Christopher Nguyen

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Education

University of Technology, Sydney

2010 - 2014

- Bachelor of Business
- Bachelor of Science in I.T.   (Dual)

Training

- Nielsen Norman Usability Week 2015
- UX Australia 2016
- A11y TO Camp 2017
- Web Unleashed 2018

Work Experience

UX Designer @ ROSSUL

Jan 2019 - Present

B2B agency environment.

- Liaising and collaborating with clients
- Articulating design rationale and giving/receiving feedback
- Worked responsively in Google Material Design

UX Designer @ Aytra

Jun 2017 - Dec 2018

Complex, B2B SaaS application for cloud service providers and I.T. companies/departments.

- Generative research utilising subject matter experts and secondary research
- Using co-creation techniques
- Working collaboratively with a technical team on a technical product

UX Researcher @ Service Seeking

Feb 2014 - Feb 2016

Services marketplace (B2C and B2B; Omnichannel).

- Planned, conducted, analysed, synthesised and socialised generative and evaluative research
- Facilitated ideation workshops/design studios
- Collaborated closely with cross-functional colleagues