## **Fitfish Privacy Statement**

At Fitfish we are committed to protecting your privacy.

We obtain personal information from you when you enquire about our activities, register with us or otherwise provide us with personal information.

The personal information we collect might include name, date of birth, email address, postal address, telephone number and credit/debit card details.

We also gather general information about the use of our website, such as which pages users visit most often and which services, events or facilities are of most interest. We may also track which pages users visit when they click on links in Fitfish emails. We may use this information to personalise the way our website is presented when users visit them, to make improvements to our website and to ensure we provide the best service for users. Wherever possible we use aggregated or anonymous information which does not identify individual visitors to our website.

We will use your personal information:

- To provide you with the services, products or information you have requested;
- For administration purposes;
- To promote other areas of the business

We also collect information from you during your experience with us including information about your health and we will only use this information for planning purposes and will not share with any other party.

Any information that you share with us over a retreat will remain confidential and any information given during coaching, counselling, prayer ministry or other Emotional Health sessions and workshops will remain in the closest confidence with those the information was shared with initially. What you discuss does not get shared amongst Fitfish team members or others.

## Your choices

You have a choice about whether you want to receive information about other Fitfish activities. We will not use your personal information for marketing purposes if you have indicated that you do not wish to be contacted. You can change your marketing preferences at any time by contacting office@fit-fish.co.uk

By providing us with your personal data, including sensitive personal data such as on your health, you consent to the collection and use of this information in accordance with the purposes described above in this privacy statement.

If your personal details change, please help us to keep your information up to date by notifying us at office@fit-fish.co.uk

We may change the terms of this privacy statement from time to time. If we do so, we will post the changes here so please check from time to time. By continuing to use our website you will be deemed to have accepted such changes.