

CHRISTOPHER SNEAD

BUSINESS MANAGEMENT MAJOR

918.519.2683 • cdsnead@uark.edu

LINKS



cdsnead



chrissnead



christophersnead



christophersnead.com

SKILLS

C++
VHDL
HTML
VBA
Linux
Windows
Quick3270
macOS
Microsoft Office

EDUCATION

B.S. in Business Management
University of Arkansas,
Fayetteville, AR
Expected May 2019

A.S. in Business Administration
Tulsa Community College, Tulsa,
OK
August 2014 - May 2016

ACTIVITIES

ASSOCIATION FOR COMPUTING
MACHINERY
March 2017 - Present

VOLUTEER

LIB HORN ANIMAL SERVICES OF
FAYETTEVILLE
March 2017 - Present

PROFILE

I am a third-year Business Management student at the University of Arkansas actively seeking an internship for the Summer of 2018. I have worked for two Fortune 500 companies during my education which has helped strengthen my leadership and technical skills. I currently am employed at J.B. Hunt Transport Services, Inc. as an Operations Intern. While pursuing my degree, I plan to obtain an internship that utilizes my business skills through logical thinking, creative development, extensive research, and new technology projects to drive business needs.

EXPERIENCE

OPERATIONS INTERNSHIP III

J.B. Hunt Transport Services, Inc. / Lowell, AR / November 2016 - Present

- Customer led generation and development of global accounts and central documentation for invoicing and customer information into computer systems and platforms.
- Spearheaded creation of macros that drive companywide efficiency to maximize business needs using Visual Basics programs.
- Formal record creation for national accounts through leveraging new systems such as Excel, Host Systems, and Microsoft programs.

RESOLUTION SPECIALIST I

Walmart Home Office / Bentonville, AR / July 2016 - November 2016

- Served as the primary point of contact and resolution for vital customer needs including merchandise, fixture, or payment issues.
- Delegation of business and customer needs to management in order to improve retention of clientele at Walmart stores.
- Support the identification of root cause solutions for store merchandise and operations issues.

ASSISTANT MANAGER

Jiffy Lube International, Inc. / Broken Arrow, OK / April 2014 - May 2016

- Conducted high level strategies to increase sales, improve store profitability and reduce controllable expenses.
- Established routines and processes to ensure that automotive services are performed in accordance with Jiffy Lube standards.
- Ensure that employees are meeting all productivity, quality, training, safety and guest service requirements.