



INVOICE

Batch ID: INV-20260101-9395

Generated: 2/10/2026

Due Date: 2/10/2026

The Synozur Alliance

23625 44th Dr SE Bothell, WA 98021

Phone: 614-202-7580

Email: ContactUs@synozur.com

<https://www.synozur.com>

BILL TO

Helux

Attn: John Brown

310 Hunt Club Rd, Suite 303, Ottawa, ON Canada K1V 1C1

INVOICE

DATE **2/10/2026**

TERMS **Payment due upon receipt**

CURRENCY **USD**

DUE DATE **2/10/2026**

PAYMENT METHOD

ACH Transfer

DESCRIPTION	TYPE	QUANTITY	RATE	AMOUNT
Helux - GTM Opportunity 2026				
Chris McNulty - Hyatt Place Missasauga (paid w points to save direct expense) - Hyatt Place Missasauga (2026-01-25) [CAD 195.00 @ 0.7353] Original: CAD 195.00 @ 0.7353	Hotel	-	-	USD 143.38
Chris McNulty - Cab to actual hotel from Pearson - Aeroport Taxi (2026-01-25) [CAD 56.35 @ 0.7353] Original: CAD 56.35 @ 0.7353	Taxi/Transportation	-	-	USD 41.43
Chris McNulty - Taxi to snowstorm hotel that lost reservation (shuttle back to Pearson) - Aerofleet Taxi (2026-01-25) [CAD 32.20 @ 0.7353] Original: CAD 32.20 @ 0.7353	Taxi/Transportation	-	-	USD 23.68
Chris McNulty - SEA → YOW: SEA → YOW (One Way) - Alaska Airlines (2026-01-22)	Airfare	-	-	USD 798.86
Matt Shaffer - DEN ↔ YOW: DEN → YOW (Round Trip) airfare - United (2026-01-23)	Airfare	-	-	USD 1466.90
Michelle Boyd - MBoyd's house to SeaTac - SeaTac Airport (2026-01-25)	Mileage	50	USD 0.70	USD 35.00

DESCRIPTION	TYPE	QUANTITY	RATE	AMOUNT
Chris McNulty - OTTAWA, CANADA (OCONUS) Sun, Jan 25 Employee paid: Breakfast (\$15), Lunch (\$26), Dinner (\$41), Incidentals (\$20) (Partial day - 75% rate) (2026-01-25)	Per Diem	-	-	USD 76.50
Michelle Boyd - Parking at SeaTac airport for attendance in onsite leadership meeting. - SeaTac Airport (2026-01-25)	Parking	-	-	USD 185.00
Michelle Boyd - OTTAWA, CANADA (OCONUS) Sun, Jan 25 Employee paid: Breakfast (\$15), Lunch (\$26), Incidentals (\$20) Client served: Dinner (Partial day - 75% rate) (2026-01-25)	Per Diem	-	-	USD 45.75
Chris McNulty - YOW → SEA: YOW → SEA (One Way) (paid equivalent in Amex points) - Air Canada (2026-01-25)	Airfare	-	-	USD 543.00
Michelle Boyd - SEA ↔ YOW: SEA → YOW (Round Trip) Trip to Helux offsite - Air Canada (2026-01-25)	Airfare	-	-	USD 1302.33
Matt Shaffer - OTTAWA, CANADA (OCONUS) Sun, Jan 25 Employee paid: Breakfast (\$15), Lunch (\$26), Dinner (\$41), Incidentals (\$20) (Partial day - 75% rate) (2026-01-25)	Per Diem	-	-	USD 76.50
Michelle Boyd - OTTAWA, CANADA (OCONUS) Mon, Jan 26 Employee paid: Breakfast (\$15), Incidentals (\$20) Client served: Lunch, Dinner (2026-01-26)	Per Diem	-	-	USD 35.00
Michelle Boyd - OTTAWA, CANADA (OCONUS)Tue, Jan 27Employee paid: Incidentals (\$20)Client served: Lunch, Dinner (2026-01-27)	Per Diem	-	-	USD 20.00
Michelle Boyd - OTTAWA, CANADA (OCONUS)Wed, Jan 28Employee paid: Incidentals (\$20)Client served: Lunch, Dinner (2026-01-28)	Per Diem	-	-	USD 20.00
Matt Shaffer - Parking at Denver airport (2026-01-29)	Parking	-	-	USD 175.00
Michelle Boyd - SeaTac to MBoyd's house - SeaTac Airport (2026-01-29)	Mileage	50	USD 0.70	USD 35.00
Michelle Boyd - OTTAWA, CANADA (OCONUS) Thu, Jan 29 Employee paid: Breakfast (\$15), Lunch (\$26), Incidentals (\$20) Client served: Dinner (Partial day - 75% rate) (2026-01-29)	Per Diem	-	-	USD 45.75
Chris McNulty - OTTAWA, CANADA (OCONUS) Thu, Jan 29 Employee paid: Breakfast (\$15), Lunch (\$26), Dinner (\$41), Incidentals (\$20) (Partial day - 75% rate) (2026-01-29)	Per Diem	-	-	USD 76.50

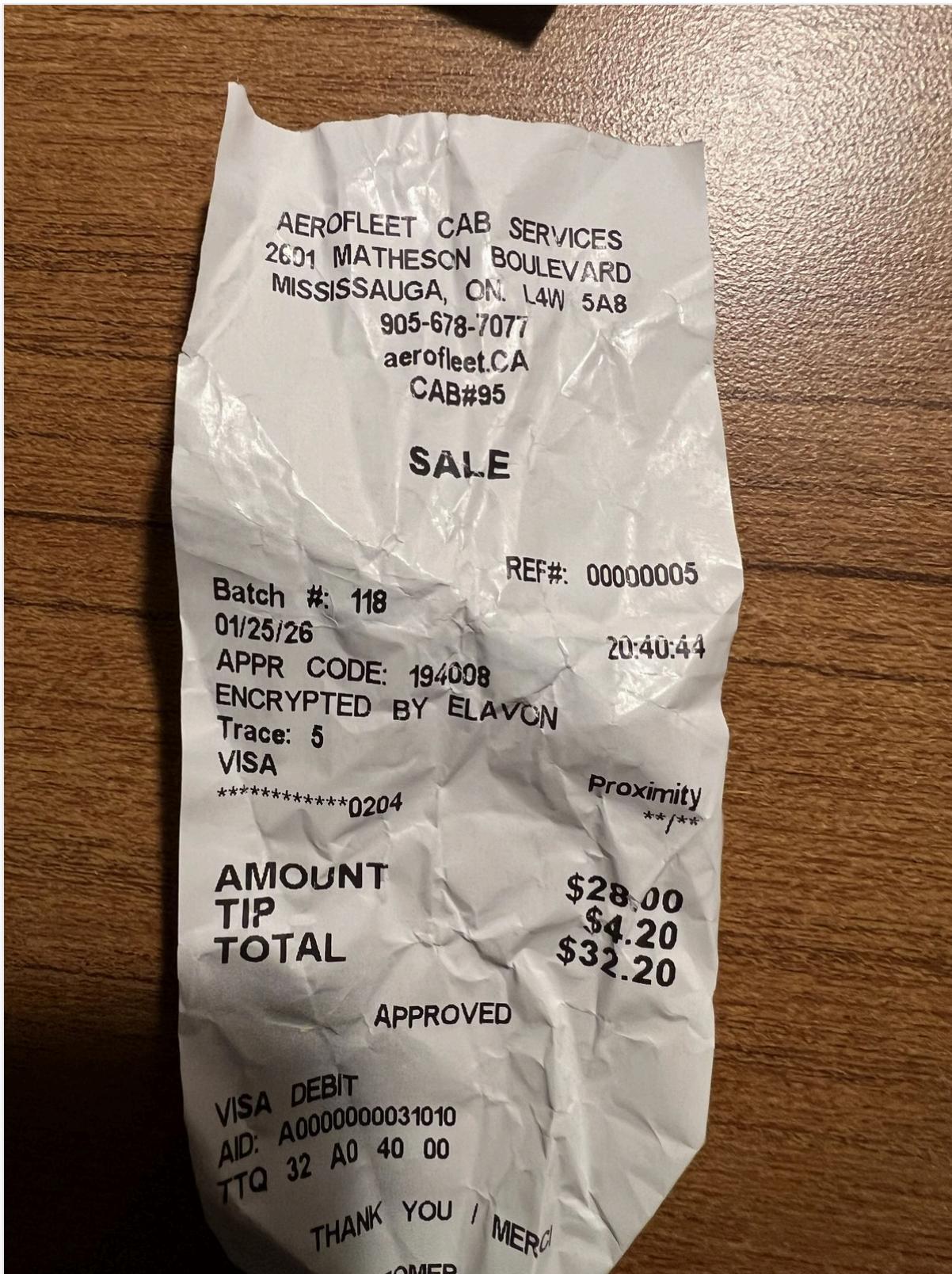
DESCRIPTION	TYPE	QUANTITY	RATE	AMOUNT
Matt Shaffer - OTTAWA, CANADA (OCONUS) Thu, Jan 29 Employee paid: Breakfast (\$15), Lunch (\$26), Dinner (\$41), Incidental (\$20) (Partial day - 75% rate) (2026-01-29)	Per Diem	-	-	USD 76.50
Chris McNulty - parking at SeaTac Sun-Thu during YOW trip - SeaTac Parking (2026-01-30)	Parking	-	-	USD 185.00

Currency Note: Some expenses were converted from their original currency to USD using current exchange rates. Original amounts are shown below each converted item.

Subtotal:	USD 5407.08
Total Amount:	USD 5407.08

Generated by Constellation (SCDP) — scdp.synozur.com | Learn more at www.synozur.com
 Payment due upon receipt
 Generated on 2/10/2026

Receipt Attachment



20260126_031841152_iOS_zh8uswlc.jpg

Receipt Attachment

WORLD OF HYATT® Explore Offers Meetings & Events Loyalty Program Sign In or Join

Dates Sun, Jan 25, 2026 - Mon, Jan 26, 2026 Rooms & Guests 1 Room, 1 Guest EDIT STAY DETAILS



1 / 52

Hyatt Place Toronto/Mississauga Centre
Hyatt Place | Award Category 2
★★★★★ 4.5/5 | Website

5787 Hurontario St Mississauga, Ontario, L4Z 2H7 Canada

Express Housekeeping: Guided by Hyatt's Culture of Care, Express Housekeeping provides a lighter stayover service every 2nd night (every other day), focusing on trash removal, towel replacement, toiletry replenishment, and bed tidying.

HYATT PLACE

Description

Conveniently located in the thriving business hub of Mississauga, Ontario, your hotel stay is just minutes away from arts and culture festivities at Celebration Square, and the city's best shopping at Square One Shopping Centre. An easy 12-minute drive from Toronto Pearson International Airport, let Hyatt Place Toronto / Mississauga Centre be your home base to experience Canada's most diverse city and all major attractions that nearby Toronto has to offer. Unwind in your spacious room with a separate living area or the indoor hotel pool.

Free Breakfast Free Internet Access Free Parking
Electric Vehicle Charging On-Site Restaurant Fitness Center
Pool Pet Friendly Digital Check-In
Business Services Meeting Facilities

Currency Hotel Currency ▾ Accessible Room Use Points

ROOMS (5)

 <p>Two Queen Beds (plus sofa bed) Decompress in this 280-square-foot room with two queen beds and a Cozy Corner with sofa... View Room Details</p> <p>Member Rate CA\$190 Avg/Night Standard Rate CA\$194 Avg/Night</p> <p>SELECT & BOOK</p>	 <p>High Floor King Bed (plus sofa bed) Enjoy some peace and quiet in this 227-square-foot room on the tranquil upper floor... View Room Details</p> <p>Member Rate CA\$195 Avg/Night Standard Rate CA\$199 Avg/Night</p> <p>SELECT & BOOK</p>	 <p>High Floor Two Queen Beds (plus sofa bed) Get away from it all in this 280-square-foot room on the quiet upper floors, featuring tw... View Room Details</p> <p>Member Rate CA\$195 Avg/Night Standard Rate CA\$199 Avg/Night</p> <p>SELECT & BOOK</p>	 <p>City Lights View King Bed (plus sofa bed) Admire bustling city views through floor-to-ceiling windows from this 227-square-foot... View Room Details</p> <p>Member Rate CA\$200 Avg/Night Standard Rate CA\$204 Avg/Night</p> <p>SELECT & BOOK</p>
 <p>City Lights View 2 Queen Beds (plus sofa bed)... Enjoy stunning views of the bustling downtown</p>			

HyattPlaceMissasauga_5hl51646.png

Receipt Attachment

Details

Hi, I'm Erica. How can I help?  8

SEA AIRPORT
PARKING 01/30
PURCHASE
XXXXX74069 WA

[Edit Description](#)

View more information [VIEW](#)

Amount	-\$185.00
Transaction Date	02/02/2026
Type	Debit Card

Merchant name [\(i\)](#)

PORT OF SEATTLE

Transaction category [\(i\)](#)

Transportation: Public Transportation

[DISPUTE TRANSACTION](#)

Legal info and disclosures

Investment, insurance and annuity products:

- Are Not FDIC Insured
- Are Not Bank Guaranteed
- May Lose Value
- Are Not Deposits
- Are Not Insured by Any Federal Government Agency
- Are Not a Condition to Any Banking Service or Activity

Investing involves risk. There is always the potential of losing

PDF Receipts Attached



6 PDF Receipt(s) Appended

The original PDF receipt files have been attached to this invoice document.
Please scroll or navigate to the following pages to view them.

Receipt

Expedia itinerary: 73355448611816

Purchase date: Jan 22, 2026

Booking details

One way flight

Seattle (SEA) to Ottawa (YOW)

Alaska Airlines 385

Economy / Coach (K)

Depart: Jan 25, 2026

Arrive: Jan 25, 2026

Traveler 1: Adult

Christopher McNulty

Ticket Number: 0277464945627

Payment details

Flight price

Traveler 1: Adult	\$716.27
Taxes and fees	\$82.59

Total

\$798.86

Paid	\$798.86
	[AmericanExpress 1036]



Booking Confirmation

Booking Reference: **AT9J9B**

Date of issue: 25 Jan, 2026

This is your official itinerary/receipt. You must bring it with you to the airport for check-in and we recommend you keep a copy for your records. Please also take the time to review it as it contains the [general conditions of carriage and applicable tariffs](#) that apply to the tickets, bookings and air services detailed below, as well as baggage, dangerous goods and other important information related to your trip.

Data Protection Notice: Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at the [IATA Travel Centre website](#) or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred. We also invite you to view [Air Canada's Privacy Policy](#) directly.

Ensure you are in compliance with the entry requirements of your destination. For the latest information on entry requirements, our flexible booking policy, or our health and safety measures visit our [Travel Ready hub](#).

Depart

Economy Class - Standard Reward

Thursday
29 Jan, 2026

16:15
Ottawa
Ottawa Int. (YOW),
Ontario



17:36
Toronto
Toronto-Pearson Int. (YYZ),
Terminal 1



1hr21
Cabin : Economy Class (H)
Operated by: Air Canada | **A320-200** |

Thursday
29 Jan, 2026

19:50
Toronto
Toronto-Pearson Int. (YYZ),
Terminal 1



22:16
Seattle
Seattle/Tacoma Int. (SEA),
Washington



5hr26
Cabin : Economy Class (X)
Operated by: Air Canada | **A220-300** |

Passengers

Christopher Mcnulty

Ticket number
0142318895245
Air Canada - Aeroplan
315251124

Seats

AC459 -
AC543 -

Purchase summary

 Flights	
Air transportation charges	Included
U.S. Tax Recovery Fee	32.32
Taxes, fees and charges	
Air Travellers Security Charge - Canada	16.08
Goods and Services Tax - Canada - 100092287 RT0001	0.80
Harmonized Sales Tax - Canada - 100092287 RT0001	4.20
Airport Improvement Fee Deposit - Canada	50.85
Animal and Plant Health Inspection Service (APHIS) User Fee – United States	5.30
Immigration User Fee - United States	9.67
Customs User Fee - United States	10.21
GRAND TOTAL (Canadian dollars)	36,143 pts

U.S. Tax Recovery Fee: This fee is collected by Air Canada as an agent of Aeroplan to recover the cost of United States international transportation taxes which may be imposed on certain flight reward itineraries.

⌚ Check-in and boarding gate deadlines

Within Canada To/From the U.S.¹

240 minutes	240 minutes	Check-in and baggage drop-off opens Get a head start and drop your bags off as early as four hours before departure.
60 minutes ²	60 minutes	Check-in and baggage drop-off closes Make sure you've checked in, have your boarding pass and have dropped off your bags before the end of the check-in period for your flight.
30 minutes	30 minutes	Boarding gate deadline This is the latest you should be at the departure gate, ready to board.
15 minutes	15 minutes	Boarding gate closes Arriving after this time will result in reassignment of reserved seats, cancellation of your reservations, and/or ineligibility for denied boarding compensation.

¹If you are travelling to the U.S., you must clear U.S. Customs and Border Protection (CBP) prior to departure in Canada. Note the following for early morning departures:

- Pre-board security screening opens at 3:15 at Toronto-Pearson (YYZ) and at 4:15 at Montreal-Trudeau (YUL)

- U.S Customs and Border Protection (CBP) is open 3:30 - 21:00 at Toronto-Pearson (YYZ), and 4:30 - 19:45 at Montreal-Trudeau (YUL)

²Flights from Toronto Billy Bishop (YTZ) Airport, and Landline motorcoach segments from Hamilton (YHM) and Kitchener-Waterloo (YFK) airports: 30 minutes

Baggage allowance

Carry-on baggage

Your carry-on bag must be light enough that you can store it in the overhead bin unassisted. On flights operated by Air Canada, Air Canada Rouge or Air Canada Express, you may carry with you in the cabin 1 standard item (max. size: 23 x 40 x 55 cm [9 x 15.5 x 21.5 in]) and 1 personal item (max. size: 16 x 33 x 43 cm [6 x 13 x 17 in]).

Economy Basic fares purchased on/after January 3, 2025: On flights within North America and to sun destinations, Economy Basic fares (where available) allow for only 1 personal item on board. Any additional bags will need to be checked in for a fee at the airport. **Exception:** Aeroplan Elite Status Members, Star Alliance Gold Members and Aeroplan Premium Credit Cardholders may continue to bring one (1) standard carry-on bag on board when travelling on an Economy Basic fare. This benefit extends to all passengers booked on the same reservation, up to a maximum of nine (9) travellers. The Aeroplan Elite Status, Star Alliance Gold Status, or Aeroplan premium credit card must be valid at time of check-in.

See our complete [carry-on baggage policy](#). A reminder also that, if your itinerary includes a flight operated by one of our [Star Alliance or other airline partners](#), you must comply with their carry-on rules.

Checked baggage

Please see below for details on the bags you plan on checking at the baggage counter.

Ottawa (YOW) > Seattle (SEA)

 1st bag \$ 36.75 CAD Including taxes	 2nd bag \$ 52.50 CAD Including taxes	Max. weight per bag: 23 kg (50 lb) Max. dimensions per bag: 158 cm (62 in)
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Currency

Fee amounts are displayed in the currency of the first departure city on your ticket. On the day of travel, applicable fees will be assessed in the local currency of the country/region you are travelling from. Certain exceptions may apply where the departure airport does not charge in local currency. The currency exchange rate will be determined by the date of travel.

Stopovers

Checked baggage fees may be reassessed when itineraries include an enroute stopover of more than 24 hours.

Note: If you **exceed your baggage allowance** (in number, size and/or weight), additional checked baggage charges will apply. The policy and fees will be those of the carrier identified in the checked baggage information section.

- View [Air Canada's additional checked baggage policy](#).
- View the [additional checked baggage policy of Air Canada's codeshare and interline partners](#).

AEROPLAN FLIGHT REWARD RULES

General Rules

1. In addition to Aeroplan's general terms and conditions and the conditions of carriage and tariffs of the airline(s) marketing or operating the flight(s) as applicable, all flight reward bookings are also subject to [Aeroplan's flight reward policies](#).
2. Any fees related to your Aeroplan flight reward (including but not limited to changes, cancellations and contact centre bookings) are non refundable and subject to change without notice.
3. Government taxes and fees may be collected at your departure airport.
4. Flight reward prices in Aeroplan points, whether in whole or in combination with cash, are valid only at the time of booking and only for the itinerary booked.
5. When travelling on a mixed-cabin flight reward, complimentary upgrades are not permitted, including on day of travel at the airport.

Changing or cancelling flight rewards

1. Flight reward changes and cancellations may be subject to a non-refundable fee. Details on change and cancellation fees can be found by consulting [Aeroplan's flight reward policies](#)
2. Changes and cancellations to the itinerary can be made at any time up to 2 hours prior to departure subject to availability.
3. If you cannot travel on your scheduled flights you must notify Air Canada or the Aeroplan Contact Centre at least 2 hours before flight departure, or your ticket will be forfeited. Forfeited flight reward tickets are no longer valid for travel or points reinstatement.
4. Name changes are not permitted once the flight reward ticket has been issued.
5. Changes made prior to departure, including changes made once travel has commenced, are subject to availability and may require the additional collection of Aeroplan points, whether in whole or in combination with cash.

Important Notes on Fare Details:

- If a Partner Booking Fee is applicable to your itinerary and you have redeemed Aeroplan points to cover all air transportation charges and taxes, fees and charges, this is included in the Total paid in points line item.
- The U.S. Tax Recovery Fee, is collected by Air Canada as an agent of Aeroplan to recover the cost of United States international transportation taxes which may be imposed on certain flight reward itineraries.
- If the U.S. Tax Recovery Fee is applicable to your itinerary and you have redeemed Aeroplan points to cover all air transportation charges and taxes, fees and charges, this is included in the Total paid in points line item.

Fare Rules

Economy Class - Standard Reward

Changes	Departing flight
	<ul style="list-style-type: none">• Before departure of first flight<ul style="list-style-type: none">- Ticket reissue is allowed but may be subject to certain restrictions. Please refer to the link above for complete fare rules.- Penalty fee for ticket reissue between \$0 CAD - \$75 CAD- New travel dates must be prior to Monday, 25 Jan, 2027- The maximum change fee applied is \$75 CAD per direction, per passenger, plus any applicable taxes and fare difference. Child/Infant discounts may apply.• After departure of first flight<ul style="list-style-type: none">- Ticket reissue is allowed but may be subject to certain restrictions. Please refer to the link above for complete fare rules.- Penalty fee for ticket reissue between \$0 CAD - \$75 CAD- New travel dates must be prior to Friday, 29 Jan, 2027- The maximum change fee applied is \$75 CAD per direction, per passenger, plus any applicable taxes and fare difference. Child/Infant discounts may apply.• Flights can only be used in sequence from the place of departure specified on the itinerary.• Failure to show up for your flight (No Show) may result in a penalty. Please see the complete fare rules for details.
Cancellations	<ul style="list-style-type: none">• Tickets are refundable against \$150 fee per adult. Child/Infant discount may apply. Tickets are non-transferrable.• Partially used tickets may be submitted for a refund assessment. The refund will be calculated as follows: Actual fare paid minus the value of the portion of the journey that has been flown and minus the applicable fee.• Flights can be cancelled up to 45 minutes before departure by going to the 'My bookings' tab of our homepage. Exception: Aeroplan flight rewards must be cancelled no later than 2 hours before departure.• Find out more about Air Canada's refund services.

Please notify us immediately if you do not plan on taking your scheduled flight(s). If you are unable to change or cancel your booking online, you can reach Air Canada Reservations at 1-888-247-2262 (view [international and other numbers](#)). If you do not show up for your flight, the rest of your itinerary will automatically be cancelled.

Disclaimer: The fare rules displayed above are for adult passengers only. Different rules may apply for children and infant passengers.

! General conditions of carriage

1. You must obtain your boarding pass and check in any baggage by the check-in deadline. Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.
2. Although reconfirmation of flights is not required, we strongly recommend that you check your flight status online at [aircanada.com](#).
3. Advance seat assignments are not guaranteed and may change without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable fees.
4. Any travel credit banked for unused tickets is non-transferable: when the credit is redeemed, it must be used by the same person whose name appears on the original ticket.
5. Air Canada will cancel any purchased ticket and provide a full refund without penalty up to 24 hours after purchase. Beyond 24 hours, voluntary changes to your itinerary may require the payment of additional fees and fare upgrades. If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.
6. **Dangerous goods**
For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to the Restricted and Prohibited Items page on our website for more information.
7. **International travel**
Governments may require your carrier to provide information on or permit access to passenger data. You cannot travel if you do not have all required travel documents, such as a passport and visa (where applicable), to enter in or transit through each country/region on your itinerary. Please refer to the [Travel Documents](#) page on our website for more information.
8. **In-flight health**
Most people are fit to travel by air, but special attention is required for passengers whose health problems may be exacerbated by altitude, travel stress, hypoxia and other travel related difficulties. Our website offers important health tips and information for customers with special needs who may require medical approval before flying. Please also note that aircraft disinsection is carried out on certain routes, in compliance with the requirements of the World Health Organization (WHO), the International Civil Aviation Organization, Transport Canada and applicable foreign regulatory authorities. More information is available on our website.
9. **Schedules and timetables**
Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.
10. **Overbooking notice**
Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at all airport ticket counters and boarding locations.
11. **Notice of liability limitations**
The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss, delay, or damage to baggage.

Where the Montreal Convention applies, the limits of liability are as follows:

1. There are no financial limits in respect of death or bodily injury of passengers.
2. In respect of destruction, loss of, or damage or delay to baggage 1,519 Special Drawing Rights (approximately EUR 1,900; US \$2,000) per passenger in most cases.
3. In respect of damage occasioned by delay in the carriage of persons 6,303 Special Drawing Rights (approximately EUR 7,700; US \$8,300) per passenger in most cases.

Where the Warsaw Convention system applies, the limits of liability are as follows:

1. 16,600 Special Drawing Rights with respect to death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and U.S. regulations require that, for journeys to, from or with an agreed stopping place in the U.S., the limit may not be inferior to U.S. \$75,000.
2. 17 Special Drawing Rights per kg for loss of or damage or delay to checked baggage and 332 Special Drawing Rights* for unchecked baggage.
3. The carrier may also be liable for damage caused by delay.

For more information on Special Drawing Rights and currency exchange rates, visit the [International Monetary Fund](#) website.

Further information may be obtained from Air Canada as to the limits applicable to your journey. If your journey involves carriage by different carriers, you should contact each carrier for information on the applicable limits of liability.

Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss, delay, or damage to baggage by making a declaration of your baggage value at check-in and paying any supplementary fee that may apply. Alternatively, if your baggage value exceeds the applicable limit of liability, you should fully insure it before you travel.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived.

Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

NOTICE - SOLD SUBJECT TO APPLICABLE TARIFFS

! Air Passenger Protection Regulations Notice:

If you are denied boarding, your flight is cancelled or delayed for at least three hours, or your baggage is lost or damaged, you may be entitled to certain standards of treatment and compensation under the *Air Passenger Protection Regulation*. For more information about your passenger rights please contact your air carrier or visit the Canadian Transportation Agency's website.

General terms and conditions pertaining to flight delays, cancellations, denied boarding, seating of children and lost or damaged baggage can be found in Air Canada's [General Conditions of Carriage and Tariffs](#).



Canada, the U.S. and the Caribbean:
1 (800) 361-5373



A STAR ALLIANCE MEMBER
MEMBRE DU RÉSEAU STAR ALLIANCE



eTicket Itinerary and Receipt for Confirmation L69GYG

From United Airlines <Receipts@united.com>

Date Sat 1/24/2026 9:23 AM

To Matt Shaffer <matt@salient7.com>



Sat, Jan 24, 2026

Thank you for choosing United.

A receipt of your purchase is shown below. Please retain this email receipt for your records.

Get ready for your trip: [Visit the Travel-Ready Center](#), your one-stop digital assistant, to find out about important travel requirements specific to your trip.

Confirmation Number:

L69GYG

Flight 1 of 4 UA2865

Class: United Economy (U)

Sun, Jan 25, 2026

Sun, Jan 25, 2026

11:20 AM

02:55 PM

Denver, CO, US (DEN)

Chicago, IL, US (ORD)

Flight 2 of 4 UA3402

Class: United Economy (U)

Sun, Jan 25, 2026

Sun, Jan 25, 2026

06:00 PM

09:18 PM

Chicago, IL, US (ORD)

Ottawa, ON, CA (YOW)

Flight Operated by REPUBLIC AIRWAYS DBA UNITED EXPRESS.

Flight 3 of 4 UA8113

Class: Economy (Q)

Thu, Jan 29, 2026

Thu, Jan 29, 2026

12:00 PM

01:20 PM

Ottawa, ON, CA (YOW)

Toronto, ON, CA (YYZ)

Flight Operated by Air Canada.

If this is an originating flight on your itinerary, please check in at the AIR CANADA ticket counter.

Flight 4 of 4 UA568

Class: United Economy (Q)

Thu, Jan 29, 2026

Thu, Jan 29, 2026

04:10 PM

06:10 PM

Toronto, ON, CA (YYZ)

Denver, CO, US (DEN)

Traveler Details

SHAFFER/MATTHEWB

eTicket number: **0167465025049**

Seats: DEN-ORD 22C

Frequent Flyer: UA-XXXXX047 Premier Silver

ORD-YOW 11B

Economy Plus Seat (0164361928578)

YOW-YYZ 20D

YYZ-DEN 08E

YYZ-DEN

Purchase Summary

Method of payment:

Miscellaneous Document

Date of purchase:

Visa ending in

Fri, Jan 23, 2026

Airfare:	1185.00
Passenger Civil Aviation Security Service Fee:	5.60
Canadian Air Travellers Security Charge:	12.22
U.S. Transportation Tax:	88.88
Canada Airport Improvement Fee:	36.78
U.S. APHIS User Fee:	3.84
U.S. Passenger Facility Charge:	9.00
U.S. Immigration User Fee:	7.00
U.S. Customs User Fee:	7.39
U.S. Flight Segment Tax:	21.20

Total Per Passenger: **1376.91 USD**

Total: **1376.91 USD**

Additional Purchase Summary

Method of payment:

Visa ending in 6645

Date of purchase:

Wed, Jan 14, 2026

Economy Plus Seat (Reference Number: 0164361928578):

89.99

Total:**89.99 USD****Payment Info**

Remaining value of your previous ticket numbers 0167463487108 was applied to this purchase.

Fare Rules

Additional charges may apply for changes in addition to any fare rules listed.

USD625.00 NONREF - /C1-2 NONREF/0VALUAFTDPT /C3-4 REFUNDABLE -BG UA

Cancel reservations before the scheduled departure time or TICKET HAS NO VALUE.

MileagePlus Accrual Details

Matthewb Shaffer						
Date	Flight	From/To		Award Miles	PQP	PQF
Sun, Jan 25, 2026	2865	Denver, CO, US (DEN) to Chicago, IL, US (ORD)		2520	360	1
Sun, Jan 25, 2026	3402	Chicago, IL, US (ORD) to Ottawa, ON, CA (YOW)		1862	266	1
Thu, Jan 29, 2026	8113	Ottawa, ON, CA (YOW) to Toronto, ON, CA (YYZ)		581	83	1
Thu, Jan 29, 2026	568	Toronto, ON, CA (YYZ) to Denver, CO, US (DEN)		3346	478	1
MileagePlus accrual totals:				8309	1187	4

Baggage allowance and charges for this itinerary

Origin and destination for checked baggage	1st bag charge	2nd bag charge	1st bag weight and dimensions	2nd bag weight and dimensions
Sun, Jan 25, 2026 Denver, CO, US (DEN - International) to Ottawa, ON, CA (YOW - Macdonald-Cartier)	0.00 USD	0.00 USD	70lbs(32kg) - 62in(157cm)	70lbs(32kg) - 62in(157cm)
Thu, Jan 29, 2026 Ottawa, ON, CA (YOW - Macdonald-Cartier) to Denver, CO, US (DEN - International)	40.00 CAD	50.00 CAD	50lbs(23kg) - 62in(157cm)	70lbs(32kg) - 62in(157cm)

United ClubSM Infinite Card member and one companion on the same reservation are each eligible for waiver of service charges for first and second checked bags (within specified size and weight limits). Must be a United Club Card member at time of check-in, include the MileagePlus number in the reservation and ticket(s) must have been purchased using the Card in order to qualify. Applies only on United- and United Express-operated flights, and when baggage check-in occurs with United.

Important Information about MileagePlus Earning

- Accruals vary based on the terms and conditions of the traveler's frequent flyer program, frequent flyer status, and the selected itinerary. United MileagePlus® mileage accrual is subject to the rules of the MileagePlus program. Once travel has started, accruals will no longer display. You can always view your MileagePlus account for posted accrual.

- You can earn up to 75,000 award miles per ticket. The 75,000 award miles cap may be applied to your posted flight activity in an order different than shown. Accrual is only displayed for MileagePlus members who choose to accrue to their MileagePlus account.

International eTicket Reminders

- **Check-in Requirement** - Bags must be checked and boarding passes obtained at least 60 minutes prior to scheduled departure. Baggage will not be accepted and advance seat assignments may be canceled if this condition is not met.
- **Boarding Requirement** - Passengers must be prepared to board at the departure gate with their boarding pass at least 30 minutes prior to scheduled departure.
- Failure to meet the **Boarding Requirements** may result in cancellation of reservations, denied boarding, removal of checked baggage from the aircraft and loss of eligibility for denied boarding compensation.
- Bring this eTicket Receipt along with [photo identification](#), proof of citizenship, passport and/or visa to the ticket lobby for check-in.
- The FAA now restricts carry-on baggage to one bag plus one personal item (purse, briefcase, laptop computer, etc.) per passenger. The fare rules for your ticket may restrict your carry-on baggage allowance even further.
- For up to the minute flight information, sign-up for our [Flight Status Updates](#) or call 1-800-824-6200; in Spanish 1-800-426-5561.
- If flight segments are not flown in order, your reservation will be cancelled. Rebooking will be subject to the fare rules governing your ticket.
- For the most current status of your reservation, go to our [Flight Status](#) page.
- Your eTicket is non transferable and valid for 1 year from the issue date unless otherwise noted in the fare rules.
- International taxes and fees may be collected at your departure airport.

The base price of some ancillary items on your receipt may include taxes, when applicable.

Data Protection Notice

Your personal data will be processed in accordance with the applicable carrier's privacy policy and if your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at <http://www.iatatravelcenter.com/privacy> or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred

Customer Care Contact Information

We welcome your compliments, comments or complaints regarding United or a United travel experience. You may contact us using our [Customer Care](#) form

Hazardous materials

Federal law forbids the carriage of hazardous materials on board aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Common examples of hazardous materials/dangerous goods include spare or loose lithium batteries, fireworks, strike-anywhere matches, aerosols, pesticides, bleach and corrosive materials. Additional information can be found on:

[united.com restricted items page](#)
[FAA website Pack Safe page](#)
[TSA website Prohibited Items page](#)

Refunds Within 24 Hours

When you book and ticket a reservation through united.com, the United mobile app, the United Customer Contact Center, at our ticket counters or city ticket offices, or if you use MileagePlus® miles to book an award ticket, we will allow you to cancel the ticketed reservation without penalty and receive a 100 percent refund of the ticket price to the original form of payment if you cancel the reservation within 24 hours of purchase and if the reservation is made one week or more prior to scheduled flight departure.

Notice of Rights (Canada Travel)

Canada's Air Passenger Protection Regulation (APP), Bill C-49, provides as follows for United customers traveling from Canada: "If you are denied boarding, your flight is cancelled or delayed for at least two hours, or your baggage is lost or damaged, you may be

entitled to certain standards of treatment and compensation under the Air Passenger Protection Regulations. For more information about your passenger rights please contact your air carrier or visit the Canadian Transportation Agency's website. Si l'embarquement vous est refusé, ou si votre vol est annulé ou retardé d'au moins deux heures ou si vos bagages sont perdus ou endommagés, vous pourriez avoir droit au titre du Règlement sur la protection des passagers aériens, à certains avantages au titre des normes de traitement applicables et à une indemnité. Pour de plus amples renseignements sur vos droits, veuillez communiquer avec votre transporteur aérien ou visiter le site Web de l'Office des transports du Canada. Additional details are available at <https://www.united.com/ual/en/us/fly/travel/destination/international/canada-provision-passenger-rights.html>

Disinsection Notice

Certain countries require that the passenger cabins of aircraft be treated with insecticides. For additional information and a list of those countries, please visit the [U.S. Department of Transportation's disinsection website](#).

IMPORTANT CONSUMER NOTICES

Changes/Cancellations - Most tickets, other than Basic Economy tickets or those for travel originating outside the United States, other than for travel between the United States and Mexico or the Caribbean, may be changed to a different itinerary, or cancelled and the value of the ticket retained so that it can be applied to a new ticket, without a change fee. Such change or cancellation must be made prior to the scheduled departure time. Travelers making changes will be responsible for the fare difference if the new itinerary has a higher fare than the original ticketed itinerary. Regarding non-refundable tickets, if the new itinerary has a lower fare than the original ticketed itinerary, changes can be made without charge, but the traveler is not entitled to any residual value. United may, in its sole discretion, provide partial or full residual credit under certain circumstances. A change fee may apply for changes or cancellations made to tickets for travel originating outside the United States, other than for travel between the United States and Mexico or the Caribbean. Policies concerning your ability to make reservation changes and cancellations and any fees associated with such changes can be found at [Important travel notices | United Airlines](#).

Refund Information - You can request a refund by visiting the [Refunds section on united.com](#). We apologize for any inconvenience this may have caused. A member of our team will respond to your inquiry.

Notice of Baggage Liability Limitations - For domestic travel between points within the United States (except for domestic portions of international journeys), United's liability for loss of, damage to, or delay in delivery of a customer's checked baggage is limited to \$3,800 per ticketed customer unless a higher value is declared in advance and additional charges are paid (not applicable to wheelchairs or other assistive devices). For such travel, United assumes no liability for high value, fragile, perishable, or otherwise excluded items; excess valuation may not be declared on certain types of valuable articles. Further information may be obtained from the carrier. For international travel governed by the Warsaw Convention (including the domestic portions of the trip), maximum liability is approximately 640 USD per bag for checked baggage, and 400 USD per passenger for uncheck baggage. For international travel governed by the Montreal Convention (including the domestic portions of the trip), maximum liability is 1,288 SDRs per passenger for baggage, whether checked or uncheck. For baggage lost, delayed, or damaged in connection with domestic travel, United requires that customers provide preliminary notice within 24 hours after arrival of the flight on which the baggage was or was to be transported and submit a written claim within 45 days of the flight. For baggage damaged or delayed in connection with most international travel (including domestic portions of international journeys), the Montreal Convention and United require customers to provide carriers written notice as follows: (a) for damaged baggage, within seven days from the date of receipt of the damaged baggage; (b) for delayed baggage, within 21 days from the date the baggage should have been returned to the customer. Please refer to Rule 28 of United's Contract of Carriage for important information relating to baggage and other limitations of liability.

Notice of Incorporated Terms - Transportation is subject to the terms and conditions of United's Contract of Carriage, which are incorporated herein by reference. Incorporated terms may include, but are not limited to: 1. Limits on liability for personal injury or death of the customer, and for loss, damage, or delay of goods and baggage, including high value, fragile, perishable, or otherwise excluded items. 2. Claims restrictions, including time periods within which customers must file a claim or bring an action against the carrier. 3. Rights of the carrier to change terms of the contract. 4. Rules about reconfirmation of reservations, check-in times, and refusal to carry. 5. Rights of the carrier and limits on liability for delay or failure to perform service, including schedule changes, substitution of an alternate air carrier or aircraft, and rerouting. The full text of United's Contract of Carriage is available at united.com or you may request



CASH ONLY
ACCEPTED
ON LEVEL 5
BY DOORS:
506-509

Denver International Airport
West Garage
8500 Level 1 Rd
Denver, Colorado 80249

Date: 6:36 PM 29 Jan 2026
Receipt #: 775661982
Ticket #: 15649622
Arrived: 8:51 AM 25 Jan 2026
Departed: 6:36 PM 29 Jan 2026
Total Duration: 4 days 9 hrs 45 mins
Parking Fee: \$175.00
Tax \$0.00
Total: \$175.00
Payment Method: Visa 6645



Ticket/Permit Number: 0202538655

Transaction Date: 1/30/2026 12:23 am

Register/Device: SB2 - POF - 3

Cashier:

Location: General Parking

Entry Date: 1/25/2026 4:10:23AM

Exit Date: 1/30/2026 12:23:08AM

Duration: 4 DAYS 20 HOURS 13 MINUTES

Rate: General Parking

Parking Stay Including Tax: \$185.00

Tax Break Down

SeaTac Tax: \$4.24

Sales Tax: \$17.03

Charge and Discount Details

Parking Charges: \$185.00

Fees: \$0.00

Total Due Now: \$185.00

Payment:

EMV Credit: \$185.00

Change Due: \$0.00



**[Draft] Air Canada - 25 Jan 2026: Seattle - Ottawa (Booking reference: C97ECF)****From** chris.mcnulty@synozur.com**Draft saved** Mon 2/9/2026 5:22 PM**To** Chris McNulty <chris.mcnulty@synozur.com>**From:** Air Canada <notification@notification.aircanada.ca>**Sent:** Friday, January 16, 2026 8:44 AM**To:** Michelle Boyd <Michelle.Boyd@synozur.com>**Subject:** Air Canada - 25 Jan 2026: Seattle - Ottawa (Booking reference: C97ECF)

Booking Confirmation

C97ECF

Issued 16 Jan, 2026

[Manage booking](#)[Check-in](#)

Thank you for choosing Air Canada. Below are your flight details and other useful information for your trip.

IMPORTANT : This is your official itinerary/receipt. You must bring it with you to the airport for check-in. Please print/retain this page for your financial records (for taxation, expense claim or credit card reconciliation purposes).

For a successful journey, it's essential that your travel documents are valid for entry and transit through all countries/regions on your itinerary. Remember that failure to comply with travel requirements may result in refusal to travel. For detailed information, consult our [Travel Documents page](#) and our [Travel Ready hub](#).

Flights

Departure • Sun 25 Jan, 2026

Economy Flex

Seattle SEA

05:50

Seattle/Tacoma International Airport

Vancouver YVR

06:57

Vancouver International Airport Terminal M

AC 8801 • Operated by Air Canada Express - Jazz

Aircraft type: [De Havilland Dash 8-400](#)

Duration: 1hr 07m

Cabin: Economy Class (Q)

Vancouver YVR

08:15

Vancouver International Airport Terminal M

Ottawa YOW

15:46

Ottawa International Airport

AC 342 • Operated by Air Canada

Aircraft type: [Boeing 787-9](#) Wi-Fi

Duration: 4hr 31m

Cabin: Economy Class (Q)

Meal: Air Canada Bistro (\$)

Return • Thu 29 Jan, 2026

Economy Flex

Ottawa YOW

16:15

Ottawa International Airport

Toronto YYZ

17:36

Toronto-Pearson International Airport Terminal 1

AC 459 • Operated by Air Canada

Aircraft type: [Airbus A220-300](#) Wi-Fi

Duration: 1hr 21m

Cabin: Economy Class (Q)

Toronto YYZ

19:50

Toronto-Pearson International Airport Terminal 1

Seattle SEA

22:16

Seattle/Tacoma International Airport

AC 543 • Operated by Air Canada

Aircraft type: [Airbus A220-300](#) Wi-Fi

Duration: 5hr 26m

Cabin: Economy Class (Q)

Meal: Air Canada Bistro (\$)

Passengers

Michelle Lee Gendrinboyd

Ticket #: 0142318055315

Aeroplan #: 313251902

Seats

SEA → YVR	04D
YVR → YOW	29G
YOW → YYZ	25C
YYZ → SEA	13C

Purchase Summary

.... 5240

USD \$1,302.33**1 Adult****Air transportation charges (including surcharges)**

Base fare - departure	\$560.00
Base fare - return	\$560.00

Taxes, Fees and Charges

September 11th Security Fee - United States

Adult	\$5.60
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Transportation International/Domestic Tax - United States

Adult	\$84.00
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Animal and Plant Health Inspection Service (APHIS) User Fee – United States

Adult	\$3.84
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Immigration User Fee - United States

Adult	\$7.00
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Customs User Fee - United States

Adult	\$7.39
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Flight Segment Tax - United States

Adult	\$21.20
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Air Travellers Security Charge - Canada

Adult	\$12.17
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Airport Improvement Fee Deposit - Canada

Adult	\$36.63
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Passenger Facility Charge - United States

Adult	\$4.50
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Grand total**USD \$1,302.33****Check-in and boarding gate deadlines****Check-in and baggage drop-off opens**

Get a head start and drop your bags off as early as four hours before departure.

All destinations**240 min¹**

1 Flights from Brisbane Airport (BNE), Haneda Airport (HND), Hong Kong International Airport (HKG), Incheon International Airport (ICN), Kansai International Airport (KIX), Narita International Airport (NRT), Shanghai Pudong International Airport (PVG), Singapore Changi Airport (SIN), Sydney Kingsford Smith Airport (SYD): **180 minutes**

Check-in closes

Make sure you've checked in and have your boarding pass in hand before the check-in deadline for your flight.

Within Canada**60 min¹****To/from the U.S.****60 min**

1 Flights from Toronto Billy Bishop (YTZ) Airport, and Landline motorcoach segments from Hamilton (YHM) and Kitchener-Waterloo (YKF) airports: **30 minutes**

Baggage drop-off closes

Make sure to drop off all checked bags before your deadline.

Within Canada**45 min¹**

To/from the U.S. **60 min**

1 Flight from Toronto Billy Bishop (YTZ): 25 minutes. Landline motorcoach segments from Hamilton (YHM) and Kitchener-Waterloo (YKF): **15 minutes**

Boarding gate deadline

This is the latest you should be at the departure gate, ready to board.

Within Canada **30 min**

To/from the U.S. **30 min**

Boarding gate closes

Arriving after this time will result in reassignment of reserved seats, cancellation of your reservations, or disqualification from denied boarding compensation.

All destinations **15 min**

Baggage allowance

Carry-on Baggage

On flights operated by Air Canada, Air Canada Rouge or Air Canada Express, you can bring on board:



1 Personal item

Maximum dimensions: 43cm x 33cm x 16cm (17in x 13in x 6in)

Your personal item must fit under the seat in front of you.