HAROLD P. ONGUE

CONTACT

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🏠 Eusebio Bliss Residential, Jenny's Ave Maybunga Pasig City 1604

EDUCATION

Bachelor of Science in Hotel, Resort and Restaurant Management

Eastern State University - 2014

SKILLS

- Team Work
- Time Management
- Food and Beverage Service/Room Attendant
- Verbal & Written Communication

LANGUAGE

- English

PROFESSIONAL PROFILE

To secure a position at your company or industry that is a good fit for my abilities, skills, and knowledge and where my characteristics may be put to use as a primary goal toward excellence and worldwide competitiveness.

WORK EXPERIENCE

CARNIVAL CRUISE LINE
2018 - 2023

- Passengers aboard cruise ships are served by cruise ship crew members. In addition to helping with shipboard operations, they might serve food and beverages, keep cabins and common areas clean, organize activities, and offer entertainment.

SHANGRI-LA HOTEL AT THE FORT MANILA
2016 - 2018

- Makes bed.
- Dusts the room and furniture.
- Replenishes guestroom and bath supplies.
- Replenish amenities according to operational standards.
- Deliver and retrieve items on loan to guests, e.g., irons and ironing boards.
- Ensure the security of guest rooms and the privacy of guests.
- Perform rotational cleaning duties (e.g., steam cleaning carpets, spring cleaning, super cleaning, etc.) as required.
- Cleans guest bathrooms, bedrooms, and floor corridors.
- Responsible for replenishment of guest complimentary water.
- Responsible for the cleanliness and maintenance of the work area.

GREENWICH STARMALL MANDALUYONG CITY
October - March 2016

- Welcome customers as they come into the restaurant.
- Help customers settle down and also take their orders.
- Process customers' orders and generate their bills.
- Provide answers to queries presented by clients regarding services and offers made available by the restaurant.
- Clean all tables after clients have left and get such tables prepared for the next set of clients.