

Service Thank You - Jeep



Customer **339237** Result received on **05/05/2025 (Mon)**

* customer information has been updated by surveying customer

Dealership	AJ0760042 - Artarmon Chrysler Jeep Dodge (Staff: 3635 - Megan Thorpe)		
Survey Sent Date	05 May 2025	Response Date	05 May 2025
Customer	Sam Ismail	Business Name	
Postal Address	33 Passefield St, Liverpool, NSW , 2170		
Mobile Phone	0450564355	Email Address	sam20.dubai@gmail.com
Home Phone		Work Phone	
Vehicle Model	Wrangler	Model Desc.	JL WRANGLER 4DR RUBICON 2.2D 8A
Model Year	2020	Warranty Start	29 Oct 2020
VIN	1C4HJXMU5LW255802	Rego	FOV95T
Privacy	No - Feedback shared with dealer		

Q01. Were you satisfied with the experience of your recent visit with Artarmon Chrysler Jeep Dodge?

Yes **GO TO Q2**

 No **GO TO Q2**

Points: 0

Q02. Would you like to share with us details of your recent visit with Artarmon Chrysler Jeep Dodge?

My car was there for a failure oil cooler as was leaking engine oil And warning check engine light for blocked DPF, so I picked up my car after 4 weeks and I noticed the oil cooler still leaking as they replaced the O rings only and did not replace the oil cooler and housing. And after 30 min of driving I had the warning light come up again in the dash That was very disappointing from a jeep service center

Q03. Would you like our Jeep Service Manager to contact you direct?

 Yes **END OF SURVEY**

No **END OF SURVEY**