

# Chrissy Gonzalez, Product Designer

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## EDUCATION

### Full-stack Web Development Bootcamp

Flatiron School Online – *In progress*

### MFA in Visual Communication Design

University of Washington, Seattle, WA

### Front-end Web Developer Nanodegree

Udacity.com

### BA in Art, concentration in graphic design

Yale University, New Haven, CT

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## CONTACT

### Location

Brooklyn, NY

### Phone & Email

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[chrissygonzalez@gmail.com](mailto:chrissygonzalez@gmail.com)

### Portfolio

[chrissygonzalez.com](http://chrissygonzalez.com)

Username '*portfolio*'

Password '*show-me-123*'

### LinkedIn

[linkedin.com/in/chrissygonzalez](https://linkedin.com/in/chrissygonzalez)

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## PROJECTS

### MongoDB Customer Support Portal Dec 2017 – present

Proposed and gained support for overhaul of customer-facing support site. Added signed-out experience, self-service options, and addressed ongoing issues in case creation, user management, and organization.

### Etsy Shop Review Tool Sep 2016 – Mar 2017

Researched, designed, and built front-end of internal tool for reviewing shops for external features. Included experience for submitting requests, receiving reports, and integrations into other internal tools.

### Gust Legal Records Product Mar 2015 – Dec 2015

Designed web app for generation of legal records, specifically for startups hoping to raise money from investors in exchange for equity, using Sketch.

### Google Account Sign In Jun 2014 – Dec 2014

Designed mobile web and embedded web versions of sign in experience for Google, with necessary variations for number of accounts and responsive breakpoints, using Illustrator and Photoshop.

## EXPERIENCE

### Product Designer, MongoDB

New York, NY / Sep 2017 – present

- Led design for Salesforce Support Console and Customer Support Portal.
- Provided design support for internal development tools, including build system and access manager.
- Worked closely with team members in offices across the globe.

### Product Designer, Etsy

New York, NY / Jan 2016 – Jun 2017

- Researched, designed, and tested internal shop review tool for Etsy's Marketplace Integrity team.
- Created internal tool for email marketers to run A/B tests in Etsy-built ESP.
- Collaborated and met regularly with remote team members, including technical lead.
- Coordinated design reading club and Javascript book club for all interested employees.

### Lead UX Designer, Gust

New York, NY / Jan 2015 – Dec 2015

- Created simple Invision prototypes for user testing and communicating with team members.
- Collaborated with remote team members in California and Europe using Trello, Slack, and Hangouts.

### Contract UX Designer, Google

Mountain View, CA & New York, NY / Dec 2013 – Dec 2014

- Coordinated with teams across the company to design unified account switching pattern.
- Defined pattern for displaying current account on multiple platforms. Designed mocks in Illustrator.

### Senior Visual Designer, Intuit

Mountain View, CA / Oct 2010 – Dec 2013

- Led visual design for tablet version of QuickBooks Mobile for Android, from concept to market release.
- Worked closely with developers in Bangalore and Mountain View to improve and release features.

## SKILLS

### Design

Proficient with Sketch, Invision, and Creative Cloud (Photoshop, Illustrator, InDesign).

### Code

Proficient with HTML 5 and CSS 3.

Familiar with Ruby, Javascript, jQuery, Vim, and Git/GitHub.