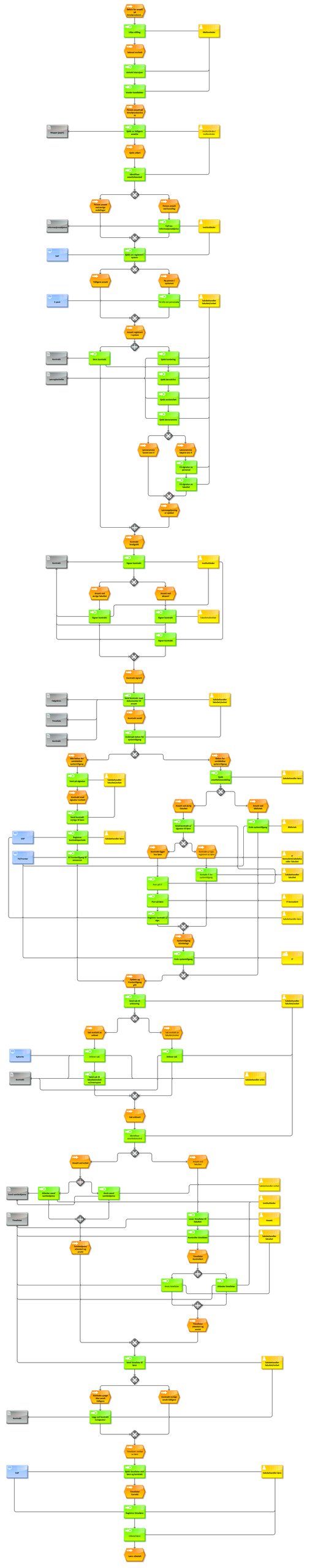Transaksjonsprosessen/Prosessen