






# Chris Carter Senior Software Engineer

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Senior software engineer accomplished in crafting software applications that enhance operational efficiency through automation, cloud integration and digital transformation.

## Skills

**Languages & Frameworks:** C#, VB.NET, Javascript, Typescript, Python, SQL

**Tools & Platforms:** Azure, DevOps, Git, GitHub, Visual Studio

**Methodologies:** Agile, Scrum, DevOps, Prototyping

**Key Expertise:** Software development, software design, project documentation, testing, deployment

## Professional Experience

**Senior Software Engineer,** 2023/06 – present

*Tech Mahindra / Paragon / SPS Global*

- Transitioned to a Senior Software Engineer, after showcasing advanced technical and leadership abilities.
- Provided technical guidance to junior developers, mentoring through code reviews and project guidance.
- Delivered an automated email processing service using Microsoft Graph SDK.
- Authored comprehensive technical documentation and presented technical solutions to stakeholders
- Developed a DevOps integration tool to automate the creation of a customised set of project work items.
- Orchestrated an automated reporting project, removing the manual process of users manually creating and sending various MI reports.
- Partnered with business analysts to define requirements and align technical solutions with business needs.
- Diagnosed and resolved critical defects, improving system efficiency and reliability.
- Managed multiple concurrent projects, ensuring timely delivery while maintaining high-quality standards.

**Software Engineer,** *Communisys / Tech Mahindra* 2018/06 – 2023/06

- Transitioned to a Software Engineer, enhancing technical skills and taking on development responsibilities.
- Developed and maintained .NET applications, integrating SQL databases and cloud services.
- Implemented barcode logic to digital processes, boosting straight-through processing rates by 60%.
- Modernized outdated code bases, enhancing functionality and maintainability by applying best practices.
- Assisted new team members in onboarding and understanding existing codebases.

**Capture Analyst,** *Lloyds Banking Group / Communisys* 2013/07 – 2018/06

- Developed imaging workflows, increasing document scanning throughput by 40%.
- Implemented OCR enhancements, improving data accuracy by 80%.
- Provided system support, issue investigation, and defect resolution.