CHRIS **HELM**

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<u>ABOUT ME</u>

Proven ability to collaborate with teams to develop and deliver innovative solutions. Exceptional communication and team management skills. Passionate about creating programs and product features. Military veteran with leadership experience and strong technical training.

Global Account Manager (World Group)   October 2024 - present

- Manage growth of our client base and personal book of business.
- Drive growth via prospecting, sourcing and current account penetration.

Production Support Engineer (World Group)   January 2024 - October 2024

- Monitoring the automated processes, ensuring they are running smoothly and efficiently.
- This involves keeping an eye on various system parameters, performance metrics, and error logs to quickly identify and resolve any issues that may arise.

Scrum Master/Project Manager (World Group)   January 2023 - January 2024

- Coach and train agile teams to drive progress and maintain team accountability.
- Guide agile teams of business analysts, developers, and testers to plan deliverables for each sprint.
- Provide expertise in identifying iterative process improvements and methods to streamline adoption of the Agile methodology.
- Understand and communicate blockers and risks to ensure successful delivery of prioritized work.

Software Developer (World Group)   August 2022 - January 2023
- Responsible for developing React components for company's internal software using React/TypeScript.

Software Engineer at AtomRain   May 2020 - July 2022
- Building polished front-end designs of the GraphGrid application with React.
- Testing React components with Jest, React Testing-Library Enzyme and Chai assertion libraries.

Instructor at Nucamp   Nov 2021 - present
- Teaching Web Fundamentals (HTML, CSS, JavaScript) on weekends with an exceptional 4.9/5-star rating.