

# Christopher Belanger, PhD

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## EDUCATION

**Telfer School of Management, University of Ottawa, Ottawa, Ontario**

**M.B.A. Candidate, 2021**

- **Pierre Maurer Metropolitan Life Scholarship:** For the highest grades of the intensive cohort (top of the class).
- **MBA Alumni Association Award:** For a high-impact data science project in support of the Ottawa Food Bank.
- **James F. Roache Award:** For demonstrating outstanding ethical standards.

**Lean Six Sigma Yellow Belt Certification, 2019**

**PhD, University of Toronto, Toronto, Ontario**

**Philosophy of Modern Physics, 2015**

- Combined philosophy, mathematics, custom computer simulations, and nonlinear dynamics (chaos theory).

**BSc Hon, University of Toronto, Toronto, Ontario**

**Physics and Mathematics, 2007**

- Completed courses in mathematics, statistics, and physics; was awarded a summer NSERC data analysis internship.

## EMPLOYMENT EXPERIENCE

**Ottawa Neighbourhood Study, Ottawa, Ontario.**

**Data Scientist, 2020-Present**

- Led data collection and analysis for a comprehensive study of inequities in Ottawa's food environment.
- Led all analytical aspects of a project for the *Institut du Savoir Montfort* to study inequities in travel times to primary care between Ottawa's Francophone population as compared to the general population (*publication forthcoming*).
- Streamlined internal data processes, including a custom R package, to automate routine reporting and data activities.

**Natural Resources Canada, Ottawa, Ontario**

**Policy Advisor: Strategic Science Policy and Engagement Division, 2018-2019**

- Led the skills and diversity stream of NRCan's 2019 Medium-Term Planning (MTP), delivering an evidence-based cross-Department plan that the Deputy Minister and ADMs praised for its high quality.
- Worked with executives to design and implement data-driven governance and control systems for the Canadian Council of Forest Ministers (CCFM), strengthening accountability and tying results to decision-making.

**Ontario Ministry of Health and Long-Term Care, Toronto, Ontario**

**Policy Advisor to the Assistant Deputy Minister: Health System Accountability and Performance, 2017-2018**

**Senior Program Consultant, Policy Analyst: eHealth Strategy and Investment Branch, 2014-17**

- Provided direct policy and strategy advice to the ADM and Directors on primary care and home and community care.
- Developed evidence-based indicators and dashboarding for Ontario's health system, including spearheading an innovative "patient flow map" to help identify bottlenecks in the health system that contribute to "hallway healthcare."
- Led ministry negotiations on two >\$30M funding agreements for provincial funding for electronic medical records (EMRs) that increased data interoperability and strategic alignment in the face of uncertainty and challenging politics.
- Led oversight for Ontario's investments in electronic medical records (EMRs) for community-based clinicians, including a data strategy to increase EMR interoperability and a provincial strategy for eReferrals and eConsults.

## PUBLISHED R PACKAGES

**valhallr.** Creator, author.

- A tidy R interface to the Valhalla engine for vehicle routing, isochrones, and origin-destination analyses.

**storywranglr.** Creator, author.

- Explore Twitter trends with the 'Storywrangler' API.

**tidygeocoder.** Author, Google Maps module.

- A unified R interface to several online geocoding services.

## FEDERAL QUALIFICATIONS

- **Federal SLE Language Levels:** French C/B/C
- **Federal Security Clearance:** SECRET

## **SAMPLE DATA-SCIENCE PROJECTS**

### **Optimizing Food Bank Locations.**

- Worked with the Ottawa Food Bank to study optimal locations to minimize travel clients' burden. This work, done with a co-author, won the 2020 Telfer MBA Alumni Association Award.

### **Social-Media Analysis of Ageist Discourse on Twitter.**

- Combined quantitative methods with qualitative content analysis to study online sentiments related to ageism expressed on Twitter combining data sources from Google Trends, news articles, and Twitter.
- Done as a final project for a directed reading at Telfer.

### **Safety Analysis of Military Traffic Collisions.**

- Extracted and analyzed trends in vehicle collision data for military vehicles compared to the general population.
- Final manuscript under review for publication.

### **Predicting Consumer Ratings from Review Text.**

- Created a natural-language processing model based on logistic-regression to predict customer reviews from text ratings. Done as a final project for an MBA directed reading class. A public summary is available [here](#).

### **Studying Inequities in Travel Times to Language-Concordant Primary Care.**

- Through the ONS and in partnership with the *Institut du Savior Montfort*, this project calculated and analyzed travel times to primary health care for Ottawa's Francophone population as compared to the general population.
- Final manuscript in preparation for submission to the CMAJ.