Christopher Nguyen

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Skills

- Research
- Prototyping
- UX/UI
- Accessibility
- Cross-functional collaboration
- Empathy and storytelling

Tools

- Sketch & Invision
- Abstract
- Axure
- Photoshop
- Silverback

Education

University of Technology, Sydney

2010 - 2014

Bachelor of Business Bachelor of Science in I.T.

Training

- Brainstation Toronto, UX Full Time - Winter 2016
- Nielsen Norman Usability Week 2015
  - The One-Person UX Team Toolbox
  - The Human Mind and Usability

Work Experience

iVedha - UX Designer

May 2017 - Present

Shaping the user experience of a complex, B2B SaaS application for cloud service providers and I.T. companies/departments, while also working on external projects.

- Generative research utilising subject matter experts and secondary research
- Using co-creation techniques
- Working collaboratively with a technical team on a technical product
- Mentoring another designer

Service Seeking - UX Researcher

February 2014 - February 2016

Understanding the omnichannel user experience of a services marketplace and advocating for user needs.

- Planned, conducted, analysed, synthesised and socialised generative and evaluative research (including regular usability testing)
- Facilitated ideation workshops/design studios
- Collaborated closely with cross-functional colleagues