## 【故障解决】IPCS 和 IPCRM 使用

# 1.1 **BLOG 文档结构图**

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## 1.2 前言部分

# 1. 2. 1 **导读和注意事项**

各位技术爱好者,看完本文后,你可以掌握如下的技能,也可以学到一些其它你所不知道的知识, $\sim O(\Omega_n)O\sim 1$ 

- ① ipcs 的使用
- ② ipcrm 释放 oracle 内存段
- <mark>③ sysresv 的使用</mark>

# Tips:

① 若文章代码格式有错乱,推荐使用搜狗、QQ 或 360 浏览器,也可以下载 pdf 格式的文档来查看,pdf 文档下载地址:http://yunpan.cn/cdEQedhCs2kFz (提取码:ed9b)

② 本篇 BLOG 中命令的输出部分需要特别关注的地方我都用<mark>灰色背景和粉红色字体</mark>来表示,比如下边的例子中,thread 1 的最大归档日志号为 33,thread 2 的最大归档

日志号为 43 是需要特别关注的地方;而命令一般使用<mark>黄色背景和红色字体</mark>标注;对代码或代码输出部分的注释一般采用蓝色字体表示。



本文如有错误或不完善的地方请大家多多指正,ITPUB 留言或 QQ 皆可,您的批评指正是我写作的最大动力。

## 1.2.2 相关参考文章链接

http://blog.itpub.net/26736162/viewspace-2112443/ http://blog.itpub.net/26736162/viewspace-2112447/

## 1.2.3 本文简介

同事搭建 DG 的时候报错了,然后强制退出会话,结果 sqlplus 不能进入,且看正文部分。

## 1.3 相关知识点扫盲

unix/linux 下的共享内存、信号量、队列信息管理

在 unix/linux 下,经常有因为共享内存、信号量,队列等共享信息没有干净地清楚而引起一些问题。

查看共享信息的内存的命令是ipcs [-m|-s|-q]。

默认会列出共享内存、信号量,队列信息,-m列出共享内存,-s列出共享信号量,-q列出共享队列

清除命令是 ipcrm [-m|-s|-q] id.

-m 删除共享内存,-s 删除共享信号量,-q 删除共享队列。

## 1.4 故障分析及解决过程

# 1.4.1 故障环境介绍

项目	source db
db <b>类型</b>	rac
db version	11.2.0.4
db <b>存储</b>	ASM
ORACLE_SID	oraDESDB2
db_name	oraDESDB
OS 版本及 kernel 版本	AIX 64位 7.1.0.0
OS hostname	ZFLHRDB2

# 1.4.2 故障发生现象及解决过程

## 的进程已经关掉了,但是 sqlplus 却进不去。

```
[ZFLHRDB4:oracle]:/oracle>ps -ef|grep ora_
[ZFLHRDB4:oracle]:/oracle>
[ZFLHRDB4:oracle]:/oracle>sqlplus / as sysdba
SQL*Plus: Release 11.2.0.4.0 Production on Tue May 31 14:39:47 2016
Copyright (c) 1982, 2013, Oracle. All rights reserved.
 RA-09925: Unable to create audit trail file
 IBM AIX RISC System/6000 Error: 2: No such file or directory
 dditional information: 9925
 RA-09925: Unable to create audit trail file
 BM AIX RISC System/6000 Error: 2: No such file or directory
Additional information: 9925
[ZFLHRDB4:oracle]:/oracle>
[ZFLHRDB4:oracle]:/oracle>
[ZFLHRDB4:oracle]:/oracle>
[ZFLHRDB4:oracle]:/oracle>
[ZFLHRDB4:oracle]:/oracle>sqlplus -prelim / as sysdba
SQL*Plus: Release 11.2.0.4.0 Production on Tue May 31 14:40:26 2016
Copyright (c) 1982, 2013, Oracle. All rights reserved.
 RA-09925: Unable to create audit trail file
 BM AIX RISC System/6000 Error: 2: No such file or directory
 Additional information: 9925
 RA-09925: Unable to create audit trail file
 BM AIX RISC System/6000 Error: 2: No such file or directory
Additional information: 9925
[ZFLHRDB4:oracle]:/oracle>ipcs
IPC status from /dev/mem as of Tue May 31 14:42:01 BEIST 2016
        ID KEY MODE
                                    OWNER GROUP
Message Queues:
         0 0x9283a0d2 -Rrw-----
                                     root system
         1 0xffffffff -----
                                     root system
Shared Memory:
       3 0x210000ac --rw-rw----
                                     root system
m 912261127 0x210000d4 --rw-rw----
                                               dba
Semaphores:
s 3145728 0x0100324a --ra-ra-r-
         1 0x620025b4 --ra-r--r--
                                     root
                                            system
         2 0x02001958 --ra-ra-ra-
                                     root
                                            system
         3 0x01001958 --ra-ra-ra-
                                     root
                                            system
         9 0x010024be --ra---
                                     root
                                           system
```

```
3145738 0x410000ab --ra-ra---- root system
21 0x410000cb --ra-ra---- grid dba
[ZFLHRDB4:oracle]:/oracle>ipcrm -m 395313156
[ZFLHRDB4:oracle]:/oracle>ipcs
IPC status from /dev/mem as of Tue May 31\ 14:42:23\ BEIST\ 2016
T ID KEY MODE OWNER GROUP
Message Queues:
         0 0x9283a0d2 -Rrw-----
                                     root system
         1 Oxffffffff -----
                                     root system
Shared Memory:
      3 0x210000ac --rw-rw----
                                     root system
m 912261127 0x210000d4 --rw-rw----
                                     grid
                                               dba
Semaphores:
   3145728 0x0100324a --ra-ra-r-
                                            system
        1 0x620025b4 --ra-r--r-
                                            system
         2 0x02001958 --ra-ra-ra-
         3 0x01001958 --ra-ra-ra-
         9 0x010024be --ra----
s 3145738 0x410000ab --ra-ra---
                                     root system
        21 0x410000cb --ra-ra--- grid
[ZFLHRDB4:oracle]:/oracle>ipcrm -m 9437189
[ZFLHRDB4:oracle]:/oracle>ipcrm -m 276824070
[ZFLHRDB4:oracle]:/oracle>ipcs
IPC status from /dev/mem as of Tue May 31 14:42:39 BEIST 2016
        ID KEY MODE OWNER GROUP
Message Queues:
         0 0x9283a0d2 -Rrw-----
                                     root system
         1 Oxffffffff -----
                                     root system
Shared Memory:
         3 0x210000ac --rw-rw----
                                            system
m 912261127 0x210000d4 --rw-rw----
                                     grid
Semaphores:
s 3145728 0x0100324a --ra-ra-r-
                                     root
                                            system
         1 0x620025b4 --ra-r--r--
                                     root
                                            system
         2 0x02001958 --ra-ra-ra-
                                     root
                                            system
         3 0x01001958 --ra-ra-ra-
                                     root
                                            system
         9 0x010024be --ra----
                                     root system
   3145738 0x410000ab --ra-ra--- root system
s 21 0x410000cb --ra-ra---- grid dba [ZFLHRDB4:oracle]:/oracle>sqlplus / as sysdba
SQL*Plus: Release 11.2.0.4.0 Production on Tue May 31 14:42:46 2016
Copyright (c) 1982, 2013, Oracle. All rights reserved.
Connected to an idle instance.
SYS@oraDESDB2>
```

问题解决了,但是为啥会出现这样的错误,我在 MOS 上搜了以下的文章。

## 1. 4. 2. 1 **MOS 上的文件**

---Connect /as sysdba or Startup Fails With ORA-09925 When Instance Is Down (文档 ID 392643.1)

In this Document
Symptoms
Cause
Solution
References
APPLIES TO:

Oracle Database - Enterprise Edition - Version 8.1.7.0 to 12.1.0.1 [Release 8.1.7 to 12.1] Information in this document applies to any platform.

Checked for relevance on 05-Oct-2010

#### SYMPTOMS

When the database instance is down, trying to connect or startup the database fails with:

## ERROR:

ORA-09925: Unable to create audit trail file

SVR4 Error: 13: Permission denied

Additional information: 9925

#### CAUSE

On Unix systems, the investigation should be done using the OS tracing utility, ie: truss (AIX, Solaris), strace (Linux) or tusc (HP-UX).

truss -aefo sqlplus.trc sqlplus "/ as sysdba"

shows that the problem is caused by a missing directory, insufficient permissions or not enough space on that particular directory:

open("/opt/oracle/admin/test102/adump/ora 31704.aud", O RDWR|O CREAT|O APPEND|O LARGEFILE, 0660) = -1 EACCES (Permission denied)

From 10gR2, the \$ORACLE\_BASE/admin/<SID>/adump directory is the new default directory for audit files (instead of previous releases location, \$ORACLE HOME/rdbms/audit).

#### SOLUTION

1. Starting with 10gR2, check if the

\$ORACLE\_BASE/admin/\$ORACLE\_SID/adump
directory exists and create it if not.

If ORACLE BASE is not set, the default audit directory is still \$ORACLE HOME/rdbms/audit, as in pre 10gR2 releases.

- 2. If the directory exists (if in previous releases or if ORACLE\_BASE not set, check: \$ORACLE\_HOME/rdbms/audit), make sure that permissions on it are set to 775.
- 3. If the directory exists and permissions are correctly set, make sure that there is enough space on the file system to accommodate the newly created audit files.

Starting with 10gR2: Note that when the database instance is down and the first connect and the startup command is run, the audit\_file\_dest parameter is not yet initialized, hence unknown to the shadow process, as such the audit files for these commands can only be written to the default destination. Writing these files is a mandatory requirement for NCSC C2 security evaluation criteria and therefore this behavior cannot be turned off.

4. Generically, ORACLE\_BASE is set, as recommended by the documentation. If ORACLE\_BASE is not set, then the default audit location becomes: \$ORACLE\_HOME/rdbms/audit. This is important to mention especially on RAC, where the environment variables are set in the OCR and should be updated, as documented, using srvctl, eg:

srvctl setenv database -d <db name> -t ORACLE BASE=<Oracle Base directory>

5. A rare scenario was found when ORACLE\_PATH is set and the Oracle software transparently appended it to the default value: \$ORACLE\_BASE/admin/\$ORACLE\_SID/adump. ORACLE\_PATH needs to be unset to workaround the problem. This issue was found to be a regression in the fix to bug 9438890 , and can be fixed by installing patch 14488943.

---ORA-09925 : Error During Database Creation Using Other OS Users. (文档 ID 405885.1)

In this Document

 ${\tt Symptoms}$ 

Cause Solution

This document is being delivered to you via Oracle Support's Rapid Visibility (RaV) process and therefore has not been subject to an independent technical review.

APPLIES TO:

Oracle Server - Enterprise Edition - Version 9.2.0.1 and later

Linux x86

HP-UX PA-RISC (64-bit)

IBM AIX on POWER Systems (64-bit)

Oracle Solaris on SPARC (64-bit)

Linux x86-64

\*\*\*Checked for relevance on 19-Jun-2012\*\*\*

SYMPTOMS

Creating database using DBCA logged in as another user belonging to the installation group results in following error

ORA-09925 : Unable to create audit trail file.

If you ignore this error it will error out with following message

ORA-01034 : Oracle not available.

CAUSE

By default Oracle will create directories with permission 755. So the other users belonging to the group will not have write permission which results in this issue.

SOLUTION

Any user other than the software owner belonging to the same group will not be able to create database. To resolve the issue give write permission to the group on following directories.

- 1. chmod 775 \$ORACLE HOME/audit
- 2. chmod 775 \$ORACLE HOME/cfgtoollogs/dbca
- 3. Give write permission on directories where data files and control files are getting created.
- 4. Give write permission on \$ORACLE BASE
- 5. chgrp <oracle group> /etc/oratab

Note: This holds good for other Unix platforms as well.

---OS AUDIT ERROR IN ASM AND ORA-09925 in RDBMS (文档 ID 1921650.1)

In this Document

Symptoms

Cause

Solution

References

APPLIES TO:

Oracle Database - Enterprise Edition - Version 11.2.0.3 to 11.2.0.4 [Release 11.2] Information in this document applies to any platform.

SYMPTOMS

```
1] The following error message is reported in ASM alert.log
OS Audit file could not be created; failing after x retries
2] The following similar message is visible in RDBMS alert.log
Additional information: 9925
ORA-01122: database file 5 failed verification check
ORA-01110: data file 5: '+DATA/asmdb/datafile/rcts.343.849109407'
ORA-01565: error in identifying file '+DATA/asmdb/datafile/rcts.343.849109407'
ORA-17503: ksfdopn:2 Failed to open file +DATA/asmdb/datafile/rcts.343.849109407
ORA-15055: unable to connect to ASM instance
ORA-09925: Unable to create audit trail file
Linux-x86 64 Error: 13: Permission denied
Additional information: 9925
NOTE: deferred map free for map id 180
WARNING: ASM communication error: op 18 state 0x40 (9925)
ERROR: slave communication error with ASM
NOTE: Deferred communication with ASM instance
Errors in file /u01/app/oracle/diag/rdbms/asmdb/ASMDB/trace/ASMDB pmon 3692.trc:
ORA-09925: Unable to create audit trail file
Linux-x86 64 Error: 13: Permission denied
Additional information: 9925
WARNING: ASM communication error: op 0 state 0x0 (15055)
ERROR: direct connection failure with ASM
3] Logging in ASM instance produces the following error.
$ sqlplus / as sysasm
ERROR:
ORA-09925: Unable to create audit trail file
Linux-x86 64 Error: 13: Permission denied
Additional information: 9925
ORA-01075: you are currently logged on
4] Filesystem for GRID home shows enough space
# df -h
Filesystem
                    Size Used Avail Use% Mounted on
/dev/mapper/host root
                 9.7G 1.8G 7.5G 19% /
/dev/mapper/host var
```

#### CAUSE

Permission on GRID HOME/rdbms/audit was incorrect.

drwxr-xr-x. 2 grid oinstall 40960 Jul 31 15:01 admin

## \$ ls -l \$GRID HOME/rdbms

dr-xr-xr-x. 2 grid oinstall 12288 Aug 26 08:13 audit drwxr-xr-x. 2 grid oinstall 4096 Jul 31 14:59 demo drwxr-xr-x. 2 grid oinstall 4096 Jul 31 14:59 doc drwxr-xr-x. 4 grid oinstall 4096 Jul 31 15:01 install drwxr-xr-x. 2 grid oinstall 4096 Jul 31 14:57 jlib drwxr-xr-x. 2 grid oinstall 4096 Jul 31 15:01 lib drwxr-xr-x. 2 grid oinstall 4096 Jul 31 15:01 lib drwxr-xr-x. 2 grid oinstall 4096 Aug 24 08:05 log drwxr-xr-x. 2 grid oinstall 4096 Jul 31 14:57 mesg drwxr-xr-x. 2 grid oinstall 4096 Jul 31 14:57 public drwxr-xr-x. 5 grid oinstall 4096 Jul 31 14:56 xml

<<<<<---- Here, there is no write privilege by grid OS user.

### SOLUTION

1] Change the permission so that grid OS user can write on \$GRID HOME/rdbms/audit

#### As grid OS user:

- \$ chmod +w \$GRID HOME/rdbms/audit
- 2] Check whether enough free space exists on GRID HOME filesystem

#### SQL> show parameter dest

NAME	TYPE	VALUE
audit_file_dest	string	/oracle/app/11.2.0/grid/rdbms/
		audit
background_dump_dest	string	<pre>/oracle/app/grid/diag/asm/+asm</pre>
		/+ASM2/trace

http://blog.itpub.net/26736162

```
core dump dest
                                 string
                                                      /oracle/app/grid/diag/asm/+asm
                                                  /+ASM2/cdump
diagnostic dest
                                                      /oracle/app/grid
                                 string
user dump dest
                                 string
                                                     /oracle/app/grid/diag/asm/+asm
                                                  /+ASM2/trace
SQL> exit
Disconnected from Oracle Database 11g Enterprise Edition Release 11.2.0.4.0 - 64bit Production
With the Real Application Clusters and Automatic Storage Management options
[ZFLHRDB2:grid]:/oracle/app/grid>cd /oracle/app/11.2.0/grid/rdbms/audit
[ZFLHRDB2:grid]:/oracle/app/11.2.0/grid/rdbms/audit>l
[ZFLHRDB2:grid]:/oracle/app/11.2.0/grid/rdbms/audit>ls | wc -l
  42828
[ZFLHRDB2:grid]:/oracle/app/11.2.0/grid/rdbms/audit>rm -rf *
ksh: /usr/bin/rm: 0403-027 The parameter list is too long.
[ZFLHRDB2:grid]:/oracle/app/11.2.0/grid/rdbms/audit>find . -name "*.aud"
                                                                         | xarqs rm
[ZFLHRDB2:grid]:/oracle/app/11.2.0/grid/rdbms/audit>1s
[ZFLHRDB2:root]:/oracle/app/11.2.0/grid/rdbms>chmod 775 audit
[ZFLHRDB2:root]:/oracle/app/11.2.0/grid/rdbms>l
total 176
drwxr-xr-x
             2 grid
                                    53248 Dec 23 2014 admin
                       dba
                                     256 Jun 01 09:47 audit
drwxrwxr-x
             2 grid
                       dba
                                     256 Nov 05 2014 demo
drwxr-xr-x
             2 grid
                       dba
             2 grid
                                     256 Nov 05 2014 doc
drwxr-xr-x
                       dba
drwxr-xr-x
            4 grid
                       dba
                                    4096 Nov 05 2014 install
                                    4096 Nov 05 2014 jlib
drwxr-xr-x
           2 grid
                       dba
                                    8192 Dec 23 2014 lib
drwxr-xr-x
            2 grid
                       dba
                                    4096 May 31 19:02 log
           2 grid
                       dba
drwxr-xr-x
                                    8192 Nov 05 2014 mesq
drwxr-xr-x
            2 grid
                       dba
                                     256 Nov 05 2014 public
             2 grid
drwxr-xr-x
                       dba
                                    4096 Nov 05 2014 xml
             5 grid
                       dba
drwxr-xr-x
[ZFLHRDB2:root]:/oracle/app/11.2.0/grid/rdbms>
```

## 1.4.3 ipcs 命令扩展

MOS 上的几篇文章:



文档 68281.1 DETERMINING WHICH INSTANCE OWNS WHICH SHARED MEMORY SEGMENTS & SEMAPHORE SETS (文档 ID 68281.1) .mhtml



文档 731658.1 ipcs -m Displays Incorrect Shared Memory Segment Sizes in Oracle 11G (文档 ID 731658.1).mhtml

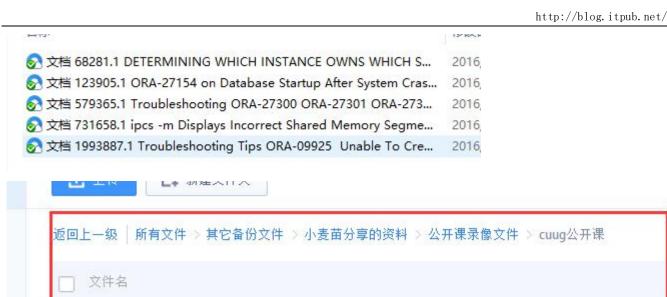
其中 68281.1 中提到 DETERMINING WHICH INSTANCE OWNS WHICH SHARED MEMORY SEGMENTS & SEMAPHORE SETS, 即若是一个主机上有多个 oracle 实例的话该如何确定哪个共享内存段属于我们该清掉的 oracle 实例的内存段,下边给个小实验即可,相关的 MOS 文档可以去小麦苗的云盘下载。

```
[ZFXDESKDB2:oracle]:/oracle>ps -ef|grep ora_pmon_
 oracle 12255344 21626964 0 17:43:01 pts/0 0:00 grep ora pmon
 oracle 20250806
                      1 0 18:57:42
                                         - 0:10 ora pmon oraESKDB2
[ZFXDESKDB2:oracle]:/oracle>which sysresv
/oracle/app/oracle/product/11.2.0/db/bin/sysresv
[ZFXDESKDB2:oracle]:/oracle>ORACLE_SID=raclhr2
[ZFXDESKDB2:oracle]:/oracle>sysresv
IPC Resources for ORACLE_SID "raclhr2" :
Shared Memory:
ID
              KEY
Oracle Instance alive for sid "raclhr2"
[ZFXDESKDB2:oracle]:/oracle>ipcs
IPC status from /dev/mem as of Wed Jun 1 17:43:47 BEIST 2016
             KEY MODE
                                  OWNER
Message Queues:
         0 0x9283a0d2 -Rrw----
                                   root
                                          system
         1 0xffffffff -----
                                          system
Shared Memory:
   1048576 00000000 --rw-r----
                                             dba
                                    grid
   1048577 00000000 --rw-r----
                                             dba
   1048578 0x210000aa --rw-rw----
                                   root
                                          system
   1048580
            00000000 --rw-r----
                                  oracle asmadmin
   1048581 00000000 --rw-r----
                                 oracle asmadmin
   1048584 0xd1a4a5d8 --rw-r---
                                   grid
                                             dba
   8388617 0x3f516768 --rw-r----
                                 oracle asmadmin
m 759169034 0x21000148 --rw-rw----
Semaphores:
   3145728 0x0100324a --ra-ra-r-
                                   root
                                          system
         1 0x620025b4 --ra-r--r--
                                          system
         2 0x02001958 --ra-ra-ra-
                                   root
                                          system
         3 0x01001958 --ra-ra-ra-
                                   root
                                          system
         9 0x010024be --ra----
                                   root
                                          system
   1048590 0x410000a8 --ra-ra----
                                   root
                                          system
s 11534361 0x41000147 --ra-ra--- oracle
[ZFXDESKDB2:oracle]:/oracle>ipcs -m
IPC status from /dev/mem as of Wed Jun 1 17:43:56 BEIST 2016
        ID
              KEY
                        MODE
                                   OWNER
                                           GROUP
Shared Memory:
   1048576 00000000 --rw-r--
                                   grid
                                             dba
   1048577 00000000 --rw-r----
                                   grid
                                             dba
   1048578 0x210000aa --rw-rw----
                                   root
                                         system
```

```
5242883
             00000000 --rw-r--
                                   oracle asmadmin
    1048580
             00000000 --rw-r-
                                   oracle asmadmin
    1048581
             00000000 --rw-r-
                                   oracle asmadmin
   5242886
             00000000 --rw-r-
                                   oracle asmadmin
    1048583 0xd92489e0 --rw-r----
                                   oracle asmadmin
    1048584 0xd1a4a5d8 --rw-r----
                                     grid
   8388617 0x3f516768 --rw-r----
                                   oracle asmadmin
m 759169034 0x21000148 --rw-rw--- oracle
[ZFXDESKDB2:oracle]:/oracle>ipcrm -m 5242886
[ZFXDESKDB2:oracle]:/oracle>ipcrm -m 5242883
[ZFXDESKDB2:oracle]:/oracle>ipcrm -m 1048583
[ZFXDESKDB2:oracle]:/oracle>sysresv
IPC Resources for ORACLE_SID "raclhr2":
Shared Memory
ID
               KEY
No shared memory segments used
Oracle Instance not alive for sid "raclhr2"
Oracle Instance not alive for sid "raclhr2"
[ZFXDESKDB2:oracle]:/oracle>ps -ef|grep ora_pmon_
 oracle 17629238
                       1 0 18:57:42
                                        - 0:09 ora_pmon_raclhr2
 oracle 20250806
                        1 0 18:57:42
                                        - 0:10 ora_pmon_oraESKDB2
 oracle 23330844 21626964 0 17:44:46 pts/0 0:00 grep ora_pmon_
[ZFXDESKDB2:oracle]:/oracle>sqlplus / as sysdba
SQL*Plus: Release 11.2.0.4.0 Production on Wed Jun 1 17:44:52 2016
Copyright (c) 1982, 2013, Oracle. All rights reserved.
Connected to an idle instance.
SYS@raclhr2> shutdown abort
ORACLE instance shut down.
SYS@raclhr2> exit
Disconnected from Oracle Database 11g Enterprise Edition Release 11.2.0.4.0 - 64bit Production
With the Partitioning, Real Application Clusters, Automatic Storage Management, OLAP,
Data Mining and Real Application Testing options
```

## 1.5 **故障处理总结**

- ① ipcs 和 ipcrm 应该学会使用
- ② sysresv 的使用可以查看对应实例的共享内存段
- ③ 文章中的所有 MOS 文章在小麦苗的云盘中 http://yunpan.cn/cdEQedhCs2kFz (提取码:ed9b)
- 4 关于 ipcs 的使用 cuug 的老师也讲过公开课,公开课的录像文件参考 http://yunpan.cn/cdEQedhCs2kFz (提取码:ed9b)



#### **About Me**

本文作者:小麦苗,只专注于数据库的技术,更注重技术的运用

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12C OCM考试大揭秘.lxe

ITPUB BLOG: http://blog.itpub.net/26736162

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