

## Service Thank You - Jeep



Customer **676** Result received on **19/05/2025 (Mon)**

Dealership	AJ0713146 - Northern Chrysler Jeep Dodge (Staff: 1291 - KASUN JAYATHILAKE)		
Survey Sent Date	19 May 2025	Response Date	19 May 2025
Customer	Mr Denis Tosin	Business Name	
Postal Address	26 Sassafras Drive, Templestowe Lower, VIC , 3107		
Mobile Phone	+61418374913	Email Address	dtosin@bigpond.net.au
Home Phone	+61398504927	Work Phone	+61392587625
Vehicle Model	Cherokee	Model Desc.	CHEROKEE TRAILHAWK 3.2 9A
Model Year	2019	Warranty Start	20 Mar 2019
VIN	1C4PJMFX1KD361448	Rego	AXK781
Privacy	No - Feedback shared with dealer		

**Q01.** Were you satisfied with the experience of your recent visit with Northern Chrysler Jeep Dodge?

Yes **GO TO Q2**

 No **GO TO Q2**

**Points: 0**

**Q02.** Would you like to share with us details of your recent visit with Northern Chrysler Jeep Dodge?

The general service was good but was shocked to be told that front lower control bushes needed replacement at a cost of \$5000 plus labour without any real explanation as to why and what this meant as the car has done only 68,000 km without any of road driving .

**Q03.** Would you like our Jeep Service Manager to contact you direct?

 Yes **END OF SURVEY**

No **END OF SURVEY**