

Service Thank You - Jeep



Customer **HJ207278** Result received on **15/05/2025 (Thu)**

Dealership	AJ0761094 - Hobart Jeep (Staff: EH - Ethan Henderson)		
Survey Sent Date	12 May 2025	Response Date	15 May 2025
Customer	Mr Trent Hasson	Business Name	
Postal Address	6 Girrabong Rd, Lenah Valley, TAS , 7008		
Mobile Phone	+61439308485	Email Address	jeep@hasson.au
Home Phone		Work Phone	
Vehicle Model	Grand Cherokee	Model Desc.	GRAND CHEROKEE LIMITED 3.6 8A
Model Year	2019	Warranty Start	09 Aug 2019
VIN	1C4RJFFG2KC777082	Rego	I33LE
Privacy	No - Feedback shared with dealer		

Q01. Were you satisfied with the experience of your recent visit with Hobart Jeep?

Yes **GO TO Q2**

 No **GO TO Q2**

Points: 0

Q02. Would you like to share with us details of your recent visit with Hobart Jeep?

Asked if they could look at broken headlight and start-stop issue. Neither were fixed and have been waiting a week for a quote for a new headlight. Glove box wouldn't close after service which was acknowledged by staff as an issue that arose during service. Was only looked at and quickly fixed after insisting that it wasn't safe to drive away stuck open.

Q03. Would you like our Jeep Service Manager to contact you direct?

 Yes **END OF SURVEY**

No **END OF SURVEY**