

EDEN COHEN

Information Systems & IT Professional

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3+

Years in
IT & Cyber

10K+

End Users
Migrated

99%

System
Uptime

80%

Security
Enhancement

PROFESSIONAL SUMMARY

Results-driven IT professional with 3+ years of hands-on experience in system administration, network management, and cybersecurity. Successfully led enterprise-scale projects supporting 10,000+ users at Tel Aviv University. Proven track record in implementing security protocols, automating workflows with PowerShell, and optimizing IT operations. Currently pursuing B.A. in Management Information Systems to strengthen business-technology integration expertise. Passionate about leveraging technology to drive organizational success.

CORE SKILLS

System Administration	Network Management	Cybersecurity	SQL & Databases
PowerShell & Python	Active Directory	Project Management	C# Development

PROFESSIONAL EXPERIENCE

Jan 2024 – Oct 2024

IT Support Specialist

AMAN Technology @ Tel Aviv University

- Led critical IT integration project for 10,000+ end-users, ensuring seamless system migration
- Implemented two-factor authentication across network, enhancing security posture by 80%
- Reduced migration downtime by 40% through optimized strategies and cross-functional collaboration
- Provided technical leadership ensuring smooth domain operations and high user satisfaction

Aug 2021 – Aug 2023

IT Support Specialist

Israel C4I and Cyber Defense Directorate (IDF)

- Delivered rapid IT solutions in high-pressure military environment, maintaining 99% uptime
- Configured enterprise network infrastructure: switches, VLANs, multi-platform connectivity
- Developed PowerShell & Batch automation scripts, reducing manual tasks by 60%
- Earned recognition for consistently exceeding IT project goals and KPIs
- Managed Active Directory, SCCM, and CRM systems ensuring optimal functionality

EDUCATION

Oct 2024 – Present

B.A. in Management Information Systems

Peres Academic Center, Israel

Key Courses: Databases & SQL, Data Science, Web Development, Cybersecurity, Python & Java, HCI, IS Design, Digital Marketing

Aug – Nov 2021

IT Manager Certification

C4I Corps, Israel Defense Forces

Topics: Windows Administration, TCP/IP Networking, VMware, Domain Management, Script Writing

TECHNICAL EXPERTISE

Systems: Windows Server, Active Directory, SCCM, VMware, Domain Management

Networking: TCP/IP, DNS, VLANs, Network Switches, Firewalls, Routing

Programming: Python, SQL, C#, PowerShell, Batch Scripting, Java

Tools: Ticketing Systems, CRM, Data Visualization, Web Applications, Git

LANGUAGES & PERSONAL ATTRIBUTES

Languages: Hebrew (Native) • English (Fluent) • French

Strengths: Problem Solver • Team Player • Self-Learner