

## Service Thank You - Jeep



Customer **1524196** Result received on **20/05/2025 (Tue)**

Dealership	AJ0761082 - Keystar Redcliffe Chrysler Jeep Dodge (Staff: 28880 - Ella Lucas)		
Survey Sent Date	20 May 2025	Response Date	20 May 2025
Customer	Mrs Kirra-Lee Oshea	Business Name	
Postal Address	Unit 15, 3 Sibley St, North Lakes, QLD , 4509		
Mobile Phone	+61438712622	Email Address	casziehemp07@yahoo.com.au
Home Phone		Work Phone	
Vehicle Model	Wrangler	Model Desc.	JL WRANGLER 4DR OVERLAND 8A
Model Year	2023	Warranty Start	31 Jul 2023
VIN	1C4HJXLG8PW559174	Rego	077HN9
Privacy	No - Feedback shared with dealer		

**Q01.** Were you satisfied with the experience of your recent visit with Keystar Redcliffe Chrysler Jeep Dodge?

Yes **GO TO Q2**

 No **GO TO Q2**

**Points: 0**

**Q02.** Would you like to share with us details of your recent visit with Keystar Redcliffe Chrysler Jeep Dodge?

Very disorganised from the start. Didn't have my booking in the system although I showed them confirmation. Didn't have time to do my mats in the boot. Aspley Jeep normally washes my car while servicing, not this company. Found the assistant to be very slow and rude. Didn't apologize for error in booking but to say there are issues with online. The phone number they give to ring isn't even the location where the car is. Instead goes to a call centre and they pass a messages on, which delays any purtant information getting to service centre. From this experience I will prob go back to Aspley.

**Q03.** Would you like our Jeep Service Manager to contact you direct?

Yes **END OF SURVEY**

 No **END OF SURVEY**