# CHRISTOPHER LEE

# PROFESSIONAL SUMMARY

Hardworking Arborist skilled in the development and maintaining of landscaping work for diverse customers. 8 years of industry experience with a recent desire to refresh knowledge and skills by entering neighboring industries in new areas. Industry experience covers local government works, private works and independent Tree Assessment reports for both local government and private clients. Well-versed in keeping business operations cost-effective and customer satisfaction high. Effective use of power tools and equipment to maintain healthy plants. History of working alone or with performance-oriented team to complete jobs with a range of deadlines and client expectations. Proficient in dealing with client complaints and concerns in both a local government and private setting. Capable of raising concerns related to safety, efficiency or job completion issues to relevant superiors and clients.

## **ACCOMPLISHMENTS**

- Grew a customer base of repeat and referral customers by continually offering exceptional customer service..
- Senior member of multiple teams resulting in the guidance and training of multiple new staff members in order to provide training/skills and set company expectations.
- Collaborated with large teams of various trades in the development of new houses, parks and suburban buildings in order to decide whether established trees were worthy of retention on said sites.
- Oversaw the removal of various hazard trees in both Primary and High School Education buildings.
- Provided professional recommendations on the direction to take with important trees posing constraints or hazards to a public area.
- Provided professional advice to clients wanting to retain large trees; this advice led to interesting works including cabling/bracing trees with concerning structural defects. Though not always possible, mediation of trees through weight reductions and bracing made for some challenging and rewarding experiences.
- Provided professional reports and advice to clients that established a timeline for them to abide by, this often generated an incredible amount of revenue for the company as clients decided to engage said company for both the reporting and removal/maintenance of trees.

## CONTACT

Address: Currumbin, QLD 4223

Phone: 0434504728

Email: leec8156@gmail.com

## **SKILLS**

- Mentoring and Coaching
- Trimming and Edging
- Problem Solving
- Chemical Application
- Hedge Trimming
- Work Organization and Prioritization
- Decision Making
- Hand and Power Tool Operation
- Tree Pruning and Removal
- New Plant and Tree Introduction
- Litter Removal
- Flower Bed Cleaning
- Tree Staking
- Lawn Mowing
- Leaf Raking, Mulching and Composting
- Customer Service
- · Weeding and Grubbing
- Reliable and Dependable
- Information Analysis
- Analytical Thinking
- Feedback Acceptance
- Regulatory Compliance
- Topsoil Hauling and Spreading
- Team Collaboration and Cooperation
- Worker Training and Motivation
- Goal Driven
- · Creative Thinking
- Performance Improvement
- · Adaptable and Flexible
- Equipment Preventive Maintenance
- Plant Selection and Care Advising
- · Attention to Detail

# Gardener, 09/2021 to 01/2022

#### **UDL - Melbourne, Vic**

- Enhanced visibility and improved tree and bush shape through intentional pruning.
- Used trimmers and chainsaws for grounds maintenance, brush clearing and tree removal and thinning.
- Identified and removed invasive plants and noxious weeds for garden aesthetics and ecosystem health.
- Applied weed and pest control chemicals to garden beds, protecting newly establishing growth and improving appearance.
- Maintained gardening tools by replacing blades and fluids.
- Trimmed greenery, shrubs and hedges to maintain uniform appearance.
- Performed equipment maintenance and repairs to keep tools functional for projects.
- Managed newly planted trees through means of pruning, re-staking, weeding and chemical spraying.
- Worked autonomously or within small teams to provide frequent maintenance on new streetscapes for clients.
- Responsibility of caretaking and maintaining up to 10 newly developing estates, including sales offices, parks and waterways.
- Removal of litter from common areas to maintain site aesthetics.
- Coordinated works with provided building plans and drawings in order to efficiently complete designated tasks and assignments.
- Tree and shrub planting/ replacement.
- Coordinating with other companies to receive and purchase materials for works under provided work orders.
- Maintaining and reinstating tree mulch bowls to Local Government specifications.
- Use of internal software to complete, photograph and document all work processes including- but not limited to- timesheets, before and after photos, emailing management to include them in day to day progression of tasks.

# Arborist and Inspecting Arborist, 03/2016 to 06/2021 Tree Amigos - Melbourne, Vic

- Demonstrated tree-health science experience by delivering fact-based solutions to specific arboricultural concerns.
- Used ladders, ropes, harnesses and other protective equipment to climb trees and to identify arboricultural pathology concerns.
- Maintained and operated wood chipper safely to minimize accidents and keep equipment properly functioning.
- Cut back and trimmed bushes and hedges to support well-designed landscapes.
- Identified and tended to tree diseases.
- Performed basic tree pruning, watering, and fertilizing.
- · Loaded and unloaded trucks and trailers.
- Used chainsaws, hand saws and extended saws to assist in creation of customer visions.

- Felled trees carefully to avoid damage to property and landscape.
- Processed and split firewood using axes and splitters.
- Trimmed and removed tree limbs in contention using safety measures.
- Supported landscaping and building operations in various locations using design and functionality guidelines to incorporate and protect trees in suburban environments.
- Removed stumps using specialized equipment for both private and local government clients.
- Serviced machinery according to basic specified guidelines from manufactures.
- · Maintained work vehicles and equipment.
- Chopped and trimmed trees and operated chipping equipment for limbs.
- Advised company and public on tree care and identification.
- Trimmed greenery, shrubs and hedges to maintain uniform appearance.
- Used spraying equipment to apply treatment to trees with diseases.
- Identified plant diseases and researched methods for mitigation.
- Operation of elevated work platforms for the purpose of removal, powerline clearing, cable bracing and inspections.

# Apprentice Arborist, 01/2014 to 05/2016 Moreland City Council - Melbourne, Vic

- Used ladders, ropes, harnesses and other protective equipment to climb trees and to identify arboricultural pathology concerns.
- Demonstrated tree-health science experience by delivering fact-based solutions to specific arboricultural concerns.
- Trimmed and removed tree limbs in contention using safety measures.
- Felled trees carefully to avoid damage to property and landscape.
- Performed basic tree pruning, watering, and fertilizing.
- Maintained and operated wood chipper safely to minimize accidents and keep equipment properly functioning.
- · Maintained work vehicles and equipment.
- Removed and disposed of undesirable and dead limbs.
- Chopped and trimmed trees and operated chipping equipment for limbs.
- Operated shredding and chipping equipment and fed limbs and brush into machines.
- Simultaneously studied and completed Cert 3 Arboriculture at Melbourne Polytechnic

## **EDUCATION**

**Diploma, Arboriculture, 11/2018 Melbourne Polytechnic** - Fairfield, VIC GPA:

**Certificate III, Arboriculture , 01/2016 Melbourne Polytechnic** - Fairfield, VIC GPA:

Year 12, Standard Education , 12/2013 Salesian College - Sunbury, VIC GPA:

# **CERTIFICATIONS**

- Victorian Medium-ridgid License. (In the process of obtaining Queensland License)
- Certificate 3 of Arboriculture
- Certificate 5 of Arboriculture (Diploma)
- High Risk Work license
- Have held an EWP license although it is now expired due to no need for it.
- Safe Approach Distances (Refresher needed)
- Wood chipper competency ticket
- First aid training and various refreshers throughout the year
- Working with Children's license
- White card

## ADDITIONAL INFORMATION

Due to study commitments, I am only available for Part-Time work. My studies occupy Thurs-Saturday. (9am-5pm) Consequently, this means I am only available for work on Mon-Wed and Sundays. However, I may need some Sundays off for study or to rest.