



# Christian Alynn C. Igoy

## Bachelor of Science in Information Technology

Recently graduated student seeking employment. I am prepared to leverage my skills and passion to contribute to a company's mission. Proficient in utilizing various social media platforms, office technology programs, and advanced computer skills. I bring a positive attitude and a strong willingness to learn new programs.

## Contact

### Phone

09661881614

### Email

igoychristianalynn@gmail.com

### Address

Yati, Lilo-an Cebu 6002

### Date / Place of birth

July 01, 2000

Cebu City

## Expertise

- Computer Skills
- Computer Networking
- Computer Hardware
- HTML/CSS/JavaScript
- Database Management
- Communication
- Ability to Work in a Team
- Customer Service
- Adaptability

## Experience

### ○ Aug 2022 - May 2023

SUZUKI Autocentral Cebu | Mandaue City Cebu

#### IT Support Specialists Intern

- Assist DealerPro Program Setup
- Assist in Standard Program Applications Installation in all Workstations
- Assist Computer, Printer, Data, Telephone, Routers, and CCTV Installation
- Computer, Printer, and Network Troubleshooting
- Company Email Client Setup
- IT help desk remote and phone support
- Workstations Hardware and Software Preventive Maintenance and Updates
- IT Hardware and IT Application Software Licensing Inventory

### ○ Jan 2019 - Feb 2019

Concentrix | Cebu I.T. Park

#### Customer Service Intern

- Answered customers' questions and addressed
- Problems and complaints in a professional manner.
- Assisted customers with placing orders and resolving billing issues
- Provided customers with product and service information
- Entered customer information into the company's database

## Education

### ○ 2019 - 2023

#### Bachelor of Science in Information Technology

University of Cebu - Banilad

Dean's List recipient during the second semester of the third year in the field of Information Technology (IT).

### ○ 2017 - 2019

#### Senior High School

University of Cebu - Lapu-Lapu Mandaue