bodner  
Tel: 503.717.1552  
eMail: celeste@fosterclub.com

## **TECHNICAL EXPERTISE**

**Languages** | Linux, HTML, CSS, PHP, JavaScript, Bash, JSON, jQuery

**Systems and Platforms** | Unix/Linux, Apache, OS X, Chrome OS, Android, Windows, Amiga, Commodore 64, Gluster, memcache, AWS

**Databases** | MySQL, FileMaker, Open Office Base, Solr

**Software, Utilities, APIs and Third Party Integrations** | Drupal, CiviCRM, GIT, drush, composer, cron, Authorize.net, Classy, BigCommerce, Uber Cart, Zen Cart, MIVA Merchant, SpamBot, Captcha, Google apps suite, Quickbooks, PayPal, Google Analytics, LiveChat, ShareThis, AMPPS, SumoLogic, New Relic, Domo, SignalFX, Cloudflare, implementation of various software and tooling across systems locally and remotely

**Development Tools & Methodology** | LAMP stack with command-line interface GIT version-control for code and database configs; composer, node and homebrew to manage package dependencies and open source code, multi-stage deployment and testing on local and remote environments; file proxy to manage assets on non-production applications, bash scripting for consistent and streamlined processes; open source, community-driven APIs and plugins; swarm, SCRUM and sprint approach to work

**Design Approaches** | Mobile-first, accessibility standards, real-world UX considerations, uniqueness, and a less-is-more philosophy of elegance

**Workflow Management** | JIRA, GitHub, Slack, Trello, Toggl, BaseCamp, Google Suite, ServiceCloud, Zendesk, ZenHub