

## Christie Medina Leiton

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## Profile

Systems Engineering student (≈90% completed, expected graduation 2026) with a strong focus on web development and solid foundations in data handling and analysis. Most hands-on experience in React, modern front-end development, and building full products using Firebase and relational databases. Comfortable designing databases from scratch, performing ETL, data cleaning, normalization, and delivering basic data analysis. Experienced collaborating with tools like GitHub and Jira in academic and graduation projects.

## Education

### UNIVERSIDAD FIDELITAS | 2023 - 2026 | B. SC. SYSTEMS ENGINEERING

- [Graduation Project](#): International Shipping Management System (React, Firebase) — A production-ready web application for a logistics company operating across multiple countries (e.g., Nicaragua, United States). Primary responsibility for front-end development, with contributions to database design and backend features.
- Designed and implemented relational databases from scratch; experience with ETL processes, data normalization, and data integrity.
- Applied Python for data cleaning, transformation, and simple analysis.  
Coursework in Data Structures, Artificial Intelligence applications, and Web Development.

### UNIVERSIDAD DE COSTA RICA | 2025 - PRESENT | B.A. SOCIOLOGY

Developed strong critical thinking and analytical skills to understand complex social phenomena, and gained solid

## Technical Skills

### WEB DEVELOPMENT

- React, JavaScript, HTML, CSS
- Firebase (Authentication, Firestore)
- Basic development with Flask (Python)

### PROGRAMMING LANGUAGES

- Java
- Python (data processing, web development, Big Data)
- C# (.NET Core; basic .NET Framework)

### DATABASES & DATA

- SQL Server, MySQL, Oracle Database
- Firebase NoSQL databases
- ETL, data cleaning, normalization, and data analysis

### TOOLS & PLATFORMS

- Azure Data Studio, Tableau
- Docker
- Visual Studio Code, Visual Studio
- GitHub, Jira (project management for graduation project)
- macOS & Windows
- Microsoft Office (mostly excel and word)

### CERTIFICATIONS

- SCRUM Fundamentals
- CCNA 1, CCNA 2

### LANGUAGES

- English - B2+
- Spanish - Native

## Work Experience

### CALL TECHNICAL ADVISOR | CONCENTRIX | 2022

- Provided remote technical support for mobile devices and computers, including troubleshooting and issue resolution.
- Accurately documented cases and followed established technical and customer-service procedures.
- Coordinated requests related to purchases, refunds, scheduling, and cross-department escalation.