

# CHRISTOPHER RIMES

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## SUMMARY

Experienced developer and communication specialist. Skilled in full stack web development. Strong technical and problem-solving ability. Looking to work on exciting projects as a full-stack developer.

## EXPERIENCE

### Eligibility Specialist

Sep 2019 – Jan 2020

- **Oscar Health** | Tempe, AZ
  - Helped build the bridge of communication between the development team and the Eligibility department.
  - Increase bug ticket resolution rate by 20%

### Claims Adjuster

Nov 2016 – Oct 2017

- **GEICO** | Poway, CA
  - Brought total customer service, sales and call handling metrics 95%
  - Helped develop new best practices for the adjuster team.

### Teachers Aide

Jun 2012 – May 2016

- **Hilliard Christian Family Daycare** | Spring Valley, CA
  - Improved monthly inspection pass rate to 100%
  - Helped create new curriculum for the children ages 5 and up.

## EDUCATION

### Certificate: Computer Software Engineering

- **Zero To Mastery Academy**  
2020 – 2020

### High School Diploma:

- **Marshall High School**  
2000 – 2004

## SKILLS

**HTML, Cascading Style Sheets (CSS), JavaScript**

**Industry Knowledge: Digital Marketing, Social Media Marketing, Search Engine Optimization (SEO), Search Engine Marketing (SEM), Data Analysis, Blogging, Front-end Development, Machine Learning, E-commerce**

**Tools & Technologies: JIRA, Google Ads, Google Analytics, WordPress, Microsoft Office, Microsoft Excel, Microsoft Word, MySQL, SQL, Content Management Systems (CMS), Python (Programming Language), Shopify, Webpack, Git, Node.js**

**Interpersonal Skills: Customer Service**