

# Chris Delgado

Email: cdelgado31@gatech.edu Portfolio: chris-delgado.github.io

## PROJECTS

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- Developed a 3D action game in Unity using C# with pathfinding enemy AI, collision physics, and strategic power-ups
- Implemented a classification-based random forest learner using technical trading indicators to generate a trading policy
- Analyzed Spotify's mobile interface and proposed enhancements to improve user experience in an academic study

## EXPERIENCE

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### Academic Integrity Teaching Assistant

May 2024 - Present

Georgia Institute of Technology | Remote

- Conducted regular inspections of student submissions for evidence of academic misconduct across multiple courses
- Interpreted similarity reports from tools like MOSS and Turnitin, filtering out false positives
- Led student-faculty conferences where students could review evidence, present rebuttals, and advocate for case outcomes

### EFAST Project Assistant

Feb 2024 - June 2025

Mathematica, Inc. | Remote

- Reviewed and revised test scripts and plans for IVR systems and login workflows
- Compiled and visualized year-long contact center statistics using data from internal reports
- Reviewed and flagged confusing system error messages for clarity and plain language compliance

### Compliance Software Support Specialist

Feb 2023 - Sep 2023

Radian Generation | Remote

- Debugged JavaScript code in SharePoint compliance audit software
- Created and managed SharePoint web forms for project and registration data entry

### Systems Support Technician

July 2020 - Jan 2022

Global Relay | New York, NY

- Set up archiving on hosted email platforms such as Office 365, Microsoft Exchange, and Google Workspace
- Configured SAML authentication, Single Sign-On, and Directory Sync Services with Azure, Okta, and ADFS
- Troubleshooted issues regarding Exchange journaling, Active Directory integration, SMTP errors, NDRs, and DNS

### Agency Technology Specialist

March 2019 - July 2020

MassMutual Metro New York | New York, NY

- Setup users with encryption, antivirus, and business apps including Box, LastPass, MobileIron, Office 365, and Zoom
- Delivered presentations to the agency on how to leverage software and hardware tools for business

### IT Consultant

Nov 2015 - June 2018

FDM Group Inc. | New York, NY

- Independently developed and updated reports and jobs using SQL, Bash, VBA and Windows batch scripts
- Led disaster recovery exercises and maintained disaster recovery protocols for all supported applications

## EDUCATION

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Master of Science in Computer Science | Georgia Institute of Technology

Expected Dec 2027

Bachelor of Engineering in Electrical Engineering | Stevens Institute of Technology

May 2013

## CERTIFICATIONS

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CompTIA A+, N+, Sec+ & Data+ | Google Data Analytics | freeCodeCamp Web Design & Algorithms and Data Structures

## SKILLS

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Bash | C# | Excel | JavaScript | Linux | macOS | Microsoft 365 | Power BI | Python | SQL | Tableau | Unity | VBA

## AWARDS

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Edwin A. Stevens Scholar | J&J Encore Award | Senior Design Best Electrical Engineering Project | Global Relay Bright Star