CHRISTIAN JUNIO

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chriscrosssx.github.io/portfolio-chrisjunio/

About Me

Results-driven Information Technology student at University of Baguio with a strong foundation in project management, business analysis, software testing, and web development. A consistent Dean's Lister, certified in Software Testing and Automation, Azure DevOps, and Python Automation. Adept at strategic planning, risk assessment, and stakeholder engagement, with a passion for process improvement and data-driven decision-making. Seeking an opportunity in project management, business analysis, quality assurance, or software development to apply technical expertise and leadership skills.

Education

Bachelor of Science in Information Technology (ICT) | University of Baguio
Dean's List: 1st Year, 2nd Year, 3rd Year

Science, Technology, Engineering, and Mathematics (STEM) | University of La Salette | 2019 - 2021
Graduated with Honor

Experience

Customer Service Associate | January 2024 - April 2024
Pacificall Philippines Inc. | 77 2nd Floor New Lucban Extension, Baguio City, Philippines
- ➤ *Coordinated customer interactions via phone and email, ensuring prompt resolution and enhanced customer satisfaction.*
- ➤ *Applied conflict resolution, problem-solving, and multitasking skills to maintain high service quality in a fast-paced environment.*
- ➤ *Leveraged CRM systems and Shopify to assist customers with product purchases, improving conversion rates.*

Projects

THESIS Project: *Designing a Secure and Scalable Network Infrastructure for Baguio City Buildings and Architecture Office* | January 2024 - December 2024
- ➤ *Led stakeholder engagement to gather requirements and define project scope.*
- ➤ *Conducted risk assessment, network optimization, and vulnerability analysis using tools like Ookla, Nmap and Wireshark.*
- ➤ *Delivered technical reports and implementation plans, ensuring enhanced security and efficiency.*

***TrackDat – AI-Powered Task Management Application* | August 2023 - December 2023**
- ➤ Managed project planning and execution, integrating AI to enhance task tracking, collaboration, and productivity.
- ➤ Conducted market research, competitor analysis, and user requirement gathering to optimize business strategy.
- ➤ Led UX/UI design and cross-functional collaboration for seamless implementation of key features.

***CareDerly – Digital Discount Booklet for Senior Citizens* | September 2024 - December 2024**
- ➤ Spearheaded process improvement by digitizing discount booklets, enhancing accessibility for users.
- ➤ Developed a subscription-based and ad-supported revenue model, ensuring long-term sustainability.
- ➤ Applied business analysis and strategic planning to streamline verification for pharmacies and grocery stores.

***RV Website Development* | January 2023 - May 2023**
- ➤ Designed and developed a responsive website using HTML, CSS, and JavaScript, ensuring accessibility and user-friendly navigation.
- ➤ Monitored performance metrics to optimize page speed and SEO ranking.
- ➤ Project Link: *https://app-rv-web.web.app/*

***Grading System Application Using Java* | August 2022 - December 2022**
- ➤ Engineered an efficient and accurate grading system, incorporating data visualization and automation to improve usability.
- ➤ Conducted system analysis and testing, ensuring optimal performance.

Certifications

Scrum Fundamentals Certified (SFC) Link
Google IT Automation with Python Professional Certificate Link

Software Testing and Automation Specialization Link
Analyze User Research Data with Microsoft Forms Link
How to Write an Effective Project Objective with Asana Link
SQL - Intermediate Link
SQL - Basic Link
Getting Started with Azure DevOps Boards Link
Cybersecurity Essentials Link
Programming Network Applications in Java Link
Bootstrap & jQuery - Certification Course for Beginners Link
CCNA: Enterprise Networking, Security, and Automation Link
CCNA: Switching, Routing, and Wireless Essentials Link
Introduction to Packet Tracer Link

Skills

Technical Skills
- Project Coordination & Implementation, Risk Management & Assessment, Strategic Planning & Execution, Process Development & Improvement, Business Analysis & Data Visualization, Software Testing & Automation, Web Development (HTML, CSS, JavaScript, Python, SQL)

Soft Skills
- Stakeholder Engagement & Communication, Conflict Resolution & Problem-Solving, Time Management & Prioritization, Leadership & Team Collaboration, Attention to Detail & Multitasking, Critical Thinking & Decision Making, Creativity & Innovation, Adaptability & Flexibility

Extracurricular Activities

University-Wide Organization
Student Supreme Student (SSC) – Senator | 2023 - 2024
Student Legislative Council (SLC) – General Secretary | 2023 - 2024
Student Administrative Council (SAC) – Publication Committee | 2022 - 2023

Awards and Achievements

Top 20 Finalist - Philippine Startup Challenge: Regional Pitching Competition (2023)
Stepping Up Your Career in Cloud Computing and DevOps
1st Place - Organization Marketing Video Competition (SIT - SAC)
Certificate of Recognition: Brainwave "Building Innovative Solutions for a Digital World"
Leadership Award (2019)

Publications

Empowering Future Tech Leaders in the SIT Freshmen Mentorship Program 2025
Date Published: February 07, 2025
Article Link: *https://ubaguio.edu/empowering-future-tech-leaders-in-the-sit-freshmen-mentorship-program-2025/*

Cultivating Leadership Potential: The 16th UB Leadership Summit
Date Published: February 03, 2025
Article Link: *https://ubaguio.edu/cultivating-leadership-potential-the-16th-ub-leadership-summit/*

University of Baguio to Represent the Philippines in Romania Robotics & Automation Competition
Date Published: January 06, 2025
Article Link:
https://ubiano.ubaguio.edu/university-of-baguio-to-represent-the-philippines-in-romania-robotics-automation-competition/

Pioneering SIT Study in Network Security: Advancing SDGs 4 and 16
Date Published: December 13, 2024
Article Link: *https://ubiano.ubaguio.edu/pioneering-sit-study-in-network-security-advancing-sdgs-4-and-16/*