Christopher Dedman-Rollet

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Education

El Camino College   **Torrance, CA**
Bachelor of Science in Computer Science | GPA 3.8   *Expected Graduation: July 2025*
Associate of Science in Computer Information System   *Expected Graduation: July 2022*

Professional Experience

NASA L'SPACE, *Proposal Writing & Evaluation*   **Remote**
Intern   *May 2021 – July 2021*
- Gained experience to effectively write, review, and score a concept proposal through the lens of a NASA reviewer who turns innovative ideas into reality
- Worked with a team of 11 students on researching and designing a mission proposal for NASA

Robert Half Technology
Field Support Technician   **Los Angeles, CA**
- Responsible for setting up and maintaining devices for each major election, including typical office machines such as printers and copiers   *October 2020 – September 2021*
- Answered questions and provided information to county employees regarding technical issues with voting machines.
- Processed site voter waiting time every 30 minutes for LA County records. This service maintained a database of websites that voters could browse and choose the fastest location.
- Creation of detailed issues encountered in the polling centers and resolution of issues associated with the Cherwell IT management software
- Mileage assembled and calculated for the employer via an Excel spreadsheet
- Exceptional interpersonal and communication strengths used to train users, solve system problems and ensure total customer satisfaction

French Army, *1st Regiment of Hunter Paratrooper (1st RCP)*   **Pamier, France**
Soldier   *June 2015 – September 2015*
- Enlisted in French Army and completed basic military training
- Discharged for injury

Certifications

CompTIA   *February 2021 – No Expired*
- Information Technology Fundamental Plus (ITF+)

Cisco
- Introduction to Internet of Things (IoT)   *August 2020 – No Expired*

Skills

- Bilingual in French and English
- Experience in Computer Networking
- Experience in Python Programming
- Experience in GitHub and Visual Studio Code
- Proficient in Windows, Mac OS, and Linux Operating System
- Proficient in Microsoft Excel

- Time-management
- Decision-making
- Problem-solving
- Detail-oriented

Awards

Great Mind in STEM (GMiS)   *October 2021*
- Scholarship provided by Computing Alliance of Hispanic-Serving Institution (CAHSI)

Cisco Champion   *August 2021*
- Awarded for promoting Cisco System technologies on social media

Cisco Community Spotlight   *April 2021*
- Awarded for showing leadership in helping students on a Cisco community learning forum.

Cisco IT Blog Awards Finalist – Best Newcomer   *December 2020*
- Awarded for being in the top 5 out of 100+ participants for posting on my blog my journey into technologies