

CHRIS MUGABO

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SUMMARY OF QUALIFICATIONS

- **Software Development Skills:** Skilled in Java, Python, and C++ with experience in Android mobile app development. Continuously applying these skills to real-world projects.
- **Web Development:** Proficient in HTML, CSS, and JavaScript, creating and optimizing web applications. Hands-on experience building responsive and user-friendly designs.
- **Database Management:** Experienced in SQL, capable of designing, and managing databases. Developed practical skills through academic and personal projects.
- **Language Skills:** Fluent in English and proficient in French, capable of engaging clearly and effectively in both languages for professional and technical communications.
- **Communication and Collaboration:** Strong ability to communicate effectively and work with diverse teams. Proven success in resolving customer issues in demanding environments.

EDUCATION

Bachelor of Technology (Business Systems Development) (Honours) Sep 2023 – Present

Algonquin College – Ottawa, ON Comprehensive coursework in Mobile Development, Web Architecture, Advanced Databases, and Operating Systems, focusing on software development and system design fundamentals.

- Earned an overall GPA of 3.8.

PROJECTS

Mobile Game Application

Sep 2024 – Nov 2024

- Designed and implemented an Android application using Java and XML, featuring user authentication, a dynamic scoreboard, and persistent data storage with Room.
- Integrated multilingual support and utilized GitHub for version control, employing branch management for collaborative development.

Yatzy Game

Oct 2024 – Nov 2024

- Developed a web-based Yatzy game using HTML, CSS, and JavaScript, implementing full game logic, scoring mechanics, and state management.
- Built a responsive and interactive user interface, demonstrating proficiency in front-end development and algorithmic problem-solving.

WORK EXPERIENCE

Service Representative

City of Ottawa – Ottawa, Canada

Sep 2024 – Present

- Support a high volume of clients weekly with program registrations and inquiries, utilizing proprietary software systems to manage data efficiently and maintain accurate records.
- Manage daily financial transactions across multiple payment systems with accuracy, ensuring compliance with digital payment processing protocols.
- Collaborate with team members to troubleshoot technical issues and provide solutions for software-related challenges during program setup.

Web Developer

Rwanda Assistive Technology Access – Kigali, Rwanda

Oct 2022 – Present

- Utilize HTML and CSS to refine and enhance website content presentation, ensuring responsive design and accessibility compliance.
- Collaborate with developers to implement updates, resolve technical issues, and maintain great website functionality.
- Manage digital content through content management systems (CMS), optimizing layouts and improving overall user experience.

Data Enrichment Agent

Invisible Technologies – San Francisco, USA

Aug 2022 – Jan 2023

- Processed and enhanced large datasets by identifying and correcting incomplete or inaccurate data, ensuring a high standard of accuracy and reliability.
- Utilized tools and techniques to automate data cleaning and enrichment processes, improving efficiency and reducing manual effort.
- Collaborated with cross-functional teams to integrate enriched data into systems, supporting data-driven decision-making across departments.

Software Development Trainee

Andela Technical Leadership Program (ATLP) – Kigali, Rwanda

Jan – Sep 2022

- Gained hands-on experience in software development by building applications using industry best practices.
- Collaborated with a global team to design and implement solutions, building teamwork and communication skills in a remote environment.
- Enhanced proficiency in programming languages, frameworks, and version control systems, including Git and GitHub, through rigorous technical challenges.