

# Christia J. Hall

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## Summary

Enthusiastic professional, delivering classy service, quality customer interaction and a consistent pour. Experienced bartender who takes pride in the food and beverage craft, working efficiently and keeping patrons satisfied.

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## Highlights

- mastery of martinis and hand-crafted cocktails
  - familiarity with types of wines and food pairings
  - wine presentation
  - flair for the complex science of mixology
  - strong aptitude for numbers and details
  - diplomatic problem solver
  - smooth adaptation to heavy volume
  - organized and systematic
  - friendly conversationalist
  - collaborative team player
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## Work Experience

2019 - Current	Acquia – Portland, Oregon Position: Support Engineer. Responsible for customer service and support with software implementation, troubleshooting, web development, documentation via tickets and phone
2014 - 2015 <i>Periodically when needed</i>	Astoria Coffee House – Astoria, Oregon Positions: caterer, bartender Responsibilities: serving and bartending at catered events
2008 - 2010	Brooks On Main Street Café – Hutchinson, Kansas Position: co-founder and manager, baker, barista Responsibilities: baking, coffee counter service, menu design, food preparation, training, scheduling live music events
2007 - 2008	Marcella's Red Lion & Lounge – Hutchinson, Kansas Positions: Bartender, Server Responsibilities: creating handcrafted cocktails and martinis; pouring calls and draws, entertaining while maintaining a professional but relaxed atmosphere in a fine-dining setting; training other bartenders; filling drink orders from wait staff, reporting inventory, restocking bar as needed, changing kegs, taking and serving dinner orders, credit card batching and balancing drawer
2006 - 2007	Macatawa Bay Yacht Club – Holland, Michigan Positions: Bartender, Server Responsibilities: filled drink orders for wait staff and served bar guests at dinner and private parties; took and served dinner orders for large groups, maintained supply and changed kegs, other regular bartending duties
2005 - 2006	The Curragh Irish Pub - Holland, Michigan Positions: Server, Cocktailer
2000-2001	Windmill Restaurant - Holland, MI Server
In the way before times	Til' Midnight Bakery and Restaurant Barista, Dishwasher, Pantry chef and other back of house duties, Front of house and serving

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## Other Professional Experience

Software Engineer, 68W Healthcare specialist Kansas Army National Guard, IT, bookkeeping, web development, bookstore owner/operator, acting, bookkeeping and finance, office administration; private, government and nonprofit sectors. I was also a line cook for a minute at the Rusty Needle in Kansas but I don't talk about that.

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## Education & Certification

American's Alcohol Certified Education Association  
OLCC Card

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Food Safety Educators, LLC., 2016  
Oregon Food Handlers Card

Kaplan University, 2014  
Associates of Science in Health Science

Army Academy of Health and Medicine, 2010  
Earned: Advanced Individualized Training Army Occupational Specialty 68W/Healthcare Specialist, CPR (American Heart Association), EMT-B (National Registry of Emergency Medical Technicians)

Hutchinson Community College, 2009  
Pre-medical studies: psychology, philosophy, algebra, trigonometry, chemistry, English composition and others

Macatawa Bay Yacht Club - 2006  
Extensive on-the-job training: wine service, martinis and cocktails, draws, calls, workspace organization, customer service, inventory control, damage control, setup and breakdown, polishing and safety

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## References

Ryan Slifer – Friend  
971 336-2723

Nevin Brown – Friend  
503 310-8826

Daren Schaad – Coworker at Acquia  
971 645-3407