

Service Thank You - Jeep



Customer **143396** Result received on **12/05/2025 (Mon)**

| | | | |
|------------------|--------------------------------------------------------------------------|----------------|-------------------------------------|
| Dealership | AJ0760071 - Nunawading Chrysler Jeep Dodge (Staff: 8532 - EMYLLE VINOLA) | | |
| Survey Sent Date | 12 May 2025 | Response Date | 12 May 2025 |
| Customer | Mr Blair Gowans | Business Name | |
| Postal Address | 18 King Street, Balwyn, VIC , 3103 | | |
| Mobile Phone | +61402850500 | Email Address | BLAIRGOWANS@YAHOO.COM.AU |
| Home Phone | | Work Phone | |
| Vehicle Model | Wrangler | Model Desc. | JL WRANGLER 4DR RUBICON 3.6L PETROL |
| Model Year | 2019 | Warranty Start | 27 Jun 2019 |
| VIN | 1C4HJXMG5KW608208 | Rego | BAO018 |
| Privacy | No - Feedback shared with dealer | | |

Q01. Were you satisfied with the experience of your recent visit with Nunawading Chrysler Jeep Dodge?

Yes **GO TO Q2**

 No **GO TO Q2**

Points: 0

Q02. Would you like to share with us details of your recent visit with Nunawading Chrysler Jeep Dodge?

City Jeep used to give my car a quick wash before pickup. Nunawading held the car for 4 hours but it was on the street for 3+. Since the service the rear seatbelt sensor keeps going off even when it's buckled. I'll have a look at it tonight - may not be related. Drive-line now pulling to left. Assuming tyres were rotated but wheels not aligned. I just didn't feel like the overall experience was as thorough or engaging as previous with City Jeep. I'm waiting on a petrol cap door that fell off 6 months ago. I believe they have ordered one for me.

Q03. Would you like our Jeep Service Manager to contact you direct?

Yes **END OF SURVEY**

 No **END OF SURVEY**