

# User journey

Your name Chris Haining

Date 23/08/2019



User action

1 Start

User greets gymgoer, opens home page

User action

2

User identifies that gymgoer wants to join the gym, so the user selects a page to enrol a new member

User action

3

User gets gymgoer details and inputs them to the system, submits the new membership

User action

4

System response

Homepage opens

System response

Enrolment page opens

System response

New member details are saved, and a confirmation page shows (with member id).

System response

User action

5

User action

6

User action

7

User action

8 End

System response

System response

System response

System response