

Chris Carter

Senior Software Engineer

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PROFILE

Passionate Senior Software Engineer experienced in designing, developing, installing, testing and maintaining software systems. Enthusiastic about developing forward-thinking solutions that drive efficiency and productivity.

TECHNICAL SKILLS

- Software Development:** .NET, C#, VB, Python
- Database Development:** T-SQL, MySQL, SQLite
- Source Code Control:** GIT, GitHub, Azure DevOps
- Software Design:** Responsive web design
- Project Documentation:** Requirements, designs, deployments, user guides
- Testing:** Debugging, unit testing, integration testing, test driven development

SOFT SKILLS

- Problem Solving:** Ability to analyse complex problems and implement efficient solutions
- Collaboration:** Experience working with cross-functional teams, including front-end developers, DevOps, and product managers.
- Leadership & Mentorship:** Experience in leading projects and mentoring junior developers.
- Communication:** Strong verbal and written communication skills, especially in explaining technical concepts to non-technical stakeholders.
- Time Management:** Ability to manage multiple tasks and projects simultaneously, prioritizing effectively to meet deadlines.
- Adaptability:** Willingness to learn new technologies and adapt to changing project requirements.

PROFESSIONAL EXPERIENCE

Paragon

Senior Software Engineer

2024/06 – present | Remote

- Collaborated with cross-functional teams to resolve technical issues, ensuring smooth project execution and client satisfaction.
- Optimized code performance, enhancing software functionality and user experience.
- Identified and resolved complex technical issues, improving software functionality and user experience.
- Mentored junior developers, boosting team productivity and professional growth.
- Developed scalable applications using agile methodologies, consistently delivering projects on time and meeting client requirements.
- Maintained detailed development documentation, promoting knowledge sharing and effective collaboration.
- Conducted code reviews, contributing to product quality and team improvement.
- Successfully managed multiple projects, meeting strict deadlines while maintaining high-quality standards.
- Conducted thorough testing and bug resolution, ensuring optimal software performance and a seamless user experience.

Tech Mahindra

Senior Software Engineer

2023/06 – 2024/06 | Remote

- Designed and maintained high-performance .NET Windows services for Capture and Vault platforms, ensuring reliability.
- Implemented optimizations, reducing response time by 20%.
- Utilized Azure DevOps to streamline project management, task handling, and source control, improving team collaboration.
- Mentored junior developers, enhancing their technical skills and professional growth.
- Collaborated with cross-functional teams to implement innovative solutions, improving software functionality and usability.
- Conducted code reviews, ensuring compliance with coding standards and best practices.
- Maintained clear documentation for seamless knowledge transfer and software scalability.
- Contributed ideas in team meetings, driving continuous improvement and innovation.

Software Engineer

2022/06 – 2023/06 | Remote

- Designed and developed robust, scalable solutions that met client requirements for functionality and performance.
- Identified and resolved software defects, enhancing system stability and reliability.
- Developed maintainable code following best practices and industry standards, ensuring long-term stability.
- Collaborated with clients to define requirements, ensuring alignment with their needs and expectations.
- Utilized agile methodologies to consistently meet project deadlines and exceed client expectations.
- Maintained clear documentation for seamless knowledge transfer among team members.

- Pursued continuous self-improvement, staying updated on the latest technologies and development practices.
- Ensured clear communication with team members and clients, simplifying complex technical concepts.

Communis

Software Developer

2018/06 – 2022/06 | Andover

- Resolved coding issues, significantly boosting software efficiency and reducing downtime.
- Proactively identified and fixed bugs pre-deployment, saving time and ensuring a seamless user experience.
- Modernized outdated code bases, enhancing functionality and maintainability by applying best practices.
- Fostered a collaborative work environment by actively engaging in team discussions to resolve issues.
- Employed a systematic approach to problem-solving, ensuring efficient resolution of coding issues.
- Maintained detailed documentation of code changes, facilitating knowledge transfer and troubleshooting.
- Committed to continuous learning, staying current with the latest development practices and technologies.
- Ensured accuracy and reliability by thoroughly proofreading code and documentation, minimizing errors.

Capture Analyst

2014/04 – 2018/06 | Andover

- Developed and maintained custom code modules for a capture system, optimizing data processing efficiency and accuracy.
- Implemented barcode logic, boosting straight-through processing rates to 60%.
- Conducted system analysis, testing, and implementation, ensuring smooth platform transitions with minimal disruption.
- Provided user support and training, ensuring effective adoption of the capture system.
- Collaborated with cross-functional teams to resolve system issues, enhancing performance and user experience.
- Maintained clear documentation of system processes, ensuring consistency and facilitating knowledge transfer.
- Consistently met project deadlines, demonstrating strong time management and organizational skills.
- Ensured accuracy in all documentation and communications through diligent proofreading.

Lloyds Banking Group

Capture Analyst

2013/07 – 2014/04 | Andover

- Led a digital transformation project at Lloyds Banking Group, transitioning manual mail processes to a cutting-edge imaging and digital processing system.
- Developed imaging profiles that enabled scanning at 300 pages per minute, reducing processing times by 40%.
- Implemented optical character recognition, boosting data accuracy by 80%.
- Collaborated with cross-functional teams for seamless system integration and provided employee training.
- Maintained thorough documentation of processes, ensuring consistency and knowledge transfer.