

User Stories For General Users:

Already implemented in the current GoHere App:

- As a user I want to see the washrooms nearby my current location so that I can go to the nearest washroom
- As a user I want to see nearby washrooms along the route to a location so that I can plan my travels better
- As a user I want to see nearby washrooms near my destination so that I can go to the washrooms nearby to the destinations
- As a user I want to click on a washroom tag so that I can check more details about it
- As a user I want to click “get direction” so that I can get redirected to google maps
- As a user I want to be able to change mode of transportation so that I can see various ways to get to the destination
- As a user I want to be show my Washroom Access Card so that business will let me use their washroom if prompted
- As a user I want to be able to go to the CCC (Crohn’s and Colitis Canada) homepage and GoHere Washroom Access Program
- As a user I want to be able to change the access card to be in French so french business owners can understand
- As a user I want to be able to see the info page so that I can know more about the app and the partners of CCC
- As a user I want to be able to change my personal information so that my washroom access card can accurately reflect my details
- As a user I want to be able to save washrooms so I can save them to the bookmark list
- As a user I want to be able to click the bookmark icon to see all bookmarked washrooms
- As a user I want to be able to grant the app my location permission so that the app can use it to discover nearby washroom

Enhancements and Upgrades:

CCC01

- As a user I want to be able to submit information about publicly accessible washrooms through the app so that they can be reviewed by a CCC admin before it is added to the list of washrooms
- As a user I want to be able to specify the location and name of this public washroom either through current location or inputting a known location so that CCC can visit the washroom during the review
- As a user I want to be able to provide additional information about the public washroom that I want to make a request for so that CCC and future users can locate them better

- As a user I want to be able to provide pictures of the public washroom that I want to make a request for so that CCC can locate them better

CCC02

- As a user I want to be able to report a washroom if their status is inaccurate so that other users can be informed in real-time
- As a user I want to be able to see recent history of reports so that I can make a better decision in avoiding washrooms with inaccurate information

CCC03

- As a user I want to be able to give the app ratings and feedback so that I can provide feedback

CCC05

- As a user, I want to be able to donate to CCC through a donate button without leaving the app so that it is easier for me to donate
- As a user, I want to be able to select a donation amount via given options or enter a custom amount so that I can adjust the amount I would like to donate
- As a user, I want to be able to select from different methods of payment for my donation so that I can pay with my preferred methods

CCC06

- As a user, I want to be able to see the pictures, personalized pins and information of a business' tier of sponsor so that I can recognize the sponsors

CCC07

- As a user, I want to be able to see recent news posted by CCC so that I can keep up to date with recent news
- As a user, I want to be able to click the banner and be redirected to the appropriate article/website so that I can learn more about the update
- As a user, I want to be able to see the personalized banner of the platinum sponsors so that I can recognize the top donating sponsors and get information regarding ongoing promotions or deals

User Stories For Business Owners

Base:

- As a BO, I want to be able to sign in, login and logout into/from my business account so that I can manage my business that is registered or in the process of being registered in the GoHere washroom access program

Enhancements and Upgrades:

CCC04

- As a BO (Business Owner) I want to register my business' washroom(s) through an application system that is built in the app so that a CCC representative can validate my application and I can participate in the GoHere washroom access program
- As a BO I want to be able to see updates regarding my washroom application through the app so that I will not miss any important updates or steps required to complete my application

CCC06

- As a BO, I want to become a sponsor of the GoHere program so that I can gain perks to promote my business via the app
- As a BO that is a Bronze sponsor I want to be able to upload 1 picture related to my business so that I can further promote my business
- As a BO that is a Silver sponsor, I want to be able to upload 2 pictures and change the icon of my business so that I can further promote my business
- As a BO that is a Gold sponsor, I want to be able to upload 3 pictures, a video, and change my icon so that I can further promote my business
- As a BO, I want to be able to further donate a custom amount so that I can be a top 3 donator of the month and access the perks of the Platinum sponsor

CCC06 & CCC07

- As a BO that is a Platinum sponsor (Top 3 donators of the month) I want to access all perks of Gold sponsor and have my own slot for a featured banner in the main news page

User Stories For Admin

Enhancements and Upgrades:

CCC01

- As an admin, I want to be able to access submitted application for a public washroom so that I can start reviewing user-submitted applications
- As an admin, I want to be able to review and accept/reject an application so that I can add or not add the public washroom to the list of washrooms

CCC02

- As an admin, I want to be alerted when a washroom received an “unusual” amount of reports, so that I can update inaccurate washroom status

CCC03

- As an admin, I want to be able to view, filter and sort user submitted ratings and feedback, so that I can get feedback on the app

CCC04

- As an admin, I want to be able to access BO submitted applications so that I can start reviewing their applications
- As an admin, I want to be able to update the BO application status through a set of phases so that I can manage application status and inform BO of their status in real-time

CCC07

- As an admin, I want to be able to upload/remove banners of recent news and updates via the news page so that I can inform users about recent news