



CHRISTIAN MENDOZA

EXPERIENCES

Truepill

Support Engineer, Core Infrastructure & API • Austin, TX • Jan 2022 – Present

- › Support existing products and features across multiple technologies
- › Distill high-level user feedback into the product support backlog
- › Critically think through user journey and advocate for product enhancements and optimizations
- › Recommend customer impacting enhancements for existing software applications, and distributed services that support high-scale web applications

Ogury

Technical Support Engineer • New York, NY • May 2019 – Jan 2022

- › Supported business and operation teams with technical tasks, investigated and solved their issues, and provided additional help where needed
- › Communicated with the development team and escalated issues as appropriate
- › Tested and troubleshooted the platform, applications, and services
- › Explained specific behaviors and built custom reports by investigating and exploring data
- › Contributed process and technical documentation to the knowledge base

WIRED

Front End Engineer • New York, NY • Sep 2015 – Sep 2016

- › Developed landing pages, microsites, ad units, and other creative ad product solutions for marketing partners tailored to WIRED.com readers
- › Created beautiful, effective digital experiences utilizing an in-house static site generator
- › Interacted on a daily basis with cross-functional teams of engineers, graphic designers, project managers, and marketing directors

EDUCATION

Google

Certificate in Data Analytics • Coursera

UC San Diego

Certificate in Introduction to Big Data • Coursera

General Assembly

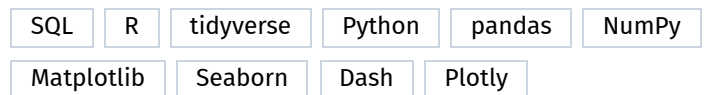
Certificate in Back End Web Development • New York, NY

Rutgers University

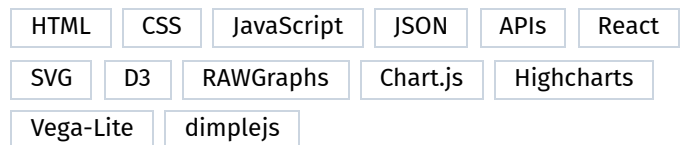
Bachelor of Arts in Computer Science • New Brunswick, NJ

SKILLS

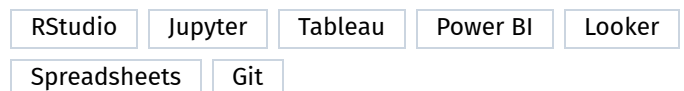
Data Analysis



Web Development



Tools & Technologies



CONTACT

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