



Course: 20F_MNGT370_4T: 20F_MNGT370_4T - HUMAN RELATIONS
Instructor: Christopher Castille *
Response Rate: 9/33 (27.27 %)

1 - 1. The instructor's explanation of course requirements

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | | Means | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 4 | 44.44% | | | | | | | | | | | | | |
| Effective | | | | (4) | 1 | 11.11% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 0 | 0.00% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 2 | 22.22% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 2 | 22.22% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 9/33 (27.27%) | | 3.33 | 1.80 | 4.00 | 585 | | 4.33 | 1.04 | 5.00 | 1655 | | 4.25 | 1.08 | 5.00 | 11193 | | 4.26 | 1.06 | 5.00 |

2 - 2. The instructor's preparation for each class period

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 4 | 44.44% | | | | | | | | | | | | | |
| Effective | | | | (4) | 2 | 22.22% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 0 | 0.00% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 2 | 22.22% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 1 | 11.11% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 9/33 (27.27%) | | 3.67 | 1.58 | 4.00 | 581 | | 4.41 | 0.99 | 5.00 | 1642 | | 4.32 | 1.03 | 5.00 | 11124 | | 4.29 | 1.02 | 5.00 |

3 - 3. The instructor's command of the subject matter

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|-------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 5 | 55.56% | | | | | | | | | | | | | |
| Effective | | | | (4) | 1 | 11.11% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 1 | 11.11% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 2 | 22.22% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 9/33 (27.27%) | | 3.78 | 1.72 | 5.00 | 580 | | 4.39 | 1.04 | 5.00 | 1640 | | 4.32 | 1.06 | 5.00 | 11109 | | 4.30 | 1.03 | 5.00 |

4 - 4. The instructor's use of class time

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|-------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 4 | 44.44% | | | | | | | | | | | | | |
| Effective | | | | (4) | 1 | 11.11% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 2 | 22.22% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 2 | 22.22% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 9/33 (27.27%) | | 3.56 | 1.67 | 4.00 | 580 | | 4.29 | 1.13 | 5.00 | 1641 | | 4.21 | 1.14 | 5.00 | 11089 | | 4.26 | 1.08 | 5.00 |



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Instructor: Christopher Castille *
Response Rate: 9/33 (27.27 %)

5 - 5. The instructor's way of summarizing or emphasizing important points in class

Christopher Castille

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 5 | 55.56% | | | | | | | | | | | | | |
| Effective | (4) | 1 | 11.11% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 1 | 11.11% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | (1) | 2 | 22.22% | | | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 9/33 (27.27%) | 3.78 | 1.72 | 5.00 | 581 | 4.30 | 1.09 | 5.00 | 1640 | 4.17 | 1.15 | 5.00 | 11079 | 4.18 | 1.13 | 5.00 | |

6 - 6. The instructor's ability to make clear and understandable presentations

Christopher Castille

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 4 | 44.44% | | | | | | | | | | | | | |
| Effective | (4) | 2 | 22.22% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 1 | 11.11% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | (1) | 2 | 22.22% | | | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 9/33 (27.27%) | 3.67 | 1.66 | 4.00 | 582 | 4.31 | 1.07 | 5.00 | 1637 | 4.19 | 1.13 | 5.00 | 11076 | 4.20 | 1.12 | 5.00 | |

7 - 7. The instructor's command of spoken English (or the language used in the course)

Christopher Castille

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 8 | 88.89% | | | | | | | | | | | | | |
| Effective | (4) | 0 | 0.00% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 1 | 11.11% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 9/33 (27.27%) | 4.78 | 0.67 | 5.00 | 580 | 4.58 | 0.81 | 5.00 | 1635 | 4.56 | 0.84 | 5.00 | 11066 | 4.57 | 0.80 | 5.00 | |

8 - 8. The instructor's use of examples or illustrations to clarify course material

Christopher Castille

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 5 | 55.56% | | | | | | | | | | | | | |
| Effective | (4) | 1 | 11.11% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 1 | 11.11% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 1 | 11.11% | | | | | | | | | | | | | |
| Ineffective | (1) | 1 | 11.11% | | | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 9/33 (27.27%) | 3.89 | 1.54 | 5.00 | 581 | 4.34 | 1.00 | 5.00 | 1633 | 4.25 | 1.07 | 5.00 | 11064 | 4.28 | 1.03 | 5.00 | |



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Instructor: Christopher Castille *
Response Rate: 9/33 (27.27 %)

9 - 9. The instructor's use of challenging questions or problems

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 4 | 44.44% | | | | | | | | | | | | | |
| Effective | | | | (4) | 1 | 11.11% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 1 | 11.11% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 1 | 11.11% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 2 | 22.22% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 9/33 (27.27%) | | 3.44 | 1.74 | 4.00 | 580 | | 4.25 | 1.05 | 5.00 | 1636 | | 4.20 | 1.08 | 5.00 | 11056 | | 4.20 | 1.06 | 5.00 |

10 - 10. The instructor's enthusiasm for the course material

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|-------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 5 | 55.56% | | | | | | | | | | | | | |
| Effective | | | | (4) | 1 | 11.11% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 2 | 22.22% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 1 | 11.11% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 9/33 (27.27%) | | 4.11 | 1.17 | 5.00 | 581 | | 4.43 | 0.96 | 5.00 | 1635 | | 4.35 | 1.02 | 5.00 | 11061 | | 4.35 | 1.01 | 5.00 |

11 - 11. The instructor's helpfulness and responsiveness to students

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|-------|--------|--------------|----------|------|-----------------|--------|-----------------|------|-----------------|------|--------|
| Very Effective | | | | (5) | 6 | 66.67% | | | | 4.33 | | 4.35 | | 4.31 | | 4.29 | | | |
| Effective | | | | (4) | 2 | 22.22% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 0 | 0.00% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 1 | 11.11% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 9/33 (27.27%) | | 4.33 | 1.32 | 5.00 | 581 | | 4.35 | 1.06 | 5.00 | 1637 | | 4.31 | 1.07 | 5.00 | 11068 | | 4.29 | 1.09 | 5.00 |

12 - 12. The instructor's respect for students

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|-------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 7 | 77.78% | | 4.56 | | 4.48 | | 4.46 | | 4.47 | | | | | |
| Effective | | | | (4) | 1 | 11.11% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 0 | 0.00% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 1 | 11.11% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 9/33 (27.27%) | | 4.56 | 1.01 | 5.00 | 581 | | 4.48 | 0.95 | 5.00 | 1636 | | 4.46 | 0.94 | 5.00 | 11063 | | 4.47 | 0.93 | 5.00 |



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Instructor: Christopher Castille *

Response Rate: 9/33 (27.27 %)

13 - 13. The instructor's concern for student progress

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 8 | 88.89% | | | | | | | | | | | | | |
| Effective | | | | (4) | 1 | 11.11% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 0 | 0.00% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 9/33 (27.27%) | | 4.89 | 0.33 | 5.00 | 581 | | 4.39 | 1.02 | 5.00 | 1636 | | 4.33 | 1.05 | 5.00 | 11063 | | 4.32 | 1.04 | 5.00 |

14 - 14. The availability of extra help for this class (taking into account the size of the class)

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|------------------------|------|---|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 8 | 88.89% | <div><div></div></div> | | <div><div>4.78</div><div>4.30</div><div>4.25</div><div>4.25</div></div> | | | | | | | | | | |
| Effective | | | | (4) | 0 | 0.00% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 1 | 11.11% | <div><div></div></div> | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 9/33 (27.27%) | | 4.78 | 0.67 | 5.00 | 580 | | 4.30 | 1.07 | 5.00 | 1635 | | 4.25 | 1.08 | 5.00 | 11066 | | 4.25 | 1.07 | 5.00 |

15 - 15. The instructor's willingness to listen to student questions and opinions

Christopher Castille

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|------------------------|------|---|--------------|----------|------|-----------------|--------|--------------|-----|-----------------|------|------|
| Very Effective | | | | (5) | 8 | 88.89% | <div><div></div></div> | | <div><div>4.89</div><div>4.47</div><div>4.39</div><div>4.39</div></div> | | | | | | | | | | |
| Effective | | | | (4) | 1 | 11.11% | <div><div></div></div> | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | Mean | STD | Median | | |
| 9/33 (27.27%) | | 4.89 | 0.33 | 5.00 | 580 | | 4.47 | 0.95 | 5.00 | 1634 | | 4.39 | 1.00 | 5.00 | 11063 | | 4.39 | 0.99 | 5.00 |

16 - 16. The information given to students about how they would be graded

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|-------|--------|--------------|-----|----------|------|-----------------|-----------------|--------------|------|-----------------|--------|
| Very Effective | | | | (5) | 6 | 66.67% | | 4.22 | | 4.32 | | 4.29 | | 4.30 | | | | | |
| Effective | | | | (4) | 0 | 0.00% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 2 | 22.22% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 1 | 11.11% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 0 | 0.00% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 9/33 (27.27%) | | 4.22 | 1.20 | 5.00 | 557 | | 4.32 | 1.02 | 5.00 | 1611 | | 4.29 | 1.03 | 5.00 | 9920 | | 4.30 | 1.01 | 5.00 |



Course: 20F_MNGT370_4T: 20F_MNGT370_4T - HUMAN RELATIONS

Instructor: Christopher Castille *

Response Rate: 9/33 (27.27 %)

17 - 17. The clarity of exam questions

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 2 | 22.22% | | | | | | | | | | | | | |
| Effective | | | | (4) | 1 | 11.11% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 2 | 22.22% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 2 | 22.22% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 2 | 22.22% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 9/33 (27.27%) | | 2.89 | 1.54 | 3.00 | 556 | | 4.13 | 1.11 | 5.00 | 1611 | | 4.10 | 1.14 | 5.00 | 9914 | | 4.13 | 1.12 | 5.00 |

18 - 18. The exams' coverage of important aspects of the course

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 2 | 22.22% | | | | | | | | | | | | | |
| Effective | | | | (4) | 2 | 22.22% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 1 | 11.11% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 2 | 22.22% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 2 | 22.22% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 9/33 (27.27%) | | 3.00 | 1.58 | 3.00 | 557 | | 4.29 | 1.00 | 5.00 | 1610 | | 4.24 | 1.04 | 5.00 | 9911 | | 4.26 | 1.02 | 5.00 |

19 - 19. The instructor's comments on assignments and exams

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | | Means | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|------|--------|--------------|----------|------|-----------------|--------|-----------------|--|-----------------|------|--------|
| Very Effective | | | | (5) | 4 | 44.44% | | | | | | | | | | | | | |
| Effective | | | | (4) | 2 | 22.22% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 1 | 11.11% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 1 | 11.11% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 1 | 11.11% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 9/33 (27.27%) | | 3.78 | 1.48 | 4.00 | 556 | | 4.18 | 1.13 | 5.00 | 1607 | | 4.12 | 1.16 | 5.00 | 9903 | | 4.14 | 1.14 | 5.00 |

20 - 20. The overall quality of the textbook(s)

| Response Option | | | | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--|------|------|--------|-----------------|---------|-------------------|-------|--------|--------------|-----|----------|------|-----------------|-----------------|--------------|------|-----------------|--------|
| Very Effective | | | | (5) | 2 | 22.22% | | | | | | | | | | | | | |
| Effective | | | | (4) | 2 | 22.22% | | | | | | | | | | | | | |
| Moderately Effective | | | | (3) | 1 | 11.11% | | | | | | | | | | | | | |
| Somewhat Effective | | | | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | | | | (1) | 1 | 11.11% | | | | | | | | | | | | | |
| Not Applicable | | | | (0) | 3 | 33.33% | | | | | | | | | | | | | |
| | | | | | | | | 0 | 25 | 50 | 100 | Question | | Department Mean | | College Mean | | University Mean | |
| Response Rate | | Mean | STD | Median | Department Mean | | Mean | STD | Median | College Mean | | Mean | STD | Median | University Mean | | Mean | STD | Median |
| 9/33 (27.27%) | | 3.67 | 1.51 | 4.00 | 557 | | 4.01 | 1.13 | 4.00 | 1609 | | 4.04 | 1.15 | 4.00 | 9902 | | 4.09 | 1.11 | 4.00 |



Course: 20F_MNGT370_4T: 20F_MNGT370_4T - HUMAN RELATIONS
Instructor: Christopher Castille *
Response Rate: 9/33 (27.27 %)

21 - 21. The helpfulness of assignments in understanding course material

Christopher Castille

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 3 | 33.33% | | | | | | | | | | | | | |
| Effective | (4) | 2 | 22.22% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 2 | 22.22% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | (1) | 2 | 22.22% | | | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 9/33 (27.27%) | 3.44 | 1.59 | 4.00 | 579 | 4.20 | 1.13 | 5.00 | 1631 | 4.19 | 1.13 | 5.00 | 11062 | 4.18 | 1.11 | 5.00 | |

22 - 22. Problems or questions presented by the instructor for small group discussions

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 4 | 44.44% | | | | | | | | | | | | | |
| Effective | (4) | 2 | 22.22% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 1 | 11.11% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 1 | 11.11% | | | | | | | | | | | | | |
| Ineffective | (1) | 1 | 11.11% | | | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 9/33 (27.27%) | 3.78 | 1.48 | 4.00 | 556 | 4.14 | 1.08 | 4.00 | 1606 | 4.11 | 1.12 | 4.00 | 9859 | 4.11 | 1.12 | 4.00 | |

23 - 23. Term paper(s) or project(s)

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 4 | 44.44% | | | | | | | | | | | | | |
| Effective | (4) | 1 | 11.11% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 1 | 11.11% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 1 | 11.11% | | | | | | | | | | | | | |
| Ineffective | (1) | 2 | 22.22% | | | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 9/33 (27.27%) | 3.44 | 1.74 | 4.00 | 555 | 4.08 | 1.19 | 4.00 | 1606 | 4.02 | 1.18 | 4.00 | 9851 | 4.08 | 1.12 | 4.00 | |

24 - 24. Laboratory exercises for understanding important course concepts

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 1 | 11.11% | | | | | | | | | | | | | |
| Effective | (4) | 0 | 0.00% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 1 | 11.11% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | (1) | 1 | 11.11% | | | | | | | | | | | | | |
| Not Applicable | (0) | 6 | 66.67% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 9/33 (27.27%) | 3.00 | 2.00 | 3.00 | 555 | 4.16 | 1.13 | 5.00 | 1604 | 4.13 | 1.16 | 5.00 | 9811 | 4.15 | 1.13 | 5.00 | |



Course: 20F_MNGT370_4T: 20F_MNGT370_4T - HUMAN RELATIONS

Instructor: Christopher Castille *

Response Rate: 9/33 (27.27 %)

25 - 25. Assigned projects in which students work together

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 5 | 55.56% | | | | | | | | | | | | | |
| Effective | (4) | 1 | 11.11% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 1 | 11.11% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | (1) | 2 | 22.22% | | | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 9/33 (27.27%) | 3.78 | 1.72 | 5.00 | 553 | 4.00 | 1.22 | 4.00 | 1603 | 4.02 | 1.22 | 4.00 | 9813 | 4.02 | 1.21 | 4.00 | |

26 - 26. Case studies, simulations or role playing

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 4 | 44.44% | | | | | | | | | | | | | |
| Effective | (4) | 1 | 11.11% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 1 | 11.11% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 1 | 11.11% | | | | | | | | | | | | | |
| Ineffective | (1) | 2 | 22.22% | | | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 9/33 (27.27%) | 3.44 | 1.74 | 4.00 | 555 | 4.17 | 1.14 | 5.00 | 1605 | 4.14 | 1.15 | 5.00 | 9818 | 4.13 | 1.14 | 5.00 | |

27 - 27. Course journals or logs required of students

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 2 | 22.22% | | | | | | | | | | | | | |
| Effective | (4) | 0 | 0.00% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 0 | 0.00% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | (1) | 1 | 11.11% | | | | | | | | | | | | | |
| Not Applicable | (0) | 6 | 66.67% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 9/33 (27.27%) | 3.67 | 2.31 | 5.00 | 552 | 4.21 | 1.06 | 5.00 | 1602 | 4.13 | 1.14 | 5.00 | 9808 | 4.12 | 1.14 | 5.00 | |

28 - 28. Instructor's use of computers as aids in instruction

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | | |
|----------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|--|
| Very Effective | (5) | 4 | 44.44% | | | | | | | | | | | | | |
| Effective | (4) | 2 | 22.22% | | | | | | | | | | | | | |
| Moderately Effective | (3) | 1 | 11.11% | | | | | | | | | | | | | |
| Somewhat Effective | (2) | 0 | 0.00% | | | | | | | | | | | | | |
| Ineffective | (1) | 1 | 11.11% | | | | | | | | | | | | | |
| Not Applicable | (0) | 1 | 11.11% | | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median | |
| 9/33 (27.27%) | 4.00 | 1.41 | 4.50 | 555 | 4.28 | 1.01 | 5.00 | 1607 | 4.24 | 1.03 | 5.00 | 9865 | 4.21 | 1.02 | 5.00 | |



Course: 20F_MNGT370_4T: 20F_MNGT370_4T - HUMAN RELATIONS
Instructor: Christopher Castille *
Response Rate: 9/33 (27.27 %)

29 - 29. My learning increased in this course

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | |
|-----------------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|
| Much More Than Most Courses | (5) | 1 | 11.11% | ■ | | | | | | | | | | | |
| More Than Most Courses | (4) | 4 | 44.44% | ■ | | | | | | | | | | | |
| About the Same as Others | (3) | 1 | 11.11% | ■ | | | | | | | | | | | |
| Less Than Most Courses | (2) | 2 | 22.22% | ■ | | | | | | | | | | | |
| Much Less Than Most Courses | (1) | 1 | 11.11% | ■ | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median |
| 9/33 (27.27%) | 3.22 | 1.30 | 4.00 | 557 | 3.64 | 1.02 | 4.00 | 1605 | 3.56 | 1.06 | 3.00 | 9904 | 3.53 | 1.04 | 3.00 |

30 - 30. I made progress toward achieving course objectives

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | |
|-----------------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|
| Much More Than Most Courses | (5) | 1 | 11.11% | ■ | | | | | | | | | | | |
| More Than Most Courses | (4) | 3 | 33.33% | ■ | | | | | | | | | | | |
| About the Same as Others | (3) | 3 | 33.33% | ■ | | | | | | | | | | | |
| Less Than Most Courses | (2) | 1 | 11.11% | ■ | | | | | | | | | | | |
| Much Less Than Most Courses | (1) | 1 | 11.11% | ■ | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median |
| 9/33 (27.27%) | 3.22 | 1.20 | 3.00 | 557 | 3.59 | 1.01 | 3.00 | 1609 | 3.54 | 1.03 | 3.00 | 9899 | 3.54 | 1.00 | 3.00 |

31 - 31. My interest in the subject area increased

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | |
|-----------------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|
| Much More Than Most Courses | (5) | 1 | 11.11% | ■ | | | | | | | | | | | |
| More Than Most Courses | (4) | 3 | 33.33% | ■ | | | | | | | | | | | |
| About the Same as Others | (3) | 3 | 33.33% | ■ | | | | | | | | | | | |
| Less Than Most Courses | (2) | 1 | 11.11% | ■ | | | | | | | | | | | |
| Much Less Than Most Courses | (1) | 1 | 11.11% | ■ | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median |
| 9/33 (27.27%) | 3.22 | 1.20 | 3.00 | 557 | 3.56 | 1.09 | 4.00 | 1608 | 3.44 | 1.13 | 3.00 | 9907 | 3.40 | 1.12 | 3.00 |

32 - 32. This course helped me to think independently about the subject matter

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | |
|-----------------------------|--------|-----------|---------|-------------------|-------|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|
| Much More Than Most Courses | (5) | 2 | 22.22% | ■ | | | | | | | | | | | |
| More Than Most Courses | (4) | 1 | 11.11% | ■ | | | | | | | | | | | |
| About the Same as Others | (3) | 5 | 55.56% | ■ | | | | | | | | | | | |
| Less Than Most Courses | (2) | 0 | 0.00% | | | | | | | | | | | | |
| Much Less Than Most Courses | (1) | 1 | 11.11% | ■ | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median |
| 9/33 (27.27%) | 3.33 | 1.22 | 3.00 | 556 | 3.68 | 1.00 | 4.00 | 1605 | 3.57 | 1.03 | 3.00 | 9896 | 3.56 | 1.01 | 3.00 |



Course: 20F_MNGT370_4T: 20F_MNGT370_4T - HUMAN RELATIONS
Instructor: Christopher Castille *
Response Rate: 9/33 (27.27 %)

33 - 33. This course actively involved me in what I was learning

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | |
|-----------------------------|--------|-----------|---------|------------------------|--|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|
| Much More Than Most Courses | (5) | 3 | 33.33% | <div><div></div></div> | <div> <div>3.89</div> <div>3.64</div> <div>3.57</div> <div>3.56</div> </div> | | | | | | | | | | |
| More Than Most Courses | (4) | 4 | 44.44% | <div><div></div></div> | | | | | | | | | | | |
| About the Same as Others | (3) | 1 | 11.11% | <div><div></div></div> | | | | | | | | | | | |
| Less Than Most Courses | (2) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Much Less Than Most Courses | (1) | 1 | 11.11% | <div><div></div></div> | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median |
| 9/33 (27.27%) | 3.89 | 1.27 | 4.00 | 554 | 3.64 | 1.02 | 4.00 | 1605 | 3.57 | 1.05 | 3.00 | 9896 | 3.56 | 1.05 | 3.00 |

34 - 34. I studied and put effort into this course

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | |
|-----------------------------|--------|-----------|---------|------------------------|--|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|
| Much More Than Most Courses | (5) | 5 | 55.56% | <div><div></div></div> | <div> <div>4.33</div> <div>3.62</div> <div>3.60</div> <div>3.56</div> </div> | | | | | | | | | | |
| More Than Most Courses | (4) | 2 | 22.22% | <div><div></div></div> | | | | | | | | | | | |
| About the Same as Others | (3) | 2 | 22.22% | <div><div></div></div> | | | | | | | | | | | |
| Less Than Most Courses | (2) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Much Less Than Most Courses | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median |
| 9/33 (27.27%) | 4.33 | 0.87 | 5.00 | 557 | 3.62 | 0.92 | 3.00 | 1607 | 3.60 | 0.93 | 3.00 | 9911 | 3.56 | 0.99 | 3.00 |

35 - 35. I was prepared for each class [writing and reading assignments]

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | |
|-----------------------------|--------|-----------|---------|------------------------|--|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|
| Much More Than Most Courses | (5) | 3 | 33.33% | <div><div></div></div> | <div> <div>3.78</div> <div>3.51</div> <div>3.49</div> <div>3.47</div> </div> | | | | | | | | | | |
| More Than Most Courses | (4) | 2 | 22.22% | <div><div></div></div> | | | | | | | | | | | |
| About the Same as Others | (3) | 3 | 33.33% | <div><div></div></div> | | | | | | | | | | | |
| Less Than Most Courses | (2) | 1 | 11.11% | <div><div></div></div> | | | | | | | | | | | |
| Much Less Than Most Courses | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median |
| 9/33 (27.27%) | 3.78 | 1.09 | 4.00 | 555 | 3.51 | 0.86 | 3.00 | 1607 | 3.49 | 0.86 | 3.00 | 9908 | 3.47 | 0.90 | 3.00 |

36 - 36. I was challenged by this course

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | |
|-----------------------------|--------|-----------|---------|------------------------|--|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|
| Much More Than Most Courses | (5) | 4 | 44.44% | <div><div></div></div> | <div> <div>4.11</div> <div>3.55</div> <div>3.61</div> <div>3.53</div> </div> | | | | | | | | | | |
| More Than Most Courses | (4) | 2 | 22.22% | <div><div></div></div> | | | | | | | | | | | |
| About the Same as Others | (3) | 3 | 33.33% | <div><div></div></div> | | | | | | | | | | | |
| Less Than Most Courses | (2) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Much Less Than Most Courses | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Not Applicable | (0) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median |
| 9/33 (27.27%) | 4.11 | 0.93 | 4.00 | 556 | 3.55 | 0.88 | 3.00 | 1603 | 3.61 | 0.92 | 3.00 | 9905 | 3.53 | 1.04 | 3.00 |



Course: 20F_MNGT370_4T: 20F_MNGT370_4T - HUMAN RELATIONS

Instructor: Christopher Castille *

Response Rate: 9/33 (27.27 %)

37 - 37. For my preparation and ability, the level of difficulty of this course was:

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | |
|---------------------|--------|-----------|---------|------------------------|--|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|
| Very Difficult | (5) | 2 | 22.22% | <div><div></div></div> | <div> <div>3.89</div> <div>3.39</div> <div>3.45</div> <div>3.40</div> </div> | | | | | | | | | | |
| Somewhat Difficult | (4) | 4 | 44.44% | <div><div></div></div> | | | | | | | | | | | |
| About Right | (3) | 3 | 33.33% | <div><div></div></div> | | | | | | | | | | | |
| Somewhat Elementary | (2) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Very Elementary | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median |
| 9/33 (27.27%) | 3.89 | 0.78 | 4.00 | 556 | 3.39 | 0.67 | 3.00 | 1607 | 3.45 | 0.73 | 3.00 | 9911 | 3.40 | 0.81 | 3.00 |

38 - 38. The workload for this course in relation to other courses of equal credit was:

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | |
|-----------------|--------|-----------|---------|------------------------|--|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|
| Much Heavier | (5) | 5 | 55.56% | <div><div></div></div> | <div> <div>4.11</div> <div>3.28</div> <div>3.22</div> <div>3.19</div> </div> | | | | | | | | | | |
| Heavier | (4) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| About the Same | (3) | 4 | 44.44% | <div><div></div></div> | | | | | | | | | | | |
| Lighter | (2) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| Much Lighter | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median |
| 9/33 (27.27%) | 4.11 | 1.05 | 5.00 | 555 | 3.28 | 0.69 | 3.00 | 1604 | 3.22 | 0.75 | 3.00 | 9908 | 3.19 | 0.85 | 3.00 |

39 - 39. For me, the pace at which the instructor covered the material during the term was:

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | |
|------------------|--------|-----------|---------|------------------------|--|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|
| Very Fast | (5) | 1 | 11.11% | <div><div></div></div> | <div> <div>3.22</div> <div>3.24</div> <div>3.30</div> <div>3.28</div> </div> | | | | | | | | | | |
| Somewhat Fast | (4) | 1 | 11.11% | <div><div></div></div> | | | | | | | | | | | |
| Just About Right | (3) | 6 | 66.67% | <div><div></div></div> | | | | | | | | | | | |
| Somewhat Slow | (2) | 1 | 11.11% | <div><div></div></div> | | | | | | | | | | | |
| Very Slow | (1) | 0 | 0.00% | <div><div></div></div> | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median |
| 9/33 (27.27%) | 3.22 | 0.83 | 3.00 | 555 | 3.24 | 0.64 | 3.00 | 1605 | 3.30 | 0.68 | 3.00 | 9897 | 3.28 | 0.67 | 3.00 |

40 - 40. Rate the quality of instruction in this course as it contributed to your learning. (Try to set aside your feelings about the course content.)

Christopher Castille

| Response Option | Weight | Frequency | Percent | Percent Responses | Means | | | | | | | | | | |
|----------------------|--------|-----------|---------|------------------------|--|------|--------|--------------|----------|-----------------|--------|-----------------|------|-----------------|--------|
| Very Effective | (5) | 5 | 55.56% | <div><div></div></div> | <div> <div>3.89</div> <div>4.29</div> <div>4.18</div> <div>4.15</div> </div> | | | | | | | | | | |
| Effective | (4) | 1 | 11.11% | <div><div></div></div> | | | | | | | | | | | |
| Moderately Effective | (3) | 1 | 11.11% | <div><div></div></div> | | | | | | | | | | | |
| Somewhat Effective | (2) | 1 | 11.11% | <div><div></div></div> | | | | | | | | | | | |
| Ineffective | (1) | 1 | 11.11% | <div><div></div></div> | | | | | | | | | | | |
| | | | | | 0 | 25 | 50 | 100 | Question | Department Mean | | College Mean | | University Mean | |
| Response Rate | Mean | STD | Median | Department Mean | Mean | STD | Median | College Mean | Mean | STD | Median | University Mean | Mean | STD | Median |
| 9/33 (27.27%) | 3.89 | 1.54 | 5.00 | 574 | 4.29 | 1.04 | 5.00 | 1620 | 4.18 | 1.08 | 5.00 | 10979 | 4.15 | 1.09 | 5.00 |



Course: 20F_MNGT370_4T: 20F_MNGT370_4T - HUMAN RELATIONS
Instructor: Christopher Castille *
Response Rate: 9/33 (27.27 %)

41 - 41. Which of the following best describes this course for you?

| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
|---------------------------|--------|-----------|---------|------------------------|-------|
| A Major/Minor Requirement | (1) | 5 | 55.56% | <div><div></div></div> | |
| A College Requirement | (2) | 1 | 11.11% | <div><div></div></div> | |
| An Elective | (3) | 3 | 33.33% | <div><div></div></div> | |
| Other | (4) | 0 | 0.00% | <div><div></div></div> | |
| | | | | 0 25 50 100 | |
| Response Rate | | | | | |
| 9/33 (27.27%) | | | | | |

42 - 42. What is your class level?

| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
|--------------------|--------|-----------|---------|------------------------|-------|
| Freshman/1st Year | (1) | 0 | 0.00% | <div><div></div></div> | |
| Sophomore/2nd Year | (2) | 0 | 0.00% | <div><div></div></div> | |
| Junior/3rd Year | (3) | 1 | 11.11% | <div><div></div></div> | |
| Senior/4th Year | (4) | 8 | 88.89% | <div><div></div></div> | |
| Graduate | (5) | 0 | 0.00% | <div><div></div></div> | |
| Other | (6) | 0 | 0.00% | <div><div></div></div> | |
| | | | | 0 25 50 100 | |
| Response Rate | | | | | |
| 9/33 (27.27%) | | | | | |

43 - 43. Do you communicate better in English or in another language?

| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
|--|--------|-----------|---------|------------------------|-------|
| Better in English | (1) | 9 | 100.00% | <div><div></div></div> | |
| Better in another language | (2) | 0 | 0.00% | <div><div></div></div> | |
| Equally well in English and another language | (3) | 0 | 0.00% | <div><div></div></div> | |
| | | | | 0 25 50 100 | |
| Response Rate | | | | | |
| 9/33 (27.27%) | | | | | |

44 - 44. Sex

| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
|-----------------|--------|-----------|---------|------------------------|-------|
| Female | (1) | 6 | 66.67% | <div><div></div></div> | |
| Male | (2) | 3 | 33.33% | <div><div></div></div> | |
| | | | | 0 25 50 100 | |
| Response Rate | | | | | |
| 9/33 (27.27%) | | | | | |

45 - 45. What grade do you expect to receive in this course?

| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
|-----------------|--------|-----------|---------|------------------------|-------|
| A | (1) | 3 | 33.33% | <div><div></div></div> | |
| A- | (2) | 1 | 11.11% | <div><div></div></div> | |
| B+ | (3) | 2 | 22.22% | <div><div></div></div> | |
| B | (4) | 3 | 33.33% | <div><div></div></div> | |
| B- | (5) | 0 | 0.00% | <div><div></div></div> | |
| C | (6) | 0 | 0.00% | <div><div></div></div> | |
| Below C | (7) | 0 | 0.00% | <div><div></div></div> | |
| | | | | 0 25 50 100 | |
| Response Rate | | | | | |
| 9/33 (27.27%) | | | | | |



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Instructor: Christopher Castille *
Response Rate: 9/33 (27.27 %)

| Mean of Means Calculations | Mean | Department Mean | College Mean | University Mean |
|--|------|-----------------|--------------|-----------------|
| A. Course Organization and Planning | 3.62 | 4.34 | 4.25 | 4.26 |
| B. Communication | 4.04 | 4.38 | 4.31 | 4.31 |
| C. Faculty/Staff Interaction | 4.67 | 4.39 | 4.34 | 4.35 |
| D. Assignments, Exams, and Grading | 3.36 | 4.16 | 4.14 | 4.16 |
| E. Instructional Methods and Materials | 3.54 | 4.09 | 4.04 | 4.04 |
| F. Course Outcomes | 3.60 | 3.62 | 3.54 | 3.52 |