

# Christopher Le Nguyen

Human Centered Design leader pioneering product innovation with  
10+ years experience in intelligent systems and enterprise

<https://christopher-nguyen.com>  
chris@christopher-nguyen.com

425-686-8641

## Professional Experience

**Lead Product Designer | Actuate Ventures | Seattle, WA** 11/2023 – Present

Managing complex projects across multifaceted technology startups, complex initiatives, and fundraising

- Led end-to-end product design and UX for AI-powered workflow solutions, directly reducing operational costs by 30% for clients
- Developed interfaces for data visualization, analytics dashboards, and modular design systems in Figma, ensuring consistent and scalable user experiences across platforms
- Advised a \$25M fund supporting deep-tech and space-tech startups, mentoring teams on best practices in user-centered design and accessible product development
- Partnered with cross-functional stakeholders to drive product strategy, integrate user feedback, and align design outcomes with key business goals

**Senior UX Designer - Design Systems | Blue Origin | Kent, WA** 01/2022 – 11/2023

Owned cross functional enterprise design system implementation supporting 50+ applications; elevated developer productivity and experience

- Revamped the core design system in Figma, migrating legacy patterns and launching new components to unify application UX
- Collaborated with engineering to document reusable React components and design standards, reducing development time by 28%
- Delivered detailed wireframes, react prototypes, flows, accessibility and usability specs for critical application interfaces, directly improving recruitment and onboarding experiences for internal teams
- Launched an AI document engine that reduced user errors, saving the company up to \$250k per instance

**Senior UX/UI Engineer | RoundGlass | Bellevue, WA** 01/2020 – 01/2022

Directed UX/UI initiatives for digital wellness platforms with personalized user experiences

- Managed user personas, jobs-to-be-done (JTBD) studies, and user research, improving targeted feature adoption for developer and admin personas
- Implemented WCAG 2.1 AA standards across web and mobile products, supporting key business processes and compliance needs
- Led design and build of a predictive analytics platform, accelerating load times by 95%, boosting engagement for teams and admins

**UX Consultant (Selected Projects) | Digital 2020 | Redmond, WA** 06/2016 – 02/2020

Consulted with business leaders and PMs to design solutions for regulated and ambiguous environments and large workforce systems

- Real Benefits HR: Designed an HR management suite for high-risk industries (50,000+ users). Built a custom CRM and admin dashboard, increasing benefits access and process transparency
- D2020: Developed and automated workflows in Marketo, reducing campaign setup time from one week to one day. Drove an 80% increase in marketing ROI through strategic UX optimizations and improved automation handoffs
- Applied design research principles: user interviews, wireframes, A/B testing, and data analysis to deliver actionable specs and prototypes

Enhanced user experience and efficiency across digital platforms in a highly technical environment

- Implemented WCAG 2.1 AA compliance standards for corporate intranet, resulting in 80% fewer IT support tickets
- Engineered high-performance admin portals and marketing web apps, yielding 40% faster load times and 20% higher campaign conversion rates
- Managed cross-team collaboration with product and engineering to define user journeys, wireframes, and interactive prototypes in Figma, Sketch, Axure and Adobe XD

## Additional Experience & Initiatives

### **UX Research & Design | Consultant, Honor Bariatric Clinic**

Improved patient onboarding and engagement through redesigned digital flows, reducing bounce rate

### **Vietnamese Founders & Funders Non-Profit**

Leading DEI-focused initiatives supporting Vietnamese entrepreneurs

### **Product Design & Community hub**

Organized tech panels and innovation hubs for innovation, deep-tech, and space-tech, focusing on inclusive design and community growth

## Public Speaking, Community Engagement & Awards

### **Samsung | UX Talk UX for Space Technologies**

Addressing the intersection of novel design patterns, accessibility and space-tech

### **University of Washington | Entrepreneurship Panel**

Invited expert on the intersection of space, design, and entrepreneurship

### **Climate Tech Panel**

Organized a Climate Tech panel at 9zero Climate Innovation hub with founders changing the climate and energy landscape

### **W3C - A11y**

Contribution Contributed to WCAG accessibility guidelines & considerations for folding screen display specifications

## Skills & Expertise

Design Systems	UX Methods	Accessibility	Development	Platforms
Figma, Adobe CC, Axure, prototyping	User-centered design, wireframing, user journeys, personas, JTBD, A/B testing, accessibility design, data analysis	WCAG 2.1, 3.0, APCA, Section 508	HTML/CSS/Javascript, Angular, React, PHP, Node, Python	Salesforce, CRM, Marketo, AWS, Azure, Llama AI, LLMs

## Education

### University of Washington

#### **B.S. in Human Centered Design & Engineering - Human Computer Interaction**

User-centered design, UX research, and accessibility