

# Christopher Kelley

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## SUMMARY

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Information Technology Professional with a Bachelor of Applied Science in Computer Information Systems Technology and a Cyber Defense Professional Certificate. Holds an active Security+ certification and hands-on experience securing Windows/Linux environments. Skills in software development, system administration, security implementation, and network configuration. Strong detail-orientation, problem-solving, communication, organizational, teamwork, and multitasking abilities. Eager to apply technical expertise in a challenging IT role that fosters professional growth.

## EDUCATION

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### **Eastern Florida State College** - Cocoa, Florida

*Bachelor of Applied Science in Computer Info Systems Tech | 3.73 GPA | May 2025 – Honors*

### **University of Central Florida** - Orlando, Florida

*Professional Certificate in Cyber Defense | 4.0 GPA | January 2025*

### **Eastern Florida State College** - Cocoa, Florida

*Associate of Arts in General Studies | 3.54 GPA | December 2021 - Honors*

## CERTIFICATIONS & SKILLS

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- **Certifications:** CompTIA Security+ (Active), CompTIA Network+ (In Progress)
- **Scripting & Programming:** Python, PowerShell, Bash, C/C++, Java/JavaScript, HTML, CSS, SQL
- **Networking:** TCP/IP, WAN/LAN, VLANs, VPN, Firewalls, DNS/DHCP, Packets, Protocols, Ports, Cisco IOS
- **Security:** SEIM, IDS/IPS, Nessus, OpenVAS, Wireshark, Nmap, Metasploit, iptables, NGFW, IPSec
- **Frameworks:** ZTA, NIST, ISO, IEC, OWASP, Center for Internet Security Benchmarks, HIPAA, CIA
- **Operating Systems:** Linux (Ubuntu, Kali), Windows 10/11, Windows Server, Android, VirtualBox
- **Other Tools:** Active Directory, Office 365, LibreOffice, Teams, SharePoint, PowerApps, Git, Cherwell
- **Soft Skills:** Detail-Oriented, Problem-Solving, Communication, Organization, Teamwork, Multi-Tasking

## EXPERIENCE & PROJECTS

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### **IT Support Technician**

*4 Corners Resources (Orlando Health) | December 2024 – April 2025 (Temp)*

- Resolved level 2 hardware, software, and network issues via Cherwell, maintaining 99.9% uptime.
- Migrated clinical networks across Cisco switches with minimal service disruption.
- Managed inventory using SharePoint and PowerApps, improving asset tracking accuracy.
- Upgraded 50+ Windows/Linux systems to enhance performance and reliability.

### **Secure Software Solutions**

*UCF/EFSC Project | January 2022 – May 2025*

- Developed AES-encrypted database with lockout protection for secure data storage.
- Conducted vulnerability scans with OpenVAS, Nmap, and Nessus to improve software security.
- Built secure cross-platform modules in various coding languages, following OWASP and NIST guidelines.
- Documented software features, logic, and configurations for technical reference.

### **Administrative Network Operations**

*UCF/EFSC Project | January 2022 – May 2025*

- Executed Cisco IOS CLI commands to configure virtual networks with firewalls.
- Analyzed traffic with Wireshark and resolved protocol/routing issues.
- Applied Center for Internet Security benchmarks to harden systems.
- Designed VLANs and configured DNS/DHCP for segmented, secure environments.