

CHRISTIAN JUNIO

Baguio City, Philippines | info.chrisjunio@gmail.com | +639610167558 | [linkedin.com/in/christianjunio/](https://www.linkedin.com/in/christianjunio/)

About Me

A 4th-year Information Technology student at the University of Baguio, consistently recognized as a Dean's Lister. Skilled in software testing, web development, and project management, with certifications in Software Testing and Automation, Azure DevOps, and Python Automation. Currently seeking an internship in project management, quality assurance, software testing, or web development to apply technical expertise and leadership experience. Proficient in HTML, CSS, JavaScript, Python, and SQL, with a passion for contributing to innovative projects.

Education

Bachelor of Science in Information Technology (ICT) | University of Baguio

- Dean's List - 1st Year
- Dean's List - 2nd Year
- Dean's List - 3rd Year

Science, Technology, Engineering, and Mathematics (STEM) | University of La Salette | 2019 - 2021

- With Honor

Experience

• Customer Service Associate | January 2024 - April 2024

Pacificall Philippines Inc. | 77 2nd Floor New Lucban Extension, Baguio City, Philippines

Sales and Troubleshooting Account

- Assisted customers via phones, and emails resolving inquiries, ensuring satisfaction, and maintaining positive customer relationships. Engaged in sales activities, assisting customers in purchasing products and services using Shopify.
- Developed strong communication, empathy, problem-solving, multitasking, active listening, and conflict resolution skills while delivering excellent customer service in a fast-paced environment.

Projects

• THESIS Project | January 2024 - December 2024

Designing a Secure and Scalable Network Infrastructure for Baguio City Buildings and Architecture Office

- As part of our research, we developed a comprehensive Network Design, crafted an Implementation Plan, and successfully implemented Network Policies tailored for the Baguio City Buildings and Architecture Office. To ensure a robust and efficient network, we utilized tools like Nmap, Speedtest, and Wireshark during the process. These tools played a crucial role in analyzing network performance, identifying vulnerabilities, and optimizing connectivity. The results and discussion provided valuable insights into the network's reliability, security, and overall efficiency.

• Course Project | August 2023 - December 2023

Responsive RV Website

- This was our Final Exam Project for one of my courses at the University of Baguio during my studies. The project provided us with an opportunity to gain hands-on experience in web development, specifically in working with HTML, CSS, and JavaScript. It allowed us to apply theoretical knowledge to practical tasks, helping us to build and enhance our coding and design skills in a real-world context.
- Project Link: <https://app-rv-web.web.app/>

Publications

• University of Baguio to Represent the Philippines in Romania Robotics & Automation Competition

Date Published: January 06, 2025

Article Link:

<https://ubiano.ubaguio.edu/university-of-baguio-to-represent-the-philippines-in-romania-robotics-automation-competition/>

• Pioneering SIT Study in Network Security: Advancing SDGs 4 and 16

Date Published: December 13, 2024

Article Link: <https://ubiano.ubaguio.edu/pioneering-sit-study-in-network-security-advancing-sdgs-4-and-16/>

Extracurricular Activities

University-Wide Organization

- Student Supreme Student (SSC) – Senator | 2023 - 2024
- Student Legislative Council (SLC) – General Secretary | 2023 - 2024
- Student Administrative Council (SAC) – Publication Committee | 2022 - 2023

Awards and Achievements

- Philippine Startup Challenge: Regional Pitching Competition – CAR (Top 20 Finalist)
- Certificate of Participation: Stepping Up Your Career in Cloud Computing and DevOps
- Organization Marketing Video Competition 1st Place (SIT – SAC)
- Certificate of Recognition: UB SSC's Greatest Showman Extravaganza
- Certificate of Participation: Biyaheng UBiano 2023 (SSC, SLC & SAC)
- Certificate of Participation: 15th Leadership Summit by University of Baguio & FNF Philippines
- Certificate of Recognition: SIT Day & Night
- Certificate of Recognition: Brainwave "Building Innovative Solutions for a Digital World"
- Certificate of Participation: University of Baguio Outreach at Alejo M Pacalso National High School
- Leadership Award (2019)

Certifications

- Cybersecurity Essentials (2023)
- Analyze User Research Data with Microsoft Forms (2023)
- How to Write an Effective Project Objective with Asana (2023)
- Getting Started with Azure DevOps Boards (2023)
- Software Testing and Automation Specialization (2023)
- Bootstrap & jQuery - Certification Course for Beginners (2023)
- Google IT Automation with Python Professional Certificate (2023)
- Programming Network Applications in Java (2023)
- SQL - Intermediate (2023)
- SQL - Basic (2023)
- CCNA: Enterprise Networking, Security, and Automation (2023)
- CCNA: Switching, Routing, and Wireless Essentials (2023)

Skills

Soft Skills

- Communication, Empathy, Problem Solving, Multitasking, Patience, Active Listening, Time Management, Adaptability, Conflict Resolution, Attention to Detail

Hard Skills

- Asana, Microsoft, DevOps, HTML, CSS, Java, PHP, JavaScript, Python, AngularJS, Technical Proficiency, CRM Systems, Typing Speed and Accuracy, Product Knowledge, Data Entry, Basic Troubleshooting, Reporting and Analytics, Technical Support, Multichannel Support