

February 23, 2017

Dear Ms. [REDACTED]:

Thank you for your letter to Administrator Comfort regarding the Maryland Transit Administration's (MTA) proposal to restructure core services as part of the BaltimoreLink transit plan. I appreciate the effort taken to provide the MTA with a better understanding of the full impact of this plan on your community. Your valuable feedback will be included in our database of public comments that we are utilizing to improve the current draft and finalize the BaltimoreLink network.

The mission of the MTA is to provide safe, efficient, and reliable transit service, with world-class customer service. As safety is our highest priority, and the MTA was recently recognized nationally for the safety of our system, we take your request for increased MTA Police presence at the Upton Metro Station very seriously and have asked Chief John Gavrilis to investigate this further. In regards to service in your community, through BaltimoreLink, we have made an effort to remove areas of redundancy from our transit system in order to provide better transit options to more people. This may result in walking a little further to a bus stop, but to a bus that comes more frequently and on time. Currently, Pennsylvania Avenue, Druid Hill Avenue/McCulloh Street, and Eutaw Place all have downtown bus service. These three parallel bus corridors provide downtown service that is also provided by the Metro Subway. Under the current version of BaltimoreLink, we have attempted to introduce better crosstown service by leveraging our Metro Subway line in the Upton Community.

Thank you again for your letter. The comment period ended on February 21, 2017, and the final BaltimoreLink implementation plan will be released around the end of March. I am confident that, with your help and the input of our customers, we will make BaltimoreLink a success and provide a high quality, well-connected transit system. If you have any questions or would like to discuss this matter in greater detail, please contact Mr. Kevin Quinn, MTA's Director of Planning, at 410-767-8361 or at kquinn@mta.maryland.gov.

Sincerely,

Paul Comfort
Administrator and CEO

cc: Kevin Quinn, AICP, Director of Planning and Capital Programming, MTA
Colonel John E. Gavrilis, Chief of Police, MTA