

User journey

Your name Chris Haining

Date 23/08/2019



User action

1 Start

User greets gymgoer, opens home page

User action

2

User identifies that gymgoer wants to change details, then gets member details and goes to members page

User action

3

User finds the member, then clicks member.

User action

4

User enters the members' new details.

System response

Homepage opens

System response

Members page opens

System response

The system opens the member details

System response

The system updates the member details and shows a confirmation.

User action

5

User action

6

User action

7

User action

8 End

System response

System response

System response

System response