

## Course Communication Guide

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We provide a variety of support resources in CS 106A to help you as much as possible with assignment, material, or other questions throughout the quarter. These include: your assigned Section Leader, the LaIR, the CLaIR, and weekly office hours held by the instructor and Head TA. To help you make the most of these resources, we've compiled a list of common issues or questions that may come up throughout the quarter, and the best way to get help for each.

### **I have a bug in my code, or another question about my code.**

Go to the LaIR or stop by the Head TA's office hours! It turns out that code is difficult to debug over email so come in person.

The LaIR, located in the Tresidder Union first floor food court, is staffed Sunday through Thursday 6PM-12midnight by the course staff to answer questions and help you with your code. Please note, however, that it is not the course staff's responsibility to find and fix all of your bugs for you! They are there to help you narrow down what may be going wrong in your code and approach fixing it. The Head TA's office hours serve a similar purpose.

### **I have a conceptual question about the course material.**

Go to the LaIR, stop by office hours, or email your Section Leader!

We love conceptual questions. At the lair there is a special sign up for conceptual help called the CLaIR, or "Conceptual LaIR." When getting CLaIR help, section leaders won't look at your code but instead teach you the concepts you need for your homework. Understand concepts before you code! It will make life much more pleasant.

### **I have a course or administrative question.**

Email your Section Leader or stop by office hours! Your Section Leader is your primary personal course staff resource for answering questions. There are a few exceptions. For example, only the Head TA is able to grant extensions beyond your 2 free late days. If your Section Leader cannot answer a question, they will forward it along to the Head TA or instructor. You may also stop by office hours in person.

### **I want to chat about life and programming / I need to restrategize.**

Talk to any of us! What a time to be alive. Anyone on the course staff would appreciate a good conversation about where this crazy world is headed. If you are interested in more specific career advice, please come stop by Chris' office hours. Similarly, if you feel you are falling behind in CS106A and need to restrategize your programming learning, please come to Chris or Julia's office hours (earlier in the quarter is better).