

User journey

Your name Chris Haining

Date 23/08/2019



User action

1 Start

User greets gymgoer, opens home page

User action

2

User identifies that gymgoer wants to leave the gym, then gets the member's details and goes to members page.

User action

3

User finds the member, then clicks delete member.

User action

4

System response

Homepage opens

System response

Members page opens

System response

The system deletes the member and shows a confirmation.

System response

User action

5

User action

6

User action

7

User action

8 End

System response

System response

System response

System response