

## Service Thank You - Jeep



Customer **143903** Result received on **16/05/2025 (Fri)**

\* customer information has been updated by surveying customer

Dealership	AJ0713133 - Gold Coast Chrysler Jeep Dodge (Staff: 74330 - Todd Cuthbert)		
Survey Sent Date	14 May 2025	Response Date	16 May 2025
Customer	Mr Clive Gribble	Business Name	
Postal Address	Unit 2, 13 Miami Shore Parade, MIAMI, QLD , 4220		
Mobile Phone	0412726079	Email Address	lcgribb@optusnet.com.au
Home Phone	0412726079	Work Phone	0412726079
Vehicle Model	Grand Cherokee	Model Desc.	GRAND CHEROKEE NIGHT EAGLE 3.0D V6 DIESE
Model Year	2020	Warranty Start	15 Jan 2021
VIN	1C4RJFEM5LC317293	Rego	CJG55
Privacy	No - Feedback shared with dealer		

**Q01.** Were you satisfied with the experience of your recent visit with Gold Coast Chrysler Jeep Dodge?

Yes **GO TO Q2**

 No **GO TO Q2**

**Points: 0**

**Q02.** Would you like to share with us details of your recent visit with Gold Coast Chrysler Jeep Dodge?

I had our Jeep serviced on the 13th of this month. On the invoice it states that the tyres were checked and pressures adjusted. It so happens that the drivers side rear was under pressure by 7 lbs and none of the wheels were rotated either. It turns out that there was 2 screws in that tyre. Someone is not doing their job properly!!!!!!

**Q03.** Would you like our Jeep Service Manager to contact you direct?

 Yes **END OF SURVEY**

No **END OF SURVEY**