



What's New

Cloud Insights

NetApp
April 07, 2023

Table of Contents

- What's New with Cloud Insights 1
 - March 2023 1
 - January 2023 1
 - December 2022 1
 - November 2022 3
 - October 2022 3
 - September 2022 4
 - August 2022 5
 - June 2022 10
 - May 2022 13
 - April 2022 15
 - March 2022 17
 - February 2022 18
 - December 2021 19
 - November 2021 21
 - October 2021 22
 - September 2021 24
 - August 2021 25
 - June 2021 26
 - May 2021 29
 - April 2021 30
 - February 2021 33
 - January 2021 34
 - December 2020 36
 - November 2020 37
 - October 2020 38
 - September 2020 38
 - August 2020 40
 - July 2020 40
 - June 2020 48
 - May 2020 49
 - April 2020 52
 - February 2020 54
 - January 2020 55
 - December 2019 57
 - November 2019 57
 - October 2019 58
 - September 2019 58
 - August 2019 60
 - July 2019 60
 - June 2019 61
 - May 2019 61
 - April 2019 62

March 2019	62
February 2019	63
January 2019	63
December 2018	63
November 2018	64

What's New with Cloud Insights

NetApp is continually improving and enhancing its products and services. Here are some of the latest features and functionalities available with Cloud Insights.

March 2023

Cloud Connection for ONTAP 9.9+ deprecated

The Cloud Connection for ONTAP 9.9+ data collector is being deprecated. Starting April 4, 2023, Cloud Connection data collectors in your environment will no longer collect data, and will instead present an error when polling. The Cloud Connection data collector will be removed altogether from Cloud Insights in a subsequent update.

Prior to April 4, 2023, it is mandatory to configure a new NetApp ONTAP Data Management Software data collector for any ONTAP systems currently collected by Cloud Connection. [Learn More](#).

January 2023

New Log Monitors

We've added almost two dozen [additional system monitors](#) to alert for broken interconnect links, heartbeat problems, and more. Additionally, three new Data Protection log monitors have been added, to alert on SnapMirror Auto Resync, MetroCluster Mirroring, and FabricPool Mirror Resync changes.

Note that some of these monitors will be *enabled* by default; you must *pause* them if you do not wish to alert on them. Also note that these monitors are not configured to deliver notifications; you must configure notification recipients on these monitors if you want to send alerts via email or webhook.

.CSV Export for all Dashboard Table Widgets

Ensuring accessibility to your data is essential, so we've made .CSV export [.csv export icon] available for all metric queries, dashboard table widgets, and object landing pages, regardless of the type of data (asset or integration) you're querying.

Data customizations like column selection, renaming columns, and unit conversions are also now included in the new export functionality.

December 2022

Explore Ransomware Protection and other security features during Cloud Insights Trial

Starting today, signing up for a new Trial of Cloud Insights allows you to explore Security features such as Ransomware detection and automated user-blocking response policy. If you haven't signed up for your Trial, do it today!

Kubernetes Workloads have their own landing page

Workloads are a key part of your Kubernetes environment, so Cloud Insights now provides landing pages for

those workloads. From here, you can view, explore, and troubleshoot issues that affect your Kubernetes workloads.

Filter By + ?

1/1

Pods: Current / Desired

-

Up-to-date

-

Unavailable

Namespace

dockerimage-monitoring

Type

ReplicaSet

Date Created

Dec 9, 2022 4:37 PM

Labels

-

54mc

CPU

54% vs. Request (100 mc)

5% vs. Limit (1,000 mc)



Highest CPU Demand by Pod

2.8m telegraf-rs-2xsj2

0.22GiB

Memory

44% vs. Request (0.49 GiB)

22% vs. Limit (1.00 GiB)



Highest Memory Demand by Pod

0.21 GiB telegraf-rs-2xsj2

0.00GiB

Total PVC Capacity claimed

Pods (1)

Pod Name ↑	Status	Healthy Containers	cpu_usage_nanocores (mc)	memory_rss_bytes (GiB)
telegraf-rs-2xsj2	● Healthy Running	1 of 1	3	0.21

Check your Checksums

You asked us to provide you with checksum values during installation of the agent for Windows, Linux, and MacOS, and we think that's a great idea. So here they are:

Manually Verifying Telegraf Checksums

The Cloud Insights agent installer performs integrity checks, but some users may want to perform their own verifications before installing or applying downloaded artifacts.

For more information, read about [verifying checksums](#) before proceeding to the next step.

The SHA256 checksum for this telegraf.pkg is:

```
cbd0d8d0512b65fbcd0c786d8d0512b651de0e1cf003e0a0d9df01d8d0512b65
```

Log Alerting Improvements

Group By

When creating or editing a Log Monitor, you can now set "Group By" attributes to allow for more focused alerting. Look for the "Group By" attributes below the "filter" settings in your monitor definition.

1 Select the log to monitor

Log Source

Filter By

ems.cluster_model

Group By

This change brings Metric Monitors and Log Monitors into feature parity by normalizing the “Group By” aspect of Monitor Definitions. This parity will allow customers to clone/duplicate **all** system-defined default Monitors for further customization.

Duplicating

You can now clone (duplicate) the Change Log, Kubernetes Log, and Data Collector Log monitors. This creates a new custom log monitor that you can modify to your specific definitions.

Data Collection (4) + Monitor Bulk Actions Filter...

<input type="checkbox"/>	Name	Metric / Parameters	Severity	Time Frame	Status
<input type="checkbox"/>	Acquisition Unit Heartbeat-Critical	logs.cloud_insights.acquisition (source = acquisition_unit*, acquisition_unit.status = "Heartbeat Overdue", acquisition_unit.overdue_time == >= 600 sec)	Critical	Once	Active
	Acquisition Unit Heartbeat-Warning	logs.cloud_insights.acquisition (source = acquisition_unit*, acquisition_unit.status = "Heartbeat Overdue", acquisition_unit.overdue_time == >= 300 sec)	Warning	Once	Active

11 New Default ONTAP Monitors covering SnapMirror for Business Continuity

We’ve added almost a dozen new [system monitors](#) for SnapMirror for Business Continuity (SMBC), which alert on changes to SMBC certificates and ONTAP Mediators.

November 2022

More than 40 new Security, Data Collection, and CVO monitors!

We’ve added dozens of new system-defined monitors to alert you to potential issues with Cloud Volumes, Security, and Data Protection. Read more about these monitors [here](#).

October 2022

Better and more accurate Ransomware detection with ONTAP Autonomous Ransomware Protection integration

Cloud Secure improves ransomware detection through integration with ONTAP [Autonomous Ransomware Protection](#) (ARP).

Cloud Secure receives ONTAP ARP events on potential volume file encryption activity, and

- Correlates volume encryption events with user activity to identify who is causing the damage,
- Implements automatic response policies to block the attack,
- Identifies which files were affected, helping to recover faster and conduct data breach investigations.

September 2022

Monitors available in Basic Edition

ONTAP [Default monitors](#) now available to use in Cloud Insights Basic Edition. This includes more than 70 infrastructure monitors and 30 workload examples.

ONTAP Power and StorageGRID dashboards

The dashboard gallery includes a new dashboard for ONTAP Power and Temperature as well as four dashboards for StorageGRID. If your environment is collecting ONTAP power metrics and/or StorageGRID data, import these dashboards by selecting **+From Gallery**.

At-a-glance threshold visibility in tables

Conditional Formatting allows you to set and highlight Warning-level and Critical-level thresholds in table widgets, bringing instant visibility to outliers and exceptional data points.

14 items found in 1 group

Table Row Grouping	Expanded Detail	Metrics & Attributes
All	Storage Pool	capacityRatio.used (%)
All (14)	--	95.15
--	rtp-sa-cl06-02:aggr_data1_rtp_sa_cl06_02	0.79
--	rtp-sa-cl06-01:aggr_data1_rtp_sa_cl06_01	2.45
--	rtp-sa-cl06-02:aggr0_rtp_sa_cl06_02_root	95.15
--	rtp-sa-cl06-01:aggr0_rtp_sa_cl06_01_root	95.15

Formatting: ☒ Show Expanded Details Conditional Formatting Background Color + Icon ☐ Show ☒ In Range as green

capacity.provisioned (GiB)

> Aggregation

> Unit Display

Conditional Formatting Reset

If value is > (Greater than)

Warning 70 %

Critical 90 %

> Rename Column

Security Monitor

Cloud Insights can alert you when it detects that FIPS mode is disabled on the ONTAP system. Read more about [System Monitors](#), and watch this space for more Security Monitors, coming soon!

Chat from Anywhere

Chat with a NetApp Support specialist from any Cloud Insights screen by selecting the new **Help > Live Chat** link. Help is available from the "?" icon in the upper right of the screen.



More visible Insights

If your environment is experiencing an [Insight](#) such as *Shared resources Under Stress* or *Kubernetes Namespaces Running Out of Space*, asset landing pages for resources affected now include links to the Insight itself, providing quicker exploration and troubleshooting.

New Data Collectors

- Amazon S3 (available in Preview)
- Brocade FOS 9.0.x
- Dell/EMC PowerStore 3.0.0.0

Other Data Collector Updates

All data sources are now optimized to resume performance polling after Acquisition Unit updates and/or patches.

Operating System support

The following operating systems are supported with Cloud Insights Acquisition Units, in addition to those [already supported](#):

- Red Hat Enterprise Linux 8.5, 8.6

August 2022

Cloud Insights has a new look!

Starting this month, "Monitor and Optimize" has been renamed **Observability**. You'll find all your favorite features like Dashboards, Queries, Alerts, and Reporting here. In addition, look for Cloud Secure under the new **Security** menu. Note that only the menus have changed; feature functionality remains the same.



Looking for the **Help** menu?

Help now lives in the upper right of the screen.



Not sure where to start? Check out ONTAP Essentials!

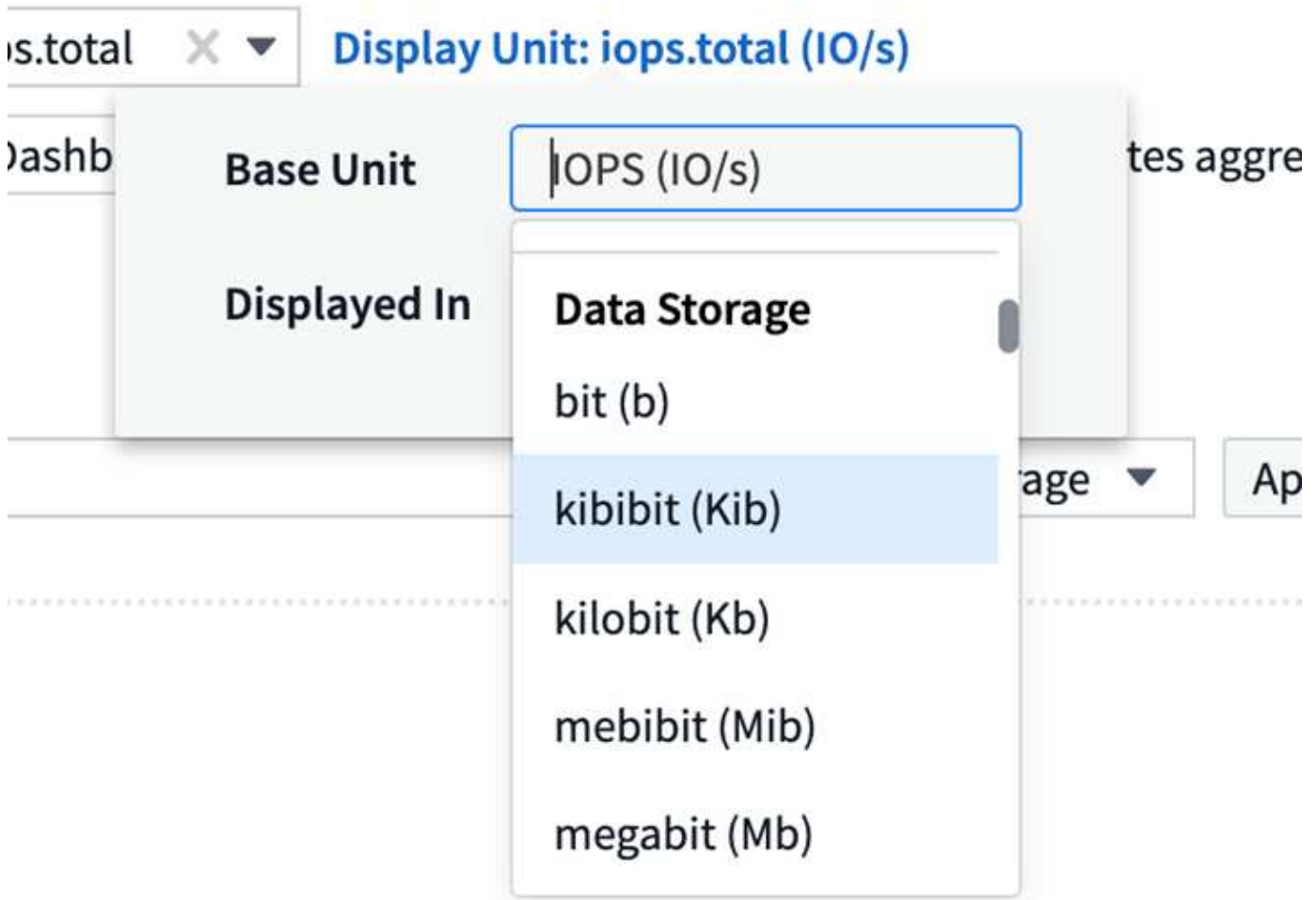
ONTAP Essentials is a set of dashboards and workflows that provide detailed views into your NetApp ONTAP inventories, workloads, and data protection, including days-to-full predictions for storage capacity and performance. You can even see if any controllers are running at high utilization. ONTAP Essentials is your ideal place for all of your NetApp ONTAP monitoring needs!

ONTAP Essentials—available in all Editions—is designed to be intuitive to existing ONTAP operators and administrators, easing the transition from ActiveIQ Unified Manager to service-based management tools.



Storage Data families are merged

You asked for it, and now you've got it. Storage base-2 and base-10 data units are now combined into one family, from bits and bytes to tebibits and terabytes, making it easier to display data your way on your dashboards. Data Rates are also now one big family of their own.



How much power is my storage using?

Display and monitor your ONTAP storage shelf and node power consumption, temperature, and fan speed, using the `netapp_ontap.storage_shelf`, `netapp_ontap.system_node` and `netapp_ontap.cluster` (power consumption only) metrics.

The screenshot shows the Cloud Insights interface with the "Storage Shelf" query selected. The query is filtered by "cluster_name". The results show two items found in two groups, with columns for cluster_name, netapp_ontap.storage_s..., average_..., power, min_ambient..., min_temperat..., max_temperat..., average_temp..., average_fan_s..., and min_fan_spe.

Table Row Grouping	Expanded Detail	Metrics & Attributes							
cluster_name	netapp_ontap.storage_s...	average_...	power	min_ambient_...	min_temperat...	max_temperat...	average_temp...	average_fan_s...	min_fan_spe
rtp-sa-cl06 (1)	1.0	23.00	0.26	23.00	25.00	38.00	30.86	2,997.50	2,970.00
umeng-aff300-01-02 (1)	1.1	27.00	0.15	27.00	30.00	41.00	32.40	2,970.00	2,940.00

Features graduated from Preview

The following features have moved out of Preview and are now available to all customers:

Feature	Description
Kubernetes Namespaces Running out of Space	The <i>Kubernetes Namespaces Running Out of Space</i> Insight gives you a view into workloads on your Kubernetes namespaces that are at risk of running out of space, with an estimate for the number of days remaining before each space becomes full. Read More
Shared Resource Under Stress	The <i>Shared Resource Under Stress</i> insight uses AI/ML to automatically identify where resource contention is causing performance degradation in your environment, highlights any workloads impacted by it, and provides recommended actions to remediate, letting you solve performance issues more quickly. Read More
Cloud Secure – Block user access on attack	Greater protection for your business-critical data with the ability to block user access when an attack is detected. Access can be blocked automatically, using Automated Response Policies, or manually from the alert or user details pages. Read More

How's my data collection health?

Cloud Insights provides two new heartbeat monitors for your Acquisition Units, as well as two monitors to alert you to data collector failures. These can be used to alert you quickly to data collection issues.

The following monitors are now available in the *Data Collection* monitor group:

- Acquisition Unit Heartbeat-Critical
- Acquisition Unit Heartbeat-Warning
- Collector Failed
- Collector Warning

Note that these monitors are in *Paused* state by default. Activate them to be alerted about data collection issues.

Auto-Renewing API Tokens

API Access Tokens can now be set for auto-renewal. By enabling this feature, new/refreshed API Access Tokens will automatically be generated for expiring tokens. Cloud Insights agents using an expiring token will automatically be updated to use the corresponding new/refreshed API Access Token, allowing them to continue to operate seamlessly. Simply check the “Renew token automatically” box when creating your token. This feature is currently supported on Cloud Insights agents running on the Kubernetes platform with the latest NetApp Kubernetes Monitoring Operator.

Basic Edition gives you more than before

Your trial is ending but you're not yet sure whether a subscription is right for you? Basic Edition has always given you a chance to continue using Cloud Insights with your current ONTAP data collector, but now you can continue capturing VMWare version, topology, and IOPS/Throughput/Latency data as well. NetApp customers with premium support on their storage systems will also be entitled to support for Cloud Insights.

Ready to learn more?

Check out the **Learning Center** section of the Help > Support page for links to NetApp University Cloud Insights course offerings!

Operating System support

The following operating system is supported with Cloud Insights Acquisition Units, in addition to those [already supported](#):

- Windows 11

June 2022

Kubernetes cluster saturation and other details

Cloud Insights makes it easier than ever to explore your Kubernetes environment, with an improved cluster detail page that provides Saturation details as well as a cleaner view into Namespaces and Workloads.



The Cluster list page also gives you a quick view of saturation, in addition to Node, Pod, Namespace, and Workload counts:

Filter By + ?

Clusters (2)

Name ↑	Overall Saturation (%)	CPU Saturation (%)	Memory Saturation (%)	Storage Saturation (%)	Nodes	Pods	Namespaces	Workloads
self	56	25	56	31	2	63	18	68
setoK3s	4	2	3	4	2	9	5	7

How old is your Kubernetes cluster?

Is your cluster just starting in the world, or has it experienced a long digital life? Age has been added as a time metric collected for Kubernetes Nodes.

2 items found in 2 groups

Table Row Grouping	Expanded Detail	Metrics & Attributes
node_name ↑	kubernetes_cluster	kubernetes.node
ci-aumonitor-1 (1)	aumonitor	ci-aumonitor-1
ci-aumonitor-2 (1)	aumonitor	ci-aumonitor-2

Capacity Time-to-Full forecasting

Cloud Insights provides a dashboard to forecast the number of days until capacity runs out for each Internal Volume monitored. These values can help to significantly reduce the risk of an outage.



TTF counters are also available for Storage, Storage Pool, and Volume. Keep watching this space for additional dashboards for these objects.

Note that Time-to-Full forecasting is moving out of *Preview* and will be rolled out to all customers.

What’s changed in my environment?

ONTAP change log entries can be viewed in the log explorer.



Operating System support

The following operating systems are supported with Cloud Insights Acquisition Units, in addition to those [already supported](#):

- CentOS Stream 9
- Windows 2022

Updated Telegraf Agent

The agent for ingestion of telegraf integration data has been updated to version **1.22.3**, with performance and security improvements.

Users wishing to update can refer to the appropriate upgrade section of the [Agent Installation](#) documentation. Previous versions of the agent will continue to function with no user action required.

Preview Features

Cloud Insights regularly highlights a number of exciting new preview features. If you are interested in previewing one or more of these features, contact your [NetApp Sales Team](#) for more information.

Feature	Description
Kubernetes Namespaces Running out of Space	The <i>Kubernetes Namespaces Running Out of Space</i> Insight gives you a view into workloads on your Kubernetes namespaces that are at risk of running out of space, with an estimate for the number of days remaining before each space becomes full. Read More
Cloud Secure – block user access on attack	Greater protection for your business-critical data with the ability to block user access when an attack is detected. Access can be blocked automatically, using Automated Response Policies or manually from the alert or user details pages. Read More
Shared Resource Under Stress	The <i>Shared Resource Under Stress</i> insight uses AI/ML to automatically identify where resource contention is causing performance degradation in your environment, highlights any workloads impacted by it, and provides recommended actions to remediate, letting you solve performance issues more quickly. Read More

May 2022

Chat live with NetApp Support

You can now chat live with NetApp Support personnel! On the Help > Support page, simply click the Chat icon or click *Chat* in the "Contact Us" section to start a chat session. Chat support is available US weekdays for Standard and Premium Edition users.



Kubernetes Operator

We've made it easier to get you up and running with Cloud Insights' advanced Kubernetes monitoring and cluster explorer.

The [NetApp Kubernetes Monitoring Operator](#) (NKMO) is the preferred method for installing Kubernetes for Cloud Insights Insights, for more flexible configuration of monitoring in fewer steps, as well as enhanced opportunities for monitoring other software running in the K8s cluster.

Click the link above for more information and pre-requisites

Manage Users and Invites with API

You can now manage users and invites using Cloud Insights' powerful API. Read more in the [API Swagger Documentation](#).

Data Collection Alerts

Don't miss out on critical metrics due to a failed collector!

It's easier than ever to keep track of your data collectors with new [alerts](#) for data collector and acquisition unit failures.

Note that these Monitors are *Paused* by default. To enable, navigate to your monitors page and locate and resume "Acquisition Unit Shutdown" and "Collector Failed"

Alert on ONTAP storage changes

Don't let unexpected storage changes lead to outages!

You can now configure Cloud Insights to alert when modification or removal of FlexVols, nodes and SVMs are detected on ONTAP systems.

Preview Features

Cloud Insights regularly highlights a number of exciting new preview features. If you are interested in previewing one or more of these features, contact your [NetApp Sales Team](#) for more information.

Feature	Description
Kubernetes Namespaces Running out of Space	The <i>Kubernetes Namespaces Running Out of Space</i> Insight gives you a view into workloads on your Kubernetes namespaces that are at risk of running out of space, with an estimate for the number of days remaining before each space becomes full. Read More
Internal Volume and Volume Capacity Time-to-Full forecasting	Cloud Insights is able to prognose the number of days until capacity runs out for each Internal Volume and Volume monitored. This value can help to significantly reduce the risk of an outage.
Cloud Secure – block user access on attack	Greater protection for your business-critical data with the ability to block user access when an attack is detected. Access can be blocked automatically, using Automated Response Policies or manually from the alert or user details pages. Read More
Shared Resource Under Stress	The <i>Shared Resource Under Stress</i> insight uses AI/ML to automatically identify where resource contention is causing performance degradation in your environment, highlights any workloads impacted by it, and provides recommended actions to remediate, letting you solve performance issues more quickly. Read More

April 2022

Share your Feedback!

We want your input to help shape Cloud Insights. Earn points and prizes by participating in NetApp's **Insights to Action** program. [Sign up now!](#)

Updated Dashboard Editor

We've overhauled our dashboard creation tools to make it easier for you to visualize your data even more quickly. Navigate to the "Dashboards" page of Cloud Insights to edit an existing dashboard, add one from our dashboard gallery, or create a new dashboard of your own to check it out.



A new Count aggregation method has also been introduced. When grouping data in bar chart, column chart, and pie chart widgets, you can quickly and easily show the number of relevant objects for the selected metric.



Additionally, line charts now allow you to select one of three [interpolation](#) methods:

- None - No interpolation is done
- Linear - Interpolates a data point between the existing points
- Stair - Uses the previous data point as the interpolated data point

Enhanced Monitoring for Your Kubernetes Infrastructure

Cloud Insights keeps you on top of changes in your Kubernetes environment by alerting you when pods, daemonsets, and replicaset are created or removed, as well as when new deployments are created. Kubernetes monitors default to *paused* state, so you should enable only the specific ones you need.

Preview Features

Cloud Insights regularly highlights a number of exciting new preview features. If you are interested in previewing one or more of these features, contact your [NetApp Sales Team](#) for more information.

Feature	Description
Internal Volume and Volume Capacity Time-to-Full forecasting	Cloud Insights is able to prognose the number of days until capacity runs out for each Internal Volume and Volume monitored. This value can help to significantly reduce the risk of an outage.
Cloud Secure – block user access on attack	Greater protection for your business-critical data with the ability to block user access when an attack is detected. Access can be blocked automatically, using Automated Response Policies or manually from the alert or user details pages. Read More
Shared Resource Under Stress	The Shared Resource Under Stress insight uses AI/ML to automatically identify where resource contention is causing performance degradation in your environment, highlights any workloads impacted by it, and provides recommended actions to remediate, letting you solve performance issues more quickly. Read More

New Data Collector

- **Cohesity SmartFiles** - This REST API-based collector will acquire a Cohesity cluster, discovering the “Views” (as CI Internal Volumes), the various nodes, as well as collecting performance metrics.

Other Data Collector Updates

Collection and display of performance data has been improved on the following data collectors:

- Brocade CLI
- Dell/EMC VPLEX, PowerStore, Isilon/PowerScale, VNX Block/Clariion CLI, XtremIO, Unity/VNXe
- Pure FlashArray

These performance enhancements are already available in all NetApp data collectors as well as VMware and

Cisco, and will be rolled out to all other data collectors over the next few months.

March 2022

Cloud Connection for ONTAP 9.9+

The [NetApp Cloud Connection for ONTAP 9.9+](#) data collector eliminates the need to install an external acquisition unit, thereby simplifying troubleshooting, maintenance, and initial deployment.

New FSx for NetApp ONTAP Monitors

Monitoring your FSx for NetApp ONTAP environment is easy with new [system-defined monitors](#) for both infrastructure (metrics) and workloads (logs).

FSX Infrastructure (1)

[+ Monitor](#)

Bulk Actions ▾

Filter...

<input type="checkbox"/>	Name	Metric / Parameters	Severity	Time Frame	Status
	FSx Volume Cache Miss Ratio	netapp_ontap.workload_volume.cache_miss_ratio	⚠ Warning @ > 95 % 🔴 Critical @ > 100 %	For 30 minutes	⏸ Paused

FSX Workload Examples (5)

[+ Monitor](#)

Bulk Actions ▾

Filter...

<input type="checkbox"/>	Name	Metric / Parameters	Severity	Time Frame	Status
	FSx Snapshot Reserve Space is Full	netapp_ontap.workload_volume.snapshot_size_used_percent	⚠ Warning @ > 90 % 🔴 Critical @ > 95 %	Once	⏸ Paused
	FSx Volume Capacity is Full	netapp_ontap.workload_volume.size_used_percent	⚠ Warning @ > 85 % 🔴 Critical @ > 95 %	Once	⏸ Paused
	FSx Volume High Latency	netapp_ontap.workload_volume.total_latency	⚠ Warning @ > 1,000 μs 🔴 Critical @ > 2,000 μs	For 5 minutes	⏸ Paused
	FSx Volume Inodes Limit	netapp_ontap.workload_volume.inodes_used_percent	⚠ Warning @ > 85 % 🔴 Critical @ > 95 %	Once	⏸ Paused
	FSx Volume Qtree Quota Overcommit	netapp_ontap.workload_volume.qtree_quota_commit_percent	⚠ Warning @ > 95 % 🔴 Critical @ > 100 %	Once	⏸ Paused

New Cloud Secure features available to all

Your environment is more secure than ever with the following Cloud Secure features now generally available:

Feature	Description
Data Destruction – File Deletion attack detection	Detect abnormal large-scale file deletion activity, block malicious file access by malicious users, and take automatic snapshots with automatic response policies.
Separate notifications for Warnings and Alerts	Warning and Alert notifications can be sent to separate recipients, ensuring the right team can stay informed

Updated Telegraf Agent

The agent for ingestion of telegraf integration data has been updated to version **1.21.2**, with performance and security improvements.

Users wishing to update can refer to the appropriate upgrade section of the [Agent Installation](#) documentation. Previous versions of the agent will continue to function with no user action required.

Data Collector Updates

- The Broadcom Fibre Channel Switches data collector has been optimized to reduce the number of CLI commands issued with each inventory poll.
-

February 2022

Cloud Insights addresses Apache Log4j vulnerabilities

Customer security is a top priority at NetApp. Cloud Insights includes updates to its software libraries to address the recent Apache Log4j vulnerabilities.

Please refer to the following on NetApp's Product Security Advisory website:

[CVE-2021-44228](#)

[CVE-2021-45046](#)

[CVE-2021-45105](#)

You can read more about these vulnerabilities and NetApp's response at the [NetApp Newsroom](#).

Kubernetes Namespace Detail Page

Exploring your Kubernetes environment is now better than ever, with informative detail pages for your cluster's namespaces. The namespace detail page provides a summary of all the assets used by a namespace, including all the backend storage resources and their capacity utilizations.

Filter By + ?

5

Pods

2

Healthy

3

Alerting

3

Pending

Status
Active

Labels
-

Resource Quotas
2

1,016mc

CPU



Highest CPU Demand by Pod

998.69m folding-at-home-16353...

17.02m db-backup-85447c7767...

0.1GiB

Memory



Highest Memory Demand by Pod

0.1 GiB folding-at-home-16353...

<0.01 GiB db-backup-85447c7767...

0.78GiB

Total PVC Capacity claimed



Highest Storage Demand by PVC

0.39 GiB nfs2

0.39 GiB nfs

Storage (2)

persistentvolumeclaim ↑	persistentvolume	pvc_type	backend	backend_capacity_total_bytes (GiB)	backend_capacity_us
nfs	nfs	NFS	-		
nfs2	nfs2	NFS	tokaji:tokaji_svm_vvol_nfs:tokaji_svm_k n_ops	300 GiB	35.49 GiB

Workloads (3)

owner_name ↑	owner_kind	cpu_usage_nanocores (mcores)	kube_pod_container_resource_requests_memory_bytes (GiB)
db-backup	Deployment	17 mc	0.68 GiB
db-workload	Deployment		1.46 GiB
folding-at-home-1635372863	Deployment	999 mc	0.13 GiB

December 2021

Deeper integration for ONTAP systems

Simplify alerting for ONTAP hardware failures and more with new integration with NetApp Event Management System (EMS).

[Explore and alert](#) on low-level ONTAP messages in Cloud Insights to inform and improve troubleshooting workflows and further reduce reliance on ONTAP element management tooling.

Querying Logs

For ONTAP systems, Cloud Insights Queries include a powerful [Log Explorer](#), allowing you to easily investigate and troubleshoot EMS log entries.



Data Collector-level notifications.

In addition to system-defined and custom-created Monitors for alerting, you can also set alert notifications for ONTAP data collectors, allowing you to specify recipients for collector-level alerts, independent of other monitor alerts.

Greater flexibility of Cloud Secure roles

Users can be granted access to Cloud Secure features based on [roles](#) set by an administrator:

Role	Cloud Secure Access
Administrator	Can perform all Cloud Secure functions, including those for Alerts, Forensics, data collectors, automated response policies, and APIs for Cloud Secure. An Administrator can also invite other users but can only assign Cloud Secure roles.
User	Can view and manage Alerts and view Forensics. User role can change alert status, add a note, take snapshots manually, and block user access.
Guest	Can view Alerts and Forensics. Guest role cannot change alert status, add a note, take snapshots manually, or block user access.

Operating System support

CentOS 8.x support is being replaced with **CentOS 8 Stream** support. CentOS 8.x will reach End-of-Life on December 31, 2021.

Data Collector Updates

A number of Cloud Insights data collector names have been added to reflect vendor changes:

Vendor/Model	Previous Name
Dell EMC PowerScale	Isilon
HPE Alletra 9000 / Primera	3PAR
HPE Alletra 6000	Nimble

November 2021

Adaptive Dashboards

New variables for attributes and the ability to use variables in widgets.

Dashboards are now more powerful and flexible than ever. Build adaptive dashboards with attribute variables to quickly filter dashboards on the fly. Using these and other pre-existing [variables](#) you can now create one high level dashboard to see metrics for your entire environment, and seamlessly filter down by resource name, type, location, and more. Use number variables in widgets to associate raw metrics with costs, for example cost per GB for storage as a service.



Access the Reporting Database via API

Enhanced capabilities for integration with third party reporting, ITSM, and automation tools: Cloud Insights' powerful [API](#) allows users to query the Cloud Insights Reporting database directly, without going through the

Cognos Reporting environment.

Pod tables on VM Landing Page

Seamless navigation between VMs and the Kubernetes Pods using them: for improved troubleshooting and performance headroom management, a table of associated Kubernetes Pods will now appear on VM landing pages.



pod_name ↑	kubernetes_cluster	namespace	owner_kind	owner_name
calico-kube-controllers-649b7b795b-4tp2n	ci-rancher	kube-system	ReplicaSet	calico-kube-controllers-649b7b795b
canal-mpvnx	ci-rancher	kube-system	DaemonSet	canal
cattle-cluster-agent-74c7797cc5-b9jhz	ci-rancher	cattle-system	ReplicaSet	cattle-cluster-agent-74c7797cc5
cattle-node-agent-bn225	ci-rancher	cattle-system	DaemonSet	cattle-node-agent
coredns-autoscaler-79599b9dc6-dtwpj	ci-rancher	kube-system	ReplicaSet	coredns-autoscaler-79599b9dc6

Data Collector Updates

- ECS now reports firmware for storage and node
- Isilon has improved prompt detection
- Azure NetApp Files collects performance data more quickly
- StorageGRID now supports Single Sign-On (SSO)
- Brocade CLI properly reports model for X&-4

Additional Operating Systems supported

The Cloud Insights Acquisition Unit supports the following operating systems, in addition to those already supported:

- Centos (64-bit) 8.4
- Oracle Enterprise Linux (64-bit) 8.4
- Red Hat Enterprise Linux (64-bit) 8.4

October 2021

Filters on K8S Explorer pages

[Kubernetes Explorer](#) page filters give you focused control of the data displayed for your Kubernetes cluster, node, and pod exploration.

Filter By
namespace
kube

Create wildcard containing "kube"
kube-public
kube-system
None

K8s Data for Reporting

Kubernetes data is now available for use in Reporting, allowing you to create chargeback or other reports. In order for Kubernetes chargeback data to be passed to Reporting, you must have an active connection to, and Cloud Insights must be receiving data from, your Kubernetes cluster as well as its back-end storage. If there is no data received from the back-end storage, Cloud Insights can not send Kubernetes object data to Reporting.



Dark Theme has arrived

Many of you asked for a dark theme, and Cloud Insights has answered. To switch between light and dark theme, click the drop-down next to your user name.





Data Collector Support

We've made some improvements in Cloud Insights Data Collectors. Here are some highlights:

- New collector for Amazon FSx for ONTAP

September 2021

Performance Policies are now Monitors

Monitors and Alerts have supplanted Performance Policies and Violations throughout Cloud Insights. [Alerting with Monitors](#) provides greater flexibility and insight into potential problems or trends in your environment.

Autocomplete Suggestions, Wildcards, and Expressions in Monitors

When creating a monitor for alerting, typing in a filter is now predictive, allowing you to easily search for and find the metrics or attributes for your monitor. Additionally, you are given the option to create a wildcard filter based on the text you type.

1 Select a metric to monitor

StoragePool.performance.utilization.read

Filter By name sas1

Group Avg

Unit Displayed In

- Create wildcard containing "sas1"
- tawny03:tawny03sas1
- tawny04:tawny04sas1
- None

Updated Telegraf Agent

The agent for ingestion of telegraf integration data has been updated to version **1.19.3**, with performance and security improvements.

Users wishing to update can refer to the appropriate upgrade section of the [Agent Installation](#) documentation. Previous versions of the agent will continue to function with no user action required.

Data Collector Support

We've made some improvements in Cloud Insights Data Collectors. Here are some highlights:

- Microsoft Hyper-V collector now uses PowerShell instead of WMI
- Azure VMs and VHD collector is now up to 10 times faster due to parallel calls
- HPE Nimble now supports federated and iSCSI configurations

And since we're always improving Data Collection, here are some other recent changes of note:

- New collector for EMC Powerstore
- New collector for Hitachi Ops Center
- New collector for Hitachi Content Platform
- Enhanced ONTAP collector to report Fabric Pools
- Enhanced ANF with Storage Pool and Volume performance
- Enhanced EMC ECS with Storage Nodes and Storage performance as well as the Object Count in buckets
- Enhanced EMC Isilon with Storage Node and Qtree metrics
- Enhanced EMC Symetrix with volume QOS limit metrics
- Enhanced IBM SVC and EMC PowerStore with Storage Nodes parent serial number

August 2021

New Audit Page User Interface

The [Audit page](#) provides a cleaner interface and now allows the export of audit events to .CSV file.

Enhanced User Role Management

Cloud Insights now allows even greater freedom for assigning user roles and access controls. Users can now be assigned granular permissions for monitoring, reporting, and Cloud Secure separately.

This means you can allow more users administrative access to monitoring, optimization, and reporting functions whilst restricting access to your sensitive Cloud Secure audit and activity data to only those that need it.

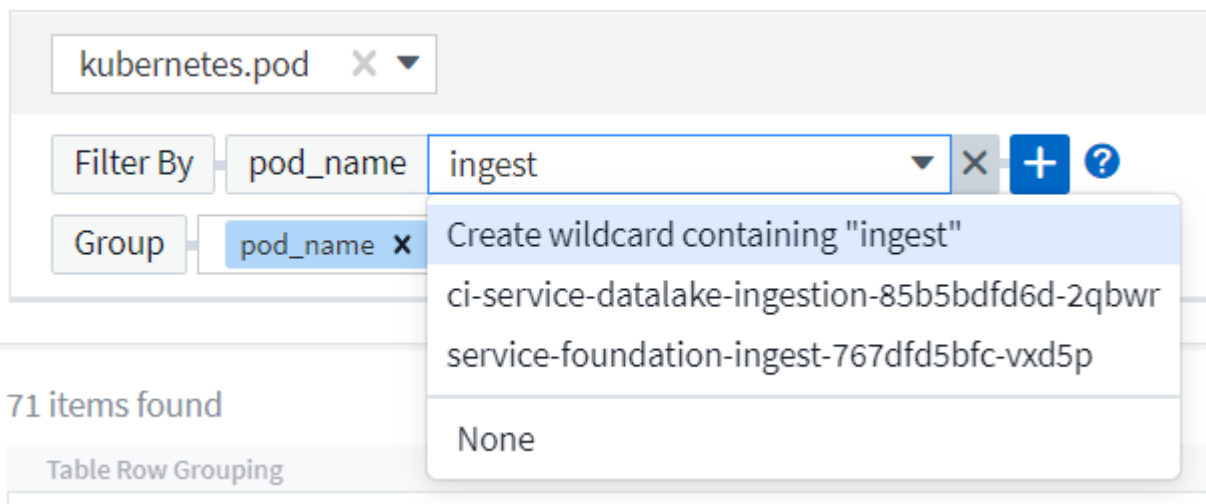
[Find out more](#) about the different levels of access in the Cloud Insights documentation.

June 2021

Autocomplete Suggestions, Wildcards, and Expressions in Filters

With this release of Cloud Insights, you no longer need to know all the possible names and values on which to filter in a query or widget. When filtering, you can simply start typing and Cloud Insights will suggest values based on your text. No more looking up Application names or Kubernetes attributes ahead of time just to find the ones you want to show in your widget.

As you type in a filter, the filter displays a smart list of results from which you can choose, as well as the option to create a **wildcard filter** based on the current text. Selecting this option will return all results that match the wildcard expression. You can of course also select multiple individual values that you want added to the filter.



Additionally, you can create **expressions** in a filter using NOT or OR, or you can select the "None" option to filter for null values in the field.

Read more about [filtering options](#) in queries and widgets.

APIs available by Edition

Cloud Insights' powerful APIs are more accessible than ever, with Alerts APIs now available in Standard and Premium Editions.

The following APIs are available for each Edition:

API Category	Basic	Standard	Premium
Acquisition Unit	✓	✓	✓
Data Collection	✓	✓	✓
Alerts		✓	✓
Assets		✓	✓
Data Ingestion		✓	✓

Kubernetes PV and Pod Visibility

Cloud Insights provides visibility into the back-end storage for your Kubernetes environments, giving you insight to your Kubernetes Pods and Persistent Volumes (PVs). You can now track PV counters such as IOPS, latency, and throughput from a single Pod's usage through a PV counter to a PV and all the way to the back-end storage device.

On a Volume or Internal Volume landing page, two new tables are displayed:

Kubernetes PVs

5m

2 items found

PV ↑	Cluster	PV Capacity (GiB)	Phase	StorageClass
cvo-shared-storage-pv	QA_K8S_CLUSTER	0.73	Bound	
test-mysql-shared-storage-pv	QA_K8S_CLUSTER	7.32	Bound	

Kubernetes Pods

5m

2 items found

Pod ↑	Cluster	Namespace	PV	Workload Type	Workload	Latency - Total ...	IOPS - T
cvo-mypod-pvc	QA_K8S_CLUSTER	k8testns	cvo-shared-storage				0.00
test-mysql-0	QA_K8S_CLUSTER	k8testns	test-mysql-shared-	StatefulSet	test-mysql	0.19	2.72

Note that to take advantage of these new tables, it is recommended to uninstall your current Kubernetes agent, and install it fresh. You must also install Kube-State-Metrics version 2.1.0 or later.

Kubernetes Node to VM links

On a Kubernetes Node page, you can now click to open the Node's VM page. The VM page also includes a link back to the Node itself.

14 Pods
14 Healthy 0 Alerting

Labels - Node IP 10.30.27.178 Virtual Machine [main-ci-node-general-1b-05](#)



Pods		Containers		
Status ↑		Name	Healthy Containers	Namespace
Healthy	Running	ci-service-assets-bcb7447c-lsk29	1 of 1	oci
Healthy	Running	ci-service-webui-rest-74b89f5d8-nvlog	1 of 1	oci
Healthy	Running	filebeat-gg7r7	1 of 1	kube-system
Healthy	Running	ovs-vbjzd	1 of 1	openshift-sdn

NetApp / main-ci-node-general-1b-05

Virtual Machine Summary

5m

Power State:
On

Guest State:
Running

Datastore:
[i-01b052b8d843994e7](#)

CPU Utilization - Total:
3.89 %

Memory Utilization - Total:
N/A

Memory:
32.0 GB

Capacity - Total:
200.0 GB

Capacity - Used:
N/A

Latency - Total:
1.21 ms

IOPS - Total:
11.06 IO/s

Throughput - Total:
0.06 MB/s

DNS Name:
[ip-10-178.ec2.internal](#)

IP:

OS:
CentOS Linux 7 x86_64 HVM EBS ENA 1901_01-

Processors:
8

Hypervisor Name:
[us-east-1b](#)

Hypervisor IP:
US-EAST-1B

Hypervisor OS:
Amazon AWS EC2

Hypervisor FC Fabrics:
0

Hypervisor CPU Utilization:
N/A

Hypervisor Memory Utilization:
N/A

Kubernetes Node:
[ip-10-30-27-178.ec2.internal](#)

Alert Monitors:

[VM Capacity](#)
[VM IOPS](#)

[View Topology](#)

Alert Monitors replacing Performance Policies

To enable the added benefits of multiple thresholds, webhook and email alert delivery, alerting on all metrics using a single interface, and more, Cloud Insights will be converting Standard and Premium Edition customers from **Performance Policies** to **Monitors** during the months of July and August, 2021. Learn more about [Alerts and Monitors](#), and stay tuned for this exciting change.

Cloud Secure supports NFS

Cloud Secure now supports NFS for ONTAP data collection. Monitor SMB and NFS user access to protect your data from ransomware attacks.

Additionally, Cloud Secure supports Active-Directory and LDAP user directories for collection of NFS user attributes.

Cloud Secure snapshot purge

Cloud Secure automatically deletes snapshots based on the Snapshot Purge Settings, to save storage space and reduce the need for manual snapshot deletion.

Snapshot Purge Settings



Define purge periods to automatically delete snapshots taken by Cloud Secure.

Attack Automated Response

Delete Snapshot after

Warning Automated Response

Delete Snapshot after

User Created

Delete Snapshot after

Cloud Secure data collection speed

A single data collector agent system can now post up to 20,000 events per second to Cloud Secure.

May 2021

Here are some of the changes we've made in April:

Updated Telegraf Agent

The agent for ingestion of telegraf integration data has been updated to version 1.17.3, with performance and security improvements.

Users wishing to update can refer to the appropriate upgrade section of the [Agent Installation](#) documentation.

Previous versions of the agent will continue to function with no user action required.

Add Corrective Actions to an Alert

You can now add an optional description as well as additional insights and/or corrective actions when creating or modifying a Monitor by filling in the **Add an Alert Description** section. The description will be sent with the alert. The *insights and corrective actions* field can provide detailed steps and guidance for dealing with alerts and will be displayed in the summary section of the alert landing page.

4 Add an alert description (optional)

Add a description

Enter a description that will be sent with this alert (1024 character limit)

Add insights and corrective actions

Enter a url or details about the suggested actions to fix the issue raised by the alert

Cloud Insights APIs for All Editions

API access is now available in all editions of Cloud Insights. Users of Basic edition can now automate actions for Acquisition Units and Data Collectors, and Standard Edition users can query metrics and ingest custom metrics. Premium edition continues to allow full use of all API categories.

API Category	Basic	Standard	Premium
Acquisition Unit	✓	✓	✓
Data Collection	✓	✓	✓
Assets		✓	✓
Data Ingestion		✓	✓
Data Warehouse			✓

For details on API usage, please refer to the [API documentation](#).

April 2021

Easier Management of Monitors

[Monitor Grouping](#) simplifies the management of monitors in your environment. Multiple monitors can now be grouped together and paused as one. For example, if you have an update occurring on a stack of infrastructure, you can pause alerts from all those devices via one click.

Monitor groups is the first part of an exciting new feature bringing improved management of ONTAP devices to Cloud Insights.



Enhanced Alerting Options Using Webhooks

Many commercial applications support [Webhooks](#) as a standard input interface. Cloud Insights now supports many of these delivery channels, providing default templates for Slack, PagerDuty, Teams, and Discord, in addition to providing customizable generic webhooks to support many other applications.

3 Set up team notification(s) (alert your team via email, or Webhook)

By Webhook	Notify team on Critical, Warning ▼	Use Webhook(s) PagerDuty Trigger x ▼
	Notify team on Resolved ▼	Use Webhook(s) PagerDuty Resolve x ▼

Improved Device Identification

To improve monitoring and troubleshooting as well as deliver accurate reporting, it is helpful to understand the names of devices rather than their IP addresses or other identifiers. Cloud Insights now incorporates an automatic way to identify the names of storage and physical host devices in the environment, using a rule-based approach called [Device Resolution](#), available in the **Manage** menu.

You asked for more!

A popular ask by customers has been for more default options for visualizing the range of data, so we have added the following five new choices that are now available throughout the service via the time range picker:

- Last 30 Minutes
- Last 2 Hours
- Last 6 Hours
- Last 12 Hours
- Last 2 Days

Multiple Subscriptions in one Cloud Insights Environment

Starting April 2, Cloud Insights supports multiple subscriptions of the same edition type for a customer in a single Cloud Insights instance. This enables customers to co-term parts of their Cloud Insights subscription with infrastructure purchases. Contact NetApp Sales for assistance with multiple subscriptions.

Choose Your Path

While setting up Cloud Insights, you can now choose whether to start with Monitoring and Alerting or Ransomware and Insider Threat Detection. Cloud Insights will configure your starting environment based on the path you choose. You can configure the other path at any time afterward.

Easier Cloud Secure Onboarding

And it is easier than ever to start using Cloud Secure, with a new step-by-step setup checklist.



Secure Your Data from Ransomware & Insider Threat

- Ransomware & insider threat detection
- User data access auditing

Setting up Cloud Secure

- ✓ Add an [Agent](#) on server or VM to collect data ([system requirements](#) [🔗](#)).
- ✓ Configure a [User Directory Collector](#) to collect user attributes from active directories (optional step).
- ✓ Configure a [Data Collector](#) to collect file access activity on your storage devices.
- ✓ Define [Automated Response Policies](#) to take automatic action in the event of an attack.

User activity data will appear in the [Forensics](#) section

As always, we love to hear your suggestions! Send them to ng-cloudinsights-customerfeedback@netapp.com.

February 2021

Updated Telegraf Agent

The agent for ingestion of telegraf integration data has been updated to version 1.17.0, which includes vulnerability and bug fixes.

Cloud Cost Analyzer

Experience the power of Spot by NetApp with Cloud Cost, which provides a detailed [cost analysis](#) of past, present, and estimated spending, providing visibility into cloud usage in your environment. The Cloud Cost dashboard delivers a clear view of cloud expenses and a drill down into individual workloads, accounts, and services.

Cloud Cost can help with these major challenges:

- Tracking and monitoring your cloud expenses
- Identifying waste and potential optimization areas
- Delivering executable action items

Cloud Cost is focused on monitoring. Upgrade to the full Spot by NetApp account to enable automatic cost

saving and environment optimization.

Querying for objects having null values using filters

Cloud Insights now allows searching for attributes and metrics having null/none values through the use of filters. You can perform this filtering on any attributes/metrics in the following places:

- On the Query page
- In Dashboard widgets and page variables
- On the Alerts list page
- When creating Monitors

To filter for null/none values, simply select the *None* option when it appears in the appropriate filter drop-down.



Multi-Region Support

Starting today we offer the Cloud Insights service in different regions across the globe, which facilitates performance and increases security for customers based outside the United States. Cloud Insights/Cloud Secure stores information according to the region in which your environment is created.

Click [here](#) for more information.

January 2021

Additional ONTAP Metrics Renamed

As part of our continuing effort to improve efficiency of data-gathering from ONTAP systems, the following ONTAP metrics have been renamed.

If you have existing dashboard widgets or queries using any of these metrics, you will need to edit or re-create them to use the new metric names.

Previous Metric Name	New Metric Name
netapp_ontap.disk_constituent.total_transfers	netapp_ontap.disk_constituent.total_iops
netapp_ontap.disk.total_transfers	netapp_ontap.disk.total_iops
netapp_ontap.fcp_lif.read_data	netapp_ontap.fcp_lif.read_throughput
netapp_ontap.fcp_lif.write_data	netapp_ontap.fcp_lif.write_throughput
netapp_ontap.iscsi_lif.read_data	netapp_ontap.iscsi_lif.read_throughput
netapp_ontap.iscsi_lif.write_data	netapp_ontap.iscsi_lif.write_throughput

Previous Metric Name	New Metric Name
netapp_ontap.lif.recv_data	netapp_ontap.lif.recv_throughput
netapp_ontap.lif.sent_data	netapp_ontap.lif.sent_throughput
netapp_ontap.lun.read_data	netapp_ontap.lun.read_throughput
netapp_ontap.lun.write_data	netapp_ontap.lun.write_throughput
netapp_ontap.nic_common.rx_bytes	netapp_ontap.nic_common.rx_throughput
netapp_ontap.nic_common.tx_bytes	netapp_ontap.nic_common.tx_throughput
netapp_ontap.path.read_data	netapp_ontap.path.read_throughput
netapp_ontap.path.write_data	netapp_ontap.path.write_throughput
netapp_ontap.path.total_data	netapp_ontap.path.total_throughput
netapp_ontap.policy_group.read_data	netapp_ontap.policy_group.read_throughput
netapp_ontap.policy_group.write_data	netapp_ontap.policy_group.write_throughput
netapp_ontap.policy_group.other_data	netapp_ontap.policy_group.other_throughput
netapp_ontap.policy_group.total_data	netapp_ontap.policy_group.total_throughput
netapp_ontap.system_node.disk_data_read	netapp_ontap.system_node.disk_throughput_read
netapp_ontap.system_node.disk_data_written	netapp_ontap.system_node.disk_throughput_written
netapp_ontap.system_node.hdd_data_read	netapp_ontap.system_node.hdd_throughput_read
netapp_ontap.system_node.hdd_data_written	netapp_ontap.system_node.hdd_throughput_written
netapp_ontap.system_node.ssd_data_read	netapp_ontap.system_node.ssd_throughput_read
netapp_ontap.system_node.ssd_data_written	netapp_ontap.system_node.ssd_throughput_written
netapp_ontap.system_node.net_data_recv	netapp_ontap.system_node.net_throughput_recv
netapp_ontap.system_node.net_data_sent	netapp_ontap.system_node.net_throughput_sent
netapp_ontap.system_node.fcp_data_recv	netapp_ontap.system_node.fcp_throughput_recv
netapp_ontap.system_node.fcp_data_sent	netapp_ontap.system_node.fcp_throughput_sent
netapp_ontap.volume_node.cifs_read_data	netapp_ontap.volume_node.cifs_read_throughput
netapp_ontap.volume_node.cifs_write_data	netapp_ontap.volume_node.cifs_write_throughput
netapp_ontap.volume_node.nfs_read_data	netapp_ontap.volume_node.nfs_read_throughput
netapp_ontap.volume_node.nfs_write_data	netapp_ontap.volume_node.nfs_write_throughput
netapp_ontap.volume_node.iscsi_read_data	netapp_ontap.volume_node.iscsi_read_throughput
netapp_ontap.volume_node.iscsi_write_data	netapp_ontap.volume_node.iscsi_write_throughput
netapp_ontap.volume_node.fcp_read_data	netapp_ontap.volume_node.fcp_read_throughput
netapp_ontap.volume_node.fcp_write_data	netapp_ontap.volume_node.fcp_write_throughput
netapp_ontap.volume.read_data	netapp_ontap.volume.read_throughput
netapp_ontap.volume.write_data	netapp_ontap.volume.write_throughput

Previous Metric Name	New Metric Name
netapp_ontap.workload.read_data	netapp_ontap.workload.read_throughput
netapp_ontap.workload.write_data	netapp_ontap.workload.write_throughput
netapp_ontap.workload_volume.read_data	netapp_ontap.workload_volume.read_throughput
netapp_ontap.workload_volume.write_data	netapp_ontap.workload_volume.write_throughput

New Kubernetes Explorer

The [Kubernetes Explorer](#) provides a simple topology view of Kubernetes Clusters, allowing even non-experts to quickly identify issues & dependencies, from the cluster level down to the container and storage.

A wide variety of information can be explored using the Kubernetes Explorer's drill-down details for status, usage, and health of the Clusters, Nodes, Pods, Containers, and Storage in your Kubernetes environment.



December 2020

Simpler Kubernetes Installation

Kubernetes Agent installation has been streamlined to require fewer user interactions. [Installing the Kubernetes Agent](#) now includes Kubernetes data collection.

November 2020

Additional Dashboards

The following new ONTAP-focused dashboards have been added to the gallery and are available for import:

- ONTAP: Aggregate Performance & Capacity
- ONTAP FAS/AFF - Capacity Utilization
- ONTAP FAS/AFF - Cluster Capacity
- ONTAP FAS/AFF - Efficiency
- ONTAP FAS/AFF - FlexVol Performance
- ONTAP FAS/AFF - Node Operational/Optimal Points
- ONTAP FAS/AFF - PrePost Capacity Efficiencies
- ONTAP: Network Port Activity
- ONTAP: Node Protocols Performance
- ONTAP: Node Workload Performance (Frontend)
- ONTAP: Processor
- ONTAP: SVM Workload Performance (Frontend)
- ONTAP: Volume Workload Performance (Frontend)

Column Rename in Table Widgets

You can rename columns in the *Metrics and Attributes* section of a table widget by opening the widget in Edit mode and clicking the menu at the top of the column. Enter the new name and click *Save*, or click *Reset* to set the column back to the original name.

Note that this only affects the column's display name in the table widget; the metric/attribute name does not change in the underlying data itself.

Metrics & Attributes	
Metric Name	
qa-ots-cl01	<div>▼ Rename Column Reset</div> <div><input type="text" value="Metric Name"/></div>
ngslabc90	
kuat	
hkdemo-cluster	

October 2020

Default Expansion of Integration Data

Table widget grouping now allows for default expansions of Kubernetes, ONTAP Advanced Data, and Agent Node metrics. For example, if you group Kubernetes *Nodes* by *Cluster*, you will see a row in the table for each cluster. You could then expand each cluster row to see a list of the Node objects.

Basic Edition Technical Support

Technical Support is now available for subscribers to Cloud Insights Basic Edition in addition to Standard and Premium Editions. Additionally, Cloud Insights has simplified the workflow for creating a NetApp support ticket.

Cloud Secure Public API

Cloud Secure supports [REST APIs](#) for accessing Activity and Alert information. This is accomplished through the use of API Access Tokens, created through the Cloud Secure Admin UI, which are then used to access the REST APIs. Swagger documentation for these REST APIs is integrated with Cloud Secure.

September 2020

Query Page with Integration Data

The Cloud Insights Query page supports integration data (i.e. from Kubernetes, ONTAP Advanced Metrics, etc.). When working with integration data, the query results table displays a "Split-Screen" view, with object/grouping on the left side, and object data (attributes/metrics) on the right. You can also choose multiple attributes for grouping integration data.

agent.node_fs X

Filter By +

Group agent_node_name X agent_node_os X X

3 Items found

Table Row Grouping		Metrics & Attributes	
agent_node_name	agent_node_os	free	inodes_used
WIN2K12R2IMAGE	Microsoft Windows	70,594,338,816.00	0.00
WIN2K19IMAGE	Microsoft Windows	72,546,041,856.00	0.00
ci-qa-chunge-qaau	Red Hat Enterprise Linux Server	169,010,801,322.67	21,844.00

Unit Display Formatting in Table Widget

Unit display formatting is now available in Table widgets for columns that display metric/counter data (for example, gigabytes, MB/second, etc.). To change a metric's display unit, click the "three dots" menu in the column header and select "Unit Display". You can choose from any of the available units. Available units will vary according to the type of metric data in the display column.

Table Widget

☐ Override Dashboard Time

Last 3 Hours

agent.node

Filter By + Group agent_node_name

8 items found

Table Row Grouping	Metrics & Attributes
agent_node_name ↑	mem.used (GiB)
ci-qa-avinashp-k8-bakra-1	12.41
ci-qa-avinashp-k8-bakra-2	9.31
ci-qa-avinashp-k8-bakra-3	4.46
ci-qa-avinashp-k8-bakra-4	1.15
ci-qa-avinashp-k8swheel-1	15.23

> Aggregation

Unit Display

Base Unit byte (B)

Displayed In gibibyte (GiB)

Cancel

Save

Acquisition Unit Detail Page

Acquisition Units now have their own landing page, providing useful detail for each AU as well as information to help with troubleshooting. The [AU detail page](#) provides links to the AU’s data collectors as well as helpful status information.

Cloud Secure Docker Dependency Removed

Cloud Secure’s dependency on Docker has been removed. Docker is no longer required for Cloud Secure agent installation.

Reporting User Roles

If you have Cloud Insights Premium Edition with Reporting, every Cloud Insights user in your environment also has a Single Sign-On (SSO) login to the Reporting application (i.e. Cognos); by clicking the **Reports** link in the menu, they will automatically be logged in to Reporting.

Their user role in Cloud Insights determines their [Reporting user role](#):

Cloud Insights Role	Reporting Role	Reporting Permissions
Guest	Consumer	Can view, schedule, and run reports and set personal preferences such as those for languages and time zones. Consumers cannot create reports or perform administrative tasks.
User	Author	Can perform all Consumer functions as well as create and manage reports and dashboards.
Administrator	Administrator	Can perform all Author functions as well as all administrative tasks such configuration of reports and the shutdown and restart of reporting tasks.



Cloud Insights Reporting is available for environments of 500 MUs or more.



If you are a current Premium Edition customer and wish to retain your reports, read this [important note for existing customers](#).

New API Category for Data Ingestion

Cloud Insights has added a **Data Ingestion** API category, giving you greater control over custom data and agents. Detailed documentation for this and other API Categories can be found in Cloud Insights by navigating to **Admin > API Access** and clicking the *API Documentation* link. You can also attach a comment to the AU in the Note field, which is displayed on the AU detail page as well as the AU list page.

August 2020

Monitoring and Alerting

In addition to the current ability to set performance policies for storage objects, VMs, EC2, and ports, Cloud Insights Standard Edition now includes the ability to [configure monitors](#) for thresholds on Integration data for Kubernetes, ONTAP advanced metrics, and Telegraf plugins. You simply create a monitor for each object metric you want to trigger alerts, set the conditions for warning-level or critical-level thresholds, and specify the email recipient(s) desired for each level. You can then [view and manage alerts](#) to track trends or troubleshoot issues.



July 2020

Cloud Secure *Take a Snapshot Action*

Cloud Secure protects your data by automatically taking a snapshot when malicious activity is detected, ensuring that your data is safely backed up.

You can define automated response policies that take a snapshot when ransomware attack or other abnormal user activity is detected.

You can also take a snapshot manually from the alert page.

Automatic Snapshot taken:

Potential Attack Detail / Ransomware Attack

Jul 26, 2020
2:38 AM - 5:38 AM

**POTENTIAL ATTACK: AL_307**
Ransomware Attack

Detected
4 days ago
Jul 26, 2020 3:38 AM

Action Taken
Snapshots Taken

Status
In Progress

Last snapshots taken by
Amit Schwartz
Jul 30, 2020 2:54 PM

How To:
Restore Entities

Re-Take Snapshots

Total Attack Results

1

Affected Volumes

0

Deleted Files

5148

Encrypted Files

5148 Files have been copied, deleted, and potentially encrypted by 1 user account.

This is potentially a sign of ransomware attack.

The extension "crypt" was added to each file.

Encrypted Files
Activity per minute



Related Users

**Ewen Hall**
Developer
Engineering

5148
Encrypted Files

Detected
4 days ago
Jul 26, 2020 3:38 AM

Action Taken
Snapshots Taken

Manual Snapshot:

Cloud Insights

Abhi Basu Thakur

MONITOR & OPTIMIZE

Alerts / Nabilah Howell had an abnormal change in activity rate

Jul 23, 2020 - Jul 26, 2020
1:44 AM - 1:44 AM

CLOUD SECURE


ALERTS

FORENSICS

ADMIN

HELP

Alert Detail

**WARNING: AL_306**
Nabilah Howell had an abnormal change in activity rate.

Detected
5 days ago
Jul 25, 2020 1:44 PM

Action Taken
None

Status
New

Recommendation: Setup an Automated Response Policy
An Automated Response Policy will trigger measures to contain the damage automatically when a future attack is detected. Try it now.

Take Snapshots

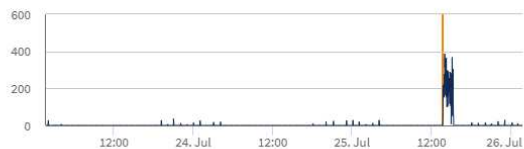
How To:
Restore Entities

Nabilah Howell's Activity Rate Change

Typical	Alert
122.8 Activities Per Minute	210 Activities Per Minute
	↑ 71%

Nabilah Howell's activity rate grew 71% over their typical average.

Activity Rate
Activity per 5 minutes



Metric/Counter updates

The following capacity counters are available for use in Cloud Insights UI and REST API. Previously these counters were only available for the Data Warehouse / Reporting.

Object Type	Counter
Storage	Capacity - Spare Raw Capacity - Failed Raw
Storage Pool	Data Capacity - Used Data Capacity - Total Other Capacity - Used Other Capacity - Total Capacity - Raw Capacity - Soft Limit
Internal Volume	Data Capacity - Used Data Capacity - Total Other Capacity - Used Other Capacity - Total Clone Saved Capacity - Total

Cloud Secure Potential Attack Detection

Cloud Secure now detects potential attacks such as ransomware. Click on an alert in the Alerts list page to open a detail page showing the following:

- Time of attack
- Associated user and file activity
- Action taken
- Additional information to assist with tracking down possible security breaches

Alerts page showing potential ransomware attack:



Detail page for potential ransomware attack:



POTENTIAL ATTACK: AL_305
Ransomware Attack

Detected
5 days ago
Jul 11, 2020 4:02 AM

Action Taken
None

Status
New

Total Attack Results

Affected Volumes	Deleted Files	Encrypted Files
1	0	4173

4173 Files have been copied, deleted, and potentially encrypted by 1 user account.

This is potentially a sign of ransomware attack.
The extension ".crypt" was added to each file.

Encrypted Files

Activity per minute



Related Users



Kristjan Egilsson
Accountant
Finance

4173
Encrypted Files

Detected
5 days ago
Jul 11, 2020 4:02 AM

Action Taken
None



Username
us035

Email
Egilsson@netapp.com

Phone
387224312607

Department
Finance

Manager
Lyndsey Maddox

Top Activity Types

Activity per minute
Last access location: 10.197.144.115

[View Activity Detail](#)



Subscribe to Premium Edition through AWS

During your trial of Cloud Insights, you can [self-subscribe](#) through AWS Marketplace to either Cloud Insights Standard Edition or Premium Edition. Previously, you could only self-subscribe through AWS Marketplace to Standard Edition only.

Enhanced Table Widget

The dashboard/asset page Table widget includes the following enhancements:

- "Split-Screen" view: Table widgets display the object/grouping on the left side, and the object data (attributes/metrics) on the right.

GroupBy All

☐ Override Dashboard Time

⌚

×

index_0.index_0

Filter By

Group

agent_version

×

ⓘ

1 item found

Table Row Grouping

Metrics & Attributes

agent_version	value	consumer	protocol_name	level0	level1
Java/1.8.0_242	1,649.80	CloudInsights	GENERATED	simulated	N/A

- Multiple attribute grouping: For Integration data (Kubernetes, ONTAP Advanced Metrics, Docker, etc.), you can choose multiple attributes for grouping. Data is displayed according to the grouping attributes/you choose.

Grouping with Integration Data (shown in Edit mode):

Table Widget - Integration Data Example

☐ Override Dashboard Time

⌚

Last 7 Days

×

index_0.index_0

Filter By

Group

agent_version

×

name

×

protocol_name

×

×

ⓘ

500 items found

Table Row Grouping

Metrics & Attributes

agent_version	name	protocol_name	value	consumer	protocol_name	level0	level1
Java/1.8.0_242	simulated.shinchaku-client-1010.counter.2...	GENERATED	1,597.16	CloudInsights	GENERATED	simulated	shinchaku-
Java/1.8.0_242	simulated.shinchaku-client-1008.counter.1...	GENERATED	1,604.92	CloudInsights	GENERATED	simulated	shinchaku-
Java/1.8.0_242	simulated.shinchaku-client-1015.counter.1...	GENERATED	1,684.82	CloudInsights	GENERATED	simulated	shinchaku-
Java/1.8.0_242	simulated.shinchaku-client-1008.counter.0...	GENERATED	1,677.15	CloudInsights	GENERATED	simulated	shinchaku-

Cancel

Save

- Grouping for Infrastructure data (storage, EC2, VM, ports, etc.) is by a single attribute as before. When grouping by an attribute which is not the object, the table will allow you to expand the group row to see all the objects within the group.

Grouping with Infrastructure data (shown in display mode):

GroupBy Date

☐ 1h

4 items found in 2 groups

Active Date	Storage Node	Cache Hit Ratio - Total (%)	IOPS - Total (IO...	IOPS - Write (I...	Latency
06/01/2020 (1)	ocinaneqa1-01	N/A	N/A	N/A	N/A
06/01/2020	ocinaneqa1-01	N/A	N/A	N/A	N/A
N/A (3)	--	N/A	N/A	N/A	N/A

Metrics Filtering

In addition to filtering on an object's attributes in a widget, you can now filter on metrics as well.



When working with integration data (Kubernetes, ONTAP Advanced Data, etc.), metric filtering removes the individual/unmatched data points from the plotted data series, unlike infrastructure data (storage, VM, ports etc.) where filters work on the aggregated value of the data series and potentially remove the entire object from the chart.



ONTAP Advanced Counter Data

Cloud Insights takes advantage of NetApp's ONTAP-specific **Advanced Counter Data**, which provides a host of counters and metrics collected from ONTAP devices. ONTAP Advanced Counter Data is available to all NetApp ONTAP customers. These metrics enable customized and wide-ranging visualization in Cloud Insights widgets and dashboards.

ONTAP Advanced Counters can be found by searching for "netapp_ontap" in the widget's query, and selecting from among the counters.



You can refine your search by typing additional parts of the counter name. For example:

- *lif*
- *aggregate*
- *offbox_vscan_server*
- and more



Please note the following:

- Advanced Data collection will be enabled by default for new ONTAP data collectors. To enable Advanced Data collection for your existing ONTAP data collectors, edit the data collector and expand the *Advanced Configuration* section.
- Advanced Data collection is not available for 7-mode ONTAP.

Advanced Counter Dashboards

Cloud Insights comes with a variety of pre-designed dashboards to help get you started on visualizing ONTAP Advanced Counters for topics such as *Aggregate Performance*, *Volume Workload*, *Processor Activity*, and more. If you have at least one ONTAP data collector configured, these can be imported from the Dashboard Gallery on any dashboard list page.

Learn More

More information on ONTAP Advanced Data can be found at the following links:

- <https://mysupport.netapp.com/site/tools/tool-eula/netapp-harvest> (Note: You will need to sign in to NetApp Support)
- <https://nabox.org/faq/>

Policies and Violations Menu

Performance Policies and Violations are now found under the **Alerts** menu. Policy and Violation functionality are unchanged.



Updated Telegraf Agent

The agent for ingestion of telegraf integration data has been updated to [version 1.14](#), which includes bugs fixes, security fixes, and new plugins.

Note: When configuring a Kubernetes data collector on the Kubernetes platform, you may see an "HTTP status 403 Forbidden" error in the log, due to insufficient permissions in the "clusterrole" attribute.

To work around this issue, add the following highlighted lines to the *rules:* section of the endpoint-access clusterrole, and then restart the Telegraf pods.

```

rules:
- apiGroups:
  - ""
  - apps
  - autoscaling
  - batch
  - extensions
  - policy
  - rbac.authorization.k8s.io
  attributeRestrictions: null
  resources:
  - nodes/metrics
  - nodes/proxy      <== Add this line
  - nodes/stats
  - pods              <== Add this line
  verbs:
  - get
  - list              <== Add this line

```

June 2020

Simplified Data Collector Error Reporting

Reporting a data collector error is easier with the *Send Error Report* button on the data collector page. Clicking the button sends basic information about the error to NetApp and prompts investigation into the problem. Once pressed, Cloud Insights acknowledges that NetApp has been notified, and the Error Report button is disabled to indicate that an error report for that data collector has been sent. The button remains disabled until the browser page is refreshed.



Widget Improvements

The following improvements have been made in dashboard widgets. These improvements are considered Preview functionality and may not be available for all Cloud Insights environments.

- New object/metric chooser: Objects (Storage, Disk, Ports, Nodes, etc.) and their associated metrics (IOPS, Latency, CPU Count, etc.) are now available in widgets in a single inclusive drop-down with powerful search capability. You can enter multiple partial terms in the drop-down, and Cloud Insights will list all object metrics meeting those terms.



- Multiple tags grouping: When working with integration data (Kubernetes, etc.), you may group the data by multiple tags/attributes. For example, Sum memory usage by Kubernetes Namespace and Container name.



May 2020

Reporting User Roles

The following roles have been added for Reporting:

- Cloud Insights Consumers: can run and view reports
- Cloud Insights Authors: can perform the Consumer functions as well as create and manage reports and dashboards
- Cloud Insights Administrators: can perform the Author functions as well as all administrative tasks

Cloud Secure Updates

Cloud Insights includes the following recent Cloud Secure changes.

In the Forensics > Activity Forensics page, we provide two views to analyze and investigate user activity:

- Activity view, focused on user activity (What operation? Where performed?)
- Entities view, focused on what files the user accessed.



Additionally, the Alert email notification now contains a direct link to the alert page.

Dashboard Grouping

Dashboard grouping allows better [management of dashboards](#) that are relevant to you. You can add related dashboards to a group for "one-stop" management of, for example, your storage or virtual machines.

Groups are customized per user, so one person's groups can be different from someone else's. You can have as many groups as you need, with as few or as many dashboards in each group as you like.

Dashboard Groups (3)



All Dashboards (60)

My Dashboards (11)

Storage Group (7)



Dashboards (7)



Name ↑

[Dashboard - Storage Cost](#)

[Dashboard - Storage IO Detail](#)

[Dashboard - Storage Overview](#)

[Gauges Storage Performance](#)

[Storage Admin - Which nodes are in high demand?](#)

[Storage Admin - Which pools are in high demand?](#)

[Storage IOPs](#)

Dashboard Pinning

You can pin dashboards so favorites always appear at the top of the list.

Dashboards (7)



Name ↑



[Dashboard - Storage Overview](#)



[Storage Admin - Which nodes are in high demand?](#)



[Storage IOPs](#)

[Dashboard - Storage Cost](#)

[Dashboard - Storage IO Detail](#)

[Gauges Storage Performance](#)

[Storage Admin - Which pools are in high demand?](#)

TV Mode and Auto-Refresh

[TV Mode and Auto-Refresh](#) allow for near-real-time display of data on a dashboard or asset page:

- **TV Mode** provides an uncluttered display; the navigation menu is hidden, providing more screen real estate for your data display.
- Data in widgets on Dashboards and Asset Landing Pages **Auto-Refresh** according a refresh interval (as little as every 10 seconds) determined by the Dashboard Time Range selected (or widget time range, if set to override the dashboard time).

Combined, TV Mode and Auto-Refresh provide a live view of your Cloud Insights data, perfect for seamless demonstrations or in-house monitoring.

April 2020

New Dashboard Time Range Choices

Time range choices for dashboards and other Cloud insights pages now include *Last 1 Hour* and *Last 15 Minutes*.

Cloud Secure Updates

Cloud Insights includes the following recent Cloud Secure changes.

- Better file and folder metadata change recognition to detect if the user changed Permission, Owner, or Group Ownership.
- Export user activity report to CSV.

Cloud Secure monitors and audits all user access operations on files and folders. Activity auditing allows you to comply with internal security policies, meet external compliance requirements such as PCI, GDPR, and HIPAA, and conduct data breach and security incident investigations.

Default Dashboard Time

The default time range for dashboards is now 3 Hours instead of 24 hours.

Optimized Aggregation Times

Optimized [time aggregation](#) intervals in time-series widgets (Line, Spline, Area, and Stacked Area charts) are more frequent for 3-hour and 24-hour dashboard/widget time ranges, allowing for faster charting of data.

- 3 hour time range optimizes to a 1 minute aggregation interval. Previously this was 5 minutes.
- 24 hour time range optimizes to a 30 minute aggregation interval. Previously this was 1 hour.

You can still override the optimized aggregation by setting a custom interval.

Display Unit Auto-Format

In most widgets, Cloud Insights knows the base unit in which to display values, for example *Megabytes*, *Thousands*, *Percentage*, *Milliseconds (ms)*, etc., and now [automatically formats](#) the widget to the most readable unit. For example a data value of 1,234,567,890 bytes would be auto formatted to 1.23 gibibytes. In many cases, Cloud Insights knows the best format for the data being acquired. In cases where the best format is not known, or in widgets where you want to override the automatic formatting, you can choose the format you want.



Import Annotations Using API

With Cloud Insights Premium Edition's powerful API, you can now [import annotations](#) and assign them to objects using a .CSV file. You can also import applications and assign business entities in the same way.

ASSETS.import

PUT /assets/import Import assets from a CSV file.

Import annotations and applications from the given CSV file. The format of the CSV file is following:


```

Project]
<Object Type Value 1>, <Object Name or Key 1>, <Annotation Value> [, <Annotation Value> ...] [, <Application>] [, <Tenant>] [, <Line_Of_Business>] [, <Business_Unit>] [,
<Project>]
<Object Type Value 2>, <Object Name or Key 2>, <Annotation Value> [, <Annotation Value> ...] [, <Application>] [, <Tenant>] [, <Line_Of_Business>] [, <Business_Unit>] [,
<Project>]
<Object Type Value 3>, <Object Name or Key 3>, <Annotation Value> [, <Annotation Value> ...] [, <Application>] [, <Tenant>] [, <Line_Of_Business>] [, <Business_Unit>] [,
<Project>]
...
<Object Type Value N>, <Object Name or Key N>, <Annotation Value> [, <Annotation Value> ...] [, <Application>] [, <Tenant>] [, <Line_Of_Business>] [, <Business_Unit>] [,
<Project>]
      
```

Simpler Widget Selector

Adding widgets to dashboards and asset landing pages is easier with a new widget selector that shows all widget types in a single all-at-once view, so the user no longer needs to scroll through a list of widget types to find the one they want to add. Related widgets are color-coordinated and grouped by proximity in the new selector.



February 2020

API with Premium Edition

Cloud Insights Premium Edition comes with a [powerful API](#) that can be used to integrate Cloud Insights with other applications, such as CMDB's or other ticketing systems.

Detailed, Swagger-based information is found in **Admin > API Access**, under the **API Documentation** link. Swagger provides a brief description and usage information for the API, and allows you to try each API out in your environment.

The Cloud Insights API uses Access Tokens to provide permission-based access to categories of API, such as ASSETS or COLLECTION.



Initial Polling After Adding A Data Collector

Previously, after configuring a new data collector, Cloud Insights would poll the data collector immediately to gather *inventory* data, but would wait until the configured performance poll interval (typically 15 minutes) to gather initial *performance* data. It would then wait for another interval before initiating the second performance

poll, which meant it would take up to *30 minutes* before meaningful data was acquired from a new data collector.

Data collector [polling](#) has been greatly improved, such that the initial performance poll occurs immediately after the inventory poll, with the second performance poll occurring within a few seconds after completion of the first performance poll. This allows Cloud Insights to begin showing useful data on dashboards and graphs within a very short time.

This poll behavior also occurs after editing the configuration of an existing data collector.

Easier Widget Duplication

It is easier than ever to create a copy of a widget on a dashboard or landing page. In dashboard Edit mode, click the menu on the widget and select **Duplicate**. The widget editor is launched, pre-filled with the original widget's configuration and with a "copy" suffix in the widget name. You can easily make any necessary changes and Save the new widget. The widget will be placed at the bottom of your dashboard, and you can position it as needed. Remember to Save your dashboard when all changes are complete.



Single Sign-On (SSO)

With Cloud Insights Premium Edition, administrators can enable [Single Sign-On \(SSO\)](#) access to Cloud Insights for all users in their corporate domain, without having to invite them individually. With SSO enabled, any user with the same domain email address can log into Cloud Insights using their corporate credentials.



SSO is only available in Cloud Insights Premium Edition, and must be configured before it can be enabled for Cloud Insights. SSO configuration includes [Identity Federation](#) through NetApp Cloud Central. Federation allows single sign-on users to access your NetApp Cloud Central accounts using credentials from your corporate directory.

January 2020

Swagger documentation for REST API

Swagger explains each available REST API in Cloud Insights, as well as its usage and syntax. Information on Cloud Insights APIs is available in [documentation](#).

Feature Tutorials Progress Bar

The feature tutorials checklist has been moved to the top banner and now features a progress indicator. Tutorials are available for each user until dismissed, and are always available in Cloud Insights [documentation](#).



Acquisition Unit Changes

When installing an Acquisition Unit (AU) on a host or VM that has the same name as an already-installed AU, Cloud Insights assures a unique name by appending the AU name with "_1", "_2", etc. This is also the case when uninstalling and reinstalling an AU from the same VM without first removing it from Cloud Insights. Want a different AU name altogether? No problem; AU's can be renamed after installation.

Optimized Time Aggregation in Widgets

In widgets, you can choose between an *Optimized* time aggregation interval or a *Custom* interval that you set. Optimized aggregation automatically selects the right time interval based on the selected dashboard time range (or widget time range, if overriding the dashboard time). The interval dynamically changes as the dashboard or widget time range is changed.

Simplified "Getting Started with Cloud Insights" process

The process for getting started using Cloud Insights has been simplified to make your first-time setup smoother and easier. Simply select an initial data collector and follow the instructions. Cloud Insights will walk you through configuring the data collector and any agent or acquisition unit required. In most cases it will even import one or more initial dashboards so you can start gaining insight into your environment quickly (but please allow up to 30 minutes for Cloud Insights to collect meaningful data).

Additional improvements:

- Acquisition Unit installation is simpler and runs faster.
- Alphabetical Data Collectors choices make it easier to find the one you're looking for.
- Improved Data Collector setup instructions are easier to follow.
- Experienced users can skip the getting started process with the click of a button.
- A new Progress bar shows you where you are in the process.



December 2019

Business Entity can be used in filters

Business Entity annotations can be used in filters for queries, widgets, performance policies, and landing pages.

Drill-down available for Single-Value and Gauge widgets, and any widgets rolled to by "All"

Clicking the value in a single-value or gauge widget opens a query page showing the results of the first query used in the widget. Additionally, clicking the legend for any widget whose data is rolled up by "All" will also open a query page showing the results of the first query used in the widget.

Trial period extended

New users who sign up for a free trial of Cloud Insights now have 30 days to evaluate the product. This is an increase from the previous 14-day trial period.

Managed Unit calculation

The calculation of Managed Units (MUs) in Cloud Insights has been changed to the following:

- 1 Managed Unit = 2 hosts (any virtual or physical machine)
- 1 Managed Unit = 4 TB of unformatted capacity of physical or virtual disks

This change effectively doubles the environment capacity that you can monitor using your existing Cloud Insights subscription.

November 2019

Editions Feature Comparison Table

The **Admin > Subscription** page [comparison table](#) has been updated to list the feature sets available in Basic, Standard, and Premium Editions of Cloud Insights. NetApp is constantly improving its Cloud Services, so check this page often to find the Edition that's right for your evolving business needs.

October 2019

Reporting

Cloud Insights Reporting is a business intelligence tool that enables you to view pre-defined reports or create custom reports. With Reporting you can perform the following tasks:

- Run a pre-defined report
- Create a custom report
- Customize the report format and delivery method
- Schedule reports to run automatically
- Email reports
- Use colors to represent thresholds on data

Cloud Insights Reporting can generate custom reports for areas like chargeback, consumption analysis, and forecasting, and can help answer questions such as the following:

- What inventory do I have?
- Where is my inventory?
- Who is using our assets?
- What is the chargeback for allocated storage for a business unit?
- How long until I need to acquire additional storage capacity?
- Are business units aligned along the proper storage tiers?
- How is storage allocation changing over a month, quarter, or year?

Reporting is available with Cloud Insights **Premium Edition**.

Active IQ Enhancements

Active IQ Risks are now available as objects that can be queried as well as used in dashboard table widgets. The following Risks object attributes are included:

- * Category
- * Mitigation Category
- * Potential Impact
- * Risk Detail
- * Severity
- * Source
- * Storage
- * Storage Node
- * UI Category

September 2019

New Gauge Widgets

Two new widgets are available for displaying single-value data on your dashboards in eye-catching colors based on thresholds you specify. You can display values using either a **Solid Gauge** or **Bullet Gauge**. Values that land inside the Warning range are displayed in orange. Values in the Critical range are displayed in red. Values below the Warning threshold are displayed in green.



Conditional Color Formatting for Single Value Widget

You can now display the Single-Value widget with a colored background based on thresholds you set.



Invite Users During Onboarding

At any point during the onboarding process, you can click on Admin > User Management > +User to invite additional users to your Cloud Insights environment. Be aware that users with *Guest* or *User* roles will see greater benefit once onboarding is complete and data has been collected.

Data Collector Detail Page improvement

The data collector detail page has been improved to display errors in a more readable format. Errors are now displayed in a separate table on the page, with each error displayed on a separate line in the case of multiple

errors for the data collector.

August 2019

All vs. Available Data Collectors

When adding data collectors to your environment, you can set a filter to show only the data collectors available to you based on your subscription level, or all data collectors.

ActiveIQ Integration

Cloud Insights collects data from NetApp ActiveIQ, which provides a series of visualizations, analytics, and other support related services to NetApp customers and their hardware / software systems. Cloud Insights integrates with ONTAP Data Management systems. See [Active IQ](#) for more information.

July 2019

Dashboard Improvements

Dashboards and Widgets have been improved with the following changes:

- In addition to Sum, Min, Max, and Avg, **Count** is now an option for roll up in Single-Value widgets. When rolling up by “Count”, Cloud Insights checks if an object is active or not, and only adds the active ones to the count. The resulting number is subject to aggregation and filters.
- In the Single-Value widget, you now have a choice to display the resulting number with 0, 1, 2, 3, or 4 decimal places.
- Line charts show an axis label and units when a single counter is being plotted.
- **Transform** option is available for Services integration data now in all time-series widgets for all metrics. For any services integration (Telegraf) counter or metric in time-series widgets (Line, Spline, Area, Stacked Area), you are given a choice of how you want to [Transform the values](#). None (display value as-is), Sum, Delta, Cumulative, etc.

Downgrading to Basic Edition

Downgrade to Basic Edition fails with an error message if there is no available NetApp device configured that has successfully completed a poll in the last 7 days.

Collecting Kube-State-Metrics

The [Kubernetes Data Collector](#) now collects objects and counters from the kube-state-metrics plugin, greatly expanding the number and scope of metrics available for monitoring in Cloud Insights.

June 2019

Cloud Insights Editions

Cloud Insights is available in different Editions to fit your budget and business needs. Existing NetApp customers with an active NetApp support account can enjoy 7 days of data retention and access to NetApp data collectors with the free **Basic Edition**, or get increased data retention, access to all supported data collectors, expert technical support and more with **Standard Edition**. For more information on available features, see NetApp's [Cloud Insights](#) site.

New Infrastructure Data Collector: NetApp HCI

- [NetApp HCI Virtual Center](#) has been added as an Infrastructure data collector. The HCI Virtual Center data collector collects NetApp HCI Host information and requires read-only privileges on all objects within the Virtual Center.

Note that the HCI data collector acquires from the HCI Virtual Center only. To collect data from the storage system, you must also configure the NetApp [SolidFire](#) data collector.

May 2019

New Service Data Collector: Kapacitor

- [Kapacitor](#) has been added as a data collector for services.

Integration with Services via Telegraf

In addition to acquisition of data from infrastructure devices such as switches and storage, Cloud Insights now collects data from a variety of Operating Systems and Services, using [Telegraf as its agent](#) for collection of integration data. Telegraf is a plugin-driven agent that can be used to collect and report metrics. Input plugins are used to collect the desired information into the agent by accessing the system/OS directly, by calling third-party APIs, or by listening to configured streams.

Documentation for currently supported integrations can be found in the menu to the left under **Reference and Support**.

Storage Virtual Machine Assets

- Storage Virtual Machines (SVMs) are available as assets in Cloud Insights. SVMs have their own Asset Landing Pages, and can be displayed and used in searches, queries, and filters. SVMs can also be used in dashboard widgets as well as associated with annotations.

Reduced Acquisition Unit System Requirements

- The system CPU and memory requirements for the Acquisition Unit (AU) software have been reduced. The new requirements are:

Component	Old Requirement	New Requirement
CPU Cores	4	2

Memory	16 GB	8 GB
--------	-------	------

Additional Platforms Supported

- The following platforms have been added to those currently [supported for Cloud Insights](#):

Linux	Windows
CentOS 7.3 64-bit CentOS 7.4 64-bit CentOS 7.6 64-bit Debian 9 64-bit Red Hat Enterprise Linux 7.3 64-bit Red Hat Enterprise Linux 7.4 64-bit Red Hat Enterprise Linux 7.6 64-bit Ubuntu Server 18.04 LTS	Microsoft Windows 10 64-bit Microsoft Windows Server 2008 R2 Microsoft Windows Server 2019

April 2019

Filter Virtual Machines by Tags

When configuring the following data collectors, you can filter to include or exclude virtual machines from data collection according to their Tags or Labels.

- [Amazon EC2](#)
- [Azure](#)
- [Google Cloud Platform](#)

March 2019

Email Notifications for Subscription-related Events

- You can select recipients for email [notifications](#) when subscription-related events occur, such as upcoming trial expiration or subscribed account changes. You can choose recipients for these notifications from among following:
 - All Account Owners
 - All Administrators
 - Additional Email Addresses that you specify

Additional Dashboards

- The following new AWS-focused [dashboards](#) have been added to the gallery and are available for import:
 - AWS Admin - Which EC2 are in high demand?
 - AWS EC2 Instance Performance by Region

February 2019

Collecting from AWS Child Accounts

- Cloud Insights supports [collection from AWS child accounts](#) within a single data collector. Your AWS environment must be configured to allow Cloud Insights to collect from child accounts.

Data Collector Naming

- Data Collector names can now include periods (.), hyphens (-), and spaces () in addition to letters, numbers, and underscores. Names may not begin or end with a space, period, or hyphen.

Acquisition Unit for Windows

- You can configure a Cloud Insights Acquisition Unit on a Windows server/VM. Review the Windows [pre-requisites](#) before installing the [Acquisition Unit software](#).

January 2019

"Owner" field is more readable

- In Dashboard and Query lists, the data for the "Owner" field was previously an authorization ID string, instead of a user-friendly owner name. The "Owner" field now shows a simpler and more readable owner name.

Managed Unit Breakdown on Subscription Page

- For each data collector listed on the **Admin > Subscription** page, you can now see a breakdown of Managed Unit (MU) counts for hosts and storage, as well as the total.

December 2018

Improvement of UI Load Time

- The initial loading time for the Cloud Insights user interface (UI) has been significantly improved. Refresh time for the UI also benefits from this improvement in circumstances where metadata is loaded.

Bulk Edit Data Collectors

- You can edit information for multiple data collectors at the same time. On the **Admin > Data Collectors** page, select the data collectors to modify by checking the box to the left of each and click the **Bulk Actions** button. Choose **Edit** and modify the necessary fields.

The data collectors selected must be the same vendor and model, and reside on the same Acquisition Unit.

Support and Subscription pages are Available During Onboarding

- During the onboarding workflow, you can navigate to the **Help > Support** and **Admin > Subscription** pages. Returning from those pages returns you to the onboarding workflow, providing you have not closed the browser tab.
-

November 2018

Subscribe through NetApp Sales or AWS Marketplace

- Cloud Insights subscription and billing is now available directly through NetApp. This is in addition to the self-serve subscription available through AWS Marketplace. A new **Contact Sales** link is presented on the **Admin > Subscription** page. For customers whose environments have or are expected to have 1,000 or more Managed Units (MUs), it is recommended to contact NetApp sales via the Contact Sales link.

Text Annotation Hyperlinks

- Text-type annotations can now include hyperlinks.

Onboarding Walkthrough

- Cloud Insights now features an onboarding walkthrough for the first user (administrator or account owner) to log in to a new environment. The walkthrough takes you through installing an Acquisition Unit, configuring an initial data collector, and selecting one or more useful dashboards.

Import Dashboards from the Gallery

- In addition to selecting dashboards during onboarding, you can import dashboards via **Dashboards > Show All Dashboards** and clicking **+From Gallery**.

Duplicating Dashboards

- The ability to duplicate a dashboard has been added to the dashboard list page as a choice in the options menu for each dashboard, and on a dashboard's main page itself from the **Save** menu.

Cloud Central products menu

- The menu allowing you to switch to other NetApp Cloud Central products has moved to the upper right corner of the screen.

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