

# CHRISTIAN JUNIO

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## About Me

Results-driven Information Technology student at University of Baguio with a strong foundation in project management, business analysis, software testing, and web development. A consistent Dean's Lister, certified in Software Testing and Automation, Azure DevOps, and Python Automation. Adept at strategic planning, risk assessment, and stakeholder engagement, with a passion for process improvement and data-driven decision-making. Seeking an opportunity in project management, business analysis, quality assurance, or software development to apply technical expertise and leadership skills.

## Education

### University of Baguio

#### **Bachelor of Science in Information Technology**

Dean's List: 1st Year, 2nd Year, 3rd Year

Baguio City, PH  
Aug 2021 - Present

### University of La Salette

#### **Science, Technology, Engineering, and Mathematics (STEM)**

Graduated with Honor

Santiago City, PH  
Aug 2019 - May 2021

## Experience

### **Customer Service Associate | January 2024 - April 2024**

Pacificall Philippines Inc. | 77 2nd Floor New Lucban Extension, Baguio City, Philippines

- Coordinated customer interactions via phone and email, ensuring prompt resolution and enhanced customer satisfaction.
- Applied conflict resolution, problem-solving, and multitasking skills to maintain high service quality in a fast-paced environment.
- Leveraged CRM systems and Shopify to assist customers with product purchases, improving conversion rates.

## Projects

### **THESIS Project: Designing a Secure and Scalable Network Infrastructure for Baguio City Buildings and Architecture Office | January 2024 - December 2024**

- Led stakeholder engagement to gather requirements and define project scope.
- Conducted risk assessment, network optimization, and vulnerability analysis using tools like Ookla, Nmap and Wireshark.
- Delivered technical reports and implementation plans, ensuring enhanced security and efficiency.

### **TrackDat – AI-Powered Task Management Application | August 2023 - December 2023**

- Managed project planning and execution, integrating AI to enhance task tracking, collaboration, and productivity.
- Conducted market research, competitor analysis, and user requirement gathering to optimize business strategy.
- Led UX/UI design and cross-functional collaboration for seamless implementation of key features.

### **CareDerly – Digital Discount Booklet for Senior Citizens | September 2024 - December 2024**

- Spearheaded process improvement by digitizing discount booklets, enhancing accessibility for users.
- Developed a subscription-based and ad-supported revenue model, ensuring long-term sustainability.
- Applied business analysis and strategic planning to streamline verification for pharmacies and grocery stores.

### **RV Website Development | January 2023 - May 2023**

- Designed and developed a responsive website using HTML, CSS, and JavaScript, ensuring accessibility and user-friendly navigation.
- Monitored performance metrics to optimize page speed and SEO ranking.
- Project Link: <https://app-rv-web.web.app/>

### **Grading System Application Using Java | August 2022 - December 2022**

- Engineered an efficient and accurate grading system, incorporating data visualization and automation to improve usability.
- Conducted system analysis and testing, ensuring optimal performance.

## Certifications

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Scrum Fundamentals Certified (SFC) [Link](#)  
Google IT Automation with Python Professional Certificate [Link](#)  
Software Testing and Automation Specialization [Link](#)  
Analyze User Research Data with Microsoft Forms [Link](#)  
How to Write an Effective Project Objective with Asana [Link](#)  
SQL - Intermediate [Link](#)  
SQL - Basic [Link](#)  
Getting Started with Azure DevOps Boards [Link](#)  
Cybersecurity Essentials [Link](#)  
Programming Network Applications in Java [Link](#)  
Bootstrap & jQuery - Certification Course for Beginners [Link](#)  
CCNA: Enterprise Networking, Security, and Automation [Link](#)  
CCNA: Switching, Routing, and Wireless Essentials [Link](#)  
Introduction to Packet Tracer [Link](#)

## Skills

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### Technical Skills

- Project Coordination & Implementation, Risk Management & Assessment, Strategic Planning & Execution, Process Development & Improvement, Business Analysis & Data Visualization, Software Testing & Automation, Web Development (HTML, CSS, JavaScript, Python, SQL)

### Soft Skills

- Stakeholder Engagement & Communication, Conflict Resolution & Problem-Solving, Time Management & Prioritization, Leadership & Team Collaboration, Attention to Detail & Multitasking, Critical Thinking & Decision Making, Creativity & Innovation, Adaptability & Flexibility

## Extracurricular Activities

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### University-Wide Organization

Student Supreme Student (SSC) – Senator | 2023 - 2024  
Student Legislative Council (SLC) – General Secretary | 2023 - 2024  
Student Administrative Council (SAC) – Publication Committee | 2022 - 2023

## Awards and Achievements

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Top 20 Finalist - Philippine Startup Challenge: Regional Pitching Competition (2023)  
Stepping Up Your Career in Cloud Computing and DevOps  
1st Place - Organization Marketing Video Competition (SIT - SAC)  
Certificate of Recognition: Brainwave “Building Innovative Solutions for a Digital World”  
Leadership Award (2019)

## Publications

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Junio, C. (2025, February 7). *Empowering Future Tech Leaders in the SIT Freshmen Mentorship Program 2025*. University of Baguio. <https://ubaguio.edu/empowering-future-tech-leaders-in-the-sit-freshmen-mentorship-program-2025/>

Junio, C., et al. (2025, February 3). *Cultivating Leadership Potential: The 16th UB Leadership Summit*. University of Baguio. <https://ubaguio.edu/cultivating-leadership-potential-the-16th-ub-leadership-summit/>

Junio, C., et al. (2025, January 6). *University of Baguio to Represent the Philippines in Romania Robotics*. Buhay UBiano. <https://ubiano.ubaguio.edu/university-of-baguio-to-represent-the-philippines-in-romania-robotics-automation-competition/>

Junio, C., et al. (2024, December 13). *Pioneering SIT Study in Network Security: Advancing SDGs 4 and 16*. Buhay UBiano. <https://ubiano.ubaguio.edu/pioneering-sit-study-in-network-security-advancing-sdgs-4-and-16/>