EDEN COHEN

Information Systems & IT Professional

✉ edenscohen02@gmail.com　📞 053-243-2233　🏠 Rishon Lezion, Israel

3+	**10K+**	**99%**	**80%**
Years in IT & Cyber	End Users Migrated	System Uptime	Security Enhancement

PROFESSIONAL SUMMARY

Results-driven IT professional with 3+ years of hands-on experience in system administration, network management, and cybersecurity. Successfully led enterprise-scale projects supporting 10,000+ users at Tel Aviv University. Proven track record in implementing security protocols, automating workflows with PowerShell, and optimizing IT operations. Currently pursuing B.A. in Management Information Systems to strengthen business-technology integration expertise. Passionate about leveraging technology to drive organizational success.

CORE SKILLS

🔧 System Administration	🌐 Network Management	🔒 Cybersecurity	🗄 SQL & Databases
⚡ PowerShell & Python	☁ Active Directory	📈 Project Management	🖳 C# Development

PROFESSIONAL EXPERIENCE

Jan 2024 – Oct 2024

IT Support Specialist
AMAN Technology @ Tel Aviv University

- 🚀 Led critical IT integration project for 10,000+ end-users, ensuring seamless system migration
- 🛡 Implemented two-factor authentication across network, enhancing security posture by 80%
- 📈 Reduced migration downtime by 40% through optimized strategies and cross-functional collaboration
- 👥 Provided technical leadership ensuring smooth domain operations and high user satisfaction

Aug 2021 – Aug 2023

IT Support Specialist
Israel C4I and Cyber Defense Directorate (IDF)

- ⚡ Delivered rapid IT solutions in high-pressure military environment, maintaining 99% uptime
- 🖧 Configured enterprise network infrastructure: switches, VLANs, multi-platform connectivity
- 🤖 Developed PowerShell & Batch automation scripts, reducing manual tasks by 60%
- 🏆 Earned recognition for consistently exceeding IT project goals and KPIs
- ⚙ Managed Active Directory, SCCM, and CRM systems ensuring optimal functionality

EDUCATION

Oct 2024 – Present

B.A. in Management Information Systems

Peres Academic Center, Israel

📕 **Key Courses:** Databases & SQL, Data Science, Web Development, Cybersecurity, Python & Java, HCI, IS Design, Digital Marketing

Aug – Nov 2021

IT Manager Certification

C4I Corps, Israel Defense Forces

📕 **Topics:** Windows Administration, TCP/IP Networking, VMware, Domain Management, Script Writing

TECHNICAL EXPERTISE

🖥 **Systems:** Windows Server, Active Directory, SCCM, VMware, Domain Management

🖧 **Networking:** TCP/IP, DNS, VLANs, Network Switches, Firewalls, Routing

</> **Programming:** Python, SQL, C#, PowerShell, Batch Scripting, Java

🛠 **Tools:** Ticketing Systems, CRM, Data Visualization, Web Applications, Git

LANGUAGES & PERSONAL ATTRIBUTES

🌐 **Languages:** Hebrew (Native) • English (Fluent) • French

⭐ **Strengths:** Problem Solver • Team Player • Self-Learner