

## NCR

April 2019 - *Sr. UX Designer*  
August 2025 Responsible for high-level design for NCR's white label food ordering kiosk which has small and very large form factors. Designed and evaluated architecture and flow for new and existing features, produce low- and high-fidelity prototypes for Agile design reviews to evaluate technical and design feasibility.

## Elavon

May 2016 - *UX Designer*  
Dec 2018 Collaborated with product owners, developers, and other stakeholders to create enterprise web-based SaaS products. Designed features to delightfully help users achieve their goals. Conducted qualitative research with questionnaires and semi-structured interviews and quantitative research with task analysis and surveys. Made recommendations based on results to ensure the success of the user experience.

## GVU Center

Sept 2010 - *Graduate Research Assistant*  
May 2016 Designed and produced posters, videos, animations, wall hangings, and other materials alone or in collaboration with stakeholders using industry standard technologies and methods, in addition to any ad hoc tasks and requests.

## Skills


Wireframing and prototyping, high/low fidelity  
User research, qualitative and quantitative  
Formal and informal user testing  
Card sorts, info architecture, flow diagrams  
Web design and technologies  
Automated data analytics  
Proficiency in Spanish and Italian  
Agile workflow

## Tools

Figma, Adobe suite  
UserTesting.com  
Mixpanel, FullStory  
HTML, CSS, JS (+frameworks)

# Chris Ernst

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## About Me

I'm passionate about using design to demystify complex and difficult tasks. Design transforms opaque systems and walls of data into clear solutions and helpful information.

I want to make difficult tasks easy and routine tasks joyful!

## Education

*Georgia Tech - MS (2016)*  
**Human-Computer Interaction**

*Georgia Tech - MS (2014)*  
**Music Technology**

*Georgia Tech - BS (2011)*  
**Computational Media (Music)**  
(Honors)