MountainVista Master Roadmap v1

This roadmap details the **all-in-one software build plan** for MountainVista Cleaning Services, LLC, designed for modular white-label scalability. Each module contains purpose, features, rules/guardrails, dependencies, required accounts/software, Al enhancements, and white-label notes.

Module 0: Core Foundation

- **Purpose:** Establish secure, scalable base for MVP + long-term white-label reuse.
- **Features:**
- Hosting: Vercel for app, Neon for Postgres DB.
- Stack: Next.js (App Router), Prisma ORM, Tailwind, shadon/ui.
- Modular architecture: per-instance deployment now, multi-tenant ready later.
- DB schemas with org_id stubs (avoid merge of client data).
- **Rules/Guardrails:**
- Role-based access (admin, staff, accountant, provider).
- Per-instance environment variables to isolate clients.
- **Dependencies:** None, must be first.
- **Accounts/Software Needed:**
- Vercel (done). Neon DB (done). GitHub repo (done). Stripe (personal now).
- **Al Enhancements:** Al code scaffolding + schema validation.
- **White-label notes:** Build "tenant-ready" schemas early.

Module 1: Lead Generation MVP

- **Purpose:** Generate real leads (not just capture). Monetizable centerpiece.
- **Features:**
- Lead Streams:
- Cold B2B leads (prepaid bundles: \$50, \$100, \$200).
- Hot leads via Google LSA API (bundles: \$250, \$500, \$750 with markups \$10→\$8).
- RFP/Bid leads (Colorado focus; pass-through subs now, resell later).

- Employee referrals (manual entry) + \$50 employee payout tracked (payout external).
- Customer manual entry (avoid duplicates).
- Conflict resolution: Employee referral > system lead if same day unless system already acknowledged.
- Fraud guardrails: Anti-gaming checks, override limits, escalation path to provider portal.
- Al lead scoring per stream: cold vs hot vs RFP.
- Dashboard: overview + drill-down per stream.
- Stripe invoicing: \$100/job or relationship-based lead fees.
- **Rules/Guardrails:**
- Relationship vs job classification must be confirmed, flagged if misused.
- Fraud warnings + correction option.
- **Dependencies:** Core Foundation.
- **Accounts/Software Needed:**
- Stripe (active personal account now). Uplead/LSA API keys later.
- **Al Enhancements:** Lead scoring, fraud detection, bidding tips.
- **White-label notes:** Flexible markup rules; toggleable integrations.

Module 1.5: Website Rebuild & Online Presence

- **Purpose:** Improve MountainVistaClean.com; make site part of lead funnel.
- **Features:**
- Rebuild site: modern, responsive, SEO-optimized.
- Lead capture forms → direct into MVP DB.
- Online presence: GMB optimization, local SEO, schema markup, citation cleanup.
- Stub for marketing suite integration.
- **Dependencies:** MVP (Module 1).
- **Accounts/Software Needed:** Domain access (done), Google Business, SEO tools.
- **Al Enhancements:** Auto SEO suggestions, Al blog posts, social media stubs.
- **White-label notes:** Modular site template for resell.

Module 2: CRM & Lite Accounting

- **Purpose:** Manage leads—customers; basic accounting to hook client use.
- **Features:**
- Customer profiles, lead→customer conversion.
- Invoices, bids, contracts (send via system).
- Simple ledger: income, expenses, COGS.
- Budget envelopes: seed defaults, editable.
- Conflict rules: prevent duplicate billing.
- **Dependencies:** MVP complete.
- **Accounts/Software Needed:** Stripe (for invoicing).
- **Al Enhancements:** Smart reminders, fraud alerts.
- **White-label notes:** Full accounting suite later; stub accountant portal now.

Module 3: Scheduling & Job Management

- **Purpose:** Core cleaning business operations.
- **Features:**
- Jobs: assign staff, track status, notes, attach photos.
- Scheduling: calendars, recurring jobs, notifications.
- Contract + bid management: RFP engine leads integrate here.
- **Dependencies:** CRM basics.
- **Accounts/Software Needed:** Calendar sync APIs (Google, Outlook optional).
- **Al Enhancements:** Predict scheduling conflicts, optimize resource allocation.
- **White-label notes:** Adapt for other industries (fencing, leveling, etc).

Module 4: Employee Portal

- **Purpose:** Give staff mobile access to jobs + referrals.
- **Features:**

- Clock in/out with geofencing.
- Job checklist completion + photo upload.
- Submit referrals directly from portal.
- View pay/referral credit status.
- **Dependencies:** Job management.
- **Accounts/Software Needed:** Geofencing API, payroll adapter stub.
- **Al Enhancements:** Anomaly detection (e.g., location spoof).
- **White-label notes:** Add HR/payroll integration later.

Module 5: Marketing Suite

- **Purpose:** Let clients run their own marketing in-app.
- **Features:**
- Al blogs (weekly auto-post to site).
- Social scheduling (FB, IG, LinkedIn).
- Paid ads integration (FB Ads, Google Ads).
- **Dependencies:** Website presence (1.5).
- **Accounts/Software Needed:** Meta Business, Google Ads.
- **Al Enhancements:** Auto-generate campaigns, optimize targeting.
- **White-label notes:** Marketable upsell.

Module 6: Provider/Developer Portal

- **Purpose:** Your control center for all clients.
- **Features:**
- Billing + monetization reports (your \$100/job, bundle pack sales).
- Client list, switch org context.
- Debugging tools, log access, version control.
- Hidden or separate provider route.
- **Dependencies:** MVP functional.

- **Accounts/Software Needed:** Admin account, Stripe (provider).
- **Al Enhancements:** Log summarization, guided fixes.
- **White-label notes:** Becomes full SaaS provider app.

Module 7: Accountant Portal

- **Purpose:** Give accountants direct access to client books.
- **Features:**
- Read-only/limited write accounting access.
- Budget suite expansion (targets, envelopes, YNAB-style).
- Export tools.
- **Dependencies:** CRM + Lite Accounting.
- **Accounts/Software Needed:** Accountant logins.
- **Al Enhancements:** Budget forecasts, anomaly detection.
- **White-label notes:** Adds compliance credibility.

Module 8: Integrations Hub

- **Purpose:** Adapter-based system for third-party services.
- **Features:**
- Stripe (first, active). QuickBooks (stub). ADP/Paychex payroll stubs.
- Messaging: Resend (email), Twilio (SMS post-A2P).
- **Dependencies:** Accounting + CRM.
- **Accounts/Software Needed:** QuickBooks, ADP, Paychex accounts later.
- **Al Enhancements:** Auto-map fields, suggest config.
- **White-label notes:** Core modular design.

Module 9: Al Everywhere

- **Purpose:** Embed AI value-add across system.
- **Features:**
- Lead scoring + fraud detection.
- Bidding tips from RFP data.
- Reporting summaries.
- Ops copilot for debugging.
- **Dependencies:** Runs alongside all.
- **Accounts/Software Needed:** OpenAl API key.
- **White-label notes:** Central differentiator.

Module 10: Security & Compliance

- **Purpose:** Protect data, reduce liability.
- **Features:**
- RBAC roles. TLS via Neon/Vercel. Audit logs.
- Disclaimers: no liability for tax/accounting.
- PII minimization.
- **Dependencies:** Always active.
- **Accounts/Software Needed:** None beyond core.
- **White-label notes:** Modular compliance.

Module 11: Monetization

- **Purpose:** Ensure you earn revenue.
- **Features:**
- Stripe invoicing: \$100/job or relationship leads.
- Prepaid packs: B2B cold leads (\$50, \$100, \$200). LSA (\$250, \$500, \$750 tiered markups). RFP pass-through.
- Subscription toggle: future \$100–\$500/mo range.

- Reporting: converted leads, payment owed.
- **Dependencies:** MVP core.
- **Accounts/Software Needed:** Stripe (personal → business later).
- **Al Enhancements:** Fraud scoring, upsell triggers.
- **White-label notes:** Flexible pricing per client.

Module 12: White-Label Scaling

- **Purpose:** Extend MVP to SaaS for new industries.
- **Features:**
- Rebrand instances easily (logos, colors, domain).
- Per-instance → multi-tenant migration path.
- Resell RFP subscriptions across clients.
- **Dependencies:** MVP stable + 2nd client live.
- **Accounts/Software Needed:** Domains per client.
- **Al Enhancements:** Auto rebrand generator.
- **White-label notes:** Enables franchise growth.

End of Roadmap