Christopher Arnold
Computing and IT Student

I am a second year Computing and IT student at the Open University who has the aim to transition from customer services to software engineering. My dream job has always been to work in technology, and I cannot wait for that to happen. I am eager to gain more practical experience in the field and, as a dedicated and adaptable person, I will add value to any undertaking.

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WORK EXPERIENCE

Internship
Bright Network Internship Experience UK
Technology Sector

06/2022   *Remote*

Achievements/Tasks

- Networked with IT industry experts and students and worked on peer-to-peer feedback.
- Presented and delivered a final Python coding assignment in a team to display technical proficiency, cooperation, and time management.
- Used pair programming techniques to evaluate and enhance the effectiveness and quality of the created code.

Customer Service Officer
Capita PLC

02/2018 – 01/2022   *Southampton, UK*

Achievements/Tasks

- Delivered exceptional customer service by addressing and providing advice on queries and grievances connected to local government services that were received via phone and email.
- Reached excellent performance stats, resulting in silver and golden awards for the most efficient worker of the month in more than ten instances during my time there.

Contact: Mr S. Anderson - Line Manager

Warehouse Operative
Arvato Bertelsmann

01/2017 - 11/2017   *Frankfurt, Germany*

Achievements/Tasks

- Worked collaboratively to resolve operational issues in the distribution of goods to guarantee that service-level agreements were pursued.
- Succeeded in maintaining a 99% service level adherence on a regular basis.

Contact: Ms A Mann – Line Manager

EDUCATION

Bootcamp in Software Development
Northumbria University

06/2022 – Present   *Remote (Newcastle, UK)*

- Exploring the APIs and code languages used to interface with the most widely used scripting tools to improve the workflow of leading authoring tools.

Contact: Mr D. Danby - Instructor

BSc Computing & IT
The Open University

09/2020 – Present   *Milton Keynes, UK*

- Relevant modules studied include: *Object-oriented Java programming* (distinction); *Algorithms, Data Structures and Computability* (grade 2 pass); *Web Technologies* (grade 2 pass); *Technologies in Practice* (distinction).

Contact: Mr A. Salatino - Tutor

BEng Engineering/Industrial Management
Ostfalia University

09/2013 – 08/2015   *Wolfsburg, Germany*

- Explored applied programming concepts using MATLAB and Python alongside with problem-solving techniques. Specialized in automotive engineering and manufacturing. Completed a six-month internship in Product Management at Daimler Trucks.

Contact: Mr A. Hosp – Mentor/Line Manager

SKILLS

Java | MySQL | PHP | Python | Git | Go
Docker | React | GraphQL | JavaScript
Cisco IOS | Shell Scripting | Jupyter Notebook

CURRENT PROJECTS & CERTIFICATIONS

Microsoft Azure Data Fundamentals (Current)
- Gaining an Understanding of how Microsoft Azure manages data and how to interact with Microsoft Azure services

Personal Portfolio Website
- Created a responsive website using a mobile-first strategy and applying JavaScript principles through a personal portfolio website.
- Examined various methods and platforms for hosting web applications with bespoke domains. For now, the website can be accessed at https://chris-arnold.me

INTERESTS

Automation | Reading | NFT | Web 3.0
Volunteering | Open Source | Football