

Service Thank You - Jeep



Customer **207958** Result received on **19/05/2025 (Mon)**

Dealership	AJ0760046 - Adelaide City Jeep (Staff: 57355 - SHANI MANDER)		
Survey Sent Date	19 May 2025	Response Date	19 May 2025
Customer	Mr Karen Taipari	Business Name	
Postal Address	1 Patella Street, Seaford Rise, SA , 5169		
Mobile Phone	+61400516185	Email Address	darrenandkaren69@hotmail.com
Home Phone		Work Phone	
Vehicle Model	Grand Cherokee	Model Desc.	GRAND CHEROKEE LIMITED 3.6 8A
Model Year	2019	Warranty Start	31 Oct 2019
VIN	1C4RJFFG5KC733111	Rego	S183CPE
Privacy	No - Feedback shared with dealer		

Q01. Were you satisfied with the experience of your recent visit with Adelaide City Jeep?

Yes **GO TO Q2**

 No **GO TO Q2**

Points: 0

Q02. Would you like to share with us details of your recent visit with Adelaide City Jeep?

Can never get through on ph after several attempts to make app for service.had to wait 6 weeks for service .no mention it's a 55 dollar fee for car for the day Mitsubishi motors don't charge.it was our last big service before warranty ran out .seen on invoice problem with water pump but no explanation in person when picking up car .on the service we had before this one we mentioned we could smell water coolant .yous wernt interested.i think yous take on too many cars each day not enough staff which means yous cut corners.very dissapointed. We were warned by numerous people even mechanics don't buy a jeep it will cost you alot of money and jeep Adelaide are just money grabbers and can't keep up the pace .bloody hell I rang for 2 weeks constantly before someone even answered the ph .so dissapointed.

Q03. Would you like our Jeep Service Manager to contact you direct?

 Yes **END OF SURVEY**

No **END OF SURVEY**