

CHRISTIAN JUNIO

Baguio City | info.chrisjunio@gmail.com | +639610167558 | [linkedin.com/in/christianjunio/](https://www.linkedin.com/in/christianjunio/) | chriscrosssx.github.io/portfolio-chrisjunio/

About Me

A 4th-year Information Technology student at the University of Baguio, consistently recognized as a Dean's Lister. Skilled in business analysis, software testing, web development, and project management, with certifications in Software Testing and Automation, Azure DevOps, and Python Automation. Currently seeking an internship in business analysis, project management, quality assurance, software testing, or web development to apply technical expertise and leadership experience. Proficient in HTML, CSS, JavaScript, Python, and SQL, with a passion for contributing to innovative projects.

Education

Bachelor of Science in Information Technology (ICT) | University of Baguio

Dean's List: 1st Year, 2nd Year, 3rd Year

Science, Technology, Engineering, and Mathematics (STEM) | University of La Salette | 2019 - 2021

Graduated with Honor

Experience

Customer Service Associate | January 2024 - April 2024

Pacificall Philippines Inc. | 77 2nd Floor New Lucban Extension, Baguio City, Philippines

- Assisted customers via phones, and emails resolving inquiries, ensuring satisfaction, and maintaining positive customer relationships. Engaged in sales activities, assisting customers in purchasing products and services using Shopify.
- Developed strong communication, empathy, problem-solving, multitasking, active listening, and conflict resolution skills while delivering excellent customer service in a fast-paced environment.

Projects

THESIS Project: *Designing a Secure and Scalable Network Infrastructure for Baguio City Buildings and Architecture Office* | January 2024 - December 2024

- Gathered requirements from stakeholders at the Baguio City Buildings and Architecture Office to design a comprehensive network infrastructure.
- Conducted vulnerability assessments and optimized network performance using tools like Ookla, Nmap and Wireshark.
- Delivered technical reports and implementation plans, contributing to operational efficiency and enhanced security.

TrackDat – AI-Powered Task Management Application | August 2023 - December 2023

- Designed and conceptualized a startup task management system integrating AI to enhance productivity, organization, and collaboration.
- Conducted business analysis, including market research, competitor analysis, and user requirement gathering, to ensure product viability.
- Led UX/UI design and collaborated with the development team to implement key features such as task tracking, AI-powered assistance, and real-time collaboration.

CareDerly – Digital Discount Booklet for Senior Citizens | September 2024 - December 2024

- Conceptualized a startup focused on digitizing senior citizen discount booklets to improve accessibility and efficiency.
- Conducted business analysis, market research, and UX/UI design to enhance user experience and streamline verification for pharmacies and grocery stores.
- Designed a subscription-based and ad-supported revenue model, contributing to the project's viability and scalability.
- Designed a revenue model incorporating subscriptions and in-app advertisements to ensure long-term sustainability.

RV Website Development | January 2023 - May 2023

- Designed and implemented a responsive website using HTML, CSS, and JavaScript.
- Utilized performance metrics to enhance user experience and ensure website accessibility.
- Project Link: <https://app-rv-web.web.app/>

Grading System Application Using Java | August 2022 - December 2022

- Designed a simple and intuitive UI to enhance usability and accessibility for students.

- Implemented efficient algorithms to ensure accurate grade calculations.
- Conducted system analysis and testing to optimize performance and user satisfaction.

Certifications

Google IT Automation with Python Professional Certificate
Software Testing and Automation Specialization
Analyze User Research Data with Microsoft Forms
How to Write an Effective Project Objective with Asana
SQL - Intermediate
SQL - Basic
Getting Started with Azure DevOps Boards
Cybersecurity Essentials
Programming Network Applications in Java
Bootstrap & jQuery - Certification Course for Beginners
Priming Innovation into Future Entrepreneurship
iLEAP on Intellectual Property
CCNA: Enterprise Networking, Security, and Automation
CCNA: Switching, Routing, and Wireless Essentials
Introduction to Packet Tracer

Skills

Technical Skills

- Asana, Microsoft, DevOps, HTML, CSS, Java, PHP, JavaScript, Python, AngularJS, Technical Proficiency, CRM Systems, Typing Speed and Accuracy, Product Knowledge, Data Entry, Basic Troubleshooting, Reporting and Analytics, Technical Support, Multichannel Support

Soft Skills

- Communication, Empathy, Problem Solving, Multitasking, Patience, Active Listening, Time Management, Adaptability, Conflict Resolution, Attention to Detail

Extracurricular Activities

University-Wide Organization

Student Supreme Student (SSC) – Senator | 2023 - 2024
Student Legislative Council (SLC) – General Secretary | 2023 - 2024
Student Administrative Council (SAC) – Publication Committee | 2022 - 2023

Awards and Achievements

Top 20 Finalist - Philippine Startup Challenge: Regional Pitching Competition (2023)
Stepping Up Your Career in Cloud Computing and DevOps
1st Place - Organization Marketing Video Competition (SIT - SAC)
Certificate of Recognition: Brainwave “Building Innovative Solutions for a Digital World”
Leadership Award (2019)

Publications

University of Baguio to Represent the Philippines in Romania Robotics & Automation Competition

Date Published: January 06, 2025

Article Link:

<https://ubiano.ubaquiao.edu/university-of-baguio-to-represent-the-philippines-in-romania-robotics-automation-competition/>

Pioneering SIT Study in Network Security: Advancing SDGs 4 and 16

Date Published: December 13, 2024

Article Link: <https://ubiano.ubaquiao.edu/pioneering-sit-study-in-network-security-advancing-sdgs-4-and-16/>