



**Course:** 20F\_MNGT370\_4T: 20F\_MNGT370\_4T - HUMAN RELATIONS  
**Instructor:** Christopher Castille \*  
**Response Rate:** 9/33 (27.27 %)

**1 - 1. The instructor's explanation of course requirements**

**Christopher Castille**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	4	44.44%													
Effective	(4)	1	11.11%													
Moderately Effective	(3)	0	0.00%													
Somewhat Effective	(2)	2	22.22%													
Ineffective	(1)	2	22.22%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.33	1.80	4.00	585	4.33	1.04	5.00	1655	4.25	1.08	5.00	11193	4.26	1.06	5.00	

**2 - 2. The instructor's preparation for each class period**

**Christopher Castille**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	4	44.44%													
Effective	(4)	2	22.22%													
Moderately Effective	(3)	0	0.00%													
Somewhat Effective	(2)	2	22.22%													
Ineffective	(1)	1	11.11%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.67	1.58	4.00	581	4.41	0.99	5.00	1642	4.32	1.03	5.00	11124	4.29	1.02	5.00	

**3 - 3. The instructor's command of the subject matter**

**Christopher Castille**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	5	55.56%													
Effective	(4)	1	11.11%													
Moderately Effective	(3)	1	11.11%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	2	22.22%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.78	1.72	5.00	580	4.39	1.04	5.00	1640	4.32	1.06	5.00	11109	4.30	1.03	5.00	

**4 - 4. The instructor's use of class time**

**Christopher Castille**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	4	44.44%													
Effective	(4)	1	11.11%													
Moderately Effective	(3)	2	22.22%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	2	22.22%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.56	1.67	4.00	580	4.29	1.13	5.00	1641	4.21	1.14	5.00	11089	4.26	1.08	5.00	



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**Instructor:** Christopher Castille \*  
**Response Rate:** 9/33 (27.27 %)

**5 - 5. The instructor's way of summarizing or emphasizing important points in class**

**Christopher Castille**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	5	55.56%													
Effective	(4)	1	11.11%													
Moderately Effective	(3)	1	11.11%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	2	22.22%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.78	1.72	5.00	581	4.30	1.09	5.00	1640	4.17	1.15	5.00	11079	4.18	1.13	5.00	

**6 - 6. The instructor's ability to make clear and understandable presentations**

**Christopher Castille**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	4	44.44%													
Effective	(4)	2	22.22%													
Moderately Effective	(3)	1	11.11%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	2	22.22%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.67	1.66	4.00	582	4.31	1.07	5.00	1637	4.19	1.13	5.00	11076	4.20	1.12	5.00	

**7 - 7. The instructor's command of spoken English (or the language used in the course)**

**Christopher Castille**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	8	88.89%													
Effective	(4)	0	0.00%													
Moderately Effective	(3)	1	11.11%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	0	0.00%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	4.78	0.67	5.00	580	4.58	0.81	5.00	1635	4.56	0.84	5.00	11066	4.57	0.80	5.00	

**8 - 8. The instructor's use of examples or illustrations to clarify course material**

**Christopher Castille**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	5	55.56%													
Effective	(4)	1	11.11%													
Moderately Effective	(3)	1	11.11%													
Somewhat Effective	(2)	1	11.11%													
Ineffective	(1)	1	11.11%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.89	1.54	5.00	581	4.34	1.00	5.00	1633	4.25	1.07	5.00	11064	4.28	1.03	5.00	



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**Instructor:** Christopher Castille \*  
**Response Rate:** 9/33 (27.27 %)

**9 - 9. The instructor's use of challenging questions or problems**

**Christopher Castille**

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	4	44.44%													
Effective				(4)	1	11.11%													
Moderately Effective				(3)	1	11.11%													
Somewhat Effective				(2)	1	11.11%													
Ineffective				(1)	2	22.22%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
9/33 (27.27%)		3.44	1.74	4.00	580		4.25	1.05	5.00	1636		4.20	1.08	5.00	11056		4.20	1.06	5.00

**10 - 10. The instructor's enthusiasm for the course material**

**Christopher Castille**

Response Option				Weight	Frequency	Percent	Percent Responses	Means											
Very Effective				(5)	5	55.56%		4.11	4.43	4.35	4.35								
Effective				(4)	1	11.11%													
Moderately Effective				(3)	2	22.22%													
Somewhat Effective				(2)	1	11.11%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
9/33 (27.27%)		4.11	1.17	5.00	581		4.43	0.96	5.00	1635		4.35	1.02	5.00	11061		4.35	1.01	5.00

**11 - 11. The instructor's helpfulness and responsiveness to students**

**Christopher Castille**

Response Option				Weight	Frequency	Percent	Percent Responses	Means											
Very Effective				(5)	6	66.67%			4.33		4.35		4.31		4.29				
Effective				(4)	2	22.22%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	1	11.11%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
9/33 (27.27%)		4.33	1.32	5.00	581		4.35	1.06	5.00	1637		4.31	1.07	5.00	11068		4.29	1.09	5.00

**12 - 12. The instructor's respect for students**

**Christopher Castille**

Response Option				Weight	Frequency	Percent	Percent Responses	Means											
Very Effective				(5)	7	77.78%		4.56		4.48		4.46		4.47					
Effective				(4)	1	11.11%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	1	11.11%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
								0	25	50	100	Question		Department Mean		College Mean		University Mean	
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	Mean	STD	Median		
9/33 (27.27%)		4.56	1.01	5.00	581		4.48	0.95	5.00	1636		4.46	0.94	5.00	11063		4.47	0.93	5.00



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Instructor: Christopher Castille \*

Response Rate: 9/33 (27.27 %)

13 - 13. The instructor's concern for student progress

Christopher Castille

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	8	88.89%													
Effective	(4)	1	11.11%													
Moderately Effective	(3)	0	0.00%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	0	0.00%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	4.89	0.33	5.00	581	4.39	1.02	5.00	1636	4.33	1.05	5.00	11063	4.32	1.04	5.00	

14 - 14. The availability of extra help for this class (taking into account the size of the class)

Christopher Castille

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	8	88.89%													
Effective	(4)	0	0.00%													
Moderately Effective	(3)	1	11.11%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	0	0.00%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	4.78	0.67	5.00	580	4.30	1.07	5.00	1635	4.25	1.08	5.00	11066	4.25	1.07	5.00	

15 - 15. The instructor's willingness to listen to student questions and opinions

Christopher Castille

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	8	88.89%													
Effective	(4)	1	11.11%													
Moderately Effective	(3)	0	0.00%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	0	0.00%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	4.89	0.33	5.00	580	4.47	0.95	5.00	1634	4.39	1.00	5.00	11063	4.39	0.99	5.00	

16 - 16. The information given to students about how they would be graded

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	6	66.67%													
Effective	(4)	0	0.00%													
Moderately Effective	(3)	2	22.22%													
Somewhat Effective	(2)	1	11.11%													
Ineffective	(1)	0	0.00%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	4.22	1.20	5.00	557	4.32	1.02	5.00	1611	4.29	1.03	5.00	9920	4.30	1.01	5.00	



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**Instructor:** Christopher Castille \*  
**Response Rate:** 9/33 (27.27 %)

**17 - 17. The clarity of exam questions**

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	2	22.22%													
Effective				(4)	1	11.11%													
Moderately Effective				(3)	2	22.22%													
Somewhat Effective				(2)	2	22.22%													
Ineffective				(1)	2	22.22%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
9/33 (27.27%)		2.89	1.54	3.00	556		4.13	1.11	5.00	1611		4.10	1.14	5.00	9914		4.13	1.12	5.00

**18 - 18. The exams' coverage of important aspects of the course**

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	2	22.22%													
Effective				(4)	2	22.22%													
Moderately Effective				(3)	1	11.11%													
Somewhat Effective				(2)	2	22.22%													
Ineffective				(1)	2	22.22%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
9/33 (27.27%)		3.00	1.58	3.00	557		4.29	1.00	5.00	1610		4.24	1.04	5.00	9911		4.26	1.02	5.00

**19 - 19. The instructor's comments on assignments and exams**

Response Option				Weight	Frequency	Percent	Percent Responses	Means											
Very Effective				(5)	4	44.44%													
Effective				(4)	2	22.22%													
Moderately Effective				(3)	1	11.11%													
Somewhat Effective				(2)	1	11.11%													
Ineffective				(1)	1	11.11%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
9/33 (27.27%)		3.78	1.48	4.00	556		4.18	1.13	5.00	1607		4.12	1.16	5.00	9903		4.14	1.14	5.00

**20 - 20. The overall quality of the textbook(s)**

Response Option				Weight	Frequency	Percent	Percent Responses	Means											
Very Effective				(5)	2	22.22%													
Effective				(4)	2	22.22%													
Moderately Effective				(3)	1	11.11%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	1	11.11%													
Not Applicable				(0)	3	33.33%													
								0	25	50	100	Question		Department Mean		College Mean		University Mean	
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
9/33 (27.27%)		3.67	1.51	4.00	557		4.01	1.13	4.00	1609		4.04	1.15	4.00	9902		4.09	1.11	4.00



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**21 - 21. The helpfulness of assignments in understanding course material**

Christopher Castille

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	3	33.33%													
Effective	(4)	2	22.22%													
Moderately Effective	(3)	2	22.22%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	2	22.22%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.44	1.59	4.00	579	4.20	1.13	5.00	1631	4.19	1.13	5.00	11062	4.18	1.11	5.00	

**22 - 22. Problems or questions presented by the instructor for small group discussions**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	4	44.44%													
Effective	(4)	2	22.22%													
Moderately Effective	(3)	1	11.11%													
Somewhat Effective	(2)	1	11.11%													
Ineffective	(1)	1	11.11%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.78	1.48	4.00	556	4.14	1.08	4.00	1606	4.11	1.12	4.00	9859	4.11	1.12	4.00	

**23 - 23. Term paper(s) or project(s)**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	4	44.44%													
Effective	(4)	1	11.11%													
Moderately Effective	(3)	1	11.11%													
Somewhat Effective	(2)	1	11.11%													
Ineffective	(1)	2	22.22%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.44	1.74	4.00	555	4.08	1.19	4.00	1606	4.02	1.18	4.00	9851	4.08	1.12	4.00	

**24 - 24. Laboratory exercises for understanding important course concepts**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	1	11.11%													
Effective	(4)	0	0.00%													
Moderately Effective	(3)	1	11.11%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	1	11.11%													
Not Applicable	(0)	6	66.67%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.00	2.00	3.00	555	4.16	1.13	5.00	1604	4.13	1.16	5.00	9811	4.15	1.13	5.00	



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**25 - 25. Assigned projects in which students work together**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	5	55.56%													
Effective	(4)	1	11.11%													
Moderately Effective	(3)	1	11.11%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	2	22.22%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.78	1.72	5.00	553	4.00	1.22	4.00	1603	4.02	1.22	4.00	9813	4.02	1.21	4.00	

**26 - 26. Case studies, simulations or role playing**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	4	44.44%													
Effective	(4)	1	11.11%													
Moderately Effective	(3)	1	11.11%													
Somewhat Effective	(2)	1	11.11%													
Ineffective	(1)	2	22.22%													
Not Applicable	(0)	0	0.00%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.44	1.74	4.00	555	4.17	1.14	5.00	1605	4.14	1.15	5.00	9818	4.13	1.14	5.00	

**27 - 27. Course journals or logs required of students**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	2	22.22%													
Effective	(4)	0	0.00%													
Moderately Effective	(3)	0	0.00%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	1	11.11%													
Not Applicable	(0)	6	66.67%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.67	2.31	5.00	552	4.21	1.06	5.00	1602	4.13	1.14	5.00	9808	4.12	1.14	5.00	



**28 - 28. Instructor's use of computers as aids in instruction**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	4	44.44%													
Effective	(4)	2	22.22%													
Moderately Effective	(3)	1	11.11%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	1	11.11%													
Not Applicable	(0)	1	11.11%													
					0	25	50	100	Question	Department Mean		College Mean		University Mean		
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	4.00	1.41	4.50	555	4.28	1.01	5.00	1607	4.24	1.03	5.00	9865	4.21	1.02	5.00	



**Course:** 20F\_MNGT370\_4T: 20F\_MNGT370\_4T - HUMAN RELATIONS  
**Instructor:** Christopher Castille \*  
**Response Rate:** 9/33 (27.27 %)

**29 - 29. My learning increased in this course**

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Much More Than Most Courses				(5)	1	11.11%													
More Than Most Courses				(4)	4	44.44%													
About the Same as Others				(3)	1	11.11%													
Less Than Most Courses				(2)	2	22.22%													
Much Less Than Most Courses				(1)	1	11.11%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
9/33 (27.27%)		3.22	1.30	4.00	557		3.64	1.02	4.00	1605		3.56	1.06	3.00	9904		3.53	1.04	3.00

**30 - 30. I made progress toward achieving course objectives**

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Much More Than Most Courses				(5)	1	11.11%	<div><div></div></div>		<div><div></div><div>3.22</div><div></div><div>3.59</div><div></div><div>3.54</div><div></div><div>3.54</div></div>										
More Than Most Courses				(4)	3	33.33%	<div><div></div></div>												
About the Same as Others				(3)	3	33.33%	<div><div></div></div>												
Less Than Most Courses				(2)	1	11.11%	<div><div></div></div>												
Much Less Than Most Courses				(1)	1	11.11%	<div><div></div></div>												
Not Applicable				(0)	0	0.00%	<div><div></div></div>												
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
9/33 (27.27%)		3.22	1.20	3.00	557		3.59	1.01	3.00	1609		3.54	1.03	3.00	9899		3.54	1.00	3.00

**31 - 31. My interest in the subject area increased**

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Much More Than Most Courses				(5)	1	11.11%	<div><div></div></div>		<div><div></div><div>3.22</div><div></div><div>3.56</div><div></div><div>3.44</div><div></div><div>3.40</div></div>										
More Than Most Courses				(4)	3	33.33%	<div><div></div></div>												
About the Same as Others				(3)	3	33.33%	<div><div></div></div>												
Less Than Most Courses				(2)	1	11.11%	<div><div></div></div>												
Much Less Than Most Courses				(1)	1	11.11%	<div><div></div></div>												
Not Applicable				(0)	0	0.00%	<div><div></div></div>												
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
9/33 (27.27%)		3.22	1.20	3.00	557		3.56	1.09	4.00	1608		3.44	1.13	3.00	9907		3.40	1.12	3.00

**32 - 32. This course helped me to think independently about the subject matter**

Response Option				Weight	Frequency	Percent	Percent Responses	Means											
Much More Than Most Courses				(5)	2	22.22%	<div><div></div></div>	<div><div></div><div>3.33</div><div></div><div>3.68</div><div></div><div>3.57</div><div></div><div>3.56</div></div>											
More Than Most Courses				(4)	1	11.11%	<div><div></div></div>												
About the Same as Others				(3)	5	55.56%	<div><div></div></div>												
Less Than Most Courses				(2)	0	0.00%	<div><div></div></div>												
Much Less Than Most Courses				(1)	1	11.11%	<div><div></div></div>												
Not Applicable				(0)	0	0.00%	<div><div></div></div>												
								0	25	50	100	Question		Department Mean		College Mean		University Mean	
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
9/33 (27.27%)		3.33	1.22	3.00	556		3.68	1.00	4.00	1605		3.57	1.03	3.00	9896		3.56	1.01	3.00





**Course:** 20F\_MNGT370\_4T: 20F\_MNGT370\_4T - HUMAN RELATIONS

**Instructor:** Christopher Castille \*

**Response Rate:** 9/33 (27.27 %)

**33 - 33. This course actively involved me in what I was learning**

Response Option	Weight	Frequency	Percent	Percent Responses	Means										
Much More Than Most Courses	(5)	3	33.33%	<div><div></div></div>	<div> <div>3.89</div> <div>3.64</div> <div>3.57</div> <div>3.56</div> </div>										
More Than Most Courses	(4)	4	44.44%	<div><div></div></div>											
About the Same as Others	(3)	1	11.11%	<div><div></div></div>											
Less Than Most Courses	(2)	0	0.00%	<div><div></div></div>											
Much Less Than Most Courses	(1)	1	11.11%	<div><div></div></div>											
Not Applicable	(0)	0	0.00%	<div><div></div></div>											
					0	25	50	100	Question	Department Mean		College Mean		University Mean	
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median
9/33 (27.27%)	3.89	1.27	4.00	554	3.64	1.02	4.00	1605	3.57	1.05	3.00	9896	3.56	1.05	3.00

**34 - 34. I studied and put effort into this course**

Response Option	Weight	Frequency	Percent	Percent Responses	Means										
Much More Than Most Courses	(5)	5	55.56%	<div><div></div></div>	<div> <div>4.33</div> <div>3.62</div> <div>3.60</div> <div>3.56</div> </div>										
More Than Most Courses	(4)	2	22.22%	<div><div></div></div>											
About the Same as Others	(3)	2	22.22%	<div><div></div></div>											
Less Than Most Courses	(2)	0	0.00%	<div><div></div></div>											
Much Less Than Most Courses	(1)	0	0.00%	<div><div></div></div>											
Not Applicable	(0)	0	0.00%	<div><div></div></div>											
					0	25	50	100	Question	Department Mean		College Mean		University Mean	
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median
9/33 (27.27%)	4.33	0.87	5.00	557	3.62	0.92	3.00	1607	3.60	0.93	3.00	9911	3.56	0.99	3.00

**35 - 35. I was prepared for each class [writing and reading assignments]**

Response Option	Weight	Frequency	Percent	Percent Responses	Means										
Much More Than Most Courses	(5)	3	33.33%	<div><div></div></div>	<div> <div>3.78</div> <div>3.51</div> <div>3.49</div> <div>3.47</div> </div>										
More Than Most Courses	(4)	2	22.22%	<div><div></div></div>											
About the Same as Others	(3)	3	33.33%	<div><div></div></div>											
Less Than Most Courses	(2)	1	11.11%	<div><div></div></div>											
Much Less Than Most Courses	(1)	0	0.00%	<div><div></div></div>											
Not Applicable	(0)	0	0.00%	<div><div></div></div>											
					0	25	50	100	Question	Department Mean		College Mean		University Mean	
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median
9/33 (27.27%)	3.78	1.09	4.00	555	3.51	0.86	3.00	1607	3.49	0.86	3.00	9908	3.47	0.90	3.00

**36 - 36. I was challenged by this course**

Response Option	Weight	Frequency	Percent	Percent Responses	Means										
Much More Than Most Courses	(5)	4	44.44%	<div><div></div></div>	<div> <div>4.11</div> <div>3.55</div> <div>3.61</div> <div>3.53</div> </div>										
More Than Most Courses	(4)	2	22.22%	<div><div></div></div>											
About the Same as Others	(3)	3	33.33%	<div><div></div></div>											
Less Than Most Courses	(2)	0	0.00%	<div><div></div></div>											
Much Less Than Most Courses	(1)	0	0.00%	<div><div></div></div>											
Not Applicable	(0)	0	0.00%	<div><div></div></div>											
					0	25	50	100	Question	Department Mean		College Mean		University Mean	
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median
9/33 (27.27%)	4.11	0.93	4.00	556	3.55	0.88	3.00	1603	3.61	0.92	3.00	9905	3.53	1.04	3.00



**Course:** 20F\_MNGT370\_4T: 20F\_MNGT370\_4T - HUMAN RELATIONS

**Instructor:** Christopher Castille \*

**Response Rate:** 9/33 (27.27 %)

**37 - 37. For my preparation and ability, the level of difficulty of this course was:**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Difficult	(5)	2	22.22%	<div><div></div></div>	<div> <div>3.89</div> <div>3.39</div> <div>3.45</div> <div>3.40</div> </div>											
Somewhat Difficult	(4)	4	44.44%	<div><div></div></div>												
About Right	(3)	3	33.33%	<div><div></div></div>												
Somewhat Elementary	(2)	0	0.00%	<div><div></div></div>												
Very Elementary	(1)	0	0.00%	<div><div></div></div>												
					0	25	50	100	Question	Department Mean			College Mean			University Mean
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.89	0.78	4.00	556	3.39	0.67	3.00	1607	3.45	0.73	3.00	9911	3.40	0.81	3.00	

**38 - 38. The workload for this course in relation to other courses of equal credit was:**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Much Heavier	(5)	5	55.56%	<div><div></div></div>	<div> <div>4.11</div> <div>3.28</div> <div>3.22</div> <div>3.19</div> </div>											
Heavier	(4)	0	0.00%	<div><div></div></div>												
About the Same	(3)	4	44.44%	<div><div></div></div>												
Lighter	(2)	0	0.00%	<div><div></div></div>												
Much Lighter	(1)	0	0.00%	<div><div></div></div>												
					0	25	50	100	Question	Department Mean			College Mean			University Mean
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	4.11	1.05	5.00	555	3.28	0.69	3.00	1604	3.22	0.75	3.00	9908	3.19	0.85	3.00	

**39 - 39. For me, the pace at which the instructor covered the material during the term was:**

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Fast	(5)	1	11.11%	<div><div></div></div>	<div> <div>3.22</div> <div>3.24</div> <div>3.30</div> <div>3.28</div> </div>											
Somewhat Fast	(4)	1	11.11%	<div><div></div></div>												
Just About Right	(3)	6	66.67%	<div><div></div></div>												
Somewhat Slow	(2)	1	11.11%	<div><div></div></div>												
Very Slow	(1)	0	0.00%	<div><div></div></div>												
					0	25	50	100	Question	Department Mean			College Mean			University Mean
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.22	0.83	3.00	555	3.24	0.64	3.00	1605	3.30	0.68	3.00	9897	3.28	0.67	3.00	

**40 - 40. Rate the quality of instruction in this course as it contributed to your learning. (Try to set aside your feelings about the course content.)**

Christopher Castille

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	5	55.56%	<div><div></div></div>	<div> <div>3.89</div> <div>4.29</div> <div>4.18</div> <div>4.15</div> </div>											
Effective	(4)	1	11.11%	<div><div></div></div>												
Moderately Effective	(3)	1	11.11%	<div><div></div></div>												
Somewhat Effective	(2)	1	11.11%	<div><div></div></div>												
Ineffective	(1)	1	11.11%	<div><div></div></div>												
					0	25	50	100	Question	Department Mean			College Mean			University Mean
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/33 (27.27%)	3.89	1.54	5.00	574	4.29	1.04	5.00	1620	4.18	1.08	5.00	10979	4.15	1.09	5.00	



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**Instructor:** Christopher Castille \*  
**Response Rate:** 9/33 (27.27 %)

**41 - 41. Which of the following best describes this course for you?**

Response Option	Weight	Frequency	Percent	Percent Responses	Means
A Major/Minor Requirement	(1)	5	55.56%	<div><div></div></div>	
A College Requirement	(2)	1	11.11%	<div><div></div></div>	
An Elective	(3)	3	33.33%	<div><div></div></div>	
Other	(4)	0	0.00%	<div><div></div></div>	
				0 25 50 100	
Response Rate					
9/33 (27.27%)					

**42 - 42. What is your class level?**

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Freshman/1st Year	(1)	0	0.00%	<div><div></div></div>	
Sophomore/2nd Year	(2)	0	0.00%	<div><div></div></div>	
Junior/3rd Year	(3)	1	11.11%	<div><div></div></div>	
Senior/4th Year	(4)	8	88.89%	<div><div></div></div>	
Graduate	(5)	0	0.00%	<div><div></div></div>	
Other	(6)	0	0.00%	<div><div></div></div>	
				0 25 50 100	
Response Rate					
9/33 (27.27%)					

**43 - 43. Do you communicate better in English or in another language?**

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Better in English	(1)	9	100.00%	<div><div></div></div>	
Better in another language	(2)	0	0.00%	<div><div></div></div>	
Equally well in English and another language	(3)	0	0.00%	<div><div></div></div>	
				0 25 50 100	
Response Rate					
9/33 (27.27%)					

**44 - 44. Sex**

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Female	(1)	6	66.67%	<div><div></div></div>	
Male	(2)	3	33.33%	<div><div></div></div>	
				0 25 50 100	
Response Rate					
9/33 (27.27%)					

**45 - 45. What grade do you expect to receive in this course?**

Response Option	Weight	Frequency	Percent	Percent Responses	Means
A	(1)	3	33.33%	<div><div></div></div>	
A-	(2)	1	11.11%	<div><div></div></div>	
B+	(3)	2	22.22%	<div><div></div></div>	
B	(4)	3	33.33%	<div><div></div></div>	
B-	(5)	0	0.00%	<div><div></div></div>	
C	(6)	0	0.00%	<div><div></div></div>	
Below C	(7)	0	0.00%	<div><div></div></div>	
				0 25 50 100	
Response Rate					
9/33 (27.27%)					



**Course:** 20F\_MNGT370\_4T: 20F\_MNGT370\_4T - HUMAN RELATIONS  
**Instructor:** Christopher Castille \*  
**Response Rate:** 9/33 (27.27 %)

**46 - If you would like to make additional comments about the course or instruction, please provide the feedback. You might elaborate on the particular aspects you liked most as well as those you liked least. Also, how can the course or the way it was taught be improved?46. Please provide your feedback.**

**Response Rate** 5/33 (15.15%)

- Dr. Castille definitely taught us well in this course. I appreciated his compassion and helpfulness with his students. I truly learned some great team skills.
- -I wish this class had better structure. -The group work was horrible for me. -Why give an exam when the workload/project is big enough to count as our grade?
- was a great teacher! talked about a lot of important things, and helps you discover more about yourself.
- Professor Castille is a very nice and caring person. His class is very difficult and his teaching style is very confusing. He gets off topic a lot. I do not find that his teaching or the slides help much when it comes to the test. There is too much going on in his class. We have tests and a project that we work on for the whole semester. There are multiple things due each class period. The work load is too heavy to effectively learn the material for this course. I find myself just doing the work to get it done and not learning anything from it because there is so much work.
- Dr. Castille is one of the best professors I've had. He is awesome at what he does and he cares about his students much more than most professors. He takes his time when handling issues with students and I always felt like he actually made a difference when he helped me. He is a very genuine person overall. 10/10

Mean of Means Calculations	Mean	Department Mean	College Mean	University Mean
A. Course Organization and Planning	3.62	4.34	4.25	4.26
B. Communication	4.04	4.38	4.31	4.31
C. Faculty/Staff Interaction	4.67	4.39	4.34	4.35
D. Assignments, Exams, and Grading	3.36	4.16	4.14	4.16
E. Instructional Methods and Materials	3.54	4.09	4.04	4.04
F. Course Outcomes	3.60	3.62	3.54	3.52