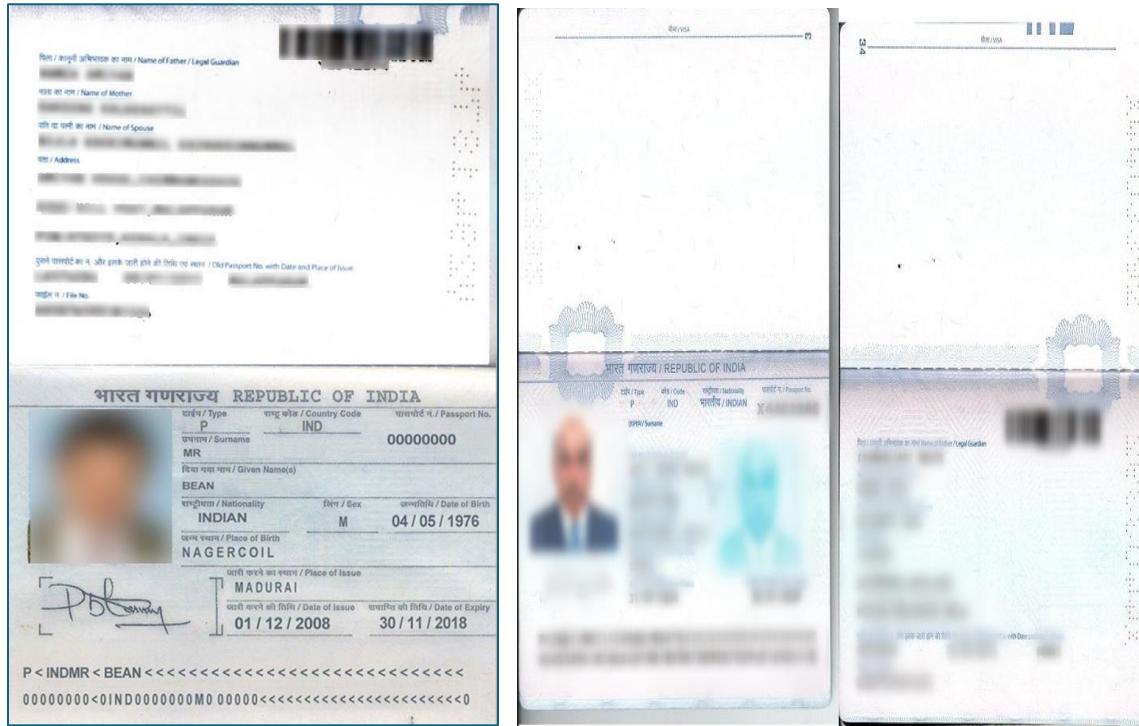


Passport Pages

Upload a single attachment containing both the first and second page of passport for passports with two-page data.

Accepted Two-Page/Four Page Passport Samples



Single Page Passport Sample



Good Lighting

Good lighting helps to achieve better results. If the image is too dark or too bright, the document might not be processed successfully.



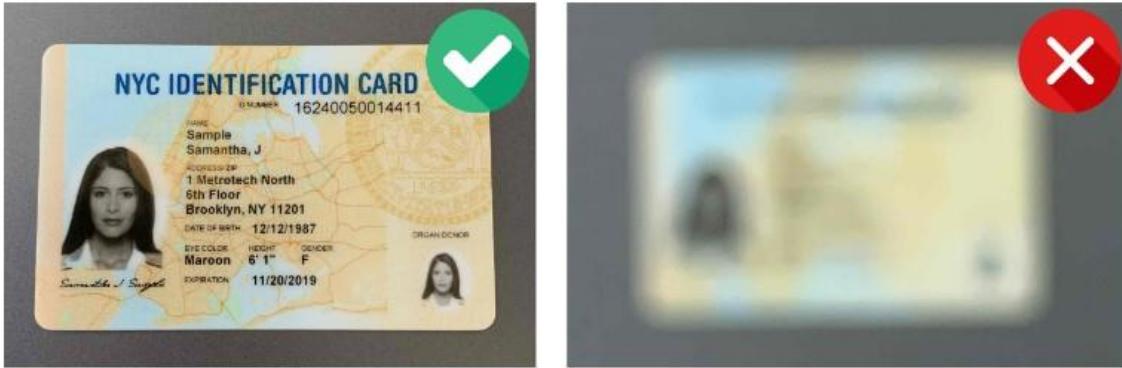
Avoid Reflections

Glares and reflections interfere with processing and reduce data extraction accuracy. We recommend not to use the flash of your mobile device when capturing document images.



Focus and Sharpness

Make sure the image is clear and there are no blurred areas.



Angle

The tilt angle of the document should not exceed 10 degrees in any direction (horizontal or vertical).



Margins (too small)

Make sure there is minimal space around the document. It is recommended that the document takes up 70-80% of the image.



Margins (too big)

Make sure the space around the document does not take up more than 20-30% of the image. It is recommended that the document takes up 70-80% of the image.



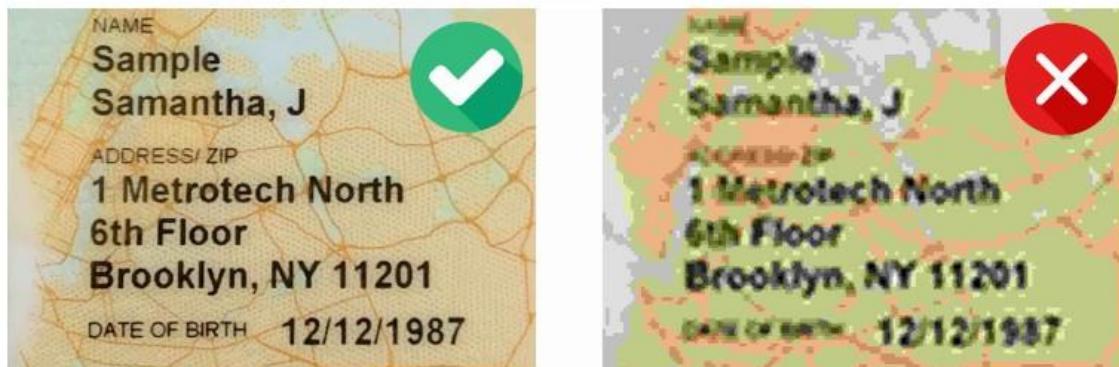
Contrast

The document should be in clear contrast to the background. A light-colored document on a light background, as well as a dark-colored document on a dark background, might not be recognized.



Resolution of the image

To achieve a good quality of recognition of identification documents, we recommend that you provide images captured by a camera with a resolution of at least Full HD (1920x1080) and autofocus.



Extraneous objects

Make sure your hands or other objects do not cover document data.

