



Course: 21S_MNGT370_4T: 21S_MNGT370_4T - HUMAN RELATIONS

Instructor: Christopher Castille *

Response Rate: 28/40 (70.00 %)

1 - 1. The instructor's explanation of course requirements

Christopher Castille

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 19 | 67.86% | | | | | | | | | | | | | |
| Effective | (4) | 7 | 25.00% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 1 | 3.57% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 1 | 3.57% | | | | | | | | | | | | | |
| Ineffective | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 28/40 (70.00%) | 4.57 | 0.74 | 5.00 | 656 | 4.33 | 1.00 | 5.00 | 1694 | 4.30 | 1.00 | 5.00 | 9560 | 4.33 | 1.00 | 5.00 | |

2 - 2. The instructor's preparation for each class period

Christopher Castille

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 23 | 82.14% | | | | | | | | | | | | | |
| Effective | (4) | 3 | 10.71% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 2 | 7.14% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 28/40 (70.00%) | 4.75 | 0.59 | 5.00 | 650 | 4.40 | 0.97 | 5.00 | 1683 | 4.40 | 0.94 | 5.00 | 9528 | 4.39 | 0.96 | 5.00 | |

3 - 3. The instructor's command of the subject matter

Christopher Castille

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 24 | 85.71% | | | | | | | | | | | | | |
| Effective | (4) | 2 | 7.14% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 2 | 7.14% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 28/40 (70.00%) | 4.79 | 0.57 | 5.00 | 648 | 4.38 | 1.00 | 5.00 | 1682 | 4.38 | 0.96 | 5.00 | 9520 | 4.40 | 0.96 | 5.00 | |

4 - 4. The instructor's use of class time

Christopher Castille

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 21 | 75.00% | | | | | | | | | | | | | |
| Effective | (4) | 4 | 14.29% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 3 | 10.71% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 28/40 (70.00%) | 4.64 | 0.68 | 5.00 | 647 | 4.21 | 1.11 | 5.00 | 1681 | 4.31 | 1.04 | 5.00 | 9523 | 4.34 | 1.02 | 5.00 | |



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5 - 5. The instructor's way of summarizing or emphasizing important points in class

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 23 | 82.14% | | | 4.75 | | 4.27 | | 4.22 | | 4.26 | | | | |
| Effective | | | | (4) | 3 | 10.71% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 2 | 7.14% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.75 | 0.59 | 5.00 | 649 | | 4.27 | 1.07 | 5.00 | 1680 | | 4.22 | 1.08 | 5.00 | 9508 | | 4.26 | 1.08 | 5.00 |

6 - 6. The instructor's ability to make clear and understandable presentations

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 23 | 82.14% | | | | | | | | | | | | | |
| Effective | | | | (4) | 4 | 14.29% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 1 | 3.57% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.79 | 0.50 | 5.00 | 648 | | 4.29 | 1.09 | 5.00 | 1682 | | 4.23 | 1.10 | 5.00 | 9514 | | 4.28 | 1.07 | 5.00 |

7 - 7. The instructor's command of spoken English (or the language used in the course)

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|------------------------|------|--------|--------------|----------|------|-----------------|-----------------|--------------|------|-----------------|--|
| Very Effective | | | | (5) | 25 | 89.29% | <div><div></div></div> | | 4.86 | | 4.66 | | 4.61 | | 4.63 | | | |
| Effective | | | | (4) | 2 | 7.14% | <div><div></div></div> | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 1 | 3.57% | <div><div></div></div> | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 28/40 (70.00%) | | 4.86 | 0.45 | 5.00 | 647 | | 4.66 | 0.70 | 5.00 | 1680 | 4.61 | 0.77 | 5.00 | 9509 | 4.63 | 0.75 | 5.00 | |

8 - 8. The instructor's use of examples or illustrations to clarify course material

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|------------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 25 | 89.29% | <div><div></div></div> | | 4.86 | | 4.37 | | 4.34 | | 4.37 | | | | |
| Effective | | | | (4) | 2 | 7.14% | <div><div></div></div> | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 1 | 3.57% | <div><div></div></div> | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.86 | 0.45 | 5.00 | 648 | | 4.37 | 0.99 | 5.00 | 1683 | | 4.34 | 0.99 | 5.00 | 9509 | | 4.37 | 0.98 | 5.00 |



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9 - 9. The instructor's use of challenging questions or problems

Christopher Castille

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 21 | 75.00% | | | | | | | | | | | | | |
| Effective | (4) | 4 | 14.29% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 2 | 7.14% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | (0) | 1 | 3.57% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 28/40 (70.00%) | 4.70 | 0.61 | 5.00 | 645 | 4.25 | 1.05 | 5.00 | 1676 | 4.26 | 1.01 | 5.00 | 9501 | 4.30 | 1.00 | 5.00 | |

10 - 10. The instructor's enthusiasm for the course material

Christopher Castille

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 25 | 89.29% | | | | | | | | | | | | | |
| Effective | (4) | 2 | 7.14% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 1 | 3.57% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 28/40 (70.00%) | 4.86 | 0.45 | 5.00 | 645 | 4.51 | 0.88 | 5.00 | 1679 | 4.43 | 0.91 | 5.00 | 9500 | 4.42 | 0.98 | 5.00 | |

11 - 11. The instructor's helpfulness and responsiveness to students

Christopher Castille

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 23 | 82.14% | | | | | | | | | | | | | |
| Effective | (4) | 4 | 14.29% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 1 | 3.57% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 28/40 (70.00%) | 4.79 | 0.50 | 5.00 | 646 | 4.36 | 1.05 | 5.00 | 1682 | 4.37 | 1.02 | 5.00 | 9504 | 4.39 | 1.02 | 5.00 | |

12 - 12. The instructor's respect for students

Christopher Castille

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 23 | 85.19% | | | | | | | | | | | | | |
| Effective | (4) | 3 | 11.11% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 1 | 3.70% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 27/40 (67.50%) | 4.81 | 0.48 | 5.00 | 645 | 4.49 | 0.94 | 5.00 | 1680 | 4.51 | 0.90 | 5.00 | 9505 | 4.53 | 0.89 | 5.00 | |



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Instructor: Christopher Castille *

Response Rate: 28/40 (70.00 %)

13 - 13. The instructor's concern for student progress

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | | Means | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|------|-----------------|------|--------|
| Very Effective | | | | (5) | 23 | 82.14% | | | | 4.71 | | 4.41 | | 4.39 | | 4.41 | | | |
| Effective | | | | (4) | 2 | 7.14% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 3 | 10.71% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.71 | 0.66 | 5.00 | 647 | | 4.41 | 0.97 | 5.00 | 1680 | | 4.39 | 0.97 | 5.00 | 9505 | | 4.41 | 0.98 | 5.00 |

14 - 14. The availability of extra help for this class (taking into account the size of the class)

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 21 | 75.00% | | | 4.68 | | 4.35 | | 4.33 | | 4.35 | | | | |
| Effective | | | | (4) | 5 | 17.86% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 2 | 7.14% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.68 | 0.61 | 5.00 | 648 | | 4.35 | 1.03 | 5.00 | 1680 | | 4.33 | 1.01 | 5.00 | 9500 | | 4.35 | 1.01 | 5.00 |

15 - 15. The instructor's willingness to listen to student questions and opinions

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|------------------------|------|-------------------------------------------------------------------------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 24 | 85.71% | <div><div></div></div> | | <div><div>4.82</div><div>4.47</div><div>4.48</div><div>4.48</div></div> | | | | | | | | | | |
| Effective | | | | (4) | 3 | 10.71% | <div><div></div></div> | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 1 | 3.57% | <div><div></div></div> | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.82 | 0.48 | 5.00 | 647 | | 4.47 | 0.94 | 5.00 | 1679 | | 4.48 | 0.89 | 5.00 | 9493 | | 4.48 | 0.92 | 5.00 |

16 - 16. The information given to students about how they would be graded

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 22 | 78.57% | | | 4.71 | | 4.37 | | 4.37 | | 4.36 | | | | |
| Effective | | | | (4) | 4 | 14.29% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 2 | 7.14% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.71 | 0.60 | 5.00 | 647 | | 4.37 | 0.95 | 5.00 | 1677 | | 4.37 | 0.94 | 5.00 | 8313 | | 4.36 | 0.98 | 5.00 |



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Instructor: Christopher Castille *

Response Rate: 28/40 (70.00 %)

17 - 17. The clarity of exam questions

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | | Means | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|------------------------|------|--------|-------------------------------------------------------------------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 20 | 71.43% | <div><div></div></div> | | | <div><div>4.69</div><div>4.13</div><div>4.16</div><div>4.18</div></div> | | | | | | | | | |
| Effective | | | | (4) | 4 | 14.29% | <div><div></div></div> | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 2 | 7.14% | <div><div></div></div> | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 2 | 7.14% | <div><div></div></div> | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.69 | 0.62 | 5.00 | 646 | | 4.13 | 1.11 | 5.00 | 1679 | | 4.16 | 1.09 | 5.00 | 8311 | | 4.18 | 1.10 | 5.00 |

18 - 18. The exams' coverage of important aspects of the course

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | | Means | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|------------------------|------|--------|-------------------------------------------------------------------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 20 | 71.43% | <div><div></div></div> | | | <div><div>4.69</div><div>4.25</div><div>4.30</div><div>4.30</div></div> | | | | | | | | | |
| Effective | | | | (4) | 4 | 14.29% | <div><div></div></div> | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 2 | 7.14% | <div><div></div></div> | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 2 | 7.14% | <div><div></div></div> | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.69 | 0.62 | 5.00 | 645 | | 4.25 | 1.03 | 5.00 | 1677 | | 4.30 | 0.99 | 5.00 | 8298 | | 4.30 | 1.02 | 5.00 |

19 - 19. The instructor's comments on assignments and exams

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | | | Means | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|------------------------|------|--------|--------------|-------------------------------------------------------------------------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 21 | 75.00% | <div><div></div></div> | | | | <div><div>4.59</div><div>4.16</div><div>4.15</div><div>4.18</div></div> | | | | | | | | |
| Effective | | | | (4) | 2 | 7.14% | <div><div></div></div> | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 3 | 10.71% | <div><div></div></div> | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 1 | 3.57% | <div><div></div></div> | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 1 | 3.57% | <div><div></div></div> | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.59 | 0.84 | 5.00 | 648 | | 4.16 | 1.10 | 5.00 | 1680 | | 4.15 | 1.11 | 5.00 | 8304 | | 4.18 | 1.12 | 5.00 |

20 - 20. The overall quality of the textbook(s)

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|------------------------|------|-------------------------------------------------------------------------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 15 | 53.57% | <div><div></div></div> | | <div><div>4.45</div><div>4.01</div><div>4.06</div><div>4.17</div></div> | | | | | | | | | | |
| Effective | | | | (4) | 3 | 10.71% | <div><div></div></div> | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 3 | 10.71% | <div><div></div></div> | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 1 | 3.57% | <div><div></div></div> | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 6 | 21.43% | <div><div></div></div> | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.45 | 0.91 | 5.00 | 646 | | 4.01 | 1.12 | 4.00 | 1678 | | 4.06 | 1.08 | 4.00 | 8310 | | 4.17 | 1.06 | 5.00 |



Course: 21S_MNGT370_4T: 21S_MNGT370_4T - HUMAN RELATIONS

Instructor: Christopher Castille *

Response Rate: 28/40 (70.00 %)

21 - 21. The helpfulness of assignments in understanding course material

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | | Means | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|------|-----------------|------|--------|
| Very Effective | | | | (5) | 19 | 67.86% | | | | 4.54 | | 4.17 | | 4.19 | | 4.25 | | | |
| Effective | | | | (4) | 6 | 21.43% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 2 | 7.14% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 1 | 3.57% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.54 | 0.79 | 5.00 | 648 | | 4.17 | 1.09 | 5.00 | 1677 | | 4.19 | 1.08 | 5.00 | 9489 | | 4.25 | 1.06 | 5.00 |

22 - 22. Problems or questions presented by the instructor for small group discussions

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|--------------------------------------------------------------------|------|-------------------------------------------------------------------------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|--|
| Very Effective | | | | (5) | 21 | 75.00% | <div><div></div><div></div><div></div><div></div><div></div></div> | | <div><div>4.50</div><div>4.22</div><div>4.18</div><div>4.20</div></div> | | | | | | | | | | | |
| Effective | | | | (4) | 3 | 10.71% | | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 2 | 7.14% | | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 1 | 3.57% | | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 1 | 3.57% | | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median | |
| 28/40 (70.00%) | | 4.50 | 1.04 | 5.00 | 647 | | 4.22 | 1.05 | 5.00 | 1678 | | 4.18 | 1.07 | 5.00 | 8278 | | 4.20 | 1.06 | 5.00 | |

23 - 23. Term paper(s) or project(s)

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|-------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 18 | 64.29% | | | | | | | | | | | | | |
| Effective | | | | (4) | 4 | 14.29% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 4 | 14.29% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 1 | 3.57% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 1 | 3.57% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.32 | 1.09 | 5.00 | 647 | | 4.18 | 1.03 | 5.00 | 1678 | | 4.14 | 1.04 | 4.00 | 8271 | | 4.18 | 1.06 | 5.00 |

24 - 24. Laboratory exercises for understanding important course concepts

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 12 | 44.44% | | | | | | | | | | | | | |
| Effective | | | | (4) | 1 | 3.70% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 1 | 3.70% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 13 | 48.15% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 27/40 (67.50%) | | 4.79 | 0.58 | 5.00 | 646 | | 4.15 | 1.06 | 4.00 | 1674 | | 4.21 | 1.03 | 5.00 | 8268 | | 4.26 | 1.05 | 5.00 |



Course: 21S_MNGT370_4T: 21S_MNGT370_4T - HUMAN RELATIONS

Instructor: Christopher Castille *

Response Rate: 28/40 (70.00 %)

25 - 25. Assigned projects in which students work together

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 20 | 71.43% | | | | | | | | | | | | | |
| Effective | | | | (4) | 2 | 7.14% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 4 | 14.29% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 1 | 3.57% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 1 | 3.57% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.39 | 1.10 | 5.00 | 646 | | 4.12 | 1.10 | 4.00 | 1677 | | 4.11 | 1.11 | 4.00 | 8267 | | 4.14 | 1.11 | 5.00 |

26 - 26. Case studies, simulations or role playing

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 18 | 64.29% | | | | | | | | | | | | | |
| Effective | | | | (4) | 6 | 21.43% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 2 | 7.14% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 1 | 3.57% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 1 | 3.57% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.52 | 0.80 | 5.00 | 644 | | 4.21 | 1.09 | 5.00 | 1671 | | 4.19 | 1.09 | 5.00 | 8259 | | 4.20 | 1.08 | 5.00 |

27 - 27. Course journals or logs required of students

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | | | Means | | | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|-------|------|------|--------|-----------------|----------|------|-----------------|--|--------------|--|-----------------|--|
| Very Effective | | | | (5) | 16 | 57.14% | | | | | | | | | | | | | | | | | |
| Effective | | | | (4) | 1 | 3.57% | | | | | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 1 | 3.57% | | | | | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 10 | 35.71% | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | Mean | STD | Median | | | | | |
| 28/40 (70.00%) | | 4.83 | 0.51 | 5.00 | 645 | | 4.19 | 1.14 | 5.00 | 1671 | | 4.18 | 1.12 | 5.00 | 8257 | 4.18 | 1.10 | 5.00 | | | | | |

28 - 28. Instructor's use of computers as aids in instruction

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|-------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 22 | 78.57% | | 4.68 | | 4.27 | | 4.29 | | 4.29 | | | | | |
| Effective | | | | (4) | 4 | 14.29% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 1 | 3.57% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 1 | 3.57% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.68 | 0.72 | 5.00 | 646 | | 4.27 | 1.02 | 5.00 | 1675 | | 4.29 | 0.98 | 5.00 | 8280 | | 4.29 | 0.98 | 5.00 |



Course: 21S_MNGT370_4T: 21S_MNGT370_4T - HUMAN RELATIONS
Instructor: Christopher Castille *
Response Rate: 28/40 (70.00 %)

29 - 29. My learning increased in this course

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|-----------------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Much More Than Most Courses | | | | (5) | 14 | 50.00% | | | | | | | | | | | | | |
| More Than Most Courses | | | | (4) | 8 | 28.57% | | | | | | | | | | | | | |
| About the Same as Others | | | | (3) | 6 | 21.43% | | | | | | | | | | | | | |
| Less Than Most Courses | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Much Less Than Most Courses | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.29 | 0.81 | 4.50 | 646 | | 3.68 | 1.02 | 4.00 | 1680 | | 3.63 | 1.05 | 4.00 | 8312 | | 3.65 | 1.05 | 4.00 |

30 - 30. I made progress toward achieving course objectives

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|-----------------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Much More Than Most Courses | | | | (5) | 12 | 44.44% | | | | | | | | | | | | | |
| More Than Most Courses | | | | (4) | 10 | 37.04% | | | | | | | | | | | | | |
| About the Same as Others | | | | (3) | 5 | 18.52% | | | | | | | | | | | | | |
| Less Than Most Courses | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Much Less Than Most Courses | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 27/40 (67.50%) | | 4.26 | 0.76 | 4.00 | 646 | | 3.62 | 0.97 | 3.00 | 1679 | | 3.59 | 1.00 | 3.00 | 8305 | | 3.62 | 1.01 | 3.00 |

31 - 31. My interest in the subject area increased

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|-----------------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Much More Than Most Courses | | | | (5) | 13 | 46.43% | | | | | | | | | | | | | |
| More Than Most Courses | | | | (4) | 7 | 25.00% | | | | | | | | | | | | | |
| About the Same as Others | | | | (3) | 7 | 25.00% | | | | | | | | | | | | | |
| Less Than Most Courses | | | | (2) | 1 | 3.57% | | | | | | | | | | | | | |
| Much Less Than Most Courses | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.14 | 0.93 | 4.00 | 644 | | 3.58 | 1.08 | 3.00 | 1674 | | 3.48 | 1.14 | 3.00 | 8294 | | 3.51 | 1.13 | 3.00 |

32 - 32. This course helped me to think independently about the subject matter

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|-----------------------------|--|------|------|--------|-----------------|---------|-------------------|-------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Much More Than Most Courses | | | | (5) | 14 | 51.85% | | | | | | | | | | | | | |
| More Than Most Courses | | | | (4) | 6 | 22.22% | | | | | | | | | | | | | |
| About the Same as Others | | | | (3) | 7 | 25.93% | | | | | | | | | | | | | |
| Less Than Most Courses | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Much Less Than Most Courses | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 27/40 (67.50%) | | 4.26 | 0.86 | 5.00 | 644 | | 3.68 | 1.01 | 4.00 | 1676 | | 3.65 | 1.02 | 4.00 | 8304 | | 3.67 | 1.03 | 4.00 |



Course: 21S_MNGT370_4T: 21S_MNGT370_4T - HUMAN RELATIONS

Instructor: Christopher Castille *

Response Rate: 28/40 (70.00 %)

33 - 33. This course actively involved me in what I was learning

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | |
|-----------------------------|--------|-----------|---------|------------------------|------------------------------------------------------------------------------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|
| Much More Than Most Courses | (5) | 12 | 42.86% | <div><div></div></div> | <div> <div>4.18</div> <div>3.70</div> <div>3.66</div> <div>3.68</div> </div> | | | | | | | | | | |
| More Than Most Courses | (4) | 9 | 32.14% | <div><div></div></div> | | | | | | | | | | | |
| About the Same as Others | (3) | 7 | 25.00% | <div><div></div></div> | | | | | | | | | | | |
| Less Than Most Courses | (2) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Much Less Than Most Courses | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median |
| 28/40 (70.00%) | 4.18 | 0.82 | 4.00 | 647 | 3.70 | 1.02 | 4.00 | 1676 | 3.66 | 1.02 | 4.00 | 8296 | 3.68 | 1.06 | 4.00 |

34 - 34. I studied and put effort into this course

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | |
|-----------------------------|--------|-----------|---------|------------------------|------------------------------------------------------------------------------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|
| Much More Than Most Courses | (5) | 6 | 21.43% | <div><div></div></div> | <div> <div>3.64</div> <div>3.57</div> <div>3.60</div> <div>3.66</div> </div> | | | | | | | | | | |
| More Than Most Courses | (4) | 6 | 21.43% | <div><div></div></div> | | | | | | | | | | | |
| About the Same as Others | (3) | 16 | 57.14% | <div><div></div></div> | | | | | | | | | | | |
| Less Than Most Courses | (2) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Much Less Than Most Courses | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median |
| 28/40 (70.00%) | 3.64 | 0.83 | 3.00 | 646 | 3.57 | 0.91 | 3.00 | 1679 | 3.60 | 0.92 | 3.00 | 8303 | 3.66 | 0.98 | 4.00 |

35 - 35. I was prepared for each class [writing and reading assignments]

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | |
|-----------------------------|--------|-----------|---------|------------------------|------------------------------------------------------------------------------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|
| Much More Than Most Courses | (5) | 6 | 21.43% | <div><div></div></div> | <div> <div>3.71</div> <div>3.49</div> <div>3.48</div> <div>3.52</div> </div> | | | | | | | | | | |
| More Than Most Courses | (4) | 8 | 28.57% | <div><div></div></div> | | | | | | | | | | | |
| About the Same as Others | (3) | 14 | 50.00% | <div><div></div></div> | | | | | | | | | | | |
| Less Than Most Courses | (2) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Much Less Than Most Courses | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median |
| 28/40 (70.00%) | 3.71 | 0.81 | 3.50 | 643 | 3.49 | 0.83 | 3.00 | 1675 | 3.48 | 0.86 | 3.00 | 8304 | 3.52 | 0.90 | 3.00 |

36 - 36. I was challenged by this course

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | |
|-----------------------------|--------|-----------|---------|------------------------|------------------------------------------------------------------------------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|
| Much More Than Most Courses | (5) | 6 | 21.43% | <div><div></div></div> | <div> <div>3.57</div> <div>3.54</div> <div>3.61</div> <div>3.66</div> </div> | | | | | | | | | | |
| More Than Most Courses | (4) | 5 | 17.86% | <div><div></div></div> | | | | | | | | | | | |
| About the Same as Others | (3) | 16 | 57.14% | <div><div></div></div> | | | | | | | | | | | |
| Less Than Most Courses | (2) | 1 | 3.57% | <div><div></div></div> | | | | | | | | | | | |
| Much Less Than Most Courses | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median |
| 28/40 (70.00%) | 3.57 | 0.88 | 3.00 | 646 | 3.54 | 0.91 | 3.00 | 1677 | 3.61 | 0.95 | 3.00 | 8303 | 3.66 | 1.01 | 4.00 |



Course: 21S_MNGT370_4T: 21S_MNGT370_4T - HUMAN RELATIONS

Instructor: Christopher Castille *

Response Rate: 28/40 (70.00 %)

37 - 37. For my preparation and ability, the level of difficulty of this course was:

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|---------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Difficult | | | | (5) | 1 | 3.57% | | | | | | | | | | | | | |
| Somewhat Difficult | | | | (4) | 3 | 10.71% | | | | | | | | | | | | | |
| About Right | | | | (3) | 23 | 82.14% | | | | | | | | | | | | | |
| Somewhat Elementary | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Very Elementary | | | | (1) | 1 | 3.57% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 3.11 | 0.63 | 3.00 | 645 | | 3.39 | 0.70 | 3.00 | 1675 | | 3.46 | 0.75 | 3.00 | 8305 | | 3.46 | 0.77 | 3.00 |

38 - 38. The workload for this course in relation to other courses of equal credit was:

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|-----------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|-----|----------|------|-----------------|-----------------|--------------|------|-----------------|--------|
| Much Heavier | | | | (5) | 1 | 3.57% | | | | | | | | | | | | | |
| Heavier | | | | (4) | 8 | 28.57% | | | | | | | | | | | | | |
| About the Same | | | | (3) | 17 | 60.71% | | | | | | | | | | | | | |
| Lighter | | | | (2) | 1 | 3.57% | | | | | | | | | | | | | |
| Much Lighter | | | | (1) | 1 | 3.57% | | | | | | | | | | | | | |
| | | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 3.25 | 0.75 | 3.00 | 645 | | 3.32 | 0.78 | 3.00 | 1675 | | 3.26 | 0.81 | 3.00 | 8295 | | 3.26 | 0.86 | 3.00 |

39 - 39. For me, the pace at which the instructor covered the material during the term was:

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|-----|----------|------|-----------------|-----------------|--------------|------|-----------------|--------|
| Very Fast | | | | (5) | 1 | 3.57% | | | | | | | | | | | | | |
| Somewhat Fast | | | | (4) | 5 | 17.86% | | | | | | | | | | | | | |
| Just About Right | | | | (3) | 22 | 78.57% | | | | | | | | | | | | | |
| Somewhat Slow | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Very Slow | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 3.25 | 0.52 | 3.00 | 645 | | 3.19 | 0.61 | 3.00 | 1673 | | 3.24 | 0.63 | 3.00 | 8296 | | 3.29 | 0.66 | 3.00 |

40 - 40. Rate the quality of instruction in this course as it contributed to your learning. (Try to set aside your feelings about the course content.)

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|------------------------|------|-------------------------------------------------------------------------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 23 | 82.14% | <div><div></div></div> | | <div><div>4.79</div><div>4.24</div><div>4.23</div><div>4.25</div></div> | | | | | | | | | | |
| Effective | | | | (4) | 4 | 14.29% | <div><div></div></div> | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 1 | 3.57% | <div><div></div></div> | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 28/40 (70.00%) | | 4.79 | 0.50 | 5.00 | 646 | | 4.24 | 1.02 | 5.00 | 1676 | | 4.23 | 1.01 | 5.00 | 9469 | | 4.25 | 1.03 | 5.00 |



Course: 21S_MNGT370_4T: 21S_MNGT370_4T - HUMAN RELATIONS
Instructor: Christopher Castille *
Response Rate: 28/40 (70.00 %)

41 - 41. Which of the following best describes this course for you?

| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
|---------------------------|--------|-----------|---------|------------------------|-------|
| A Major/Minor Requirement | (1) | 21 | 75.00% | <div><div></div></div> | |
| A College Requirement | (2) | 2 | 7.14% | <div><div></div></div> | |
| An Elective | (3) | 5 | 17.86% | <div><div></div></div> | |
| Other | (4) | 0 | 0.00% | <div><div></div></div> | |
| | | | | 0 25 50 100 | |
| Response Rate | | | | | |
| 28/40 (70.00%) | | | | | |

42 - 42. What is your class level?

| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
|--------------------|--------|-----------|---------|------------------------|-------|
| Freshman/1st Year | (1) | 0 | 0.00% | <div><div></div></div> | |
| Sophomore/2nd Year | (2) | 0 | 0.00% | <div><div></div></div> | |
| Junior/3rd Year | (3) | 5 | 17.86% | <div><div></div></div> | |
| Senior/4th Year | (4) | 23 | 82.14% | <div><div></div></div> | |
| Graduate | (5) | 0 | 0.00% | <div><div></div></div> | |
| Other | (6) | 0 | 0.00% | <div><div></div></div> | |
| | | | | 0 25 50 100 | |
| Response Rate | | | | | |
| 28/40 (70.00%) | | | | | |

43 - 43. Do you communicate better in English or in another language?

| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
|----------------------------------------------|--------|-----------|---------|------------------------|-------|
| Better in English | (1) | 27 | 96.43% | <div><div></div></div> | |
| Better in another language | (2) | 1 | 3.57% | <div><div></div></div> | |
| Equally well in English and another language | (3) | 0 | 0.00% | <div><div></div></div> | |
| | | | | 0 25 50 100 | |
| Response Rate | | | | | |
| 28/40 (70.00%) | | | | | |

44 - 44. Sex

| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
|-----------------|--------|-----------|---------|------------------------|-------|
| Female | (1) | 13 | 46.43% | <div><div></div></div> | |
| Male | (2) | 15 | 53.57% | <div><div></div></div> | |
| | | | | 0 25 50 100 | |
| Response Rate | | | | | |
| 28/40 (70.00%) | | | | | |

45 - 45. What grade do you expect to receive in this course?

| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
|-----------------|--------|-----------|---------|------------------------|-------|
| A | (1) | 14 | 50.00% | <div><div></div></div> | |
| A- | (2) | 7 | 25.00% | <div><div></div></div> | |
| B+ | (3) | 2 | 7.14% | <div><div></div></div> | |
| B | (4) | 3 | 10.71% | <div><div></div></div> | |
| B- | (5) | 1 | 3.57% | <div><div></div></div> | |
| C | (6) | 1 | 3.57% | <div><div></div></div> | |
| Below C | (7) | 0 | 0.00% | <div><div></div></div> | |
| | | | | 0 25 50 100 | |
| Response Rate | | | | | |
| 28/40 (70.00%) | | | | | |



Course: 21S_MNGT370_4T: 21S_MNGT370_4T - HUMAN RELATIONS
Instructor: Christopher Castille *
Response Rate: 28/40 (70.00 %)

46 - If you would like to make additional comments about the course or instruction, please provide the feedback. You might elaborate on the particular aspects you liked most as well as those you liked least. Also, how can the course or the way it was taught be improved?46. Please provide your feedback.

Christopher Castille

Response Rate 12/40 (30%)

- Great professor! And valuable material and content provided.
- He is amazing, has so much to give to the school. The concepts that he teaches in class are spot on for real life. My only wish is that current students realize how much they will need this once they finally do get out in the real world. Unless you have been there you don't have the same AHA moment like myself and a few others that have been there, seen that, and wished we had this knowledge sooner.
- I really enjoyed the content of this class. It allowed me to find ways on how to improve on my management style and what I was on track with. The one thing that I have started doing that I learned in this class is journaling. It is something that I need in order to get everything completed that I feel needs to be completed. I have also started to meditate in the morning, just to get my day started on a calm note. Thanks Dr. C for those suggestions.
- An Amazing Professor! Definitely one of the best at Nicholls.
- Great professor! One of the most genuine and kind professors I have ever had. He treated all of us with respect and never acted annoyed with us. I wish all professors in the college of business could be more respectful and humble like Dr Castille is! :)
- You are a very interesting professor. Would love to learn about human relationships.
- You can tell he is very passionate about his job and genuinely cares about all of his students. I really enjoyed this class and he does a great job teaching.
- Thank you Dr. Castille for all the meaningful feedback and talks given throughout the semester. I will definitely carry a lot of these techniques and perspectives going forward. You really do put a lot of time and effort into the course and it shows. Keep doing what you are doing, I truly believe you are planting seeds of knowledge that people will carry with them for life!
- I learned and got more out of this course than any other class I have taken here at Nicholls. Dr. Castille did an excellent job keep students engaged and offering help to groups and just connecting with students.
- I really enjoyed your class and i hope i can take away good tips for managing stress. This class almost made me second guess my major I enjoyed it so much haha
- I believe he did an amazing job in helping us learn more about ourselves and what kind of person we want to be in the workforce when put in a group of team members.
- Dr. Castille was very enthusiastic about this class. He showed up to class everyday with energy and made us think outside of the box in certain scenarios. Awesome professor!

| Mean of Means Calculations | Mean | Department Mean | College Mean | University Mean |
|----------------------------------------|------|-----------------|--------------|-----------------|
| A. Course Organization and Planning | 4.70 | 4.32 | 4.32 | 4.34 |
| B. Communication | 4.81 | 4.41 | 4.37 | 4.40 |
| C. Faculty/Staff Interaction | 4.75 | 4.42 | 4.42 | 4.43 |
| D. Assignments, Exams, and Grading | 4.59 | 4.14 | 4.17 | 4.22 |
| E. Instructional Methods and Materials | 4.54 | 4.13 | 4.12 | 4.14 |
| F. Course Outcomes | 4.10 | 3.63 | 3.60 | 3.63 |