CHRISTIAN G. SOTO RAMIREZ

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EDUCATION

Master of Science in Project Management with a concentration in Information Systems Security

Colorado Technical University   Graduation Date: August 21, 2021
- Conducted sophisticated research security analysis on Linux (RHEL/CentOS) as Sysadmin for a project.
- Created resourceful Networking and Troubleshooting (TCP/IP, DNS, traceroute, and dig).
- Implemented intuitive Apache Hadoop ecosystem on gigabytes of data for a team-based project.

Bachelor of Science in Information Technology Specialization Software Systems Engineering

Colorado Technical University   Graduation Date: July 11, 2020
- Built extensive relational database systems to configure TCP/IP, DNS, and DHCP protocols for firewalls.
- Developed versatile Java programs to calculate estimates on product cost and labor.
- Collaborated on programming a Java app for Big Data in quantitative and qualitative analysis.

RELEVANT EXPERIENCE

GitHub Coding Projects

- **ACME - https://chrisdev22.github.io/ACME/**

Built a custom-made website template using HTML5, CSS3, and JavaScript. Added metadata for SEO purposes to enhance effective web searches. Optimized website host using GitHub Pages for readers to view the website.

- **Crusaders - https://chrisdev22.github.io/Crusaders/**

Created using HTML5, CSS3, JavaScript, jQuery, Popper.js, Bootstrap 4, and Font Awesome. Utilized hoisted JavaScript for page structure. Bootstrap 4 organizes website resizes to fit smartphones and tablets' smaller screens.

- **Cognizant - https://github.com/chrisdev22/Cognizant**

Developed using React.js framework to build the game. Divided code into 3 segments to enable fast response in-game mechanics to enable an immersive experience.

Fulfillment Associate Tier 1   April 2020 – Present
Amazon   Greenwood, IN
- Problem-solver for daily customer requests to accomplish.
- Improved productivity with an increase of 95% during Peak 2021.

Customer Service   February 2019 – April 2020
Lowe's Home Improvement   Indianapolis, IN
- Addressed customer sales orders resulting in 94% strong performance.
- Communicated with trainees about the effectiveness of quality of engagement for excellent customer experience.

Customer Service   June 2018 – February 2019
McDonald's   Bloomington, IN
- Served to succeed in maintaining exceptional communication with customers at the restaurant.
- Trained new hires with approachable conversational etiquette to listen to customer requests efficiently.

Skills and Certifications

Associate Front-End Web Development Certificate   Graduation Date: July 29, 2022
Kenzie Academy from SNHU
Produced code using HTML, CSS, and JavaScript with NodeJS to successfully upload projects for the GitHub platform. Executed improvements in best coding practices to handle team-based projects to accomplish.