# Christopher Au

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## Objective

- Seeking a challenging coop position that will allow me to further develop my skills and help achieve company goals

## Profile

- Strong verbal/written communication skills, along with excellent interpersonal and client skills
- Flexible, self-motivated, reliable, punctual, with highly professional manner combined with strong work ethic
- Well organized and exceptional in time-managing skills to prioritize and effectively multi task
- Strong problem-solving skills with ability to quickly understand new business processes and concepts

## Technical skills

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|---|---|
| **Operating Systems** | Windows, macOS, Linux/Unix, IBM OS/400 |
| **Programming Languages** | C++, Java, SQL |
| **Database Technologies** | Oracle, DB2/400, MySQL |
| **Web Development** | HTML5, CSS3, Javascript, JQuery, Ajax, Bootstrap, JSON, XML, Angular, React |
| **Tools** | MS Office, MS Visual Studio, IBM iSeries Access for Windows, Eclipse, UML, Adobe Photoshop & Illustrator |

## Education

**Ontario Advanced College Diploma in Computer Programming and Analysis**
**2016-Current**
Seneca College, Toronto, ON

**Bachelor of Honours Science in Mental Health Studies**
**2012-2016**
University of Toronto, Toronto, ON

## Projects

**Business System Model**

- In a team environment, created business and system use case diagrams showing actor to use case relationships and deliver a requirements model
- Performed research and information gathering required to determine what the proposed system needed to accomplish
- Created simple web page by applying interface design concepts to display project files

- Created a Project Initiation Document to propose the created system and made sure all specifications were met

**Design and Implement Oracle Database**
- In a team environment, normalized application user views, analyzed data environments and created an Oracle database
- Created, modified, and dropped database objects with all constraints required to maintain integrity
- Used database manipulation statements to add, change, and delete data from tables
- Used SQL SELECT statements to retrieve required data, including single row and group functions, nested queries, and correlated sub-queries
- Created an Entity Relationship Diagram to map relationships in the database structure

**Server Based Web Application:** https://agile-eyrie-12579.herokuapp.com/
- Using Handlebars.js, created a templating engine that could handle and process POST routes from a server
- Created a web application server using JavaScript, Node.js, Express.js, and MongoDB
- Worked with client sessions and data persistence to add user registration and login/logout functionality

## Work Experience

**Aquatic Supervisor**| City of Markham August 2012-2017
- Managed a team of staff members to operate and maintain the conditions of both an indoor and outdoor pool
- Created a safe and friendly work environment for all employees and patrons
- Assisted patrons with questions and concerns regarding swims and classes
- Instructed and coached swimming instructors on ways to improve their lessons
- Delivered excellent customer service and maintained good relations with regular patrons
- Wrote detailed end of session evaluations for team members

**Bartender**| World Bowl August 2017-Present
- Prepared and served quality alcoholic and non-alcoholic drinks to guests consistently
- Communicated knowledge of all available liqueurs and cocktails
- Developed strategies to retain customer attention and promote continuous purchase of products; resulting in 15% increase in sales
- Experience with handling cash/card transactions and performing cash out procedures

## Interests
- Video Gaming | Building PCs | Reading | Hockey | Basketball