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Workarea Developer Documentation

The following are selected examples of my work on Workarea's developer documentation.

Project: Payment Tender Types

This was a large, complicated, greenfield documentation project that is representative of much of the work I do at Workarea. I've also included the relevant pull requests, which show me collaborating with my team to manage and evolve this large project, weigh tradeoffs, and ultimately improve the design of the software (in addition to documenting it).

- [Implement a Primary Tender Type](#)
- [Implement an Advance Payment Tender Type](#)
- [Customize the Credit Card Tender Type](#)
- PRs: [#154](#), [#169](#), [#217](#), [#276](#)

Diagrams

The following are examples of diagrams I designed and illustrated for various Workarea docs:

- [Commerce Model](#): Used in several docs to place various concepts into an overall documentation narrative
- [Pricing Calculators](#): Used to illustrate a complicated process and fit it into a broader explanation of order pricing

Reviews & Collaborations

The following PRs provide examples of me reviewing, contributing to, or otherwise improving work lead by other members of my team. In each case, refer to my comments on the PR.

- Write UI help text: [#236](#)
- Suggest software design improvements: [#247](#)
- Edit documentation: [#149](#), [#80](#), [#133](#), [workarea-flow-io#3](#)

Additional Documentation Types

The following PRs provide examples of additional types of documentation—work that is “small”, yet important.

- Improvements to the documentation toolchain and UX: [#272](#), [#280](#), [#226](#), [#237](#), [#267](#)
- Documentation maintenance: [#71](#), [#125](#), [#130](#), [#140](#)
- Documentation bug fixes and improvements: [#122](#), [#123](#), [#268](#), [#190](#), [#207](#)
- Release notes: [#61](#), [#231](#)

Elastic Community Contributions

Elastic User Group Presentation

I presented *Architecting a Search Feature (in Rails)* to the *Lancaster Elastic User Group* on August 28, 2019. I originally pitched a presentation about "using the Ruby client for Elasticsearch", but the presentation evolved into "how to design app search", backed by a concrete example implementation in a Ruby on Rails app.

- [Slides](#)
- [Code](#)

Elastic Documentation Contributions

While researching Elastic's documentation toolchain and workflows, I had the opportunity to contribute a few improvements:

- [#1479](#)
- [#1451](#)
- [#1440](#)