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Summary

Web Developer and US Air Force veteran with extensive experience with coding, instructing and managing business operations. Certificate from University of Arizona in full stack web technologies including JavaScript, CSS, HTML, and Node.js, even some experience with PERL in the past. Also, a Training Specialist with years of formal instruction in both stand-up and classroom settings. Technical aptitude in cutting edge web technologies combined with adept problem-solving abilities and determination. A strong addition to any team.

SKILLS

HTML CSS Javascript Node.js React.js jQuery Bootstrap Material UI
Photoshop Adobe UX Illustrator

RELATED WORK EXPERIENCE

Full Stack Architect Developer

2007 – 2010

MultiAd

Peoria, IL

Promoted to the Development team to code with PERL full time while still supporting the Web team with Javascript.

- Lead developer on Saab, Toyota and Honda Power AdCreator sites

FrontEnd Web Designer

1999 - 2007

MultiAd

Peoria, IL

Moved to the Web team with my knowledge of coding and basic HTML skills.

- Became proficient with HTML and CSS and lead the team away from WYSIWYG editors
- Learned Javascript to make interfaces more interactive and user friendly
- Used PERL

Interactive QA (Tester) 1998 - 1999

MultiAd

Peoria, IL

Testing and troubleshooting interactive CD's created with Macromedia Director.

- Self-taught Macromedia Director
- Found errors and assisted in the debugging process of the code

OTHER WORK EXPERIENCE

Seller Support

Jan 2019 – Present

Amazon

Tempe, AZ

Customer service role assisting Amazon sellers. I communicate with sellers via written and verbal communications to solve issues pertaining to their listings in the Amazon Marketplace and other issues sellers may have with their selling account.

- Actively assist other team members with issues they may be less familiar with.
- Took ownership of each case I am assigned and investigated them thoroughly providing a rapid and correct response.

Store Manager

Feb 2018 – Oct 2018

Scuba Quest Outlet

Key Largo, FL

I was contracted to manage the Key Largo store of this chain for the summer. As South Florida was still recovering from a severe hurricane. I impressed on my employees the value and importance of quality customer service. I exceeded the expectations of the owners as sales were 30% higher than anticipated.

Director of Operations

Feb 2014 – Feb 2018

Hammerhead Spearguns

Aiea, HI

In this role I oversaw all daily activities within the warehouse, along with outside sales, customer service and tradeshow. I took the lead in implementing lean processes in manufacturing, assembly, packaging and shipping. I was the main point of contact for many key reselling partners. This required managing expectations and prioritizing manufacturing based on demands. Keeping these key resellers happy even when some products are not available is challenging, but important in keeping them with us long term. Managing the Website, Webstore sales and Amazon listings and sales were also part of my role. I treated this business as my own. Total sales increased by 20% the second year with the company and continued to increase the following two years.

Assistant Manager and Lead Instructor

April 2011 – Feb 2014

Scuba Quest

Sarasota, FL

As assistant manager I organized Scuba classes, managed inventory, equipment sales and repair. As Lead instructor I oversaw all classes and was the primary instructor on most. Student safety was the number one priority. While I was lead instructor our safety record was perfect.

ADDITIONAL EXPERIENCE

Architectural CAD Draftsman

Architectural Research and Design

Peoria IL

In this role I was responsible for creating architectural construction documents using AutoCad.

MEP Engineering CAD Draftsman

Clark Engineers MW/SW

Peoria IL / Phoenix AZ

In this role I was responsible for creating primarily electrical and plumbing construction documents using AutoCad.

Aircrew Life Support

USAF

While working as Life Support I was responsible for the maintenance of the pilot's flight gear and survival equipment. I also assisted in the instruction of the annual survival refresher training sessions.

EDUCATION

Some College Coursework Completed

Illinois Central College | Peoria, IL

Started with Architecture. Returned to take classes in programming including Unix and C++.

Certificate

University of Arizona Coding Bootcamp Chandler, AZ