

Service Thank You - Jeep



Customer 323961 Result received on 19/05/2025 (Mon)

Dealership	AJ0761097 - Mildura Chrysler Jeep Dodge (Staff: EP - EMMA PARKER)		
Survey Sent Date	19 May 2025	Response Date	19 May 2025
Customer	Marlon Fraser	Business Name	
Postal Address	78 Acacia Road, CURLWAA, NSW , 2648		
Mobile Phone	+61438470547	Email Address	marlonfraser24@gmail.com
Home Phone	+61438470547	Work Phone	
Vehicle Model	Grand Cherokee	Model Desc.	WL75 GRAND CHEROKEE LIMITED 3.6 8AT 4X4
Model Year	2023	Warranty Start	13 Nov 2023
VIN	1C4RJKKG8P8723696	Rego	FBM44V
Privacy	No - Feedback shared with dealer		

Q01. Were you satisfied with the experience of your recent visit with Mildura Chrysler Jeep Dodge?

Yes

GO TO Q2

✗ No

GO TO Q2

Points: 0

Q02. Would you like to share with us details of your recent visit with Mildura Chrysler Jeep Dodge?

Vehicle was booked in for 9am service however the vehicle was not returned until after 5pm. Vehicle was not washed. This is the second time a simple service has taken all day when being booked into an early timeslot. Text updates were not provided throughout the day as intended.

Q03. Would you like our Jeep Service Manager to contact you direct?

Yes

END OF SURVEY

✓ No

END OF SURVEY