

Chris Cornell
1922 N 18th St., Philadelphia, PA 19121
Apple Walnut St., Philadelphia
Position: Technical Specialist

Dear Hiring Manager:

This week, my roommate introduced me to Evan, a Technical Specialist in your store. When the three of us sat down on his sofa, the visuals on the TV screen piqued my interest - I asked Evan about them, and he explained that it was a screensaver consisting of drone footage streamed from his Apple TV. A few minutes later, he showed us a 3-bulb lamp equipped with Philips Hue bulbs, using the “Hey, Siri” function of his phone to change the colors by voice; Siri recognized colors ranging from “Periwinkle” to “Blood Orange”, changing the colors of the lights smoothly with minimal delay.

I had known about these features previously because I enjoy keeping with new tech releases and software/hardware innovations, but it’s rare for me to see these features in action; Many people are completely unaware that they exist.

It’s moments like this that I have found myself sharing with people in my life for many years. Each time I visit my grandma, she has a question about her laptop or her phone – and every time, there’s something new I can show her about the device she’s owned for months. For this reason, when Evan described his work at Apple Walnut St., I was immediately excited by the idea. As I have grown up, I realized that what I enjoy most is learning about things I care about and sharing that knowledge with others.

In my time with previous employers, I have strengthened the skills that I know will help me to succeed in the Apple Store environment. I am a good listener who can empathize with both customers and coworkers to understand their needs, as well as a quick thinker that will treat each situation as an opportunity to learn for the future. I have a technical background and troubleshooting problems has become second nature to me. For these reasons, I believe I would make a great addition to your team.

Thank you for your consideration.

Sincerely,

Chris Cornell