

The additional border control measures announced on 22 March 2020 were necessary because there has been a spike of COVID-19 cases in the past few days, mainly from imported cases. These measures help to ensure that there is sufficient healthcare capacity to support Singaporeans in the weeks and months ahead.

Singapore Citizens and Permanent Residents will always be welcome home, even though we will ask that you follow the Stay-Home Notice instructions strictly so that you do your part to keep your family, friends and the rest of Singaporeans safe.

We understand this is a challenging situation for many of our overseas Singaporeans considering a return to Singapore. We are here to assist with your queries where possible.

Get in touch with us at hello@singaporeglobalnetwork.com should you have any queries or join our official Telegram chat group at <http://go.gov.sg/sgn-ostelegam>.

FAQs for 22 March 2020 Additional Border Control Measures

1. I am a Singapore Citizen/Permanent Resident. Can my dependents on Long-Term Passes still enter Singapore after 23 March 2020, 2359 hours?

Yes, your dependents on Long Term Passes [See Note 1] will still be allowed to enter Singapore. However, if you or your dependents have travel history to Hubei province within the last 14 days, you will be placed under quarantine. Otherwise, you will be issued with a 14-day Stay-Home Notice (SHN). Persons under SHN must remain in their place of residence at all times.

2. I am a Singapore Citizen/Permanent Resident. Can my dependents on Short-Term Passes still enter Singapore after 23 March 2020, 2359 hours?

No, all short-term visitors will not be allowed to enter or transit through Singapore from 23 March 2020, 2359 hours.

At this point, there are no waivers or exceptions to the additional border control measures announced on 22 March 2020.

3. I am a Long-Term Visit Pass (LTVP) holder. Can I enter Singapore after 23 March 2020, 2359 hours?

If you have a LTVP issued by the Ministry of Manpower (MoM), please apply for entry approval from MOM to enter Singapore as per current requirements.

If you have a LTVP issued by the Immigration & Checkpoints Authority (ICA), you can continue to enter Singapore. However, if you have travel history to Hubei province in China within the last 14 days, you will be placed under quarantine; otherwise, you will be issued with a 14-day Stay-Home Notice.

4. Is there an appeal process to gain entry into Singapore?

At this point, there are no waivers or exceptions to the additional border control measures announced on 22 March 2020.

5. What happens to long-term pass applications that have already been submitted but pending confirmation? Will they still be processed or voided, and in the meantime, will I be able to enter Singapore?

Long-term pass applications will continue to be processed but there could be delays due to the high volume of applications. If you have applied but have not received an approval, you will not be able to enter Singapore.

If you do receive approvals, the following still applies:

Holders of long-term visit passes issued by ICA can continue to enter Singapore after 23 March 2020, 2359 but they will be required to serve 14-day stay-home notice, or a quarantine order if travelling from Hubei province

Holders of long-term visit passes issued by MOM must apply for permission to MOM and can only enter if approved. MOM's entry approvals will only be granted for those providing essential services, such as healthcare and transport.

6. Would infants born overseas to a Singaporean family but who have not yet registered their overseas birth be allowed entry into Singapore under this new travel restrictions?

At this point, there are no waivers or exceptions to the additional border control measures announced on 22 March 2020.

7. Can I transit through Singapore given the new set of measures?

Holders of long-term visit passes issued by ICA can continue to transit or enter Singapore after 23 March 2020, 2359 hours but they will be required to serve 14-day stay-home notice, or a quarantine order if travelling from Hubei province, China.

Holders of long-term visit passes issued by MOM must apply for permission to MOM and can only transit or enter if approved. MOM's entry approvals will only be granted for those providing essential services, such as healthcare and transport.

Short-term visitors will not be allowed to enter or transit through Singapore, from 23 March 2020, 2359 hours.

8. Is there any way to expedite the MOH health approvals required for those travelling in from ASEAN countries so we can leave before the new set of measures kick in?

We ask for your patience as the health approvals will require some time to be processed. If you do not have the requisite approvals when you arrive, you will not be allowed to enter.

9. How will this new set of additional border control measures affect the availability of flights to Singapore? Will more flights be cut given the lower capacity expected?

If you have decided to return to Singapore, we advise you to do so as soon as possible while commercial flights are available.

Notes

1 Long Term Pass holders include work passes, Student's Pass, Dependant's Pass, and Long-term Visit Pass.

***The above information is accurate as at 22 March 2020, 4.00 pm (GMT +8)**