

Service Thank You - Jeep



Customer 1000353636 Result received on 12/05/2025 (Mon)

Dealership	AJ0734985 - Parramatta Chrysler Jeep Dodge (Staff: 2495 - MONIQUE ODDO)		
Survey Sent Date	12 May 2025	Response Date	12 May 2025
Customer	Steven Lakhani	Business Name	
Postal Address	35 Kingsdale Ave, Catherine Field, NSW , 2557		
Mobile Phone	+61478723999	Email Address	steve.lakhani@hotmail.com
Home Phone		Work Phone	
Vehicle Model	Wrangler	Model Desc.	JL WRANGLER 4DR OVERLAND 2.0L PETROL
Model Year	2024	Warranty Start	20 Nov 2024
VIN	1C4PJXLN1RW312236	Rego	IKINGI
Privacy	No - Feedback shared with dealer		

Q01. Were you satisfied with the experience of your recent visit with Parramatta Chrysler Jeep Dodge?

Yes GO TO Q2

No GO TO Q2

Points: 0

Q02. Would you like to share with us details of your recent visit with Parramatta Chrysler Jeep Dodge?

The attendant girl was rude and racist. She has no etiquettes and Customer service skills. When I went to collect my car at first she was eating sitting down then stood up walk away for 5 to 10 mins and I can see she is eating but kept customer waiting. In the end when I got my keys saw there are oil marks on both front seats of my car and I told her so she said oh mechanics don't sit on your seat. So how mechanic touch the screen? By hanging out in air? I ended up getting my car deep cleaned inside which cost me \$100. Pathetic service

Q03. Would you like our Jeep Service Manager to contact you direct?

Yes END OF SURVEY

No END OF SURVEY