



Course: 21F_MNGT370_4T: 21F_MNGT370_4T - HUMAN RELATIONS
Instructor: Christopher Castille *
Response Rate: 10/28 (35.71 %)

1 - 1. The instructor's explanation of course requirements

Christopher Castille

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	7	70.00%													
Effective	(4)	3	30.00%													
Moderately Effective	(3)	0	0.00%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	0	0.00%													
Not Applicable	(0)	0	0.00%													
					0 25 50 100	Question	Department Mean		College Mean		University Mean					
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
10/28 (35.71%)	4.70	0.48	5.00	575	4.28	1.05	5.00	1515	4.11	1.21	5.00	9457	4.32	1.04	5.00	

2 - 2. The instructor's preparation for each class period

Christopher Castille

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	7	70.00%													
Effective	(4)	3	30.00%													
Moderately Effective	(3)	0	0.00%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	0	0.00%													
Not Applicable	(0)	0	0.00%													
					0 25 50 100	Question	Department Mean		College Mean		University Mean					
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
10/28 (35.71%)	4.70	0.48	5.00	573	4.39	0.99	5.00	1500	4.22	1.15	5.00	9404	4.39	0.97	5.00	

3 - 3. The instructor's command of the subject matter

Christopher Castille

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	6	60.00%													
Effective	(4)	4	40.00%													
Moderately Effective	(3)	0	0.00%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	0	0.00%													
Not Applicable	(0)	0	0.00%													
					0 25 50 100	Question	Department Mean		College Mean		University Mean					
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
10/28 (35.71%)	4.60	0.52	5.00	574	4.38	0.97	5.00	1496	4.21	1.14	5.00	9371	4.38	0.99	5.00	

4 - 4. The instructor's use of class time

Christopher Castille

Response Option	Weight	Frequency	Percent	Percent Responses	Means											
Very Effective	(5)	7	70.00%													
Effective	(4)	3	30.00%													
Moderately Effective	(3)	0	0.00%													
Somewhat Effective	(2)	0	0.00%													
Ineffective	(1)	0	0.00%													
Not Applicable	(0)	0	0.00%													
					0 25 50 100	Question	Department Mean		College Mean		University Mean					
Response Rate	Mean	STD	Median	Department Mean	Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
10/28 (35.71%)	4.70	0.48	5.00	574	4.26	1.14	5.00	1499	4.17	1.21	5.00	9361	4.36	1.02	5.00	



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5 - 5. The instructor's way of summarizing or emphasizing important points in class

Christopher Castille

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	9	90.00%													
Effective				(4)	1	10.00%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.90	0.32	5.00	574		4.22	1.09	5.00	1499		4.02	1.27	5.00	9346		4.24	1.12	5.00

6 - 6. The instructor's ability to make clear and understandable presentations

Christopher Castille

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	7	70.00%													
Effective				(4)	3	30.00%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.70	0.48	5.00	574		4.22	1.12	5.00	1498		4.03	1.27	5.00	9333		4.25	1.12	5.00

7 - 7. The instructor's command of spoken English (or the language used in the course)

Christopher Castille

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	9	90.00%	<div><div></div></div>		<div><div>4.90</div><div>4.65</div><div>4.52</div><div>4.64</div></div>										
Effective				(4)	1	10.00%	<div><div></div></div>												
Moderately Effective				(3)	0	0.00%	<div><div></div></div>												
Somewhat Effective				(2)	0	0.00%	<div><div></div></div>												
Ineffective				(1)	0	0.00%	<div><div></div></div>												
Not Applicable				(0)	0	0.00%	<div><div></div></div>												
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.90	0.32	5.00	573		4.65	0.73	5.00	1497		4.52	0.91	5.00	9329		4.64	0.76	5.00

8 - 8. The instructor's use of examples or illustrations to clarify course material

Christopher Castille

Response Option				Weight	Frequency	Percent	Percent Responses	Means											
Very Effective				(5)	8	80.00%		4.80		4.30		4.14		4.35					
Effective				(4)	2	20.00%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.80	0.42	5.00	571		4.30	1.01	5.00	1494		4.14	1.16	5.00	9305		4.35	1.01	5.00



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9 - 9. The instructor's use of challenging questions or problems

Christopher Castille

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	9	90.00%													
Effective				(4)	0	0.00%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	1	10.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.70	0.95	5.00	573		4.21	1.03	5.00	1498		4.06	1.18	4.00	9304		4.25	1.05	5.00

10 - 10. The instructor's enthusiasm for the course material

Christopher Castille

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	8	80.00%													
Effective				(4)	2	20.00%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.80	0.42	5.00	571		4.42	0.99	5.00	1494		4.27	1.10	5.00	9302		4.42	0.98	5.00

11 - 11. The instructor's helpfulness and responsiveness to students

Christopher Castille

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	9	90.00%													
Effective				(4)	1	10.00%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.90	0.32	5.00	574		4.31	1.05	5.00	1498		4.19	1.17	5.00	9308		4.37	1.05	5.00

12 - 12. The instructor's respect for students

Christopher Castille

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	9	90.00%													
Effective				(4)	1	10.00%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.90	0.32	5.00	573		4.46	0.91	5.00	1496		4.41	1.00	5.00	9306		4.51	0.91	5.00



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13 - 13. The instructor's concern for student progress

Christopher Castille

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	8	80.00%													
Effective				(4)	1	10.00%													
Moderately Effective				(3)	1	10.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.70	0.67	5.00	573		4.34	1.01	5.00	1496		4.20	1.14	5.00	9301		4.37	1.04	5.00

14 - 14. The availability of extra help for this class (taking into account the size of the class)

Christopher Castille

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	8	80.00%													
Effective				(4)	1	10.00%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	1	10.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.60	0.97	5.00	574		4.26	1.07	5.00	1496		4.15	1.17	5.00	9298		4.32	1.05	5.00

15 - 15. The instructor's willingness to listen to student questions and opinions

Christopher Castille

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	9	90.00%	<div><div></div></div>		<div><div>4.90</div><div>4.41</div><div>4.31</div><div>4.45</div></div>										
Effective				(4)	1	10.00%	<div><div></div></div>												
Moderately Effective				(3)	0	0.00%	<div><div></div></div>												
Somewhat Effective				(2)	0	0.00%	<div><div></div></div>												
Ineffective				(1)	0	0.00%	<div><div></div></div>												
Not Applicable				(0)	0	0.00%	<div><div></div></div>												
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.90	0.32	5.00	574		4.41	0.96	5.00	1495		4.31	1.08	5.00	9296		4.45	0.96	5.00

16 - 16. The information given to students about how they would be graded

Response Option				Weight	Frequency	Percent	Percent Responses	Means											
Very Effective				(5)	7	70.00%		4.60		4.31		4.19		4.34					
Effective				(4)	2	20.00%													
Moderately Effective				(3)	1	10.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.60	0.70	5.00	559		4.31	1.02	5.00	1482		4.19	1.13	5.00	8037		4.34	1.02	5.00



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17 - 17. The clarity of exam questions

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	6	60.00%													
Effective				(4)	3	30.00%													
Moderately Effective				(3)	1	10.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.50	0.71	5.00	558		4.11	1.16	5.00	1477		3.97	1.24	4.00	8025		4.16	1.12	5.00

18 - 18. The exams' coverage of important aspects of the course

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	9	90.00%													
Effective				(4)	1	10.00%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.90	0.32	5.00	559		4.23	1.07	5.00	1476		4.11	1.17	5.00	8009		4.28	1.03	5.00

19 - 19. The instructor's comments on assignments and exams

Response Option				Weight	Frequency	Percent	Percent Responses	Means											
Very Effective				(5)	8	80.00%													
Effective				(4)	2	20.00%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.80	0.42	5.00	560		4.16	1.13	5.00	1482		4.00	1.25	4.00	8026		4.16	1.14	5.00

20 - 20. The overall quality of the textbook(s)

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	6	60.00%													
Effective				(4)	2	20.00%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	2	20.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.75	0.46	5.00	559		4.04	1.13	4.00	1480		3.94	1.18	4.00	8020		4.08	1.14	4.00



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21 - 21. The helpfulness of assignments in understanding course material

Christopher Castille

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	7	70.00%													
Effective				(4)	2	20.00%													
Moderately Effective				(3)	1	10.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
								0	25	50	100	Question		Department Mean		College Mean		University Mean	
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.60	0.70	5.00	573		4.16	1.08	5.00	1494		4.03	1.21	4.00	9290		4.24	1.09	5.00

22 - 22. Problems or questions presented by the instructor for small group discussions

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	7	70.00%													
Effective				(4)	2	20.00%													
Moderately Effective				(3)	1	10.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.60	0.70	5.00	560		4.24	1.02	5.00	1479		4.05	1.20	4.00	7987		4.18	1.08	5.00

23 - 23. Term paper(s) or project(s)

Response Option				Weight	Frequency	Percent	Percent Responses		Means									
Very Effective				(5)	8	80.00%												
Effective				(4)	1	10.00%												
Moderately Effective				(3)	1	10.00%												
Somewhat Effective				(2)	0	0.00%												
Ineffective				(1)	0	0.00%												
Not Applicable				(0)	0	0.00%												
							0	25	50	100	Question		Department Mean		College Mean		University Mean	
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
10/28 (35.71%)		4.70	0.67	5.00	558		4.16	1.07	4.00	1477	4.01	1.17	4.00	7969	4.16	1.08	5.00	

24 - 24. Laboratory exercises for understanding important course concepts

Response Option				Weight	Frequency	Percent	Percent Responses		Means									
Very Effective				(5)	5	55.56%												
Effective				(4)	0	0.00%												
Moderately Effective				(3)	0	0.00%												
Somewhat Effective				(2)	0	0.00%												
Ineffective				(1)	0	0.00%												
Not Applicable				(0)	4	44.44%												
							0	25	50	100	Question		Department Mean		College Mean		University Mean	
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean	Mean	STD	Median	University Mean	Mean	STD	Median	
9/28 (32.14%)		5.00	0.00	5.00	558		4.32	0.95	5.00	1476	4.09	1.19	5.00	7942	4.22	1.07	5.00	



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25 - 25. Assigned projects in which students work together

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	9	90.00%													
Effective				(4)	1	10.00%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.90	0.32	5.00	559		4.21	1.04	5.00	1478		4.04	1.21	4.00	7943		4.15	1.12	5.00

26 - 26. Case studies, simulations or role playing

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Effective				(5)	7	70.00%													
Effective				(4)	2	20.00%													
Moderately Effective				(3)	1	10.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.60	0.70	5.00	559		4.23	1.08	5.00	1480		4.13	1.16	5.00	7940		4.19	1.09	5.00

27 - 27. Course journals or logs required of students

Response Option				Weight	Frequency	Percent	Percent Responses	Means											
Very Effective				(5)	6	60.00%													
Effective				(4)	0	0.00%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	4	40.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		5.00	0.00	5.00	559		4.26	1.04	5.00	1477		4.11	1.20	5.00	7930		4.19	1.11	5.00

28 - 28. Instructor's use of computers as aids in instruction

Response Option				Weight	Frequency	Percent	Percent Responses				Means								
Very Effective				(5)	8	80.00%	<div><div></div></div>				<div><div>5.00</div><div>4.30</div><div>4.18</div><div>4.27</div></div>								
Effective				(4)	0	0.00%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
Not Applicable				(0)	2	20.00%	<div><div></div></div>												
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		5.00	0.00	5.00	558		4.30	0.96	5.00	1476		4.18	1.09	5.00	7958		4.27	1.00	5.00



Course: 21F_MNGT370_4T: 21F_MNGT370_4T - HUMAN RELATIONS
Instructor: Christopher Castille *
Response Rate: 10/28 (35.71 %)

29 - 29. My learning increased in this course

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Much More Than Most Courses				(5)	8	80.00%													
More Than Most Courses				(4)	1	10.00%													
About the Same as Others				(3)	1	10.00%													
Less Than Most Courses				(2)	0	0.00%													
Much Less Than Most Courses				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.70	0.67	5.00	560		3.64	1.05	4.00	1481		3.57	1.15	4.00	8025		3.65	1.08	4.00

30 - 30. I made progress toward achieving course objectives

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Much More Than Most Courses				(5)	7	70.00%													
More Than Most Courses				(4)	2	20.00%													
About the Same as Others				(3)	1	10.00%													
Less Than Most Courses				(2)	0	0.00%													
Much Less Than Most Courses				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.60	0.70	5.00	559		3.62	1.01	4.00	1480		3.53	1.11	3.00	8018		3.64	1.04	4.00

31 - 31. My interest in the subject area increased

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Much More Than Most Courses				(5)	8	80.00%													
More Than Most Courses				(4)	0	0.00%													
About the Same as Others				(3)	2	20.00%													
Less Than Most Courses				(2)	0	0.00%													
Much Less Than Most Courses				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.60	0.84	5.00	560		3.58	1.11	4.00	1481		3.45	1.22	3.00	8025		3.50	1.18	3.00

32 - 32. This course helped me to think independently about the subject matter

Response Option				Weight	Frequency	Percent	Percent Responses	Means											
Much More Than Most Courses				(5)	8	80.00%													
More Than Most Courses				(4)	1	10.00%													
About the Same as Others				(3)	1	10.00%													
Less Than Most Courses				(2)	0	0.00%													
Much Less Than Most Courses				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.70	0.67	5.00	560		3.71	1.00	4.00	1482		3.59	1.10	4.00	8017		3.66	1.06	4.00



Course: 21F_MNGT370_4T: 21F_MNGT370_4T - HUMAN RELATIONS

Instructor: Christopher Castille *

Response Rate: 10/28 (35.71 %)

33 - 33. This course actively involved me in what I was learning

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Much More Than Most Courses				(5)	6	66.67%			4.56		3.71		3.60		3.68				
More Than Most Courses				(4)	2	22.22%													
About the Same as Others				(3)	1	11.11%													
Less Than Most Courses				(2)	0	0.00%													
Much Less Than Most Courses				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
								0	25	50	100	Question		Department Mean		College Mean		University Mean	
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
9/28 (32.14%)		4.56	0.73	5.00	558		3.71	1.02	4.00	1478		3.60	1.12	4.00	8006		3.68	1.09	4.00

34 - 34. I studied and put effort into this course

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Much More Than Most Courses				(5)	4	44.44%													
More Than Most Courses				(4)	1	11.11%													
About the Same as Others				(3)	4	44.44%													
Less Than Most Courses				(2)	0	0.00%													
Much Less Than Most Courses				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
9/28 (32.14%)		4.00	1.00	4.00	558		3.60	0.94	3.00	1480		3.65	0.97	3.00	8022		3.64	1.01	4.00

35 - 35. I was prepared for each class [writing and reading assignments]

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Much More Than Most Courses				(5)	4	40.00%													
More Than Most Courses				(4)	1	10.00%													
About the Same as Others				(3)	5	50.00%													
Less Than Most Courses				(2)	0	0.00%													
Much Less Than Most Courses				(1)	0	0.00%													
Not Applicable				(0)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		3.90	0.99	3.50	558		3.52	0.83	3.00	1479		3.51	0.93	3.00	8015		3.54	0.91	3.00

36 - 36. I was challenged by this course

Response Option				Weight	Frequency	Percent	Percent Responses	Means											
Much More Than Most Courses				(5)	5	50.00%		3.90	3.55	3.67	3.60								
More Than Most Courses				(4)	1	10.00%													
About the Same as Others				(3)	3	30.00%													
Less Than Most Courses				(2)	0	0.00%													
Much Less Than Most Courses				(1)	1	10.00%													
Not Applicable				(0)	0	0.00%													
								0	25	50	100	Question		Department Mean		College Mean		University Mean	
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		3.90	1.37	4.50	560		3.55	0.93	3.00	1479		3.67	1.00	4.00	8016		3.60	1.07	4.00



Course: 21F_MNGT370_4T: 21F_MNGT370_4T - HUMAN RELATIONS

Instructor: Christopher Castille *

Response Rate: 10/28 (35.71 %)

37 - 37. For my preparation and ability, the level of difficulty of this course was:

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Difficult				(5)	1	10.00%													
Somewhat Difficult				(4)	2	20.00%													
About Right				(3)	6	60.00%													
Somewhat Elementary				(2)	1	10.00%													
Very Elementary				(1)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		3.30	0.82	3.00	559		3.42	0.66	3.00	1476		3.53	0.75	3.00	8018		3.43	0.82	3.00

38 - 38. The workload for this course in relation to other courses of equal credit was:

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Much Heavier				(5)	3	30.00%													
Heavier				(4)	1	10.00%													
About the Same				(3)	5	50.00%													
Lighter				(2)	1	10.00%													
Much Lighter				(1)	0	0.00%													
								0	25	50	100	Question		Department Mean		College Mean		University Mean	
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		3.60	1.07	3.00	558		3.27	0.77	3.00	1478		3.22	0.82	3.00	8017		3.15	0.89	3.00

39 - 39. For me, the pace at which the instructor covered the material during the term was:

Response Option				Weight	Frequency	Percent	Percent Responses		Means										
Very Fast				(5)	0	0.00%													
Somewhat Fast				(4)	0	0.00%													
Just About Right				(3)	9	90.00%													
Somewhat Slow				(2)	1	10.00%													
Very Slow				(1)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		2.90	0.32	3.00	558		3.18	0.60	3.00	1475		3.25	0.68	3.00	8010		3.29	0.67	3.00

40 - 40. Rate the quality of instruction in this course as it contributed to your learning. (Try to set aside your feelings about the course content.)

Christopher Castille

Response Option				Weight	Frequency	Percent	Percent Responses	Means											
Very Effective				(5)	9	90.00%													
Effective				(4)	1	10.00%													
Moderately Effective				(3)	0	0.00%													
Somewhat Effective				(2)	0	0.00%													
Ineffective				(1)	0	0.00%													
							0	25	50	100	Question		Department Mean		College Mean		University Mean		
Response Rate		Mean	STD	Median	Department Mean		Mean	STD	Median	College Mean		Mean	STD	Median	University Mean		Mean	STD	Median
10/28 (35.71%)		4.90	0.32	5.00	572		4.17	1.06	4.00	1494		4.04	1.18	4.00	9242		4.22	1.07	5.00



Course: 21F_MNGT370_4T: 21F_MNGT370_4T - HUMAN RELATIONS
Instructor: Christopher Castille *
Response Rate: 10/28 (35.71 %)

41 - 41. Which of the following best describes this course for you?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
A Major/Minor Requirement	(1)	7	70.00%	<div><div></div></div>	
A College Requirement	(2)	1	10.00%	<div><div></div></div>	
An Elective	(3)	2	20.00%	<div><div></div></div>	
Other	(4)	0	0.00%	<div><div></div></div>	
				0 25 50 100	
Response Rate					
10/28 (35.71%)					

42 - 42. What is your class level?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Freshman/1st Year	(1)	0	0.00%	<div><div></div></div>	
Sophomore/2nd Year	(2)	0	0.00%	<div><div></div></div>	
Junior/3rd Year	(3)	4	40.00%	<div><div></div></div>	
Senior/4th Year	(4)	6	60.00%	<div><div></div></div>	
Graduate	(5)	0	0.00%	<div><div></div></div>	
Other	(6)	0	0.00%	<div><div></div></div>	
				0 25 50 100	
Response Rate					
10/28 (35.71%)					

43 - 43. Do you communicate better in English or in another language?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Better in English	(1)	8	80.00%	<div><div></div></div>	
Better in another language	(2)	1	10.00%	<div><div></div></div>	
Equally well in English and another language	(3)	1	10.00%	<div><div></div></div>	
				0 25 50 100	
Response Rate					
10/28 (35.71%)					

44 - 44. Sex

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Female	(1)	5	50.00%	<div><div></div></div>	
Male	(2)	5	50.00%	<div><div></div></div>	
				0 25 50 100	
Response Rate					
10/28 (35.71%)					

45 - 45. What grade do you expect to receive in this course?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
A	(1)	3	30.00%	<div><div></div></div>	
A-	(2)	3	30.00%	<div><div></div></div>	
B+	(3)	4	40.00%	<div><div></div></div>	
B	(4)	0	0.00%	<div><div></div></div>	
B-	(5)	0	0.00%	<div><div></div></div>	
C	(6)	0	0.00%	<div><div></div></div>	
Below C	(7)	0	0.00%	<div><div></div></div>	
				0 25 50 100	
Response Rate					
10/28 (35.71%)					



Course: 21F_MNGT370_4T: 21F_MNGT370_4T - HUMAN RELATIONS
Instructor: Christopher Castille *
Response Rate: 10/28 (35.71 %)

46 - If you would like to make additional comments about the course or instruction, please provide the feedback. You might elaborate on the particular aspects you liked most as well as those you liked least. Also, how can the course or the way it was taught be improved?46. Please provide your feedback.

Christopher Castille

Response Rate 7/28 (25%)

- Dr. Castille is one of the greatest professors that I have ever had. He doesn't only show enthusiasm for the topic that he is teaching, but also when we (students) show our understanding of the topic. I think that it can induce anxiety reaching out to professors, but Dr. Castille has made reaching out and asking for help simple. His class makes me want to be the best I can be, and I hope that in the future I can thank him for the major impact he has had on me.
- I thought you did an amazing job conducting this course. Your genuine enthusiasm for the content made me truly enjoy this class.
- I wish the assignments and quizzes would have been worth more points since they would take me a good bit of time to complete them.
- This was by far the best class i have ever taken and i think this course should be a required course for all business majors to take. I have learned more in this class than i have in my entire college career. Going forward i will reference this material more often when conducting meetings, making decisions, and communicating with my teams. Thank you so much for the knowledge you have shared and keep up what you are doing!!
- Very good thank you so much
- This is one of the very few college courses which content I would be using outside the classroom and would be applying in my everyday journey. Dr. Castille is a great professor, not only he is full of knowledge, but he knows how to share it with students and making them understand the course content.
- Good teacher and is willing to help out whenever he can.

Mean of Means Calculations	Mean	Department Mean	College Mean	University Mean
A. Course Organization and Planning	4.72	4.31	4.15	4.34
B. Communication	4.80	4.35	4.20	4.38
C. Faculty/Student Interaction	4.74	4.36	4.25	4.40
D. Assignments, Exams, and Grading	4.71	4.14	4.01	4.18
E. Instructional Methods and Materials	4.81	4.17	4.02	4.13
F. Course Outcomes	4.49	3.64	3.56	3.62