



Christopher Nguyen

647 646 4867

chris_nguyen@protonmail.com

Skills

- Research
- Information Architecture
- Prototyping
- UX/UI
- Accessibility
- Cross-functional collaboration
- Empathy and storytelling

Tools

- Sketch
- Invision
- Axure
- Photoshop

Education

University of Technology, Sydney

2010 - 2014

Bachelor of Business Bachelor of Science in I.T.

Training

- Brainstation Toronto, UX Full Time - Winter 2016
- Nielsen Norman Usability Week 2015
 - The One-Person UX Team Toolbox
 - The Human Mind and Usability

Work Experience

iVedha - UX Designer

May 2017 - Present

Shaping the user experience of a B2B SaaS application for cloud service providers and I.T. companies/departments in the IaaS space, while also working on external projects.

- Utilising subject matter experts and secondary research in a specialised domain
- Working collaboratively with a technical team on a technical product
- Mentoring another designer
- Prototyping from low to high fidelity
- Overseeing accessibility compliance

Service Seeking - UX Researcher

February 2014 - February 2016

Understanding the omnichannel user experience of a complex product and advocating for user needs.

- Planned, conducted, analysed and synthesised generative and evaluative research (including regular usability testing)
- Facilitated ideation workshops/design studios
- Collaborated closely with cross-functional colleagues, particularly developers