

Chris Ernst

NCR

April 2019 - August 2025 *Sr. UX Designer*
Responsible for high-level design for NCR's white label food ordering kiosk which has small and very large form factors. Designed and evaluated architecture and flow for new and existing features, produce low- and high-fidelity prototypes for Agile design reviews to evaluate technical and design feasibility.

Elavon

May 2016 - Dec 2018 *UX Designer*
Collaborated with product owners, developers, and other stakeholders to create enterprise web-based SaaS products. Designed features to delightfully help users achieve their goals. Conducted qualitative research with questionnaires and semi-structured interviews and quantitative research with task analysis and surveys. Made recommendations based on results to ensure the success of the user experience.

GVU Center

Sept 2010 - May 2016 *Graduate Research Assistant*
Designed and produced posters, videos, animations, wall hangings, and other materials alone or in collaboration with stakeholders using industry standard technologies and methods, in addition to any ad hoc tasks and requests.

Skills

Wireframing and prototyping, high/low fidelity
User research, qualitative and quantitative
Formal and informal user testing
Card sorts, info architecture, flow diagrams
Web design and technologies
Automated data analytics
Proficiency in Spanish and Italian
Agile workflow

Tools

Figma, Adobe suite
UserTesting.com
Mixpanel, FullStory
HTML, CSS, JS (+frameworks)

 ChrisErnst.me

 678-378-8040

 chris@chrisernst.me

About Me

I'm passionate about using design to demystify complex and difficult tasks. Design transforms opaque systems and walls of data into clear solutions and helpful information.

I want to make difficult tasks easy and routine tasks joyful!

Education

**Georgia Tech - MS (2016)
Human-Computer Interaction**

**Georgia Tech - MS (2014)
Music Technology**

**Georgia Tech - BS (2011)
Computational Media (Music)
(Honors)**