

Chris Davis

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 Portfolio |  LinkedIn

Profile

I am a recent graduate with an MS in Data Analytics interested in finding a growth-oriented position to apply my experience and new skill-set. My interests include predictive modeling, ML, statistical analysis, and building methods to visualize and tell stories with data.

Education

MS Data Analytics

2021

Western Governors University

BBA Operations and Technology Mgmt.

2013

University Of Portland

Toolbox

Skills	Code	Software	Libraries		
Data Cleaning	Python	PyCharm	Anaconda	Pandas	NumPy
Predictive Modeling	SQL	Git	Jupyter	SK-Learn	Keras
Data Analysis	R	Spyder	Github	Dash	Plotly
Dashboard Creation	VBA	Tableau	Excel	statsmodels	Matplotlib

Experience

Manager, Digital Operations

Mar 2020 – Dec 2020

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- Manage payment systems and performance for North American markets
- Define payment KPIs/targets and develop internal/vendor level reporting processes
- Analyze payment related bugs and provide detailed resolution requirements
- Collaborate with vendors to address performance issues, diagnose errors, and develop enhancements
- Identify opportunities and manage the implementation of new payment types/features

Asst. Manager, Platform Operations

Jan 2018 – Mar 2020

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- Manage e-commerce fraud mitigation and payment performance for the US market
- Respond to new fraud attacks. Vulnerability analysis, rule ideation, and performance analysis
- Work with global teams to request enhancements, define requirements, and assist implementations
- Resolve site bugs and other operations related issues as requested by CS, HR, IT, Mktg. etc.

Business Analyst

Jan 2014 – Jul 2015

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- Develop and report weekly operations metrics
- Build out dynamic dashboards to provide live data access
- Perform ad-hoc queries/analysis as requested by several teams

Operations Coordinator

May 2013 – Jan 2014

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- Automate excel workflows using VBA
- Manage the receipt of product correctly into inventory and into the product information database