Chris Delgado

Email: cdelgado31@gatech.edu **Portfolio**: chris-delgado.github.io

PROJECTS

- Developed a 3D action game in Unity using C# with pathfinding enemy AI, collision physics, and strategic power-ups
- Implemented a classification-based random forest learner using technical trading indicators to generate a trading policy
- Analyzed Spotify's mobile interface and proposed enhancements to improve user experience in an academic study

EXPERIENCE

Academic Integrity Teaching Assistant   May 2024 - Present

Georgia Institute of Technology | Remote

- Conducted regular inspections of student submissions for evidence of academic misconduct across multiple courses
- Interpreted similarity reports from tools like MOSS and Turnitin, filtering out false positives
- Led student-faculty conferences where students could review evidence, present rebuttals, and advocate for case outcomes

EFAST Project Assistant   Feb 2024 - Present

Mathematica, Inc. | Remote

- Reviewed and revised test scripts and plans for IVR systems and login workflows
- Compiled and visualized year-long contact center statistics using data from internal reports
- Reviewed and flagged confusing system error messages for clarity and plain language compliance

Compliance Software Support Specialist   Feb 2023 - Sep 2023

Radian Generation | Remote

- Debugged JavaScript code in SharePoint compliance audit software
- Created and managed SharePoint web forms for project and registration data entry

Systems Support Technician   July 2020 - Jan 2022

Global Relay | New York, NY

- Set up archiving on hosted email platforms such as Office 365, Microsoft Exchange, and Google Workspace
- Configured SAML authentication, Single Sign-On, and Directory Sync Services with Azure, Okta, and ADFS
- Troubleshooted issues regarding Exchange journaling, Active Directory integration, SMTP errors, NDRs, and DNS

Agency Technology Specialist   March 2019 - July 2020

MassMutual Metro New York | New York, NY

- Setup users with encryption, antivirus, and business apps including Box, LastPass, MobileIron, Office 365, and Zoom
- Delivered presentations to the agency on how to leverage software and hardware tools for business

IT Consultant   Nov 2015 - June 2018

FDM Group Inc. | New York, NY

- Independently developed and updated reports and jobs using SQL, Bash, VBA and Windows batch scripts
- Led disaster recovery exercises and maintained disaster recovery protocols for all supported applications

EDUCATION

Master of Science in Computer Science | Georgia Institute of Technology   Expected Dec 2027
Bachelor of Engineering in Electrical Engineering | Stevens Institute of Technology   May 2013

CERTIFICATIONS

CompTIA A+, N+, Sec+ & Data+ | Google Data Analytics | freeCodeCamp Web Design & Algorithms and Data Structures

SKILLS

Bash | C# | Excel | JavaScript | Linux | macOS | Microsoft 365 |Power BI | Python | SQL | Tableau | Unity | VBA

AWARDS

Edwin A. Stevens Scholar | J&J Encore Award | Senior Design Best Electrical Engineering Project | Global Relay Bright Star