






CHRIS MOFFAT

 <https://ca.linkedin.com/in/chrisecmoffat>
 <https://github.com/chrisecmoffat>
 chris.ec.moffat@gmail.com
 chrisemoffat.ca
 647-274-7339

Work Experience

RBC

Production Analyst

2016 – Present

- › Reengineered manual workflow into an automated critical checklist
- › Developed code in order to build a queue prioritization system
- › Implemented an e-mail filing system
- › Resolve issues by engaging 1st level support on technical levels
- › Analyze data and monitor production flows across multiple platforms
- › Ensure tasks are fastidiously resolved via inbound calls, e-mail, and tickets within allotted SLAs
- › Apply application change records to Mainframe in various ways such as HSDS, Endeavor, WebSphere Application Server and Portal deployments

Keywords: HP SM9, OnDemand, Tidal, Capital Markets, TSM, z/OS, Zeke, Zebb, JCL, CLIST, RACF, TSO, JES, MVS, PROC, S/390, File-Aid, Connect:Direct, NDM, IMS, DB2, iSeries, Unix, Windows, Office

Deloitte

Systems Engineer

2014 – 2015

- › Data Center activities, server racking, SAN monitoring, HP 3PAR and EMC VNX
- › Administration of storage pools, LUN's, Shares, brocade fibre channel switches
- › Capacity management and forecasting using SolarWinds monitoring software
- › Scheduled server backups and disaster recovery maintenance
- › Virtualization with Windows Server, ESXi, VMware
- › Automated batch scripts data compression

Keywords: Enterprise storage, storage array, fibric, fiber optics, full duplex, high availability, chassis, blades, performance, maintenance, switches, Brocade, F5, Riverbed, VMware, Hyper-V, Nutanix, Server, Avamar, Commvault, HP SIM, HP SUM, SolarWinds, RDP, WAN Optimization, iSCSI

Mobile Shine

Owner

2008 – 2012

- › Successfully grew company to 3 teams and 8 employees with gross sales over \$100,000
- › Launched company website, designed brochures, business cards, logos
- › Negotiated contracts for The Canadian National Auto Show Tour

Keywords: New Business development, business plan, organizational leadership, inventory manager, product purchaser, team lead, co-op students, dealership, Simply Accounting, payroll, WSIB, insurance, organized, work ethic

Education

Sheridan College

High Honours

2012 – 2015

- › Graduated High Honours in Computer Engineering
- › 3.9 GPA
- › Engineered a Smart Climate Control System
 - ›_ Java GUI connected to PC using serial connection
 - ›_ Developed wireless microcontroller in C++

Accomplishments

- › ITIL v3 Foundations Certification
- › Lean Six Sigma Yellow Belt Certification
- › Agile Management Framework – Practitioner's Primer
- › Winner of business case competition at Deloitte
- › Winner of logo design competition at Deloitte
- › Creative, innovative, professionally organized, and a team player

Skills

Languages

- › Java
- › JavaScript
- › C++
- › VBA
- › Objective
- › Assembly
- › JCL
- › SQL

Development

- › Eclipse
- › Atom
- › GitHub
- › NodeJS
- › AWS
- › Cloud
- › DevC++
- › DevOps

Web Dev

- › HTML
- › CSS
- › JSON
- › jQuery
- › RESTful API
- › Bootstrap
- › Spring
- › Express

Software

- › VMware
- › ESXi
- › Adobe Photoshop
- › Microsoft Excel
- › AutoCAD
- › Active Directory
- › IIS
- › JIRA

Methodologies

- › Agile
- › SLDC
- › Continuous Integration
- › ITIL v3 Foundations
- › Yellow Belt

